



800 N. Third Street  
Harrisburg, PA 17102  
Cell: 717-210-9625  
ahirakis@nisource.com

Amy E. Hirakis  
Senior Counsel  
Legal Department

October 15, 2021

**VIA ELECTRONIC FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor North  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Temporary Reporting Requirements: At-Risk Accounts  
M-2020-3019244**

Dear Secretary Chiavetta:

In accordance with the Commission Order entered on March 18, 2021, issued in the above referenced docket, Columbia Gas of Pennsylvania, Inc. submits the attached At-Risk Accounts Report for the months of July, August and September 2021.

Should you have any questions, please do not hesitate to contact me at (717) 210-9625 or via email at [ahirakis@nisource.com](mailto:ahirakis@nisource.com).

Very truly yours,

A handwritten signature in blue ink that reads "Amy E. Hirakis". The signature is written in a cursive, flowing style.

Amy E. Hirakis

CC: Sarah Dewey, BCS

Columbia Gas of Pennsylvania, Inc.  
 Temporary Reporting Requirements: At-Risk Accounts  
 M-2020-3019244

		July 2019				July 2020				July 2021			
		Customers in Arrears				Customers in Arrears				Customers in Arrears			
Residential		80,921				77,866				70,546			
Non-Residential		4,306				5,384				4,355			
<b>Total</b>		<b>85,227</b>				<b>83,250</b>				<b>74,901</b>			
		July 2019 Arrears				July 2020 Arrears				July 2021 Arrears			
		30-60 days	60-90 days	90+ days	Total	30-60 days	60-90 days	90+ days	Total	30-60 days	60-90 days	90+ days	Total
Residential		\$2,217,249	\$2,300,768	\$14,778,838	\$19,296,856	\$2,167,367	\$2,806,283	\$21,007,779	\$25,981,428	\$2,354,342	\$2,536,580	\$23,273,497	\$28,164,419
Non-Residential		\$676,751	\$155,216	\$369,625	\$1,201,591	\$1,259,966	\$459,130	\$1,198,550	\$2,917,647	\$1,057,409	\$345,850	\$1,347,214	\$2,750,474
<b>Total</b>		<b>\$2,894,000</b>	<b>\$2,455,984</b>	<b>\$15,148,463</b>	<b>\$20,498,447</b>	<b>\$3,427,333</b>	<b>\$3,265,413</b>	<b>\$22,206,329</b>	<b>\$28,899,075</b>	<b>\$3,411,751</b>	<b>\$2,882,431</b>	<b>\$24,620,711</b>	<b>\$30,914,893</b>
		July 2019 Accounts Disconnected for Non-Payment				July 2020 Accounts Disconnected for Non-Payment				July 2021 Accounts Disconnected for Non-Payment			
Residential		1,600				0				1,298			
Non-Residential		27				0				48			
<b>Total</b>		<b>1,627</b>				<b>0</b>				<b>1,346</b>			
		July 2019 Disconnected Dollar Amounts Owed				July 2020 Disconnected Dollar Amounts Owed				July 2021 Disconnected Dollar Amounts Owed			
Residential		\$1,035,077				\$0				\$1,516,950			
Non-Residential		\$14,264				\$0				\$64,526			
<b>Total</b>		<b>\$1,049,341</b>				<b>\$0</b>				<b>\$1,581,476</b>			
		August 2019				August 2020				August 2021			
		Customers in Arrears				Customers in Arrears				Customers in Arrears			
Residential		72,727				69,824				67,418			
Non-Residential		4,081				5,069				4,647			
<b>Total</b>		<b>76,808</b>				<b>74,893</b>				<b>72,065</b>			
		August 2019 Arrears				August 2020 Arrears				August 2021 Arrears			
		30-60 days	60-90 days	90+ days	Total	30-60 days	60-90 days	90+ days	Total	30-60 days	60-90 days	90+ days	Total
Residential		\$1,792,832	\$1,408,005	\$12,796,934	\$15,997,771	\$1,618,178	\$1,548,279	\$21,153,766	\$24,320,223	\$1,672,868	\$1,480,178	\$20,054,263	\$23,207,309
Non-Residential		\$568,932	\$157,733	\$237,824	\$964,489	\$926,141	\$319,709	\$1,221,283	\$2,467,133	\$669,438	\$197,272	\$1,110,453	\$1,977,163
<b>Total</b>		<b>\$2,361,764</b>	<b>\$1,565,739</b>	<b>\$13,034,758</b>	<b>\$16,962,260</b>	<b>\$2,544,319</b>	<b>\$1,867,988</b>	<b>\$22,375,049</b>	<b>\$26,787,356</b>	<b>\$2,342,306</b>	<b>\$1,677,450</b>	<b>\$21,164,716</b>	<b>\$25,184,471</b>
		August 2019 Accounts Disconnected for Non-Payment				August 2020 Accounts Disconnected for Non-Payment				August 2021 Accounts Disconnected for Non-Payment			
Residential		1,339				0				1,182			
Non-Residential		28				0				39			
<b>Total</b>		<b>1,367</b>				<b>0</b>				<b>1,221</b>			
		August 2019 Disconnected Dollar Amounts Owed				August 2020 Disconnected Dollar Amounts Owed				August 2021 Disconnected Dollar Amounts Owed			
Residential		\$781,479				\$0				\$1,395,490			
Non-Residential		\$16,049				\$0				\$79,550			
<b>Total</b>		<b>\$797,527</b>				<b>\$0</b>				<b>\$1,475,040</b>			
		September 2019				September 2020				September 2021			
		Customers in Arrears				Customers in Arrears				Customers in Arrears			
Residential		62,036				67,857				58,866			
Non-Residential		3,557				4,622				4,031			
<b>Total</b>		<b>65,593</b>				<b>72,479</b>				<b>62,897</b>			
		September 2019 Arrears				September 2020 Arrears				September 2021 Arrears			
		30-60 days	60-90 days	90+ days	Total	30-60 days	60-90 days	90+ days	Total	30-60 days	60-90 days	90+ days	Total
Residential		\$1,577,171	\$1,164,655	\$10,687,540	\$13,429,366	\$1,553,901	\$1,133,588	\$20,250,029	\$22,937,518	\$1,565,389	\$1,071,339	\$17,615,428	\$20,252,156
Non-Residential		\$565,988	\$86,822	\$179,438	\$832,248	\$611,409	\$237,766	\$1,138,775	\$1,987,950	\$843,180	\$141,632	\$937,988	\$1,922,799
<b>Total</b>		<b>\$2,143,159</b>	<b>\$1,251,477</b>	<b>\$10,866,978</b>	<b>\$14,261,614</b>	<b>\$2,165,310</b>	<b>\$1,371,355</b>	<b>\$21,388,803</b>	<b>\$24,925,468</b>	<b>\$2,408,569</b>	<b>\$1,212,971</b>	<b>\$18,553,416</b>	<b>\$22,174,955</b>
		September 2019 Accounts Disconnected for Non-Payment				September 2020 Accounts Disconnected for Non-Payment				September 2021 Accounts Disconnected for Non-Payment			
Residential		1,018				0				1,095			
Non-Residential		15				0				24			
<b>Total</b>		<b>1,033</b>				<b>0</b>				<b>1,119</b>			
		September 2019 Disconnected Dollar Amounts Owed				September 2020 Disconnected Dollar Amounts Owed				September 2021 Disconnected Dollar Amounts Owed			
Residential		\$551,617				\$0				\$1,090,510			
Non-Residential		\$24,096				\$0				\$22,408			
<b>Total</b>		<b>\$575,713</b>				<b>\$0</b>				<b>\$1,112,918</b>			