

**Request for Formal Complaint Forms  
(Notification of Intent to Appeal)**

**Notice to Customer:**

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 2/5/2021. The Commission will send you formal complaint forms if you return this form.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

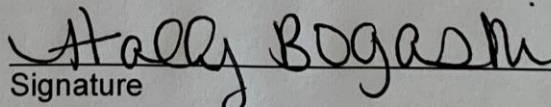
Sincerely,  
Pennsylvania Public Utility Commission

**Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:**

Customer name and address:  
(Please correct any mistakes)

Holly Bogaski  
522 New St  
Scranton PA 18509

\_\_\_\_\_  
(Area Code) Telephone Number  
BCS: 3777396  
Company: PA American Water Co

  
\_\_\_\_\_  
Signature  
Date of Mailing: 2/5/2021

Mail this completed form to:

Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building, 2<sup>nd</sup> Floor  
400 North Street  
Harrisburg, PA 17120