

***Zito Mifflin County, LLC***

102 South Main Street  
Coudersport, PA 16915

October 21, 2021

Rosemary Chiavetta  
Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

Via e-filing

Re: Zito Mifflin County, LLC's Voice and Lifeline Tariff filed in  
Docket No. P-2021-3023622

Dear Secretary Chiavetta,

Attached for filing with the Pennsylvania Public Utility Commission ("PUC" or "Commission") are Zito Mifflin County's ("Zito Mifflin") changed pages to its Tariff Telephone – Pa. P.U.C. No. 1.

If you have any questions, please do not hesitate to contact the undersigned.

Sincerely,



Colin Higgin  
Vice President and General Counsel  
Zito Mifflin County, LLC  
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**ELIGIBLE TELECOMMUNICATIONS CARRIER  
AND VOIP PROVIDER**

**1. APPLICATION OF TARIFF**

**1.1. GENERAL**

This Tariff applies to the furnishing of Voice Service, defined herein, by Zito Mifflin County, LLC (hereinafter referred to as the "Company").

Services, features, and functions will be provided where facilities, including but not limited to billing and technical capabilities, are available.

The provision of Voice Service is subject to existing regulations and terms and conditions specified in this Tariff, and may be revised, added to, or supplemented by superseding issues.

In addition to the regulations and charges herein, this Tariff is subject to specific regulations as set forth in the Pennsylvania Code Title 52 Public Utilities, and other regulations as may be prescribed by the Pennsylvania Public Utility Commission.

This Tariff is to be governed by and construed in accordance with the laws of the State of Pennsylvania.

Should any provision of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid, or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

**1.2. TARIFF REVISION SYMBOLS**

Revisions to this Tariff are coded through the use of symbols. These symbols appear in the right hand margin of the page. The following tariff revision symbols are used for the purposes indicated below.

(C) – To signify change

(D) – To signify decreased rate

(I) – To signify increased rate

Issued October 6, 2021

Effective October 11, 2021

Issued By:  
Colin Higgin, Vice President  
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**4. MISCELLANEOUS SERVICES (cont'd)**

**4.7. PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE**

**4.7.1. GENERAL**

The Pennsylvania Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech-disabled population of the Commonwealth of Pennsylvania. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

**4.7.2. SURCHARGE**

In addition to the charges provided in this Tariff, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as a funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service. The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify carriers of the surcharge amount to be applied for the twelve-month period commencing August 1, 2021.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

	<u>RATE</u>
A. Pennsylvania TRS Surcharge, applicable to all bills issued on or after July 1, 2011	
1. Per Residence access line, per month	\$0.04
2. Per Business access line, per month	\$0.04

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**6. LIFELINE SERVICE**

**6.1. LIFELINE SERVICE**

**6.1.1. DESCRIPTION**

Lifeline Service is a Residential offering for low-income Customers who qualify for this service in accordance with the following Terms. Lifeline Service is available only to qualified low-income customers with a billing address located in the Designated Service Area set forth in Section 4, above.

Lifeline Service is a non-transferable retail service offering for which qualifying residential low-income subscribers pay reduced charges, as provided in Section 6.1.3, below. Lifeline Assistance enables eligible participating subscribers to pay reduced charges for the Voice Service available under this Tariff when purchased on a stand-alone basis.

**6.1.2. TERMS**

- A. Lifeline Service is available to qualified Residential Customers and is provided via a credit to the tariffed rate for Residential individual Voice Service. Lifeline Service is limited to only one Service per qualified Customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit,” with an economic unit defined as “all adult individuals contributing to and sharing in the income and expenses of a household”). A potential Lifeline Customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Voice Service final bill before being eligible for Lifeline Service.
- B. Residential Lifeline Service consists of: (1) Residential Voice Service (including unlimited nationwide calling); (2) 911 Dialing; (3) access to Telecommunications Relay Services; and (4) all available optional Customer-elected services at the applicable rates, charges and regulations for each feature and service provided in the Tariff.

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**6. LIFELINE SERVICE (cont'd)**

**6.1. LIFELINE SERVICE (cont'd)**

**6.1.2. TERMS (cont'd)**

- C. An applicant for Lifeline Service must be a current participant in one of the following eligible programs; or be able to provide proof of income which is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines for Pennsylvania. The National Verifier will conduct an annual recertification process. Lifeline Customers have the responsibility to notify the Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service.

- \* Supplemental Security Income (SSI)
- \* Medicaid
- \* Supplemental Nutrition Assistance Program (SNAP) (aka Food Stamps)
- \* Federal Public Housing
- \* Veterans Pension or Survivors Benefit Programs
- \* Tribal-Specific Programs

The Company will confirm the Lifeline Customer's eligibility through the National Verifier in accordance with the procedures and requirements established by the Universal Service Administrative Co. and the FCC. Failure of Customer to respond to the National Verifier's requests may result in denial of certification or recertification.

- D. Lifeline Service will be provided to a Customer only so long as such Customer continues to meet the participation and certification guidelines in 2 (c) above. If the Company is notified by the Customer or National Verifier that the Lifeline Service Customer is no longer a participant in the programs in 2 (c) above or otherwise low-income eligible, the Company will de-enroll the Customer within two (2) business days. If Customer is de-enrolled, the account will be transferred to the Company's standard Residential Voice Service offering, and Customer will be notified (by letter) that the Lifeline Service rate is no longer applicable. Disputes regarding eligibility will be addressed through the procedures established by the National Verifier.

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