

October 14, 2021

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Customer Termination Data, Docket No. M-2020-3019244  
Via: PUC E-File

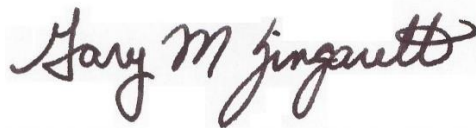
Dear Secretary Chiavetta:

We are consultants to Ironton Telephone Company, ITC Global Networks, LLC, and Service Electric Telephone, LLC. We have been retained to prepare the Company's report of customer termination data set forth in Docket No. M-2020-3019244. This report reflects account balances during the third quarter of 2020 and 2021, and has been submitted through the PUC's E-File system.

Should you have any questions or require any additional information, please contact me.

Very Truly Yours,

Zingaretti Enterprises, LLC



Gary M. Zingaretti, President

cc: Patricia L. Stewart (via email)

**IRONTON TELEPHONE COMPANY**

<b>JULY</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 7/31/21	21	\$2,937.31	\$925.41	\$940.53	\$1,071.37	1	\$243.33
Non-Residential Voice Accounts - as of 7/31/21	3	\$664.21	\$196.50	\$196.11	\$271.60	0	\$0.00
Residential Voice Accounts - as of 7/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 7/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 7/31/19	23	\$2,102.87	\$946.30	\$1,156.57	\$0.00	3	\$382.05
Non-Residential Voice Accounts - as of 7/31/19	3	\$431.66	\$194.25	\$237.41	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>AUGUST</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 8/31/21	12	\$1,610.03	\$537.16	\$537.53	\$535.34	0	\$0.00
Non-Residential Voice Accounts - as of 8/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 8/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 8/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 8/31/19	21	\$1,790.32	\$805.65	\$984.67	\$0.00	2	\$306.02
Non-Residential Voice Accounts - as of 8/31/19	5	\$936.26	\$421.32	\$514.94	\$0.00	1	\$32.70

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>SEPTEMBER</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 9/30/21	13	\$1,799.40	\$612.86	\$609.60	\$576.94	1	\$122.96
Non-Residential Voice Accounts - as of 9/30/21	4	\$630.80	\$210.04	\$209.94	\$210.82	0	\$0.00
Residential Voice Accounts - as of 9/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 9/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 9/30/19	21	\$1,863.59	\$818.62	\$1,044.97	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 9/30/19	4	\$401.03	\$180.46	\$220.57	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

**ITC GLOBAL NETWORKS, LLC**

<b>JULY</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 7/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 7/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 7/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 7/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 7/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 7/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>AUGUST</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 8/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 8/31/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 8/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 8/31/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 8/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 8/31/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>SEPTEMBER</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 9/30/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 9/30/21	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 9/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 9/30/20	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Residential Voice Accounts - as of 9/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 9/30/19	0	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

**SERVICE ELECTRIC TELEPHONE**

<b>JULY</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 7/31/21	5	\$344.10	\$115.05	\$114.50	\$114.55	1	\$60.36
Non-Residential Voice Accounts - as of 7/31/21	46	\$25,306.30	\$8,175.70	\$8,239.40	\$8,891.20	3	\$1,120.72
Residential Voice Accounts - as of 7/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 7/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 7/31/19	12	\$537.00	\$241.65	\$295.35	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 7/31/19	86	\$19,401.12	\$8,730.51	\$10,670.61	\$0.00	3	\$293.00

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>AUGUST</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 8/31/21	2	\$122.70	\$42.10	\$40.24	\$40.36	0	\$0.00
Non-Residential Voice Accounts - as of 8/31/21	49	\$12,938.86	\$4,275.18	\$4,365.44	\$4,298.24	3	\$872.97
Residential Voice Accounts - as of 8/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 8/31/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 8/31/19	8	\$416.23	\$187.30	\$228.93	\$0.00	1	\$50.02
Non-Residential Voice Accounts - as of 8/31/19	63	\$14,982.31	\$6,741.79	\$8,240.52	\$0.00	7	\$1,507.81

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*

<b>SEPTEMBER</b>							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 9/30/21	8	\$550.47	\$178.45	\$181.00	\$191.02	3	\$178.85
Non-Residential Voice Accounts - as of 9/30/21	47	\$18,372.31	\$5,866.46	\$5,875.81	\$6,630.04	2	\$874.45
Residential Voice Accounts - as of 9/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non-Residential Voice Accounts - as of 9/30/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Residential Voice Accounts - as of 9/30/19	16	\$739.16	\$332.62	\$406.54	\$0.00	1	\$64.18
Non-Residential Voice Accounts - as of 9/30/19	81	\$12,980.65	\$5,841.29	\$7,139.36	\$0.00	8	\$1,043.32

*(figures should include CAP and non-CAP low-income accounts if appropriate.)*