
 Anthony Fortuna,
 v.
 Philadelphia Gas Works

Docket No.:
 F-2021-3027276

Initial Call-In
 Telephonic Hearing

Pages 1 - 44

Judge's Chambers
 Keystone Building
 400 North Street
 Harrisburg, PA
 Monday, September 13, 2021
 Commencing at 10:06 a.m.

INDEX TO EXHIBITS

Docket No. F-2021-3027276

Hearing Date: September 13, 2021

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

**Graciela Christlieb, Senior Attorney
Legal Department**
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

September 10, 2021

**Special Agent Alphonso Arnold III
Pennsylvania Public Utility Commission
400 North Street, 2nd Floor West
Harrisburg, PA 17120**

RE: Anthony Fortuna v. Philadelphia Gas Works, Docket No. F-2021-3027276

Dear Special Agent Arnold:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant via Email:

Anthony Fortuna
anthony.fortuna@verizon.net

September 10, 2021

/s/ Graciela Christlieb

Graciela Christlieb, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

S.O. Completion: G-GS Turn on (Read)

Action

Service Order... 4466107271 Initiated on 08/10 by Aims, Upload

Order Type: Turn On Turn on (Read) Fld Order: (1) 334724322 Completed

Status: Complete on 08/10/2020 19:36 by Aims, Upload MUP Status:

Service Point: 9972249696 Conn On G-GS, GSRT, MTR 2317385, 08/13/21 56.0000 CCF R N

Acct/Premise: 0008 8200 0387 Fortuna, Anthony / 2514 S Rosewood St/Philadelphia,Pa

Order Date: 07/15/2020 SP Location:

Effective Date/Time: 07/15/2020 7:36 PM Service Person: Mileage: 0

Work Done: 07/15/2020 Site Arrival Time: 12:00 AM

Comments:

Service Point Work Details

Application Received: Work Completed: Days Lost:

Install Supply Detail ...

Meter

Meter... MTR 2074357 Int: 73203186 EQUIMTER/L275

MC ID	Reading	MC Details	Last Read Date/Type	Last Reading
32990995	770.00000	CCF +, 4.0 digits, 1.0000		

Reading: 770.00000 Record Reading

USA Info: G2-GS GSR 8810 Tax exempt 100 USA Details...



Telephone 215-787-1288
Fax 215-684-6996

January 25, 2021

Anthony Fortuna
2845 S. 12th St.
Philadelphia, PA 19148

Re: Ac# 0008 8200 0387
2514 S. Rosewood St.

Dear Anthony Fortuna,

On December 28, 2020, you contacted PGW and a dispute was filed regarding your bill in the amount of \$106.02 for the property at 2514 S. Rosewood Street. This bill was disputed due to the property being unoccupied.

Please be advised that an Automatic Meter Reader (AMR) is installed at the property. This device allows PGW to obtain the actual usage recording on the meter. When reviewing your account, it was determined that the bill in question represented usage recorded on your meter for service from October 14, 2020 to November 13, 2020, in the amount of \$106.02. This bill was based on a meter reading of 0811 to a reading of 0866 for a total of 55 CCF. The property address of 2514 S. Rosewood Street is listed as a residential heating account. Although, you indicated the property is vacant, the appliances such as your house heater work by thermostat setting. The heater will turn on every time the temperature in the residence falls below the thermostat set temperature. This will occur regardless of the occupancy in the residence. As a result, we would suggest you adjust the thermostat setting.

Based on the company's investigation, PGW's position is that the billed amount is correct as rendered. A gas usage analysis was also completed which reflects a decrease in usage which supports that the property may be vacant.

To assist you in your review of our findings we are including the following documents:

1. A statement of account
2. A gas usage analysis
3. A Utility Report

As of February 9, 2021, this account will become subject to collection action. To avoid collection activity, please pay the bill in full or contact PGW Monday-Friday from 8am- 6pm at (215) 235-1000 to see if you qualify to enter into a payment agreement.

Sincerely,

Mr. R. N. Evans, Jr.
Dispute Resolution Unit

PGW Exhibit 2
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Additional information regarding the content in this letter can be obtained by calling or writing us at:

P.O Box 3500, Philadelphia, PA 19122, Telephone #: 215-787-1288

Payments can be made by phone at 215-235-1000, online at www.pgworks.com, by mail to P.O. Box 11700, Newark, NJ 07101 or at any of our (6) convenient Customer Service Centers or any authorized payment center. Information regarding our Customer Service Centers and authorized payment centers is available upon request.

If you do not agree with this report, you may file an informal complaint with the Pennsylvania **Public Utility Commission** to ensure preservation of your rights.

You can file an informal complaint at the following:

Telephone #: 1-800-692-7380

or

P.O. Box 3265, Harrisburg, Pa 17105-3265

or

<http://www.puc.state.pa.us>

When you file an informal complaint, the Public Utility Commission will need to know the following:

1. The name of the ratepayer (your name).
2. Your mailing address and, if different, the address at which service is provided.
3. Your account number.
4. The name of the utility with which you have the dispute.
5. A brief statement of the dispute.
6. Whether the utility has investigated and reported to you on the matter being disputed.
7. Whether the dispute has been subject of the previous complaint filed with the Commission.
8. The date, if any, of proposed termination.
9. What you would like the Commission to do.

S.O. Completion: G-GS Exchange

Action

Service Order... 8136823883 Initiated on 05/12 by Aims, Upload

Order Type: SIO Exchange Fld Order:

Status: Complete on 05/12/2021 14:42 by Aims, Upload MUP Status: |

Service Point: 9972249696 Conn On G-GS, GSRT, MTR 2317385, 08/13/21 56.0000 CCF R N

Acct/Premise: 0008 8200 0387 Fortuna, Anthony / 2514 S Rosewood St/Philadelphia,Pa

Order Date: 05/12/2021 SP Location:

Effective Date/Time: 05/12/2021 2:41 PM Service Person: Mileage: 0

Work Done: 05/12/2021

SP Available Until: Site Arrival Time: 12:00 AM

Comments:

Service Point Work Details

Application Received: Work Completed: Days Lost:

Install Supply Detail ...

Meter

Meter... MTR 2317385 Int: 12783326 ITRON/I250

MC ID	Reading	MC Details	Last Read Date/Type	Last Reading

Reading: Record Reading



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

June 17, 2021
Anthony Fortuna
2514 S. Rosewood Street
Philadelphia, PA 19145

RE: Meter Number: 2074357
Meter Location: 2514 S. Rosewood Street

Dear PGW Customer:

This is to inform you that gas meter #2074357 was removed from the above location on 05/12/2021 and tested by the Philadelphia Gas Works on 06/10/2021. PGW tested the meter using a sonic nozzle prover that is inspected and calibrated annually to ensure accuracy.

The gas meter was found to be **-2.6% fast**, which is outside the allowable range of +/-2%. A fast meter means that the meter is registering more gas than is actually used at the property. Therefore, you are entitled to a refund or credit for the overcharge, based upon what the meter would have registered had it not been fast for a period of time. In addition, your testing fee is considered refundable and will be credited to your gas account per PUC code 59.21 (f) (1).

On behalf of PGW, please accept our apologies for any inconvenience you have experienced and we appreciate your patience with this matter. Thank you for choosing and continuing to use PGW as your energy provider.

Leonard Xhemali
Superintendent, Meter and Measurement

FSD/LX/DM
06/17/2021

cc: Kristin Rosas
Joyshalyn Moore
Tiffany Jones

File

PGW Exhibit 4
Page 1 of 1

Customer Requested Meter Test

Date: 6-10-21

The Philadelphia Gas Works tested the meter removed from the premise of:

CUSTOMER: Anthony Fortuna

ADDRESS: 2514 S Rosewood St

ON APPLICATION NO.:

GIVES THE FOLLOWING RESULTS:

METER NO. 2074357		PROOF []			ACCURACY []	
SIZE R275TC	INDEX 1629	Meter Test Results			Percentage	
		Temperature	Open 100%	Check 20%	Fast	Slow
Meter Receive 5-12-21		80	98.1	97.4		
		80	98.1	97.5		
Meter Tested 6-10-21		80	98.1	97.4		
		Average of Results	98.1	97.4	-2.6	

Von E Morgan

PGW REPRESENTATIVE

PGW Exhibit 5

Page 1 of 1

Specific Service Agreement Statement of Account SA- 970056153

PGW Exhibit 6
Page 1 of 2

Customer Name	From Date	To Date		
ANTHONY FORTUNA	7/1/2020	9/10/2021		
Service Address	Account Number	S A Number	Meter	Rate/Class
2514 S ROSEWOOD ST PHIL, PA 191454631	882000387	970056153	2317385	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
8/15/2020	BILL	782	R	29	12	0.41	0		9/9/2020	\$29.82	\$29.82	\$29.82
9/3/2020	PAY							Check		(\$29.82)	\$0.00	\$0.00
9/17/2020	BILL	796	R	33	14	0.42	5		10/12/2020	\$35.15	\$35.15	\$35.15
10/9/2020	PAY							Check		(\$35.15)	\$0.00	\$0.00
10/16/2020	BILL	811	R	29	15	0.52	83		11/10/2020	\$36.62	\$36.62	\$36.62
11/10/2020	PAY							Check		(\$36.62)	\$0.00	\$0.00
11/17/2020	BILL	866	R	30	55	1.83	243		12/11/2020	\$106.02	\$106.02	\$106.02
12/11/2020	PAY							Check		(\$26.97)	\$79.05	\$79.05
12/17/2020	BILL	1004	R	32	138	4.31	613		1/14/2021	\$222.70	\$301.75	\$301.75
1/13/2021	PAY							Check		(\$49.76)	\$251.99	\$251.99
1/20/2021	BILL	1189	R	31	185	5.97	864		2/12/2021	\$291.34	\$543.33	\$543.33
2/9/2021	PAY							Check		(\$79.42)	\$463.91	\$463.91
2/19/2021	LPC									\$6.95	\$470.86	\$470.86
2/19/2021	BILL	1403	R	33	214	6.48	1043		3/16/2021	\$337.85	\$808.71	\$808.71
3/19/2021	LPC									\$12.02	\$820.73	\$820.73
3/19/2021	BILL	1534	R	28	131	4.68	682		4/14/2021	\$206.25	\$1,026.98	\$1,026.98
3/22/2021	PAY							Check		(\$114.41)	\$912.57	\$912.57
4/20/2021	BILL	1593	R	30	59	1.97	344		5/13/2021	\$110.60	\$1,023.17	\$1,023.17
5/5/2021	PAY							Check		(\$69.00)	\$954.17	\$954.17
5/11/2021	PAY							Check		(\$34.87)	\$919.30	\$919.30
5/14/2021	PAY							Check		(\$7.34)	\$911.96	\$911.96
5/19/2021	BILL	3	R	31	39	1.26	195		6/14/2021	\$69.19	\$981.15	\$981.15
6/15/2021	PAY							Check		(\$26.35)	\$954.80	\$954.80
6/17/2021	LPC									\$14.03	\$968.83	\$968.83
6/17/2021	BILL	22	R	29	19	0.66	36		7/13/2021	\$42.54	\$1,011.37	\$1,011.37
7/12/2021	PAY							Check		(\$21.64)	\$989.73	\$989.73
7/17/2021	BILL	39	R	30	17	0.57	0		8/10/2021	\$40.58	\$1,030.31	\$1,030.31

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
7/30/2021	FST2,5									(\$31.26)	\$999.05	\$999.05
8/17/2021	LPC									\$14.95	\$1,014.00	\$1,014.00
8/17/2021	BILL	56	R	29	17	0.59	0		9/10/2021	\$41.02	\$1,055.02	\$1,055.02
8/23/2021	PAY							Check		(\$24.81)	\$1,030.21	\$1,030.21

PGW Exhibit 6
Page 2 of 2

Specific Service Agreement Statement of Account SA- 5845849208

PGW Exhibit 7

Page 1 of 2

Customer Name	From Date	To Date		
ANTHONY FORTUNA	7/1/2020	9/10/2021		
Service Address	Account Number	S A Number	Meter	Rate/Class
2845 S 12TH ST PHIL, PA 191484906	882000387	5845849208	1691725	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
7/6/2020	PAY							Check		(\$33.99)	\$0.00	\$0.00
7/17/2020	BILL	6868	R	30	13	0.43	0		8/10/2020	\$31.15	\$31.15	\$31.15
8/6/2020	PAY							Check		(\$31.15)	\$0.00	\$0.00
8/15/2020	BILL	6881	R	29	13	0.45	0		9/9/2020	\$31.08	\$31.08	\$31.08
9/3/2020	PAY							Check		(\$31.08)	\$0.00	\$0.00
9/17/2020	BILL	6897	R	33	16	0.48	5		10/12/2020	\$35.09	\$35.09	\$35.09
10/9/2020	PAY							Check		(\$35.09)	\$0.00	\$0.00
10/16/2020	BILL	6909	R	29	12	0.41	83		11/10/2020	\$30.18	\$30.18	\$30.18
11/10/2020	PAY							Check		(\$30.18)	\$0.00	\$0.00
11/17/2020	BILL	6925	R	30	16	0.53	243		12/11/2020	\$36.18	\$36.18	\$36.18
12/11/2020	PAY							Check		(\$9.21)	\$26.97	\$26.97
12/17/2020	BILL	6963	R	32	38	1.19	613		1/14/2021	\$66.74	\$93.71	\$93.71
1/13/2021	PAY							Check		(\$16.98)	\$76.73	\$76.73
1/20/2021	BILL	7028	R	31	65	2.1	864		2/12/2021	\$104.45	\$181.18	\$181.18
2/9/2021	PAY							Check		(\$25.03)	\$156.15	\$156.15
2/19/2021	BILL	7124	R	33	96	2.91	1043		3/16/2021	\$148.70	\$304.85	\$304.85
3/19/2021	BILL	7180	R	28	56	2	682		4/14/2021	\$90.31	\$395.16	\$395.16
3/22/2021	PAY							Check		(\$34.29)	\$360.87	\$360.87
4/20/2021	BILL	7203	R	30	23	0.77	344		5/13/2021	\$47.39	\$408.26	\$408.26
5/5/2021	PAY							Check		(\$21.31)	\$386.95	\$386.95
5/11/2021	PAY							Check		(\$12.52)	\$374.43	\$374.43
5/14/2021	PAY							Check		(\$2.66)	\$371.77	\$371.77
5/19/2021	BILL	7219	R	31	16	0.52	195		6/14/2021	\$35.81	\$407.58	\$407.58
6/15/2021	PAY							Check		(\$9.46)	\$398.12	\$398.12
6/17/2021	BILL	7230	R	29	11	0.38	36		7/13/2021	\$29.40	\$427.52	\$427.52
7/12/2021	PAY							Check		(\$7.76)	\$419.76	\$419.76
7/17/2021	BILL	7244	R	30	14	0.47	0		8/10/2021	\$33.64	\$453.40	\$453.40

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
8/17/2021	BILL	7254	R	29	10	0.34	0		9/10/2021	\$28.73	\$482.13	\$482.13
8/23/2021	PAY							Check		(\$8.83)	\$473.30	\$473.30

PGW Exhibit 7
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