

**Columbia Hearing Exhibit No. 1**

**Columbia Gas  
of Pennsylvania**

*A NISource Company*

**IMPORTANT NOTE: YOUR GAS METER WILL BE MOVED OUTSIDE NO SOONER THAN 30 DAYS**

As part of our ongoing commitment to provide safe and reliable natural gas service to our customers, Columbia Gas of Pennsylvania ("Columbia Gas" or "Company") is making significant investment to upgrade existing natural gas pipelines in your neighborhood. This letter is to give you advance notice of the work that will take place on your property.

In order to complete the pipeline replacement work, Columbia Gas will have to temporarily interrupt gas service to your home or business for several hours to ensure the safety of customers and work crews as lines are replaced. Prior to starting work on your property, a company representative will be in your neighborhood to notify you in person or with a door hanger approximately three days before your gas service is temporarily interrupted. The door hanger will contain contact information allowing you to contact the representative in the event you have questions concerning the start of the project or specific questions about the work on your property. We apologize for any inconvenience this may cause you.

As part of this project, Columbia Gas will also relocate the natural gas meter from the inside of your home or business so that it will be located outside, consistent with contemporary standards for gas meters. Your meter will not be moved for at least 30 days. Based on an assessment of the building exterior, and considering standard construction practices, we indicated a proposed meter location with an X in the diagram below. Unknown conditions on the interior could alter that location, and this can only be determined after viewing the internal piping that must be reconnected. At that time, any necessary changes will be communicated to you in person by our representative. The meter relocation is required by recent regulatory changes in Pennsylvania and will be completed at no cost to you.

Columbia Gas is regulated by the Pennsylvania Public Utility Commission ("PUC"). As a regulated utility, Columbia Gas must comply with the PUC's regulations in Title 52 of the Pennsylvania Code ("Code"). A recently approved change to Section 59.18 of the Code now requires that gas meters and pressure regulators be located outside. An exception may be granted if we can readily confirm that the building is, or is eligible to be, listed on the national register of historic places, or is located within a historic district that is listed in the national register of historic places. Please contact Columbia Gas using the contact information below as soon as possible if you believe that your home may qualify for an exemption from the PUC's meter relocation requirements. As our customer, if you are not the building owner, the Code further requires that you forward this notice to the owner of the building.

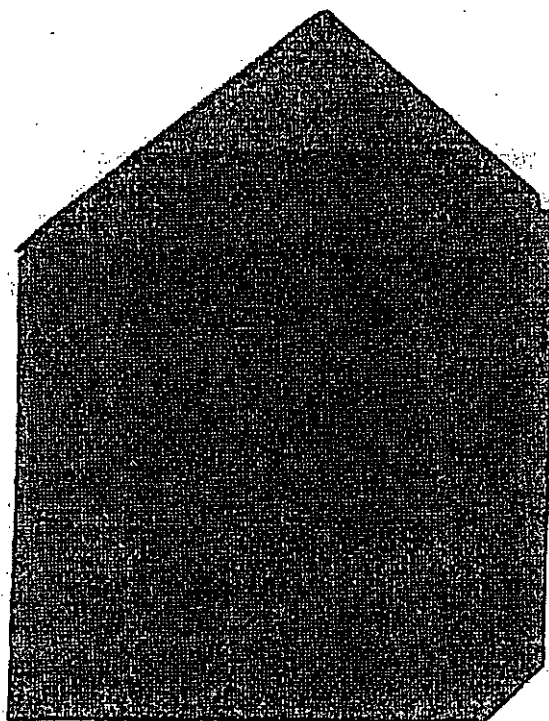
Columbia Gas must also comply with its tariff, which is a set of rules that has been approved by the PUC. Section 4, paragraph 4.4 provides Columbia Gas with the sole discretion to determine the locations of its meters. You may view our tariff in its entirety at [www.ColumbiaGasPA.com](http://www.ColumbiaGasPA.com) and search the term "tariff." Again, Columbia Gas is required to relocate the meter to the outside of the building. We note that refusal to provide Columbia Gas with access to the building to relocate the meter may result in the termination of gas service.


Please note that all Company representatives have photo identification badges that identify them as employees or contractors of Columbia Gas. You are welcome to ask to see this identification before allowing anyone into your home.

## Columbia Hearing Exhibit No. 1

Please be assured that Columbia Gas will fully restore any landscaping or disruptions to property that occur as a result of the work as soon as weather permits. We are committed to minimizing the inconvenience to you and your neighborhood and encourage you to contact us, using the contact information detailed below, with any questions or concerns. You may also contact the PUC's Bureau of Consumer Services at 1-800-692-7380.

We appreciate your patience and cooperation while this important project is completed.



 Front of structure



Know what's below.  
Call before you dig.

The X notes the meter location on the structure. Unknown conditions on the interior could alter this location, and this can only be determined after viewing the internal piping that must be reconnected. At the time of review, any necessary changes will be communicated to you in person by our representative.

### Columbia Gas of Pennsylvania

A NISource Company

John Boldizar  
Construction Specialist  
Construction Services

720 Loucks Mill Road  
York, PA 17403

Cellular: (717) 850-0355  
jboldizar@nisorco.com

For Gas Related Emergencies  
Call 1-888-460-4332

**Columbia Hearing Exhibit No. 2**

**Columbia Gas  
of Pennsylvania**  
A MSource Company

*August 23, 2019*

*Our records indicate you are the owner of a property located within the Historical District of York. This property is within the scope of an infrastructure project planned by Columbia Gas of Pennsylvania. Please see the enclosed letter that provides details of project work that may affect your property. A copy of the letter was also delivered to the occupants of 52 Pine St York, PA.*

*If you have any questions or concerns please contact,*

*Bryan Lauchman  
717-893-6391  
Construction Specialist*

*John Boldizar  
717-858-8355  
Construction Specialist*

**Columbia Hearing Exhibit No. 3**

**Columbia Gas  
of Pennsylvania**  
*A NiSource Company*

Dear Customer,

December 10, 2019

I am writing in regards to your property at 52 S. Pine St. York, Pa. Columbia Gas of Pennsylvania began upgrading the gas lines on your street several weeks ago. The system upgrade project consists of replacing our main lines as well as any necessary service connections. The successful completion of this project requires us to replace the service line and move the meter out that currently serves your property.

Columbia Gas of Pennsylvania has personally met with you several times to discuss your meter placement. Arrangements need to be made to allow Columbia Gas of Pennsylvania access to the property to complete the necessary service line and meter upgrades.

By this letter, Columbia Gas of Pennsylvania is hereby notifying you of our intent to complete this project on December 18<sup>th</sup> 2019. At that time the existing gas service to 52 S. Pine St. York PA, will be without gas as the existing main line will go dead. We will not be able to re-establish service to the property unless we have access to the piping inside the building.

Please contact the onsite coordinator Frank Pujols (717-472-0145) to schedule the required work. If we do not hear from you by Dec. 16th, you will need to contact Columbia Gas and apply for gas. You will be able to reach them at 1-888-460-4332. Thank you in advance for your co-operation in this matter.

John A. Boldizar  
Construction Specialist  
Columbia Gas of Pa.  
717-858-8355

**Columbia Hearing Exhibit No. 4**

Columbia Gas Meter Relocation Reconsideration Form

Your Contact Information

Full Name: Bryan Tate

Email: bryantate@comcast.net

Columbia Gas Account # (if known): account in name of tenants not me

Company Name (if applicable): N/A

Street address of property served by Columbia Gas: 52 S Pine Street

City:

York

State:

PA

ZIP Code:

17403

Preferred Contact Method:

Daytime Phone  Evening Phone  Email

Daytime Phone: 717. 825. 4640

Evening Phone: 717. 825. 4640

Your Reconsideration Request

I have received a letter from Columbia Gas regarding a meter relocation

Yes  No

I request an exception to the Columbia Gas Meter Relocation Policy. Check the reason below (you may select more than one):

I live in a designated historic district

I live in an area where I have a concern that an outside meter is at a high risk of being subject to tampering or vandalism

Other (Please explain) the sidewalk is shallow on S. Pine and my porch and stairs are where gas enters the property

Comments:

Please email form to: Russell Bedell, Columbia Gas Communications Manager  
rbedell@niscource.com

**Columbia Hearing Exhibit No. 5**

**Tate, Bryan K.**

**From:** Tate, Bryan K.  
**Sent:** Friday, December 13, 2019 1:06 PM  
**To:** Tate, Bryan K.  
**Subject:** FW: 52 S. Pine Street - Meter Move-Out

On Dec 12, 2019, at 3:51 PM, [rbedell@nsource.com](mailto:rbedell@nsource.com) wrote:

Mr. Tate,

Thank you for filling out the meter relocation form for 52 S. Pine Street in York and requesting an exception to the meter relocation policy.

Pennsylvania Public Utility Commission (PUC) regulations require that gas meters and pressure regulators be located outside. An exception may be considered—but is not mandated—if we can readily confirm that a building is located within a historic district that is listed in the national register of historic places. However, that is not a guarantee that a meter will not be moved. Safety is the number one priority of Columbia Gas, and we follow all federal and state laws and regulations to ensure natural gas is delivered safely to our customers in York and across our service territory in Pennsylvania.

We have not experienced tampering and vandalism on gas meters that have been moved outside as part of this safety program, and if a meter were accidentally damaged, the excess flow valve installed with the new service line would minimize or shut off the flow of gas. Additionally, the new service line and meter would be installed further away from the porch stairs than the current service line to address the shallow sidewalk concern.

Part of our commitment to safety includes having ready access to meters and other lines to ensure that the equipment is operating safely. An outdoor meter eliminates the risk of shut-off due to access issues and provides first responders with easy access to our customers' meters in the event of an emergency.

Because of these overriding safety considerations, we must deny your request to have the meter at 52 S. Pine Street remain inside.

The old gas pipeline on Pine Street will be taken out of service on December 18. Please make arrangements with us to have the new meter and service line installed at 52 S. Pine Street by December 16, or there could be an interruption of service.

If you do not agree with our findings, you may file an informal complaint with the Pennsylvania Public Utility Commission. To ensure preservation of your rights, an informal complaint must be filed within ten (10) days of this message. You may contact the Pennsylvania Public Utility Commission at 1-800-692-7380 or in writing at P. O. Box 3285, Harrisburg, PA 17105-3285.

Sincerely,  
Russell Bedell

Communications Manager  
<mime-attachment.gif>

Columbia Gas of Pennsylvania & Maryland  
P: 717-849-0129  
C: 717-514-8034

-----  
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**Columbia Hearing Exhibit No. 6**



Fwd: PUC case #3753631  
Russell Bedell to: Amy Spangler

12/18/2019 03:18 PM

Begin forwarded message:

**From:** "Russell Bedell" <[rbedell@nisource.com](mailto:rbedell@nisource.com)>  
**Date:** December 17, 2019 at 9:11:54 AM EST  
**To:** "Tate, Bryan K." <[BKTate@YorkCountyPA.gov](mailto:BKTate@YorkCountyPA.gov)>  
**Subject:** Re: FW: PUC case #3753631

Thanks, Bryan. We will not be doing any work at 52 S. Pine St. until the complaint is resolved with the PUC.

Russ

Russell Bedell  
Communications Manager

**Columbia Gas**  
A NISource Company

Columbia Gas of Pennsylvania & Maryland  
P: 717-849-0129  
C: 717-514-8034

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Please do not forward to others. If you are not the intended recipient: Please do not disclose, copy, distribute or use this email or attachment for any purpose.  
Please notify us by return email of this error and delete the email and any copies from your system. Thank you for your cooperation.

"Tate, Bryan K." --- 12/16/2019 02:40:53 PM---[attachment "Columbia Gas notifications 121119.pdf" deleted by Russell Bedell/CPA/Enterprise] [atta

From: "Tate, Bryan K." <[BKTate@YorkCountyPA.gov](mailto:BKTate@YorkCountyPA.gov)>  
To: "[rbedell@nisource.com](mailto:rbedell@nisource.com)" <[rbedell@nisource.com](mailto:rbedell@nisource.com)>,  
Cc: "[bryantate@comcast.net](mailto:bryantate@comcast.net)" <[bryantate@comcast.net](mailto:bryantate@comcast.net)>  
Date: 12/16/2019 02:40 PM  
Subject: FW: PUC case #3753631

[attachment "Columbia Gas notifications 121119.pdf" deleted by Russell Bedell/CPA/Enterprise]  
[attachment "3753631\_Tate\_letter.docx" deleted by Russell Bedell/CPA/Enterprise]

USE CAUTION: This email was sent from an external source. Think before you click links or open attachments.  
If suspicious, please forward to [security@nisource.com](mailto:security@nisource.com) for review.

Russ,

I filed my complaint with the PUC on Friday and was assigned PUC Case #3753631. Below is a copy of the

**Columbia Hearing Exhibit No. 6**

email reply I received, and attached is a copy of the letter sent with the reply.  
Please confirm that Columbia Gas has received the information and thus will not be turning off the gas to 52 S. Pine Street on December 18<sup>th</sup> or any time this week.  
While Columbia Gas had notified me that I had to schedule the move-out of my gas meter by today, you had confirmed for me that work would stop during the investigation when I filed my complaint.  
Can you please make John Boldizar and Frank Pujols aware.

Thank you,  
Bryan  
717-825-4640 mobile

**Bryan K. Tate**  
Register of Wills/Clerk of Orphans' Court – Elect  
York County Judicial Center  
45 N. George Street, York PA 17401  
717.771.9262 Direct  
717.771.9607 Register of Wills  
717.771.9288 Clerk of Orphans' Court  
[bktate@yorkcountypa.gov](mailto:bktate@yorkcountypa.gov)

Begin forwarded message:

From: "Yates, Sandy" <[sayates@pa.gov](mailto:sayates@pa.gov)>  
Date: December 13, 2019 at 3:26:35 PM EST  
To: "[bryantate@comcast.net](mailto:bryantate@comcast.net)" <[bryantate@comcast.net](mailto:bryantate@comcast.net)>  
Subject: PUC case #3753631

**PLEASE DO NOT REPLY TO THIS EMAIL**  
**(this email is being sent from an unmonitored**  
**account):**

Dear Bryan Tate:

Thank you for contacting the Public Utility Commission. Please see the attached letter.

If you need to contact our office, please call 1-800-692-7380.

Sincerely,  
Bureau of Consumer Services

PA Public Utility Commission | Bureau of Consumer Services  
400 North Street | Harrisburg, PA 17120  
[www.puc.pa.gov](http://www.puc.pa.gov) | Consumer Hotline 1-800-692-7380  
Fax: 717-787-6641

**Columbia Hearing Exhibit No. 6**

*Sandy*

Sandra Yates | Investigator  
PA Public Utility Commission | Bureau of Consumer Services  
400 North Street | Harrisburg, PA 17120  
Phone: 717-214-1815 | Fax: 717-787-6641 | E-mail: [sayates@pa.gov](mailto:sayates@pa.gov)  
[www.puc.pa.gov](http://www.puc.pa.gov) | Consumer Hotline 1-800-692-7380

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Supporting Paperless Office Concepts

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**Columbia Hearing Exhibit No. 7**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY  
PLEASE REFER  
TO OUR FILE

1/23/2020

BCS: 3753631

Bryan K Tate  
377 E Market Street  
York PA 17403

Dear Bryan K Tate:

You contacted the Public Utility Commission's (PUC) Bureau of Consumer Services (BCS) on 12/13/2019 regarding utility service with Columbia Gas of PA ("company"). You stated that the company has ignored the Historic Exception of the meter relocation project that is happening in York, PA. The York City Historic Districts appear on the National Register of Historic Places. You have been in conversation for two years, yet Columbia Gas refuses to understand that one of the only economic opportunities that York City has is its historic properties and that by moving unattractive meters (in some cases many meters) to the fronts of properties it is destroying the historic nature of the property and the economic viability of the property. The company has ignored citizen and York City concerns with outside meter placements blocking ADA passage on narrow sidewalks and safety issues in neighborhoods where criminals can easily tamper with meter shut offs. Residents of the City of York have requested Columbia Gas, in a meeting at City Hall last year, and again at a Town Hall Meeting set up by Mayor Helfrich this year, as well as during individual meetings by individual property owners, to either mirror UGI's work in Harrisburg's Historic District placing regulators only on the outside of Historic District properties with meters remaining in basements, or by placing new outside meters only on the side or rear of properties.

In response to this complaint, the company reported that you are the property owner of 52 S Pine Street, York, PA. This address is a part of the historical area in York, PA. The company has had several conversations with you regarding the meter location regulations at 52 PA Code 59.18, which requires meters and regulators be located outside and aboveground, unless otherwise allowed. The regulation also states that the inside meter location shall be considered for buildings in historic districts. The meter location regulations were imposed to reduce the dangers from gas leaks.

Per company records, Columbia Gas provided you with options for relocation and placement of the meter at 52 S Pine Street, York, PA. The company has offered to locate the meter on the outside front right of the home. The company has offered to paint the meter to match the paint of the exterior of the home. The company has also offered to put a cage screening around the meter and paint the screen. You have not agreed to these options.

**Columbia Hearing Exhibit No. 7**

The company's position is that the relocation of meters as directed by the PUC at the time of the company's pipeline upgrades is an important part of construction timeline. The location of the meter is at the determination of the utility company and Columbia believes that the location for the meter at 52 S Pine Street, York, PA is best located at outside front right.

According to the company's PUC approved tariff, section 4.6 - Meter Location. The company shall have the right to determine the location of its meters.

Please note that the PUC's Bureau of Consumer Services has limited jurisdiction over service-related complaints. We cannot decide where a utility company should place their meter, so long as the utility is not in violation of Pennsylvania statutes or regulations. BCS cannot issue a legally binding decision on this complaint. Therefore, this informal complaint has been closed without a decision.

You may pursue this matter further by filing a formal complaint. The formal complaint process involves a legal proceeding before an Administrative Law Judge (ALJ), similar to a trial. This means that you and the utility must present facts on the issues raised in your complaint to the ALJ. You must participate in a hearing, respond to questions from the utility and prove why the judge should uphold your position. Formal complaint forms can be found on the PUC website ([www.puc.pa.gov](http://www.puc.pa.gov)), or by calling 717-772-7777.

Sincerely,

Tim Clark  
Investigator

**Columbia Hearing Exhibit No. 8**

Columbia Gas  
of Pennsylvania  
A NSource Company

Dear Customer,

February 21, 2020

I am writing in regards to your property at 52 S. Pine St. York, Pa. Columbia Gas of Pennsylvania upgraded the gas lines on your street. The system upgrade project consisted of upgrading our main lines as well as any necessary service connections. The successful completion of this project requires us to disconnect the pre-existing facilities that currently serve your property.

Arrangements need to be made, by the tenant or property owner, to allow Columbia Gas of Pennsylvania access to the property to complete the necessary service line and meter upgrades.

By this letter, Columbia Gas of Pennsylvania is hereby notifying you of our intent to complete our project on Monday, March 2<sup>nd</sup>. At that time the existing gas service to 52 S. Pine St. York, PA. will be shut off. We will not be able to re-establish service to the property unless we have access to the piping inside the building. We have conducted the PA one call effective this morning. We are available to complete this work next week on Wednesday, Thursday or Friday, February 26<sup>th</sup>, 27<sup>th</sup> or 28<sup>th</sup>.

Please contact Francis Pujols @ 717-472-0145 to schedule the necessary work.

If no contact is made, Columbia Gas of Pa. will need to be contacted to re-establish service to your property. You will be able to reach them at 1-888-460-4332. Thank you in advance for your co-operation in this matter.

John A. Boldizar

Construction Specialist

Columbia Gas of Pa.

717-858-8355

**RULES AND REGULATIONS GOVERNING THE  
DISTRIBUTION AND SALE OF GAS (Continued)**

**13. Service Continuity**

**13.1 Regularity of Supply**

The Company will use reasonable diligence to provide supply service that is reasonably continuous, and without interruption to those customers purchasing their gas supply from the Company, and the Company will use reasonable diligence to provide distribution service that is reasonably continuous, regular and without interruption to those Customers purchasing distribution service from the Company. The Company shall not be liable for failure to furnish a sufficient supply of gas or for failure to distribute the Customer's gas to the Customer arising from any cause whatsoever, beyond the Company's control. The liability of the Company for damages for failure to furnish a sufficient supply of gas, or for failure to distribute Customer's gas to it shall be limited to an amount equivalent to the Customer's proportional monthly customer service charge for the period of service during which a supply or distribution failure occurs, unless otherwise negotiated between the Company and the customer. In no event shall the Company be liable for extraordinary or consequential damages arising in any manner whatsoever as a result of supply or distribution failure.

**13.2 Interruption of Service**

The Company may temporarily interrupt service where necessary to effect repairs or maintenance, to eliminate an imminent threat to life, health, safety, or substantial property damage, or for reasons of local, State or national emergency, provided, however, that if such interruption exceeds seven (7) days in any one billing cycle, the applicable customer charge and the quantity of gas specified in each rate block shall be reduced prorate. (C)

**13.3 Notice of Trouble**

The customer shall notify the Company immediately should the service be unsatisfactory for any reason, or should there be any defects, leaks, trouble, or accident affecting the supply of gas.

**13.4 Force Majeure**

Neither Company nor customer shall be liable in damages to the other for any act, omission, circumstance occasioned by or in consequence of any acts of God, strikes, lockouts affecting the Company or its suppliers of gas, acts of the public enemy, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms, floods, washouts, arrests and restraints of rulers and peoples, civil disturbances, explosions, breakage or accident to machinery or lines of pipe, the binding order of any court or governmental authority which has been resisted in good faith by all reasonable legal means, and any other cause, whether of the kind herein enumerated or otherwise, not reasonably within the control of the party claiming suspension and which by the exercise of due diligence such party is unable to prevent or overcome. Failure to prevent or settle any strike or strikes shall not be considered to be a matter within the control of the party claiming suspension.

(C) Indicates Change

**Columbia Hearing Exhibit No. 10**

Supplement No. 259 to  
Tariff Gas – Pa. P.U.C. No. 9  
First Revised Page No. 40a  
Canceling Original Page No. 40a

**Columbia Gas of Pennsylvania, Inc.**

**RULES AND REGULATIONS GOVERNING THE  
DISTRIBUTION AND SALE OF GAS (Continued)**

**4. Customer's Installations – continued**

**4.6 Meter Location**

(C)

**4.6.1 General**

4.6.1.1 Unless otherwise specified in this tariff, meters shall be located outside.

(C)

4.6.1.2 The Company shall have the right to determine the location of its meters, which must be placed where they will be easily accessible for meter reading, inspection, repairs, testing, changing and operation of the gas shut-off valve, and not exposed to outside forces such as extreme heat (as near steam pipes, boilers or furnaces), sudden changes of temperature, or liable to damage by having earth or objects thrown on or placed against them. Meters will not be set in coal cellars under any circumstances, nor under the deck of show windows, or in small closets, or other locations of a like character.

(C)

4.6.1.3 When a premise has multiple meters in multiple locations at the premise each meter should be tagged or otherwise labeled to indicate there are multiple meter locations at the premise.

(C)

4.6.1.4 When feasible and practical to do so, the meter location must accommodate the installation of the service line in a straight line perpendicular to the main.

(C)

4.6.1.5 Meters may not be installed in the following locations:

(C)

- (a) Beneath or in front of windows or other building openings that may directly obstruct emergency fire exits.
- (b) Under interior stairways.
- (c) Under exterior stairways, unless an alternate means of egress exists and the meter is in a well-vented location under stairs constructed of non-combustible material.
- (d) A crawl space.
- (e) Near building air intakes pursuant to local or state building codes.
- (f) In contact with soil or other potentially corrosive materials.

(C) Indicates Change

Issued: April 6, 2017

M. A. Huwar  
President

Effective: June 5, 2017

**Columbia Hearing Exhibit No. 11**



Current location of gas service line

Proposed outside meter location