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July 15, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

***Re: Public Utility Service Termination Moratorium – Modification of March 13th
Emergency Order; Docket No. M-2020-3019244***

Dear Secretary Chiavetta:

Pursuant to the Pennsylvania Public Utility Commission's Order issued on October 13, 2020 in the above-referenced proceeding, Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company, and West Penn Power Company hereby submit their quarterly report on arrearages and service disconnection.

Please contact me with any questions regarding this report.

Very truly yours,



Tori L. Giesler

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Enclosures

a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Number of Customers At Risk of Termination				
Apr 2020				
	ME	PN	PP	WP
Residential	30,577	32,546	7,574	33,265
Non-Residential	2,629	2,970	661	2,990
Totals	33,206	35,516	8,235	36,255

Number of Customers At Risk of Termination				
Apr 2021				
	ME	PN	PP	WP
Residential	29,576	30,847	8,137	30,859
Non-Residential	1,868	1,849	498	1,759
Totals	31,444	32,696	8,635	32,618

b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior

Active Arrears > 1 Day Past Due				
Apr 2020				
	ME	PN	PP	WP
Residential	\$ 44,533,451	\$ 47,214,030	\$ 11,981,192	\$ 52,994,885
Non-Residential	\$ 4,263,801	\$ 4,697,609	\$ 1,071,312	\$ 4,278,101
Totals	\$ 48,797,252	\$ 51,911,639	\$ 13,052,504	\$ 57,272,986

Active Arrears > 1 Day Past Due				
Apr 2021				
	ME	PN	PP	WP
Residential	\$ 51,679,182	\$ 56,967,849	\$ 14,560,646	\$ 60,175,982
Non-Residential	\$ 3,298,122	\$ 3,288,295	\$ 1,072,088	\$ 3,999,763
Totals	\$ 54,977,304	\$ 60,256,144	\$ 15,632,734	\$ 64,175,744

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed

Number of Accounts Disconnected for Non Payment				
Apr 2021				
	ME	PN	PP	WP
Residential	2,965	2,623	286	1,443
Non-Residential	64	78	2	26
Totals	3,029	2,701	288	1,469

Dollars Owed (includes current)				
Apr 2021				
	ME	PN	PP	WP
Residential	\$ 3,733,337	\$ 3,656,021	\$ 392,683	\$ 1,826,518
Non-Residential	\$ 33,457	\$ 108,293	\$ 2,609	\$ 9,248
Totals	\$ 3,766,794	\$ 3,764,315	\$ 395,292	\$ 1,835,766

a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Number of Customers At Risk of Termination				
May 2020				
	ME	PN	PP	WP
Residential	22,533	21,817	6,118	23,993
Non-Residential	2,500	2,552	626	2,444
Totals	25,033	24,369	6,744	26,437

Number of Customers At Risk of Termination				
May 2021				
	ME	PN	PP	WP
Residential	18,786	16,833	4,496	17,643
Non-Residential	1,803	1,866	422	1,842
Totals	20,589	18,699	4,918	19,485

b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior

Active Arrears > 1 Day Past Due				
May 2020				
	ME	PN	PP	WP
Residential	\$ 43,731,464	\$ 46,514,866	\$ 11,684,875	\$ 51,840,396
Non-Residential	\$ 3,498,622	\$ 3,928,397	\$ 1,122,328	\$ 3,782,505
Totals	\$ 47,230,087	\$ 50,443,264	\$ 12,807,203	\$ 55,622,901

Active Arrears > 1 Day Past Due				
May 2021				
	ME	PN	PP	WP
Residential	\$ 47,505,007	\$ 53,047,369	\$ 13,925,637	\$ 57,069,347
Non-Residential	\$ 3,059,995	\$ 3,336,883	\$ 954,550	\$ 3,337,093
Totals	\$ 50,565,002	\$ 56,384,252	\$ 14,880,187	\$ 60,406,439

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed

Number of Accounts Disconnected for Non Payment				
May 2021				
	ME	PN	PP	WP
Residential	4,353	3,340	275	1,947
Non-Residential	26	11	0	5
Totals	4,379	3,351	275	1,952

Dollars Owed (includes current)				
May 2021				
	ME	PN	PP	WP
Residential	\$ 7,126,827	\$ 6,097,056	\$ 571,995	\$ 3,842,051
Non-Residential	\$ 5,848	\$ 8,018	\$ -	\$ 1,588
Totals	\$ 7,132,675	\$ 6,105,074	\$ 571,995	\$ 3,843,639

a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Number of Customers At Risk of Termination				
June 2020				
	ME	PN	PP	WP
Residential	26,670	28,781	6,882	30,936
Non-Residential	2,281	2,316	584	2,450
Totals	28,951	31,097	7,466	33,386

Number of Customers At Risk of Termination				
June 2021				
	ME	PN	PP	WP
Residential	18,610	19,352	5,832	21,728
Non-Residential	1,504	1,759	435	1,775
Totals	20,114	21,111	6,267	23,503

b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior

Active Arrears > 1 Day Past Due				
June 2020				
	ME	PN	PP	WP
Residential	\$ 44,557,311	\$ 47,879,400	\$ 11,853,848	\$ 52,965,452
Non-Residential	\$ 3,160,335	\$ 3,629,578	\$ 966,522	\$ 3,553,589
Totals	\$ 47,717,645	\$ 51,508,979	\$ 12,820,369	\$ 56,519,041

Active Arrears > 1 Day Past Due				
June 2021				
	ME	PN	PP	WP
Residential	\$ 46,570,954	\$ 52,048,221	\$ 13,805,148	\$ 56,362,924
Non-Residential	\$ 2,653,774	\$ 2,909,992	\$ 837,082	\$ 3,321,123
Totals	\$ 49,224,728	\$ 54,958,214	\$ 14,642,230	\$ 59,684,048

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed

Number of Accounts Disconnected for Non Payment				
June 2021				
	ME	PN	PP	WP
Residential	3,362	3,273	400	2,159
Non-Residential	52	51	7	14
Totals	3,414	3,324	407	2,173

Dollars Owed (includes current)				
June 2021				
	ME	PN	PP	WP
Residential	\$ 3,856,418	\$ 4,196,253	\$ 691,583	\$ 3,483,178
Non-Residential	\$ 22,299	\$ 50,308	\$ 17,819	\$ 8,595
Totals	\$ 3,878,717	\$ 4,246,560	\$ 709,403	\$ 3,491,774