
Andrew Perrong,
v.
Alpha Gas & Electric ,LLC

Initial Call-In
Telephonic

Docket No.: C-2021-3024359

Pages 1 - 85

Judge's Chambers
Keystone Building
400 North Street
Harrisburg, PA

June 24, 2021
Commencing at 10:06 a.m.

INDEX TO EXHIBITS
Docket No. C-2021-3024359
Hearing Date: June 24, 2021

NUMBER

Perrong Exhibits:

- 1 Telephone Records
(CONFIDENTIAL)
- 2 Recording of Call
(CONFIDENTIAL/PROVIDED AT LATER DATE)
- 3 Simultaneous Recording
(CONFIDENTIAL/PROVIDED AT LATER DATE)
- 4 Transcript of Call
(CONFIDENTIAL)
- 5 Transcript Authentication
(CONFIDENTIAL)
- 6 List of
Misrepresentations
- 7 Updated National Do Not
Call Registry Information
(CONFIDENTIAL/NOT ADMITTED)

Alpha Confidential Exhibits:

- 1 Contract with Vendor
(CONFIDENTIAL)
- 2 Draft of Script
(CONFIDENTIAL)
- 3 WhatsApp Chat
(CONFIDENTIAL)
- 4 Vendor's Report
(CONFIDENTIAL)
- 5 National Do Not Call
List
(CONFIDENTIAL)
- 6 PA Do Not Call List
(CONFIDENTIAL)
- 7 Final Telemarketing Script
(CONFIDENTIAL/NOT ADMITTED)

PERRONG EXHIBIT 6

Transcript Page #	Nearest Timestamp	Illegal Conduct	Violative Provision
1	0:10-0:20	Stating that Complainant would get a "reimbursement" of \$50.00 and a "35%" discount on his "electric and gas bills" Such a "reimbursements" and "discounts" were not listed on Alpha's tarriff at the time of the call.	52 Pa. Code § 111.10(a)(3), based upon violations of 16 CFR § 310.3(a)(2)(iv), since this misrepresents that Complainant would receive a rebate.
5	7:10-7:20	Stating that Alpha has the power to suspend a supplier.	52 Pa. Code § 111.10(a)(3), based upon violations of 16 CFR § 310.3(a)(2)(vii), since this misrepresents that Alpha is the Public Utility Commission, a governmental body.
5	7:10-7:20	Stating that attmpting to switch to another competitive supplier is "overcharging you" This implies that Complenant is required to choose Alpha as his competitive energy supplier.	52 Pa. Code § 111.10(b).
6	7:30-7:40	Failing to identify the supplier and stating that they were calling from PECO and not a competitive supplier.	52 Pa. Code § 111.10(b).
7	9:30-9:50	Stating that Complainant would get a "discounted rate" of 13.996 cents per killowatt hour when PECO's price to compare, at the time of the call, was 6.426 cents per killowatt hour. <i>See</i> https://www.peco.com/SiteCollectionDocuments/FINAL_ResidentialPTC_01142021.pdf	52 Pa. Code § 111.10(a)(3), based upon violations of 16 CFR § 310.3(a)(2)(i), since this misrepresents that the price charged is lower then PECO's price when it is not.