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6<sup>th</sup> Floor  
Philadelphia, PA 19107**

**Suzan DeBusk Paiva  
Associate General Counsel  
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August 2, 2021

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

**Re:** M-2020-3003591 Opinion & Order – Pennsylvania Public Utility Commission,  
Bureau of Investigation and Enforcement v. Verizon Pennsylvania LLC

Dear Secretary Chiavetta:

In compliance with the Opinion and Order entered on July 15, 2021, Check No. 1224027079 in the amount of \$7,500.00 is being Fedexed today to the Secretary's Bureau at Tracking Number 282018835890, fulfilling the requirement of Ordering paragraph 2 of the Order.

On July 21, 2021, Verizon issued \$50.00 credits to two (2) business and sixty-one (61) residential accounts; the credit will appear in one to two billing cycles. This fulfills the requirement of Ordering paragraph 3 of the Order.

Feel free to give me a call if you have any questions.

Very truly yours,

A handwritten signature in blue ink that reads "Suzan D. Paiva/sau".

Suzan D. Paiva  
Counsel for Verizon Pennsylvania LLC

SDP/sau

Enclosure (Check No. 1224027079)

Cc: Kayla L. Rost, Bureau of Investigation & Enforcement