

Certificate No. A-6423931  
Docket No. A-2021-3024620

PA PUC Paratransit No. 1

OFFICIAL FILED TARIFF

## FIRST HORIZON TRANSPORTATION CORPORATION

Tariff Naming Rates, and Rules and Regulations Governing the  
Transportation of Persons in Paratransit Service Between Points in Pennsylvania

*To transport, as a common carrier, by motor vehicle persons in non emergency paratransit service for members of First Horizon Homecare Agency, in vehicles staffed with a driver and either a nurse or nurses aide (i) to or from healthcare facilities or (ii) to or from locations necessary to obtain goods required for managing their medical conditions, from points in the counties of Chester and Philadelphia to points in Pennsylvania and return.*

Issued: September 2, 2021

Effective: September 3, 2021

Issued Under authority of 52 PA Code Section 23.42

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By: First Horizon Non Medical Transportation  
Address: 7325 Rising Sun Avenue  
Philadelphia, PA 19111  
267-258-6514

## RULES & REGULATIONS

1. Advance reservations are required and must be made 48 hours prior to the service being rendered. Any reservation made less than 48 hours prior to travel time will be charged an additional fee.
2. Rates for mileage are determined by the odometer of the vehicle in use and begin when the vehicle leaves the passenger's premises. The final mileage reading is determined upon drop-off of the passenger.
3. Additional expenses necessitated by or incurred at the request of the passengers, including but not limited to, highway tolls, bridge tolls, entrance fees and parking, shall be added to the charge of the trip.
4. If any trip requires the vehicle and driver to remain at destination overnight, or at any point en route to destination overnight, the patron will be responsible for providing the carrier's driver with accommodations at overnight facility (motel, hotel) being utilized by patron and all meals required by the carrier's driver. Expenses for driver's lodging and meals while on trips out of town which are in excess of 10 hours will be added to the basic charge.
5. Trips on the following Holidays are subject to Flat Rate fees as listed in RATES:
  - New Year's Eve and New Year's Day
  - Memorial Day
  - Independence Day
  - Labor Day
  - Thanksgiving Day and Black Friday (Day after Thanksgiving)
  - Christmas Eve and Christmas Day
6. Carrier requires a deposit of not more than 20% of the quoted charter price. Forfeiture of deposits are within the following limitations:
  - (1) Forfeiture of not more than 50% of the deposit if the charter is cancelled by the customer more than 15 but less than 30 days prior to the date the transportation was to depart, and
  - (2) Forfeiture of not more than the total amount of the deposit if the cancellation occurs within 15 days prior to the date the transportation was to depart.
7. **CONTRACT SERVICES**

Contract services will be for a term of not less than 30 days for pre-qualified persons under a federal, state, county or municipal government agency contract. Rates for the services will be specified in the respective contracts, copies of which, including any amendments thereto, are to be filed with the Commission as executed to become effective on one day's notice.

SCHEDULE OF RATES  
(Per Person)

Flat Rates: Passengers will be charged in (15) minute increments, or any fraction thereof, from the point of pickup to point of drop-off (one way),

**Standard Hours: 8:00 AM to 6:00 PM**

Ambulatory Base Rate:       \$ 7.50 per 15 minutes, or any fraction thereof  
Wheelchair Base Rate:       \$10.00 per 15 minutes, or any fraction thereof

**Evening Hours: 6:00 PM to 8:00 AM**

Ambulatory Base Rate:       \$ 8.75 per 15 minutes, or any fraction thereof  
Wheelchair Base Rate:       \$11.25 per 15 minutes, or any fraction thereof

**Weekend Hours: Saturday 12:01 AM to Monday 7:59 AM**

Ambulatory Base Rate:       \$10.00 per 15 minutes, or any fraction thereof  
Wheelchair Base Rate:       \$12.50 per 15 minutes, or any fraction thereof

**Holiday Hours: 12:01 AM TO 11:59 PM**

Ambulatory Base Rate:       \$10.00 per 15 minutes, or any fraction thereof  
Wheelchair Base Rate:       \$12.50 per 15 minutes, or any fraction thereof

Mileage rate: \$3.00 per mile, or any fraction thereof, applies in addition to the Flat Rate stated above on all loaded miles, after the first four (4) miles, from the point of pick-up to the final destination.

Reservations: Any Reservation made less than 48 hours before travel time will be charged an additional \$25.00 fee.

Waiting Time At Origin: After the first twenty (20) minutes of free time the passenger will be charged at the rate of \$7.50 for every fifteen (15) minute increment, or any fraction thereof.

Waiting Time During Trip: If the driver is requested to wait for a customer at the destination or during a trip, there will be an additional waiting time charge of \$7.50 for every fifteen (15) minute increment, or any fraction thereof.