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July 27, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building, 2nd Floor
Harrisburg, PA 17120

Re: Temporary Reporting Requirements: At-Risk Accounts
Docket No. M-2020-3019244

Dear Secretary Chiavetta:

Enclosed please find The Pittsburgh Water and Sewer Authority's response to the October 1, 2020 Secretarial Letter in the above referenced docket, which requires utilities to submit specific information relating to customers at risk of termination.

Please contact me or Julie Quigley (jquigley@pgh2o.com) with any questions that you may have.

Respectfully Submitted,

/s/ *Shannon F. Barkley*

Shannon F. Barkley
PA Attorney ID # 81501

Enclosures

CC: Sarah Dewey, Bureau of Consumer Services – sdewey@pa.gov

The Pittsburgh Water and Sewer Authority
Re: Temporary Reporting Requirement: At-Risk Accounts
Docket No. M-2020-3019244
April, May and June 2020 and 2021

1. Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.

	Accounts At-Risk of Termination April 2020	Accounts At-Risk of Termination April 2021	Accounts At-Risk of Termination May 2020	Accounts At-Risk of Termination May 2021	Accounts At-Risk of Termination June 2020	Accounts At-Risk of Termination June 2021
Residential	8,354	9,391	11,564	8,781	9,435	7,787
Non-Residential	607	510	1,308	503	776	500

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.

	Total Aggregate Dollars of Arrears April 2020	Total Aggregate Dollars of Arrears April 2021	Total Aggregate Dollars of Arrears May 2020	Total Aggregate Dollars of Arrears May 2021	Total Aggregate Dollars of Arrears June 2020	Total Aggregate Dollars of Arrears June 2021
Residential	\$6,225,734.58	\$9,170,929.78	\$9,057,802.17	\$8,498,843.07	\$8,432,228.71	\$7,615,511.46
Non-Residential	\$1,542,242.35	\$1,339,780.39	\$3,079,369.86	\$1,093,296.51	\$2,553,580.78	\$1,219,651.37

	Accounts Disconnected for Non-Payment with Dollar Amounts Owed April 2020	Accounts Disconnected for Non-Payment with Dollar Amounts Owed April 2021	Accounts Disconnected for Non-Payment with Dollar Amounts Owed May 2020	Accounts Disconnected for Non-Payment with Dollar Amounts Owed May 2021	Accounts Disconnected for Non-Payment with Dollar Amounts Owed June 2020	Accounts Disconnected for Non-Payment with Dollar Amounts Owed June 2021
Residential	Zero	Zero	Zero	Zero	Zero	Zero
Non-Residential	Zero	21	Zero	33	Zero	24

3. Total Aggregate Dollars of Arrears for April, May, and June of 2021 by vintage, i.e., 30-60 days, 60-90 days, 90+days.

Residential									
	April 2019	April 2020	April 2021	May 2019	May 2020	May 2021	June 2019	June 2020	June 2021
Total Number of Accounts At Risk of Termination	6,963	7,817	9,930	7,186	10,280	8,782	6,346	9,675	7,786
Total Aggregate Dollars of Arrears	\$4,872,569.34	\$5,898,444.17	\$10,784,194.49	\$4,643,943.19	\$8,200,173.58	\$8,498,843.07	\$4,167,347.80	\$8,135,697.24	\$7,615,511.46
Dollars of Arrears 30-60 Days	\$1,573,365.34	\$1,542,889.51	\$2,295,682.64	\$1,531,154.25	\$1,997,477.14	\$572,515.43	\$1,326,604.01	\$1,858,028.83	\$467,851.72
Dollars of Arrears 60-90 Days	\$324,374.45	\$443,132.91	\$866,931.30	\$403,296.91	\$688,466.51	\$787,392.63	\$345,752.35	\$682,011.28	\$756,517.85
Dollars of Arrears 90+ Days	\$2,974,829.55	\$3,912,421.75	\$7,621,580.55	\$2,709,492.03	\$5,514,229.93	\$7,138,935.01	\$2,494,991.44	\$5,595,657.13	\$6,391,141.89
Total Number of Customers Terminated for Non-Payment	195	0	0	264	0	0	223	0	0
Total Dollars Owed of Customers Terminated for Non-Payment	No point in time arrears in Cogsdale	\$0.00	\$0.00	No point in time arrears in Cogsdale	\$0.00	\$0.00	No point in time arrears in Cogsdale	\$0.00	\$0.00

Non-Residential

	April 2019	April 2020	April 2021	May 2019	May 2020	May 2021	June 2019	June 2020	June 2021
Total Number of Accounts At Risk of Termination	388	524	509	414	783	503	355	802	499
Total Aggregate Dollars of Arrears	\$1,445,575.04	\$1,387,599.64	\$1,339,780.39	\$1,578,300.73	\$2,117,628.74	\$1,093,296.51	\$2,086,833.22	\$2,403,015.76	\$1,219,651.37
Dollars of Arrears 30-60 Days	\$554,257.17	\$509,758.33	\$283,256.97	\$665,419.45	\$1,000,927.36	\$162,473.92	\$577,584.00	\$986,223.20	\$284,868.17
Dollars of Arrears 60-90 Days	\$305,337.46	\$83,585.26	\$228,824.65	\$177,897.53	\$158,292.50	\$127,655.32	\$183,269.71	\$274,414.70	\$97,384.67
Dollars of Arrears 90+ Days	\$585,980.41	\$794,256.05	\$827,698.77	\$734,983.75	\$958,408.88	\$803,167.27	\$1,325,979.51	\$1,142,377.86	\$837,398.53
Total Number of Customers Terminated for Non-Payment	7	0	21	17	0	33	5	0	24
Total Dollars Owed of Customers Terminated for Non-Payment	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale	No point in time arrears in Cogsdale	\$0.00	No point in time arrears in Cogsdale