



Eckert Seamans Cherin & Mellott, LLC  
U.S. Steel Tower  
600 Grant Street, 44th Floor  
Pittsburgh, PA 15219

TEL 412 566 6000  
FAX 412 566 6099  
www.eckertseamans.com

Gretchen N. Panchik  
412.566.6133  
gpanchik@eckertseamans.com

October 15, 2021

**Via Electronic Filing**

Rosemary Chiavetta, Secretary  
PA Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Re: Michael Pihakis v. Peoples Natural Gas Company LLC  
Docket No. C-2021-3025856

Dear Secretary Chiavetta:

On behalf of Peoples Natural Gas Company LLC ("Peoples"), this letter constitutes the Status Report in the above-referenced matter as required by the October 5, 2021 Order.

Peoples was served with the formal complaint filed by Michael Pihakis ("Mr. Pihakis") on May 13, 2021. Mr. Pihakis alleges that he was improperly charged for natural gas service to his residence and alleges that he was billed for gas consumed by a new customer. Peoples disputes these allegations and has provided documentation to that effect. Nonetheless, counsel for Peoples has made efforts to settle this matter with counsel for Mr. Pihakis, which have been unsuccessful to this point. Peoples is awaiting a response from Mr. Pihakis regarding Peoples' settlement offer. Peoples is willing to resolve this matter and answer any questions that Complainant may have.

The Parties respectfully request that this Court give the Parties additional time in hopes of resolving this matter prior to the next status conference. Pursuant to the October 5, 2021 Order, the Parties propose the following dates for the rescheduling of the October 12, 2021 status conference: **November 10, 2021, November 18, 2021 or November 19, 2021.**

Thank you for your time and attention to this matter. Copies of this Status Report are being served in accordance with the attached Certificate of Service.

Sincerely,

*/s/ Gretchen N. Panchik*

Gretchen N. Panchik

cc: Certificate of Service

**CERTIFICATE OF SERVICE**

I hereby certify that this day I served a copy of Peoples Natural Gas Company LLC's Status Report upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

**Via Email Only**

George Kontos, Esq.  
Benjamin Webb, Esq.  
Kontos Killion & Hassen  
603 Stanwix Street  
Two Gateway Center, Suite 122B  
Pittsburgh, PA 15222  
bwebb@kontosmengine.com  
gkontos@kontosmengine.com

Hon. Mary D. Long  
Administrative Law Judge  
PA Public Utility Commission  
Piatt Place, Suite 220  
301 5<sup>th</sup> Avenue  
Pittsburgh, PA 15222  
[edevoe@pa.gov](mailto:edevoe@pa.gov)

Dated: October 15, 2021

*Gretchen N. Panchik*

\_\_\_\_\_  
Gretchen N. Panchik