

PENNSYLVANIA PUBLIC UTILITY COMMISSION

A-2021-3024267

Protest

~~Formal Complaint to Proposed Rate Increase~~

Filing this form will make you a party to a legal proceeding or case. If you do not wish to be a party to the case, consider filing a Comment to Proposed Rate Increase.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information (required)

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you. Failure to provide this information may cause your complaint to be considered as deficient.

Name Keisha Jackson-Spence
396 King Arthur Rd
Street/P.O. Box PO Box 309 Apt #
Blakeslee
City State PA Zip 18610
County Monroe

RECEIVED
2021 SEP 10 AM 9:55
PA PUC
SECRETARY'S BUREAU

Telephone Number(s) Where We Can Contact You During the Day (required)

(570) 355-5315 (home) (917) 604-3791 (mobile)

E-mail Address (required): Chadabby28@yahoo

Utility Account Number (from your bill): 002372192-1437373

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. Name of Utility AQUA PA Wastewater

Provide the full name of the utility who filed the proposed rate increase about which you are complaining. The name of your utility is on your bill.

3. **PUC Case Docket Number**

Provide the Public Utility Commission case docket number (if known). It begins with the letter "R" and contains the year of filing and a 7-digit code, such as R-2014-1234567.

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4. **Type of Utility Service**

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|--|---|
| <input type="checkbox"/> ELECTRIC | <input type="checkbox"/> STORM WATER |
| <input type="checkbox"/> GAS | <input checked="" type="checkbox"/> WASTEWATER/SEWER |
| <input type="checkbox"/> WATER | <input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance) |
| <input type="checkbox"/> STEAM HEAT | <input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine) |

5. **Reason for Complaint**

Explain why you oppose the company's proposed rate increase. Use additional paper if you need more space.

I am protesting this second rate increase by aqua PA wastewater. This company just increased the monthly payment and has already filed for another increase in such a short time. I am asking you to please consider stopping this rate increase. I am the only working adult in my home and this increase will put a strain on my family.

6. **Requested Relief**

How do you want your complaint to be resolved? Use additional paper if you need more space.

I would like this to not take effect. Please do not increase my sewer bill for a 2nd time in this short period.

7. **Legal Representation**

If you are filing a Formal Complaint to Proposed Rate Increase as an individual on your own behalf, you are **not** required to have a lawyer. You may represent yourself at the hearing.

If you are represented by a lawyer **in this matter**, provide your lawyer's name, address, telephone number, and e-mail address, (**all required contact information**). Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City State Zip

Area Code/Phone Number _____

E-mail Address _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

8. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint to Proposed Rate

Increase must print or type their name on the line provided in the verification paragraph below and must sign and date this form in ink. If you do not sign the Formal Complaint to Proposed Rate Increase, the PUC will not accept it. By filing this Formal Complaint to Proposed Rate Increase, you will be a party to the case. If you efile your formal rate complaint, an electronic signature is acceptable.

Verification:

Keisha Jackson-Spencer hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).



9/4/2021

(Signature of Complainant)

(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint to Proposed Rate Increase is not signed by one of these individuals, the PUC will not accept it.

10. Filing

You should electronically file your Formal Complaint to Proposed Rate Increase with the Secretary. To do so, establish an account free of charge on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>

If you do not electronically file your Formal Complaint to Proposed Rate Increase, mail the completed form (along with any attachments) to the address listed below:

By overnight delivery, certified, priority mail – retain tracking information as proof of submission.

| |
|--|
| Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120 |
|--|

Note: Formal Rate Complaints sent by fax or e-mail will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint to Proposed Rate Increase for your records.

K. Jackson-Speer
PO BOX 309
Blakeslee, PA 18610

LEHIGH VALLEY PA 180

7 SEP 2021 PM 4 L



Secretary
Pennsylvania Public Utility Comm
400 North Street
Commonwealth Keystone Building
2nd Floor
Harrisburg, Pennsylvania 17120

17120-007999

