



**900 Race Street  
6<sup>th</sup> Floor  
Philadelphia, PA 19107**

**Suzan DeBusk Paiva  
Associate General Counsel  
Suzan.d.paiva@verizon.com**

December 3, 2021

**Via E-Filing**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

**Re:** M-2020-3003591 Opinion & Order – Pennsylvania Public Utility Commission,  
Bureau of Investigation and Enforcement v. Verizon Pennsylvania LLC

Dear Secretary Chiavetta:

In compliance with Ordering Paragraph 4 of the Opinion and Order entered on July 15, 2021, Verizon Pennsylvania LLC reports as follows:

Verizon has completed copper infrastructure inspection of the facilities serving customers in the Gorby Road area. Verizon repaired or replaced certain copper pedestals that were identified as potentially problematic for customer service in the area. Our rehabilitation efforts also consisted of re-splicing the copper pairs at multiple splice points to ensure the highest level of connectivity. During this time the number of copper landline customers in this area has continued to decline. Meanwhile, Verizon continues to make progress on the fiber deployment throughout the Washington Wire Center. The Gorby Road portion is scheduled for completion in the First Quarter of 2022. In connection with that project, a significant amount of buried conduit is being placed along Gorby Road and that job is almost complete in that area.

Very truly yours,

A handwritten signature in blue ink that reads "Suzan D. Paiva".

Suzan D. Paiva

**Cc:** Kayla L. Rost, Bureau of Investigation & Enforcement (via email)