



21 West Ave.  
Spencerport, NY 14559

August 19, 2021

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

RE: Frontier Communications Commonwealth Telephone Company; Supplement No. 50 to introduce Electronic Bill Payment Program (EBPP) and move Duplicate Bill Charge and increase the monthly rate to the Competitive Services Tariff Telephone - PA P.U.C. No. 500

Secretary Chiavetta:

Enclosed via electronic filing, please find Supplement No. 50 to Frontier Communications Commonwealth Telephone Company, Tariff Telephone - PA P.U.C. No. 500.

Supplement No. 50 introduces Electronic Bill Payment Program (EBPP) and moves Duplicate Bill Charge and increases the monthly rate to the Competitive Services Tariff.

Supplement No. 50 is filed with an issued date of August 19, 2021 and an effective date of August 22, 2021.

Please contact Linda Saldaña at (916) 686-3590 or [linda.saldana@ftr.com](mailto:linda.saldana@ftr.com) with any questions or comments.

Sincerely,

/s/ Linda Saldaña

Linda Saldaña  
Sr. Analyst, Pricing and Tariffs

Enclosures

**FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY**

COMPETITIVE SERVICES TARIFF

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**RATES AND RULES**

GOVERNING THE FURNISHING OF TELEPHONE SERVICE

IN

EXCHANGE AREAS OF ALL OF WYOMING COUNTY, AND PORTIONS  
OF BERKS, BRADFORD, BUCKS, CARBON, CHESTER, COLUMBIA,  
DAUPHIN, LACKAWANNA, LANCASTER, LEHIGH, LUZERNE,  
LYCOMING, MONROE, NORTHAMPTON, SCHUYLKILL, SULLIVAN,  
SUSQUEHANNA, TIOGA, AND YORK COUNTIES  
IN THE STATE OF PENNSYLVANIA

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ISSUED: August 19, 2021

EFFECTIVE: August 22, 2021

by

STATE MANAGER  
GOVERNMENT AND EXTERNAL AFFAIRS  
FRONTIER COMMUNICATIONS  
COMMONWEALTH TELEPHONE COMPANY  
DALLAS, PENNSYLVANIA

**NOTICE**

See Sheet 2

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 50

Telephone – PA P.U.C. No. 500

Fiftieth Revised Sheet 2  
Cancels Forty-Ninth Revised Sheet 2

LIST OF MODIFICATIONS

This filing introduces Electronic Bill Payment Program (EBPP) and moves Duplicate Bill Charge and increases the monthly rate to the Competitive Services Tariff.

**Title Page**

Fiftieth Revised Title Page

**List of Modifications**

Fiftieth Revised Sheet 2

**Check Sheet**

Fiftieth Revised Sheet 3

**Section 6**

First Revised Sheet 1

Original Sheet 2

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 50

Telephone – PA P.U.C. No. 500

Fiftieth Revised Sheet 3  
Cancels Forty-Ninth Revised Sheet 3

**CHECK SHEET**

Title Page	Fiftieth Revised*	Section 1	Sheet 37	Original
Sheet 2	Fiftieth Revised*		Sheet 38	First Revised
Sheet 3	Fiftieth Revised*		Sheet 39	Third Revised
Sheet 4	Original		Sheet 40	Original
Sheet 5	Original		Sheet 41	First Revised
Sheet 6	First Revised		Sheet 42	Third Revised
			Sheet 42	Original
			Sheet 44	Original
Section 1	Sheet 1		Sheet 45	Original
	Sheet 2		Sheet 46	Original
	Sheet 3			
	Sheet 4	Section 2	Sheet 1	Fourth Revised
	Sheet 5		Sheet 2	Fourth Revised
	Sheet 6		Sheet 3	Original
	Sheet 7			
	Sheet 8	Section 3	Sheet 1	First Revised
	Sheet 9		Sheet 2	Original
	Sheet 10		Sheet 3	Sixth Revised
	Sheet 11			
	Sheet 12	Section 4	Sheet 1	First Revised
	Sheet 13		Sheet 2	First Revised
	Sheet 14		Sheet 3	Original
	Sheet 15		Sheet 4	Original
	Sheet 16			
	Sheet 17	Section 5	Sheet 1	Original
	Sheet 18		Sheet 2	Fifth Revised
	Sheet 19		Sheet 3	Original
	Sheet 20		Sheet 4	Fifth Revised
	Sheet 21		Sheet 5	First Revised
	Sheet 22		Sheet 6	Original
	Sheet 23		Sheet 7	Original
	Sheet 24		Sheet 8	Original
	Sheet 25		Sheet 9	First Revised
	Sheet 26		Sheet 10	First Revised
	Sheet 27		Sheet 10.1	Original
	Sheet 28		Sheet 11	Fifth Revised
	Sheet 29			
	Sheet 30	Section 6	Sheet 1	First Revised*
	Sheet 31		Sheet 2	Original*
	Sheet 32			
	Sheet 33			
	Sheet 34			
	Sheet 35			
	Sheet 36			

\* Indicates page submitted with most recent filing

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 50

Telephone – PA P.U.C. No. 500

Section 6  
First Revised Sheet 1  
Cancels Original Sheet 1

Miscellaneous Service and Equipment

(C)

1. Convenience Fee

(C)

A. General

(C)

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

B. Regulations

(C)

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

C. Rates and Charges

(C)

Convenience Fee, per occurrence                      \$10.00

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 50

Telephone – PA P.U.C. No. 500

Section 6  
Original Sheet 2

Miscellaneous Service and Equipment

2. Duplicate Bill Charge

A. General

A printed copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit. A Duplicate Bill Charge will apply for providing a printed copy of current and/or previous months' billing.

B. Rates and Charges

	<u>Residence</u>	<u>Business</u>
Duplicate Bill Charge, per copy of bill requested	\$5.00	\$5.00

3. Electronic Bill Payment Program (EBPP)

A. General

Electronic Bill Payment is a voluntary, optional program that allows customers to view and/or pay their telephone bills online. The online version of the bill includes the bill face (front and back), and bill messages. Bill inserts may be provided electronically, or via separate mailing. A customer who orders Electronic Bill Payment will be provided both a paper and an online version of the monthly bill for an initial period of two billing cycles. Thereafter, the paper version will be discontinued. If the customer chooses to continue to receive a paper version after the initial two-month period, a monthly recurring charge will apply. Electronic Bill Payment is available where technically feasible.

B. Rates and Charges

	<u>Monthly Rate</u>
Electronic Bill Payment with duplicate paper bill, per online bill	\$5.00

Service charges do not apply to orders for installing or removing Electronic Bill Payment.