

NRG Energy, Inc. 3711 Market Street Philadelphia, PA 19104

November 23, 2021

## **VIA UPS & E-FILE**

Ms. Rosemary Chiavetta Secretary Pennsylvania Public Utility Commission 400 North Street, Keystone Building Harrisburg, PA 17120

Re: Reliant Energy Northeast LLC's Natural Gas License Amendment Docket No. A-2015-2478293; Utility Code 1217605

Dear Secretary Chiavetta:

On September 30, 2021 Reliant Energy Northeast LLC d/b/a NRG Home ("REN") filed an application amendment to add a new trade name under which REN proposes to do business in the Commonwealth of Pennsylvania. The new trade name is in addition to the existing trade name, NRG Home, already in use by REN. REN is an indirect wholly owned subsidiary of NRG Energy, Inc.

On November 2, 2021 the Bureau of Technical Utility Services requested additional information to be filed within 30 days. Attached is REN's response to the request for information, as well as its Verification of the accuracy of the information provided.

Should you have any questions or require additional information, please contact me at 301.509.1508 or via email at lgibbons@nrg.com.

Sincerely,

Leah Gibbons

**Director Regulatory Affairs** 

**Enclosures** 

## **VERIFICATION**

I, Leah Gibbons, hereby state that I am Director of Regulatory Affairs of Reliant Energy Northeast LLC ("Reliant") and am authorized to make this verification on its behalf. I hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

November 23, 2021

Dated

Leah Gibbons

NRG Energy, Inc.

## Docket No. A-2015-2478293 Reliant Energy Northeast LLC d/b/a NRG Home Data Request

1. Regarding Customer Notice – Applicant failed to provide its customer notice for this name change. Please provide the missing documentation.

**Response:** Notice template attached.

NRG Energy, Inc.



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First-Class Mail
U.S. Postage
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[Sample A. Sample]
[BillingAddress1]
[BillingAddress2]
[BillingCity], [BillingState] [BillingZip]

Dear [First Name],

We value your business and believe it's important to communicate any changes with you. We want to make you aware that our supplier name is being updated from NRG Home to **NRG Retail Solutions** on your monthly **[Utility] bill**. There are no other changes other than our name on your bill, and you will continue to receive the same great service from NRG.

Thank you for choosing NRG as your supplier. If you have any questions or concerns, please give us a call at **1-855-500-8703** or send us an email at **support@nrghomepower.com**. We're available Monday through Friday from 8:00 a.m. until 8:00 p.m. ET.

Sincerely, NRG Customer Care

