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E-File

October 15, 2021

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
P.O. Box 3265
Harrisburg, PA 17120-3265

**Re: Public Utility Service Termination Moratorium – Modification of
March 13, 2020 Emergency Order
Docket No. M-2020-3019244**

Dear Secretary Chiavetta:

Enclosed for filing on behalf of PPL Electric Utilities Corporation (“PPL Electric”) is PPL Electric’s response to the directive contained in the Order entered March 18, 2021 in the above-captioned proceeding. The Order requires utilities to report on a quarterly basis the total number of residential and non-residential accounts at-risk of termination, total aggregate dollars of arrears, and number of accounts disconnected for non-payment. The enclosed provides this information for July 2020 through September 2020 and July 2021 through September 2021.

Pursuant to 52 Pa. Code § 1.11, the enclosed document is deemed filed on October 15, 2021, which is the date it was filed electronically using the Commission’s E-filing system.

If you have any questions, please do not hesitate to contact me.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Michael J. Shafer", is written over a light blue, stylized graphic that resembles a signature or a set of initials.

Michael J. Shafer

Enclosure

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
July 2019	96,931	\$ 86,791,643	\$ 24,570,668	\$ 16,195,760	\$ 61,962,671		
July 2020	107,634	\$ 122,614,754	\$ 21,967,078	\$ 16,569,590	\$ 80,099,216		
July 2021	111,617	\$ 133,247,498	\$ 24,212,421	\$ 16,387,752	\$ 102,021,125	4,011	\$ 8,540,096
% Change 2020 - 2021	4%	9%	10%	-1%	27%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
July 2019	3,158	\$ 7,152,205	\$ 2,655,087	\$ 553,414	\$ 6,340,396		
July 2020	5,258	\$ 13,248,150	\$ 3,672,973	\$ 1,623,630	\$ 8,297,738		
July 2021	4,964	\$ 12,535,556	\$ 4,352,208	\$ 1,090,213	\$ 7,481,715	254	\$ 329,339
% Change 2020 - 2021	-6%	-5%	18%	-33%	-10%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
August 2019	103,197	\$ 87,271,477	\$ 28,057,421	\$ 14,668,945	\$ 56,477,819		
August 2020	113,058	\$ 130,565,042	\$ 26,206,474	\$ 15,774,837	\$ 85,217,861		
August 2021	116,959	\$ 134,471,723	\$ 27,752,080	\$ 17,426,048	\$ 99,011,518	3,701	\$ 6,828,932
% Change 2020 - 2021	3%	3%	6%	10%	16%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
August 2019	3,559	\$ 8,022,525	\$ 3,338,649	\$ 588,338	\$ 5,761,091		
August 2020	5,079	\$ 11,896,994	\$ 4,010,006	\$ 1,296,983	\$ 7,917,244		
August 2021	5,429	\$ 13,510,938	\$ 5,467,789	\$ 1,158,684	\$ 7,411,769	158	\$ 201,798
% Change 2020 - 2021	7%	14%	36%	-11%	-6%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
September 2019	99,262	\$ 93,860,219	\$ 26,780,391	\$ 15,168,306	\$ 51,911,522		
September 2020	118,985	\$ 133,007,970	\$ 26,370,285	\$ 17,894,941	\$ 88,742,743		
September 2021	119,299	\$ 135,988,429	\$ 25,914,439	\$ 17,624,710	\$ 92,449,279	4,094	\$ 7,117,491
% Change 2020 - 2021	0%	2%	-2%	-2%	4%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
September 2019	2,956	\$ 9,269,130	\$ 2,790,374	\$ 790,866	\$ 5,687,890		
September 2020	5,456	\$ 14,459,861	\$ 4,851,967	\$ 1,539,896	\$ 8,067,998		
September 2021	5,573	\$ 12,371,403	\$ 4,042,063	\$ 1,135,946	\$ 7,193,394	178	\$ 219,293
% Change 2020 - 2021	2%	-14%	-17%	-26%	-11%		