

# Stevens & Lee

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August 13, 2021

**VIA ELECTRONIC FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor  
Harrisburg, PA 17120

**RE: *Petition of Time Warner Cable Information Services (Pennsylvania), LLC For Designation as an Eligible Telecommunications Carrier***  
**Docket No. P-2021-3023594**

Dear Secretary Chiavetta:

Enclosed please find the Time Warner Cable Information Services (Pennsylvania), LLC (“TWCIS”)’s illustrative Lifeline tariff supplement to its existing Commission-approved tariff as required by the Order entered on July 15, 2021 in the above-captioned matter.

Should you have any questions or concerns, please do not hesitate to contact me.

Best Regards,

STEVENS & LEE



Michael A. Gruin

Enclosures

cc: Christian McDewell (via email)  
Theresa Mingarelli (BCS) (via email)

Allentown • Bergen County • Bala Cynwyd • Cleveland • Fort Lauderdale • Harrisburg • Lancaster • New York  
Philadelphia • Princeton • Reading • Rochester • Scranton • Valley Forge • Wilkes-Barre • Wilmington  
A PROFESSIONAL CORPORATION

**This Draft Tariff Supplement is being submitted for Illustrative Purposes only, in accordance with the Commission Order entered on July 15, 2021 in Docket No. P-2021-3023594**

**SECTION 4.4 - SPECIAL SERVICES AND PROGRAMS**

**4.4 LIFELINE TELEPHONE SERVICE**

Eligible low-income subscribers of the Company's Lifeline Telephone Service will receive a monthly credit, based on the Federal Lifeline Program, towards their voice service pricing plan in the amount of \$5.25.

**4.4.1 Eligibility**

- A. This Lifeline Telephone Service is restricted to low income residential customers for a single exchange access line, per household, at the principal residence. A household is defined as any individual or group of individuals living together at the same address as one economic unit.

To qualify for Lifeline Telephone Service, a Customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size, or the Customer must participate in any one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Pension Benefit

- B. Customers may learn more about Lifeline Telephone Service, determine eligibility, and submit an application (online or by mail) at <https://www.lifelinesupport.org/>. Additional information is available on the Pennsylvania Public Utility Commission's website at <https://www.puc.pa.gov/Telecom/pdf/Lifeline%20Brochure-StayConnected.pdf>.
- C. Lifeline Telephone Services are effective the month following Customer's enrollment in the Company's Lifeline Telephone Service program.
- D. The Customer must qualify for Lifeline Telephone Service on a yearly basis through a process known as recertification.

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Issue Date: TBD/Illustrative

Effective Date: TBD/Illustrative

Issued By: Betty Sanders, Vice President - Regulatory  
Time Warner Cable Information Services (Pennsylvania), LLC  
12405 Powerscourt Drive  
St. Louis, MO 63131

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4.4. LIFELINE TELEPHONE SERVICE (CONT'D)

4.4.2 Lifeline Telephone Service Terms and Conditions

- A. The Company's Lifeline Telephone Service is available only to Customers within the Company's designated Eligible Telecommunications Carrier Area which corresponds to those Census Blocks in Pennsylvania in which it was assigned Rural Digital Opportunity Fund Funding, as described in Section 4.4.3, below.
- B. Lifeline Telephone Service is limited to one per household at the Customer's primary residence.
- C. For any Lifeline Telephone Service offering that distinguishes between toll and non-toll calls (i.e., separate charges are assessed for toll calls), toll limitation is offered at no charge to those Lifeline Telephone Service Customers who request this feature. The Company will not collect a service deposit for Lifeline Telephone Service plans that do not charge additional fees for toll calls, or for which a Customer has elected toll limitation service.
- D. Service connection charges do not apply to change existing Service to/from Lifeline Telephone Service. For connection of new service, Service connection charges may apply.

4.4.3 Lifeline Telephone Service Availability

- A. The provision of Lifeline Telephone Service is subject to the availability on a continuing basis of all the necessary network facilities and technical capabilities to provide the Lifeline Telephone Service.
- B. Lifeline Telephone Service shall be available in the Census Blocks in Pennsylvania in which the Company was assigned Rural Digital Opportunity Fund (RDOF) Funding, as described in Pennsylvania PUC Docket No. P-2021-3023594: *Petition of Time Warner Cable Information Services (Pennsylvania), LLC For Designation as an Eligible Telecommunications Carrier*. These designated Census Blocks with assigned RDOF funding may cover all or portions of the following Rate Centers:

ALBION	JAMESTOWN	SPARTANSBG	WESTFORD
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CONNEAUTLK	KNOXVILLE	SUGARGROVE	WSPRINGFLD
CORRY	LAWRENCEVL	UNION CITY	
ERIE	MIDLEBYCTR	WATERFORD	
FAIRVIEW	NORTH EAST	WATTSBURG	
GIRARD	SABINSVL	WESTFIELD	