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November 16, 2021

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

RE: James Franklin v. PGW, Docket No. C-2021-3029373

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works hereby certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, James Franklin, have discussed the issues raised in the Complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that he is satisfied with the resolution of this complaint.

Therefore, no further Commission action is necessary.

By copy of this letter, I am notifying the Complainant of his right to object to this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

/s/ Graciela Christlieb

cc: James Franklin