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Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265
Harrisburg, Pennsylvania 17105-3265

Dear Ms. Chiavetta:

Verizon Pennsylvania LLC and Verizon North LLC ("Verizon") hereby notify the Commission, pursuant to 52 Pa. Code § 67.1(b), that an abnormal service outage affecting more than 2,500 Verizon customers in Pennsylvania occurred as a result of a fiber cut, causing blockage on voice calls.

A tree came down on power lines, caught fire and burned aerial Verizon fiber optic cables on August 12, 2021 at 9:50 PM EST. Service was restored by August 13 at 2:00 PM EST. This event resulted in 36,100 blocked calls to impacted customers. Areas affected were from Harrisburg to Lewistown, PA.

Feel free to contact me if you have any questions or if you require additional information.

Respectfully submitted,

/s/Douglas R. Smith/crh