



**VIA ELECTRONIC FILING**

October 15, 2021

Rosemary Chiavetta, Executive Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

Re: Docket No. M-2020-3019244: Temporary Reporting Requirements of At-Risk Accounts

Dear Secretary Chiavetta:

In accordance with the Pennsylvania Public Utility Commission's Orders in the above-referenced Docket, Peoples Natural Gas Company LLC and Peoples Gas Company LLC (collectively "Peoples") submit, on the attached pages, the requested information for the calendar months of July, August & September 2021:

- Total number of residential and non-residential accounts at risk of termination at the end of each month and for the same months of the two prior years.
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of each month and for the same months of the two prior years.
- By month, the number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

If you have any questions or concerns regarding this matter, please do not hesitate to contact the undersigned at (412) 208-6834 or Rita Black at (412) 208-6530

Very truly yours,

Jennifer L. Petrisek, Sr. Counsel

Docket No. M-2020-3019244 – Temporary Reporting Requirements: At-Risk Accounts

Company: Peoples Natural Gas Company LLC; Report Date: October 15, 2021; Report Period: July, August & September 2021

|   | <b>07 2021</b> | <b>07 2020</b> | <b>07 2019</b> | <b>08 2021</b> | <b>08 2020</b> | <b>08 2019</b> | <b>09 2021</b> | <b>09 2020</b> | <b>09 2019</b> |
|---|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Residential Accounts At-Risk                | 14,266         | 0              | 14,590         | 12,447         | 0              | 12,694         | 9,464          | 0              | 9,083          |
| Non-Residential Accounts At-Risk            | 916            | 0              | 796            | 787            | 0              | 743            | 799            | 0              | 828            |
| Residential Aggregate Arrears               | \$30,460,104   | \$39,145,373   | \$28,389,068   | \$28,503,263   | \$38,713,911   | \$26,696,198   | \$24,776,115   | \$37,991,482   | \$26,008,174   |
| Residential 30 - 60 Days                    | \$1,048,263    | \$2,427,751    | \$1,190,183    | \$454,665      | \$1,475,634    | \$962,818      | \$0            | \$1,384,003    | \$962,053      |
| Residential 60 - 90 Days                    | \$814,566      | \$2,100,189    | \$935,356      | \$520,044      | \$1,935,137    | \$645,626      | \$152,374      | \$1,158,492    | \$470,184      |
| Residential 90+ Days                        | \$28,597,275   | \$34,617,433   | \$26,263,529   | \$27,528,554   | \$35,303,141   | \$25,087,754   | \$26,209,076   | \$35,448,988   | \$24,575,937   |
| Residential Disconnects                     | 2,958          | -              | -              | 2,620          | -              | -              | 1,851          | -              | -              |
| Residential Disconnects - Dollar Amount     | \$2,816,973    | -              | -              | \$2,352,464    | -              | -              | \$1,701,868    | -              | -              |
| Non-Residential Aggregate Arrears           | \$1,046,032    | \$1,854,918    | \$672,192      | \$882,163      | \$1,996,219    | \$239,963      | \$675,238      | \$2,164,422    | \$453,037      |
| Non-Residential 30 - 60 Days                | \$194,504      | \$297,847      | \$0            | \$126,144      | \$332,332      | \$0            | \$95,164       | \$489,830      | \$240,523      |
| Non-Residential 60 - 90 Days                | \$103,277      | \$249,706      | \$45,880       | \$66,597       | \$193,970      | \$0            | \$26,639       | \$299,503      | \$0            |
| Non-Residential 90+ Days                    | \$748,252      | \$1,307,366    | \$644,516      | \$689,422      | \$1,469,917    | \$391,791      | \$553,435      | \$1,375,090    | \$278,670      |
| Non-Residential Disconnects                 | 94             | -              | -              | 72             | -              | -              | 50             | -              | -              |
| Non-Residential Disconnects - Dollar Amount | \$122,935      | -              | -              | \$55,521       | -              | -              | \$48,209       | -              | -              |

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|   | 07 2021     | 07 2020     | 07 2019     | 08 2021     | 08 2020     | 08 2019     | 09 2021     | 09 2020     | 09 2019     |
|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Residential Accounts At-Risk                | 1,626       | 0           | 1,631       | 922         | 0           | 1,124       | 837         | 0           | 776         |
| Non-Residential Accounts At-Risk            | 104         | 0           | 110         | 63          | 0           | 85          | 100         | 0           | 91          |
| Residential Aggregate Arrears               | \$2,461,360 | \$4,298,145 | \$3,374,139 | \$2,287,972 | \$4,185,016 | \$3,083,019 | \$2,080,738 | \$4,015,761 | \$2,967,816 |
| Residential 30 - 60 Days                    | \$15,593    | \$211,539   | \$100,851   | \$0         | \$104,902   | \$51,099    | \$0         | \$91,685    | \$73,616    |
| Residential 60 - 90 Days                    | \$26,366    | \$245,735   | \$103,264   | \$0         | \$172,511   | \$42,311    | \$0         | \$76,905    | \$3,472     |
| Residential 90+ Days                        | \$2,419,402 | \$3,840,871 | \$3,170,023 | \$2,318,601 | \$3,907,603 | \$2,989,609 | \$2,152,255 | \$3,847,171 | \$2,890,728 |
| Residential Disconnects                     | 409         | -           | -           | 290         | -           | -           | 177         | -           | -           |
| Residential Disconnects - Dollar Amount     | \$474,857   | -           | -           | \$231,131   | -           | -           | \$136,154   | -           | -           |
| Non-Residential Aggregate Arrears           | \$130,688   | \$405,081   | \$0         | \$110,401   | \$354,639   | \$0         | \$56,558    | \$330,105   | \$0         |
| Non-Residential 30 - 60 Days                | \$513       | \$189,916   | \$0         | \$0         | \$12,950    | \$0         | \$0         | \$14,139    | \$0         |
| Non-Residential 60 - 90 Days                | \$0         | \$34,692    | \$324       | \$0         | \$161,132   | \$0         | \$0         | \$111       | \$0         |
| Non-Residential 90+ Days                    | \$136,959   | \$180,473   | \$0         | \$123,715   | \$180,556   | \$0         | \$109,098   | \$315,855   | \$0         |
| Non-Residential Disconnects                 | 10          | -           | -           | 4           | -           | -           | 4           | -           | -           |
| Non-Residential Disconnects - Dollar Amount | \$34,682    | -           | -           | \$2,163     | -           | -           | \$771       | -           | -           |