



6310 Allentown Blvd.  
Harrisburg, PA 17112

July 30, 2021

*Via Electronic Filing*

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17105-3265

In re: Revised Temporary Reporting Requirements: At Risk Accounts  
Docket No. M-2020-3019244

Dear Secretary Chiavetta:

In response to the Pennsylvania Public Utility Commission's order entered October 13, 2020; SUEZ - Pennsylvania offers the following revised data as it relates to Residential and Non-Residential customer accounts in arrearages for Pennsylvania for April, May, and June for the years of 2019, 2020 and 2021. Please note this revision totals the number of customers that fall in the >30, >60, and >90-day buckets. We appreciate the clarification of the information requested.

If you have any questions regarding this data, please contact Judith McCoy Jordan at [Judith.Jordan@SUEZ.com](mailto:Judith.Jordan@SUEZ.com) or by phone at 717 901-6322.

Sincerely,

A handwritten signature in blue ink that reads "Judith McCoy Jordan".

Judith McCoy Jordan  
Customer Service Manager  
Suez

Residential									
	April 2019	April 2020	April 2021	May 2019	May 2020	May 2021	June 2019	June 2020	June 2021
Total Number of Accounts At Risk of Termination	7,220	9,713	9,729	7,339	10,332	8,384	7,510	11,674	9,154
Total Aggregate Dollars of Arrears	\$ 403,324	\$ 622,630	\$ 1,124,401	\$ 407,237	\$ 672,516	\$ 978,530	\$ 418,510	\$ 783,657	\$ 971,468
Dollars of Arrears > 30 to 60 Days	\$ 199,182	\$ 256,280	\$ 194,783	\$ 198,233	\$ 226,466	\$ 198,609	\$ 194,880	\$ 270,030	\$ 217,276
Dollars of Arrears > 60 to 90 Days	\$ 79,724	\$ 143,814	\$ 125,117	\$ 68,966	\$ 142,233	\$ 94,433	\$ 75,609	\$ 146,083	\$ 118,863
Dollars of Arrears >90 Days	\$ 124,418	\$ 222,536	\$ 804,501	\$ 140,038	\$ 303,817	\$ 685,488	\$ 148,021	\$ 367,544	\$ 635,329
Total Number of Customers Terminated for Non-Payment	29	0	0	49	0	64	66	0	32
Total Dollars Owed of Customers Terminated for Non-Payment	\$ 4,305	\$ -	\$ -	\$ 7,030	\$ -	\$ 48,416	\$ 10,420	\$ -	\$ 17,456

Note: Insert markings denote the total number of customers that fall into the appropriate arrears bucket. In addition, there is a revision in the number of shut offs in May of 2021.

Non-Residential									
	April 2019	April 2020	April 2021	May 2019	May 2020	May 2021	June 2019	June 2020	June 2021
Total Number of Accounts At Risk of Termination	442	760	579	382	864	498	515	872	576
Total Aggregate Dollars of Arrears	\$ 99,702	\$ 163,503	\$ 304,156	\$ 96,586	\$ 194,957	\$ 194,467	\$ 61,274	\$ 193,081	\$ 209,832
Dollars of Arrears > 30 to 60 Days	\$ 52,168	\$ 108,111	\$ 87,892	\$ 47,137	\$ 99,414	\$ 65,057	\$ 26,831	\$ 87,112	\$ 78,171
Dollars of Arrears > 60 to 90 Days	\$ 5,778	\$ 18,959	\$ 76,314	\$ 5,962	\$ 46,804	\$ 18,684	\$ 4,061	\$ 40,769	\$ 19,693
Dollars of Arrears > 90 Days	\$ 41,756	\$ 36,433	\$ 139,950	\$ 43,487	\$ 48,739	\$ 110,726	\$ 30,382	\$ 65,200	\$ 111,968
Total Number of Customers Terminated for Non-Payment	2	0	4	2	0	6	4	0	1
Total Dollars Owed of Customers Terminated for Non-Payment	\$ 135	\$ -	\$ 9,721	\$ 458	\$ -	\$ 3,408	\$ 757	\$ -	\$ 334