

Pennsylvania Telephone Association

*"The Communications
Leader in Pennsylvania"*

Steven J. Samara
President

October 21, 2021

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Public Utility Service Termination Moratorium - At-Risk Accounts
Docket No: M-2020-3019244

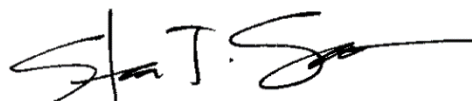
Dear Secretary Chiavetta:

In response to the PaPUC Order entered on March 18, 2021, at the above docket, please find the 3rd Quarter Reporting as well as updated 2nd Quarter Reporting for the following company:

- Citizen Telephone Company of Kecksburg,

If you have any questions, don't hesitate to contact me at 717-238-8311.

Sincerely,



Steven J. Samara
President

cc: Renardo L. Hicks
Paul Diskin
Sarah Dewey
Alexis Bechtel

Citizens Telephone Company

JULY							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 7/30/21	213	\$28,718.61	\$28,718.61			19	\$4,661.02
Non-Residential Voice Accounts - as of 7/30/21	21	\$3,252.86	\$3,252.86			1	\$129.65
Residential Voice Accounts - as of 7/30/20	249	\$38,826.02	\$38,826.02			0	\$0.00
Non-Residential Voice Accounts - as of 7/30/20	25	\$3,887.58	\$3,887.58			0	\$0.00
Residential Voice Accounts - as of 7/30/19	303	\$38,425.97	\$38,425.97			33	\$7,211.57
Non-Residential Voice Accounts - as of 7/30/19	28	\$2,497.72	\$2,497.72			1	\$335.22

(figures should include CAP and non-CAP low-income accounts if appropriate.)

AUGUST							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 8/31/21	226	\$30,965.99	\$30,965.99			30	\$7,377.44
Non-Residential Voice Accounts - as of 8/31/21	17	\$2,069.13	\$2,069.13			1	\$222.58
Residential Voice Accounts - as of 8/31/20	260	\$43,664.37	\$43,664.37			0	\$0.00
Non-Residential Voice Accounts - as of 8/31/20	28	\$4,771.75	\$4,771.75			0	\$0.00
Residential Voice Accounts - as of 8/31/19	267	\$35,037.40	\$35,037.40			34	\$8,560.19
Non-Residential Voice Accounts - as of 8/31/19	24	\$2,039.02	\$2,039.02			2	\$291.70

(figures should include CAP and non-CAP low-income accounts if appropriate.)

SEPTEMBER							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
Residential Voice Accounts - as of 9/30/21	214	\$29,618.00	\$29,618.00			24	\$6,133.79
Non-Residential Voice Accounts - as of 9/30/21	20	\$2,599.60	\$2,599.60			0	\$0.00
Residential Voice Accounts - as of 9/30/20	263	\$45,132.95	\$45,132.95			0	\$0.00
Non-Residential Voice Accounts - as of 9/30/20	27	\$4,336.03	\$4,336.03			0	\$0.00
Residential Voice Accounts - as of 9/30/19	304	\$38,621.88	\$38,621.88			39	\$8,726.83
Non-Residential Voice Accounts - as of 9/30/19	26	\$2,547.03	\$2,547.03			0	\$205.96

(figures should include CAP and non-CAP low-income accounts if appropriate.)

Citizens Telephone Company

APRIL							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 4/30/21	196	\$26,988.17		
Non-Residential Voice Accounts - as of 4/30/21	18	\$2,846.79	\$2,846.79			0	\$0.00
Residential Voice Accounts - as of 4/30/20	212	\$31,600.34	\$31,600.34			0	\$0.00
Non-Residential Voice Accounts - as of 4/30/20	27	\$2,332.65	\$2,332.65			0	\$0.00
Residential Voice Accounts - as of 4/30/19	289	\$39,013.21	\$39,013.21			39	\$4,362.27
Non-Residential Voice Accounts - as of 4/30/19	33	\$4,333.22	\$4,333.22			0	\$0.00

(figures should include CAP and non-CAP low-income accounts if appropriate.)

MAY							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 5/31/21	224	\$29,233.43		
Non-Residential Voice Accounts - as of 5/31/21	16	\$2,211.18	\$2,211.18			1	\$120.73
Residential Voice Accounts - as of 5/31/20	256	\$38,268.98	\$38,268.98			0	\$0.00
Non-Residential Voice Accounts - as of 5/31/20	29	\$3,295.47	\$3,295.47			0	\$0.00
Residential Voice Accounts - as of 5/31/19	284	\$37,636.90	\$37,636.90			31	\$4,399.36
Non-Residential Voice Accounts - as of 5/31/19	19	\$2,103.31	\$2,103.31			0	\$0.00

(figures should include CAP and non-CAP low-income accounts if appropriate.)

JUNE							
	# of Accounts At Risk of Termination	TOTAL Aggregate Dollars in Arrears	Arrears broken down by			Number of Accounts Disconnected	Amount Owed Upon Disconnect
			(30-60 days)	(60-90 days)	(90+ days)		
			Residential Voice Accounts - as of 6/30/21	213	\$29,820.00		
Non-Residential Voice Accounts - as of 6/30/21	13	\$1,434.59	\$1,434.59			0	\$0.00
Residential Voice Accounts - as of 6/30/20	213	\$36,352.62	\$36,352.62			0	\$0.00
Non-Residential Voice Accounts - as of 6/30/20	27	\$3,773.41	\$3,773.41			0	\$0.00
Residential Voice Accounts - as of 6/30/19	299	\$39,615.66	\$39,615.66			30	\$3,512.55
Non-Residential Voice Accounts - as of 6/30/19	26	\$2,832.08	\$2,832.08			2	\$228.67

(figures should include CAP and non-CAP low-income accounts if appropriate.)