

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34

Kim Wilkes,
v.
Duquesne Light Company
Call-in Telephonic

Docket No.: C-2021-3027702

Pages 1 - 119

Judge's Chambers
Piatt Place
301 5th Avenue
Pittsburgh, PA

October 29, 2021
Commencing at 10:40 a.m.

INDEX TO EXHIBITS

Docket No. C-2021-3027702

Hearing Date: October 29, 2021

<u>LETTER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
Respondent's Exhibit A	56	58
9/28/21 Statement of Account		
Respondent's Exhibit B	65	67
Usage Comparison Report		
Respondent's Exhibit E	71	75
Spreadsheet		
Respondent's Exhibit F	77	80
Screenshot of County		
Real Estate Record		
Respondent's Exhibit G	81	86
Meter Test Results		

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33

Kim Wilkes,
v.
Duquesne Light Company
Call-in Telephonic

Docket No.: C-2021-3027702

Pages 1 - 119

Judge's Chambers
Piatt Place
301 5th Avenue
Pittsburgh, PA

October 29, 2021
Commencing at 10:40 a.m.

INDEX TO EXHIBITS (cont.)

Docket No. C-2021-3027702

Hearing Date: October 29, 2021

<u>LETTER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
Respondent's Exhibit K	89	90
1/15/21 Utility Report		
Respondent's Exhibit N	93	94
2021 Billing Statements		



Duquesne Light Company - Statement of Account

Prepared: Sep 28, 2021

Account #: [REDACTED] 80000

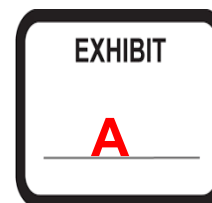
REDACTED

Name: WILKES, KIM N

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$0.00

Premise ID	Service Address
0068930750	335 LINOLEUM WAY, PITTSBURGH, PA 15219

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
10/5/17	Bill - Actual	0068930750	10/26/17	10/4/17	27	7,406.97	480.84	\$120.00	\$120.00	\$73.87	\$355.89
10/5/17	CAP Discount							\$0.00	\$120.00	-\$30.00	\$325.89
10/21/17	Payment							-\$73.83	\$46.17	-\$73.83	\$252.06
11/1/17	Payment - Grant							-\$200.00	\$0.00	-\$200.00	\$52.06
11/5/17	Bill - Actual	0068930750	11/27/17	11/2/17	29	7,486.49	954.24	\$120.00	\$0.00	\$130.44	\$182.50
11/5/17	CAP Discount							\$0.00	\$0.00	-\$31.00	\$151.50
12/5/17	Bill - Actual	0068930750	12/26/17	12/4/17	32	7,657.84	2,056.20	\$120.00	\$86.17	\$241.84	\$393.34
12/5/17	CAP Discount							\$0.00	\$86.17	-\$31.00	\$362.34
12/20/17	Payment							-\$86.17	\$0.00	-\$86.17	\$276.17
12/20/17	Dispute - Cancel Transaction							\$282.02	\$282.02	\$0.00	\$276.17
12/20/17	Current w/payoff balance							\$135.71	\$417.73	\$0.00	\$276.17
1/7/18	Bill - Actual	0068930750	1/29/18	1/6/18	33	7,957.58	3,596.88	\$120.00	\$537.73	\$413.72	\$689.89
1/7/18	CAP Discount							\$0.00	\$537.73	-\$31.00	\$658.89



Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
1/22/18	Dispute							-\$658.89	\$0.00	\$0.00	\$658.89
1/22/18	Current w/payoff balance							\$121.16	\$0.00	\$0.00	\$658.89
1/25/18	Payment							-\$537.72	\$0.00	-\$537.72	\$121.17
2/5/18	Bill - Actual	0068930750	2/26/18	2/3/18	28	8,208.05	3,005.64	\$120.00	\$0.00	\$347.78	\$468.95
2/5/18	CAP Discount							\$0.00	\$0.00	-\$31.00	\$437.95
3/6/18	Bill - Actual	0068930750	3/27/18	3/5/18	30	8,388.58	2,166.36	\$136.00	\$0.00	\$254.82	\$692.77
3/6/18	CAP Discount							\$0.00	\$0.00	-\$34.00	\$658.77
3/29/18	Dispute							-\$803.32	\$0.00	\$0.00	\$658.77
3/29/18	Current w/payoff balance							\$626.16	\$0.00	\$0.00	\$658.77
4/8/18	Bill - Actual	0068930750	4/30/18	4/7/18	33	8,594.04	2,465.52	\$136.00	\$0.00	\$288.24	\$947.01
4/8/18	CAP Discount							\$0.00	\$0.00	-\$34.00	\$913.01
4/27/18	Dispute							-\$1,681.59	\$0.00	\$0.00	\$913.01
4/27/18	Current w/payoff balance							\$1,345.58	\$0.00	\$0.00	\$913.01
4/30/18	Dispute - Cancel Transaction							\$803.32	\$144.43	\$0.00	\$913.01
4/30/18	Current w/payoff balance							-\$144.43	\$0.00	\$0.00	\$913.01
5/3/18	Dispute - Cancel Transaction							\$144.43	\$144.43	\$0.00	\$913.01
5/3/18	Current w/payoff balance							-\$88.43	\$56.00	\$0.00	\$913.01
5/4/18	Payment							-\$56.00	\$0.00	-\$56.00	\$857.01
5/9/18	Payment							-\$120.00	\$0.00	-\$120.00	\$737.01
5/9/18	Bill - Estimated	0068930750	5/30/18	5/8/18	31	8,721.67	1,531.56	\$136.00	\$16.00	\$188.25	\$925.26
5/9/18	CAP Discount							\$0.00	\$16.00	-\$34.00	\$891.26
5/28/18	Payment							-\$120.00	\$0.00	-\$120.00	\$771.26
6/10/18	Bill - Estimated	0068930750	7/2/18	6/7/18	30	8,846.46	1,497.48	\$136.00	\$32.00	\$197.69	\$968.95
6/10/18	CAP Discount							\$0.00	\$32.00	-\$34.00	\$934.95
6/20/18	Payment							-\$16.00	\$16.00	-\$16.00	\$918.95
7/1/18	Payment							-\$32.00	\$0.00	-\$32.00	\$886.95

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
7/10/18	Billing - Cancel Transaction	0068930750	7/2/18	6/7/18	30	8,846.46	1,497.48	-\$136.00	\$0.00	-\$197.69	\$689.26
7/10/18	CAP Discount - Cancel Transaction							\$0.00	\$0.00	\$34.00	\$723.26
7/10/18	Bill - Actual	0068930750	7/31/18	7/5/18	28	8,757.33	15.96	\$136.00	\$0.00	\$16.76	\$740.02
7/10/18	Bill - Estimated	0068930750	7/31/18	6/7/18	30	8,756.00	411.96	\$136.00	\$120.00	\$65.17	\$805.19
7/10/18	CAP Discount							\$0.00	\$120.00	-\$34.00	\$771.19
7/10/18	CAP Discount							\$0.00	\$120.00	-\$34.00	\$737.19
7/30/18	Payment							-\$82.76	\$37.24	-\$82.76	\$654.43
8/5/18	Bill - Actual	0068930750	8/27/18	8/3/18	29	8,785.55	338.64	\$156.00	\$193.24	\$55.57	\$710.00
8/5/18	CAP Discount							\$0.00	\$193.24	-\$40.00	\$670.00
8/21/18	Payment							-\$55.57	\$137.67	-\$55.57	\$614.43
8/29/18	Payment - Grant							-\$75.00	\$62.67	-\$75.00	\$539.43
9/6/18	Bill - Actual	0068930750	9/27/18	9/5/18	33	8,816.40	370.20	\$156.00	\$218.67	\$59.38	\$598.81
9/6/18	CAP Discount							\$0.00	\$218.67	-\$40.00	\$558.81
9/19/18	Payment							-\$59.38	\$159.29	-\$59.38	\$499.43
10/4/18	Bill - Actual	0068930750	10/25/18	10/3/18	28	8,846.21	357.72	\$156.00	\$315.29	\$58.09	\$557.52
10/4/18	CAP Discount							\$0.00	\$315.29	-\$40.00	\$517.52
10/15/18	Payment							-\$55.57	\$259.72	-\$55.57	\$461.95
10/31/18	Payment - Grant							-\$200.00	\$59.72	-\$200.00	\$261.95
11/4/18	Bill - Actual	0068930750	11/26/18	11/2/18	30	8,940.43	1,130.64	\$156.00	\$215.72	\$145.57	\$407.52
11/4/18	CAP Discount							\$0.00	\$215.72	-\$40.00	\$367.52
11/7/18	Dispute - Cancel Transaction							\$768.58	\$984.30	\$0.00	\$367.52
11/7/18	Current w/payoff balance							-\$432.57	\$551.73	\$0.00	\$367.52
11/23/18	Payment							-\$145.06	\$406.67	-\$145.06	\$222.46
12/11/18	Bill - Estimated	0068930750	1/2/19	12/4/18	32	379.84	17,272.92	\$143.00	\$549.67	\$1,821.43	\$2,043.89
12/11/18	CAP Discount							\$0.00	\$549.67	-\$36.00	\$2,007.89
12/12/18	Billing - Cancel Transaction	0068930750	1/2/19	12/4/18	32	379.84	17,272.92	-\$143.00	\$406.67	-\$1,821.43	\$186.46

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
12/21/18	Bill - Estimated	0068930750	1/11/19	12/5/18	33	9,071.80	1,576.44	\$143.00	\$549.67	\$179.86	\$366.32
12/21/18	CAP Discount							\$0.00	\$549.67	-\$36.00	\$330.32
12/21/18	2018 Tax Refund - Residential							-\$30.33	\$519.34	-\$30.33	\$299.99
12/26/18	Payment							-\$100.00	\$419.34	-\$100.00	\$199.99
12/26/18	Dispute							-\$199.99	\$219.35	\$0.00	\$199.99
12/26/18	Current w/payoff balance							-\$219.35	\$0.00	\$0.00	\$199.99
1/9/19	Bill - Estimated	0068930750	1/30/19	1/3/19	29	9,318.42	2,959.44	\$143.00	\$143.00	\$322.26	\$522.25
1/9/19	CAP Discount							\$0.00	\$143.00	-\$36.00	\$486.25
1/28/19	Payment							-\$100.00	\$43.00	-\$100.00	\$386.25
2/10/19	Bill - Estimated	0068930750	3/4/19	2/4/19	32	9,573.95	3,066.36	\$143.00	\$186.00	\$356.11	\$742.36
2/10/19	CAP Discount							\$0.00	\$186.00	-\$36.00	\$706.36
3/4/19	Payment							-\$100.00	\$86.00	-\$100.00	\$606.36
3/11/19	Bill - Estimated	0068930750	4/1/19	3/5/19	29	9,780.57	2,479.44	\$143.00	\$229.00	\$290.32	\$896.68
3/11/19	CAP Discount							\$0.00	\$229.00	-\$36.00	\$860.68
3/15/19	Payment							-\$86.00	\$143.00	-\$86.00	\$774.68
4/3/19	Payment							-\$100.00	\$43.00	-\$100.00	\$674.68
4/4/19	Bill - Actual	0068930750	4/25/19	4/3/19	29	118.06	1,479.22	\$143.00	\$186.00	\$177.78	\$852.46
4/4/19	CAP Discount							\$0.00	\$186.00	-\$36.00	\$816.46
4/15/19	Payment							-\$43.00	\$143.00	-\$43.00	\$773.46
4/25/19	Payment							-\$143.00	\$0.00	-\$143.00	\$630.46
5/6/19	Bill - Actual	0068930750	5/28/19	5/5/19	32	880.62	762.57	\$143.00	\$143.00	\$98.88	\$729.34
5/6/19	CAP Discount							\$0.00	\$143.00	-\$36.00	\$693.34
5/21/19	Payment							-\$98.88	\$44.12	-\$98.88	\$594.46
6/5/19	Bill - Actual	0068930750	6/26/19	6/4/19	30	1,275.28	394.66	\$143.00	\$187.12	\$62.22	\$656.68
6/5/19	CAP Discount							\$0.00	\$187.12	-\$36.00	\$620.68
6/20/19	Payment							-\$143.00	\$44.12	-\$143.00	\$477.68

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
7/7/19	Bill - Actual	0068930750	7/29/19	7/6/19	32	1,517.35	242.06	\$143.00	\$187.12	\$43.20	\$520.88
7/7/19	CAP Discount							\$0.00	\$187.12	-\$36.00	\$484.88
7/29/19	Payment							-\$93.56	\$93.56	-\$93.56	\$391.32
8/6/19	Bill - Actual	0068930750	8/27/19	8/5/19	30	1,829.19	311.84	\$124.00	\$217.56	\$52.10	\$443.42
8/6/19	CAP Discount							\$0.00	\$217.56	-\$32.00	\$411.42
8/14/19	Payment							-\$93.56	\$124.00	-\$93.56	\$317.86
8/14/19	Dispute							-\$317.86	\$0.00	\$0.00	\$317.86
8/14/19	Current w/payoff balance							-\$6.13	\$0.00	\$0.00	\$317.86
8/23/19	Payment							-\$52.10	\$0.00	-\$52.10	\$265.76
9/5/19	Dispute - Cancel Transaction							\$317.86	\$65.77	\$0.00	\$265.76
9/5/19	Current w/payoff balance							-\$117.87	\$0.00	\$0.00	\$265.76
9/5/19	Bill - Actual	0068930750	9/26/19	9/4/19	30	2,145.28	316.09	\$124.00	\$71.90	\$52.64	\$318.40
9/5/19	CAP Discount							\$0.00	\$71.90	-\$32.00	\$286.40
9/9/19	Dispute - Cancel Transaction							\$117.87	\$189.77	\$0.00	\$286.40
9/9/19	Current w/payoff balance							\$6.13	\$195.90	\$0.00	\$286.40
9/27/19	Payment							-\$71.90	\$124.00	-\$71.90	\$214.50
10/1/19	Dispute - Cancel Transaction							\$199.99	\$323.99	\$0.00	\$214.50
10/1/19	Current w/payoff balance							\$219.35	\$543.34	\$0.00	\$214.50
10/6/19	Bill - Actual	0068930750	10/28/19	10/5/19	31	2,470.41	325.13	\$124.00	\$667.34	\$53.80	\$268.30
10/6/19	CAP Discount							\$0.00	\$667.34	-\$32.00	\$236.30
10/25/19	Payment							-\$103.80	\$563.54	-\$103.80	\$132.50
11/4/19	Dispute							-\$187.31	\$376.23	\$0.00	\$132.50
11/4/19	Current w/payoff balance							\$187.31	\$563.54	\$0.00	\$132.50
11/4/19	Bill - Actual	0068930750	11/25/19	11/3/19	29	2,663.40	192.99	\$124.00	\$687.54	\$36.71	\$169.21
11/4/19	CAP Discount							\$0.00	\$687.54	-\$32.00	\$137.21
11/6/19	Dispute							-\$687.54	\$0.00	\$0.00	\$137.21

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
11/8/19	Current w/payoff balance							-\$550.33	\$0.00	\$0.00	\$137.21
11/14/19	Dispute - Cancel Transaction							\$687.54	\$137.21	\$0.00	\$137.21
12/4/19	Payment - Grant							-\$200.00	\$0.00	-\$200.00	-\$62.79
12/4/19	Bill - Actual	0068930750	12/26/19	12/3/19	30	2,939.62	276.22	\$45.90	\$0.00	\$45.90	-\$16.89
1/6/20	Bill - Actual	0068930750	1/27/20	1/5/20	33	3,793.46	853.84	\$114.11	\$97.22	\$114.11	\$97.22
1/17/20	Payment							-\$32.40	\$64.82	-\$32.40	\$64.82
1/24/20	Payment							-\$32.41	\$32.41	-\$32.41	\$32.41
1/26/20	Payment							-\$32.41	\$0.00	-\$32.41	\$0.00
2/4/20	Bill - Actual	0068930750	2/25/20	2/3/20	29	4,240.82	447.37	\$66.43	\$66.43	\$66.43	\$66.43
2/14/20	Payment							-\$33.21	\$33.22	-\$33.21	\$33.22
2/25/20	Payment							-\$33.22	\$0.00	-\$33.22	\$0.00
3/4/20	Bill - Actual	0068930750	3/25/20	3/3/20	29	4,427.62	186.80	\$35.17	\$35.17	\$35.17	\$35.17
3/5/20	Dispute							-\$35.17	\$0.00	\$0.00	\$35.17
4/3/20	CAP Deficiency Adjust on Res Acct - 2020 Budget Correction							\$15.00	\$15.00	\$15.00	\$50.17
4/5/20	Update current balance without affecting payoff balance							-\$15.00	\$0.00	\$0.00	\$50.17
4/5/20	Bill - Actual	0068930750	4/27/20	4/4/20	32	4,664.35	236.72	\$41.37	\$41.37	\$41.37	\$91.54
4/27/20	Payment							-\$28.68	\$12.69	-\$28.68	\$62.86
5/6/20	Bill - Actual	0068930750	5/26/20	5/4/20	30	4,981.33	316.98	\$61.52	\$74.21	\$51.52	\$114.38
5/25/20	Payment							-\$23.00	\$51.21	-\$23.00	\$91.38
6/4/20	Bill - Actual	0068930750	6/25/20	6/3/20	30	5,296.68	315.35	\$60.46	\$111.67	\$55.46	\$146.84
6/9/20	Payment							-\$51.21	\$60.46	-\$51.21	\$95.63
6/22/20	Payment							-\$32.46	\$28.00	-\$32.46	\$63.17
7/7/20	Bill - Actual	0068930750	7/28/20	7/6/20	33	5,680.56	383.88	\$64.39	\$92.39	\$64.39	\$127.56
7/17/20	Dispute - Cancel Transaction							\$35.17	\$127.56	\$0.00	\$127.56
7/17/20	Payment							-\$63.17	\$64.39	-\$63.17	\$64.39

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
7/25/20	Payment							-\$64.39	\$0.00	-\$64.39	\$0.00
8/5/20	Bill - Actual	0068930750	8/26/20	8/4/20	29	6,083.05	402.49	\$66.89	\$66.89	\$66.89	\$66.89
8/24/20	Payment							-\$67.88	\$0.00	-\$67.88	-\$0.99
9/4/20	Bill - Actual	0068930750	9/24/20	9/2/20	29	6,449.92	366.87	\$62.11	\$61.12	\$62.11	\$61.12
9/14/20	Payment							-\$30.56	\$30.56	-\$30.56	\$30.56
9/22/20	Payment							-\$30.56	\$0.00	-\$30.56	\$0.00
10/6/20	Bill - Actual	0068930750	10/26/20	10/4/20	32	6,814.29	364.37	\$62.19	\$62.19	\$62.19	\$62.19
10/18/20	Payment							-\$31.10	\$31.09	-\$31.10	\$31.09
10/23/20	Payment							-\$31.09	\$0.00	-\$31.09	\$0.00
11/4/20	Bill - Actual	0068930750	11/25/20	11/2/20	29	7,315.29	501.00	\$79.94	\$79.94	\$79.94	\$79.94
11/13/20	Payment							-\$39.97	\$39.97	-\$39.97	\$39.97
11/23/20	Payment							-\$39.97	\$0.00	-\$39.97	\$0.00
12/6/20	Bill - Actual	0068930750	12/28/20	12/5/20	33	8,385.36	1,070.06	\$141.40	\$141.40	\$141.40	\$141.40
12/15/20	Payment							-\$39.97	\$101.43	-\$39.97	\$101.43
12/18/20	Payment							-\$39.97	\$61.46	-\$39.97	\$61.46
1/6/21	Bill - Actual	0068930750	1/27/21	1/5/21	31	8,964.96	579.60	\$82.65	\$144.11	\$82.65	\$144.11
1/20/21	Payment							-\$30.00	\$114.11	-\$30.00	\$114.11
1/27/21	Dispute							-\$114.11	\$0.00	\$0.00	\$114.11
2/7/21	Bill - Actual	0068930750	3/1/21	2/7/21	33	9,228.26	263.30	\$43.67	\$43.67	\$43.67	\$157.78
3/3/21	Payment							-\$30.00	\$13.67	-\$30.00	\$127.78
3/8/21	Bill - Actual	0068930750	3/29/21	3/8/21	29	9,453.70	225.44	\$40.03	\$53.70	\$40.03	\$167.81
3/18/21	Dispute - Cancel Transaction							\$114.11	\$167.81	\$0.00	\$167.81
3/27/21	Payment							-\$40.03	\$127.78	-\$40.03	\$127.78
3/29/21	Payment							-\$127.78	\$0.00	-\$127.78	\$0.00
3/31/21	Payment - Cancel Transaction							\$42.58	\$42.58	\$42.58	\$42.58
3/31/21	Non-sufficient Funds Charge							\$20.00	\$62.58	\$20.00	\$62.58

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
4/5/21	Payment							-\$42.58	\$20.00	-\$42.58	\$20.00
4/6/21	Late Payment Charge - Cancel Transaction							-\$20.00	\$0.00	-\$20.00	\$0.00
4/7/21	Bill - Actual	0068930750	4/28/21	4/7/21	30	9,665.67	211.97	\$38.58	\$38.58	\$38.58	\$38.58
4/16/21	Dispute							-\$38.58	\$0.00	\$0.00	\$38.58
4/28/21	Payment - Grant							-\$200.00	\$0.00	-\$200.00	-\$161.42
5/5/21	Dispute - Cancel Transaction							\$38.58	\$0.00	\$0.00	-\$161.42
5/7/21	Bill - Actual	0068930750	5/27/21	5/6/21	29	9,883.75	218.08	\$39.99	\$0.00	\$39.99	-\$121.43
6/7/21	Bill - Actual	0068930750	6/28/21	6/7/21	32	10,161.95	278.20	\$50.99	\$0.00	\$50.99	-\$70.44
6/27/21	Payment							-\$20.00	\$0.00	-\$20.00	-\$90.44
7/7/21	Bill - Actual	0068930750	7/28/21	7/7/21	30	10,500.94	338.99	\$60.63	\$0.00	\$60.63	-\$29.81
8/6/21	Bill - Actual	0068930750	8/26/21	8/5/21	29	10,836.00	335.06	\$60.08	\$30.27	\$60.08	\$30.27
8/25/21	Payment							-\$30.27	\$0.00	-\$30.27	\$0.00
9/6/21	Bill - Actual	0068930750	9/27/21	9/6/21	32	11,218.84	382.84	\$66.77	\$66.77	\$66.77	\$66.77
9/9/21	Payment							-\$250.00	\$0.00	-\$250.00	-\$183.23

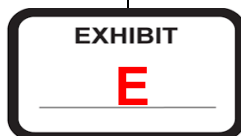
REDACTED

USAGE COMPARISON REPORT									
Account ID	[REDACTED]30000				BCS Case #	3792939			
Service Name	WILKES,KIM N				Account Status	Active			
Service Street	335 LINOLEUM WAY				Rate	RH			
City/State/Zip	PITTSBURGH, PA 152193753356				Period Covered	10/5/2019 to 9/6/2021			
Date	Days	Read	KWH	Avg	Date	Days	Read	KWH	Avg
09/06/2021	32	11,218.84	382.84	11.96	09/02/2020	29	6,449.92	366.87	12.65
08/05/2021	29	10,836.00	335.06	11.55	08/04/2020	29	6,083.05	402.49	13.88
07/07/2021	30	10,500.94	338.99	11.30	07/06/2020	33	5,680.56	383.89	11.63
06/07/2021	32	10,161.95	278.20	8.69	06/03/2020	30	5,296.68	315.35	10.51
05/06/2021	29	9,883.75	218.08	7.52	05/04/2020	30	4,981.33	316.98	10.57
04/07/2021	30	9,665.67	211.97	7.07	04/04/2020	32	4,664.35	236.72	7.40
03/08/2021	29	9,453.70	225.44	7.77	03/03/2020	29	4,427.62	186.80	6.44
02/07/2021	33	9,228.26	263.30	7.98	02/03/2020	29	4,240.82	447.37	15.43
01/05/2021	31	8,964.96	579.60	18.70	01/05/2020	33	3,793.46	853.84	25.87
12/05/2020	33	8,385.36	1,070.06	32.43	12/03/2019	30	2,939.62	276.22	9.21
11/02/2020	29	7,315.29	501.00	17.28	11/03/2019	29	2,663.40	192.99	6.65
10/04/2020	32	6,814.29	364.37	11.39	10/05/2019	31	2,470.41	325.13	10.49
Total	369		4,768.91	12.92		364		4,304.65	11.83

Date	Days	Read	KWH	Avg	Date	Days	Read	KWH	Avg
09/04/2019	30	2,145.28	316.09	10.54	09/05/2018	33	8,816.40	370.20	11.22
08/05/2019	30	1,829.19	311.84	10.39	08/03/2018	29	8,785.55	338.64	11.68
07/06/2019	32	1,517.35	242.06	7.56	07/05/2018	28	8,757.33	15.96	0.57
06/04/2019	30	1,275.29	394.66	13.16	06/07/2018	30	8,756.00	411.96	13.73
05/05/2019	32	880.63	762.57	23.83	05/08/2018	31	8,721.67	1,531.56	49.41
04/03/2019	29	118.06	1,479.22	51.01	04/07/2018	33	8,594.04	2,465.52	74.71
03/05/2019	29	9,780.57	2,479.44	85.50	03/05/2018	30	8,388.58	2,166.36	72.21
02/04/2019	32	9,573.95	3,066.36	95.82	02/03/2018	28	8,208.05	3,005.64	107.34
01/03/2019	29	9,318.42	2,959.44	102.05	01/06/2018	33	7,957.58	3,596.88	109.00
12/05/2018	33	9,071.80	1,576.44	47.77	12/04/2017	32	7,657.84	2,056.20	64.26
11/02/2018	30	8,940.43	1,130.64	37.69	11/02/2017	29	7,486.49	954.24	32.90
10/03/2018	28	8,846.21	357.72	12.78	10/04/2017	27	7,406.97	480.84	17.81
Total	364		15,076.48	41.42		363		17,394.00	47.92



COMPLAINT #	TYPE	DATE FILED	DATE CLOSED	BALANCE	ISSUE	RESOLUTION
#3479849	Informal	09/26/16	01/05/17	\$61.86	HIGH BILLS. CO OVERCHARGING. BILL WENT FROM \$66/MO TO \$140/MO.	METER RE-READ, CONFIRMED BILLS CORRECT. ACTIVELY ENROLLED IN CAP. CLOSING CASE, DISPUTE, DECISION RENDERED, CAP ENROLLED, 1405 (C) REGULATIONS.
#3527433	Informal	05/17/17	08/11/17	\$347.48	BILL SPIKED BY CO. BILL WENT FROM \$108/MO TO \$137/MO.	ENROLLED IN CAP, NOT ELIGIBLE FOR 1405 TERMS PER 1405.C, BB REVIEWED AND RECALCULATED EVERY 4 MOS, BB BASED ON PAST 12 MONTHS OF USAGE AND CAN FLUCTUATE DEPENDING ON THAT USAGE,
#3561766	Informal	09/13/17	10/05/17	\$282.02	BEING HARASSED AND INTIMIDATED. TERM NOTICE RECEIVED FOR ANOTHER PROPERTY. WANTS BALANCE BROUGHT TO ZERO, AS A RESOLUTION TO THE HARASSMENT.	PUC CANNOT HAVE BAL REMOVED/REDUCED FROM ACCT. PER CUSTOMER'S REQUEST/COMMENT, CASE CLOSED.
#3585747	Informal	01/22/18	03/28/18	\$658.89	CAP DISPUTE. DOES NOT BELIEVE SHE SHOULD BE CHARGED THE ENTIRE \$135 ON TOP OF HER BALANCE DUE TO CLOSED CASE. DLC TRYING TO CHEAT HER.	DUPLICATE OF 3527433. FORMAL FORMS AND THE COPY OF THE 3527433 DECISION LETTER IS BEING RESENT. MUST PAY THE PRIOR DISPUTE AMT OF \$658.89 TO CATCH UP YOUR CAP, AMOUNT WAS DETERMINED TO BE CORRECT.
#3595356	Informal	03/28/18	05/02/18	\$658.77	CALLING TO ADD TO CASE, BILLING FOR FEB AND MARCH 2018 WERE \$120 AND \$136. CO NOT READING METER PROPERLY, LOCKED GATE.	METER EQUIPPED WITH AN ERT, DOES NOT NEED TO BE PHYSICALLY READ. BILLS FROM ACTUAL METER READINGS, CORRECT AS RENDERED.
#3608600	Informal	04/27/18	11/19/18	\$913.01	72-HOUR TERMINATION NOTICE AUTO CALL RECEIVED IN ERROR. CO HARASSING HER DUE TO OPEN PUC COMPLAINTS. APRIL BILL.	TERM CALL IN ERROR. CO APOLOGIZED. CUSTOMER ON BB, WHICH IS SUBJECT TO CHANGE BASED ON USAGE. BILLS CORRECT. CASE DISMISSED. (CO REC'D INFRACTION)
#3673481	Informal	12/26/18	09/30/19	\$199.99	DISPUTING BILL FOR \$514.00 CAP ARREARS.	ON CAP AT 80% OF BB. BB IS AVERAGE OF 12 MOS USAGE. BILL WAS BASED ON ACTUAL METER READINGS OBTAINED



						REMOTELY, THEN ERT FAILED CAUSING ESTIMATED BILLS UNTIL METER CHANGED. NEW METER WAS TESTED. CASE DISMISSED.
#3726058	Informal	08/14/19	09/06/19	\$317.86	UTILITY ESTIMATING BILL BASED ON CENTRAL AIR UTILIZED; CUSTOMER DOES NOT HAVE CENTRAL AIR.	CASE IS DISMISSED WITH OUT A DECISION AS A DUPLICATE TO #3673481.
#-F2019-3013977	Formal	11/04/19	11/14/19	\$137.21	WANTS PAR, INCORRECT CHARGES ON BILL. WANTS CHARGES LOWERED.	REMOVED FROM CAP AND BUDGET BILLING. SETTLED COMPLAINT.
#3761017	Informal	03/04/20	07/16/20	\$35.17	DISPUTING THE CHARGE FOR \$65. DID NOT USE FURNACE. WANTS \$65 CREDIT.	METER TESTED AND ALL BILLS ARE BASED ON AMR READINGS. BILLS ARE CORRECT AS RENDERED. CASE DISMISSED.
#F-2020-3022227	Formal	10/01/20	03/09/21	\$0.00	INCORRECT CHARGES, HIGH BILL, OPOWER ISSUES, CAP SBA, RELIABILITY	DISMISSED WITH PREJUDICE.
#3778196	Informal	01/19/21	03/17/21	\$144.11	HIGH BILL DISPUTE. DISPUTING DECEMBER 2020 BILL AND JANUARY 2021 BILL.	DISMISSAL ISSUED: BCS WILL NOT ISSUE DECISION ON FORMAL COMPLAINT. CASE CLOSED.
#3785431	Informal	04/16/21	05/07/21	\$38.58	HIGH BILLS. BILL SHOULD BE \$20.00 NOT \$37.00.	DISMISSAL LETTER ISSUED: BCS WILL NOT ISSUE DECISION ON FORMAL COMPLAINT. REFERENCE PRIOR CASE #3761017.
#3787907	Informal	05/10/21	05/13/21	-\$121.43	DISPUTING LIHEAP GRANT ISSUED TO DLC WHEN THEY DO NOT PROVIDE HER HEATING.	PUC DOES NOT HAVE JURISDICTION OVER LIHEAP. REFERRED TO CONTACT DHS.
#3792939	Informal	06/25/21	07/14/21	-\$70.44	DISPUTING HIGH BILL FOR \$59.55.	DISMISSED AS A DUPLICATE CASE.
#C-2021-3027702	Formal	08/05/21		-\$29.81	INCORRECT CHARGES. RATES TOO HIGH FOR USAGE.	

Real Estate

9/28/2021 10:09:58 AM

Contact Real Estate

New Search

Help

Subscription Login

GENERAL INFORMATION

BUILDING INFORMATION

TAX INFO eBILL / ePAY

OWNER HISTORY

IMAGE

COMPARABLES

APPEAL STATUS

MAPS

Parcel ID : 0026-E-00220-0000-00
Property Address : 335 LINOLEUM WAY
PITTSBURGH, PA 15219

Municipality : 106 6th Ward - PITTSBURGH
Owner Name : WILKES KIM N

School District :	Pittsburgh	Neighborhood Code :	10601
Tax Code :	Taxable	Owner Code :	Regular
Class :	Residential	Recording Date :	12/6/2016
Use Code :	SINGLE FAMILY	Sale Date :	8/20/2016
Homestead* :	Yes	Sale Price :	\$0
Farmstead :	No	Deed Book :	16628
Clean And Green	No	Deed Page :	557
Other Abatement :	No	Lot Area :	30,367 SQFT
		SaleCode :	Multi-Parcel Sale

EXHIBIT

F

9/28/2021 10:10:41 AM

[Contact Real Estate](#)[New Search](#)[Help](#)[Subscription Login](#)GENERAL
INFORMATIONBUILDING
INFORMATIONTAX INFO
eBILL / ePAYOWNER
HISTORY

IMAGE

COMPARABLES

APPEAL
STATUS

MAPS

Parcel ID : 0026-E-00220-0000-00
Property Address : 335 LINOLEUM WAY
PITTSBURGH, PA 15219

Municipality : 106 6th Ward - PITTSBURGH
Owner Name : WILKES KIM N

Residential Building Information

Use Code :	SINGLE FAMILY	Total Rooms :	5	Basement :	Full
Style :	OLD STYLE	Bedrooms :	2	Grade :	D+
Stories :	3	Full Baths :	1	Condition :	FAIR
Year Built :	1930	Half Baths :	0	Fireplace(s) :	0
Exterior Finish :	Frame	Heating/Cooling :	Central Heat	Basement Garage :	0
Roof Type :	SHINGLE			Living Area :	1,102 SqFt

Real Estate

9/28/2021 10:11:27 AM

[Contact Real Estate](#)[New Search](#)[Help](#)[Subscription Login](#)[GENERAL
INFORMATION](#)[BUILDING
INFORMATION](#)[TAX INFO
eBILL / ePAY](#)[OWNER
HISTORY](#)[IMAGE](#)[COMPARABLES](#)[APPEAL
STATUS](#)[MAPS](#)

Parcel ID : 0026-E-00220-0000-00
Property Address : 335 LINOLEUM WAY
PITTSBURGH, PA 15219

Municipality : 106 6th Ward - PITTSBURGH
Owner Name : WILKES KIM N

Deed Book : 16628

Deed Page : 557

Owner	Sale Date	Sale Price
WILKES KIM N	8/20/2016	\$0
WILKES CLARA & KIMBERLY WILKES	5/10/2000	\$1,000
CITY OF PGH	5/5/1950	\$0

9/28/2021 10:12:10 AM

Contact Real Estate

New Search

Help

Subscription Login

GENERAL INFORMATION

BUILDING INFORMATION

TAX INFO eBILL / ePAY

OWNER HISTORY

IMAGE

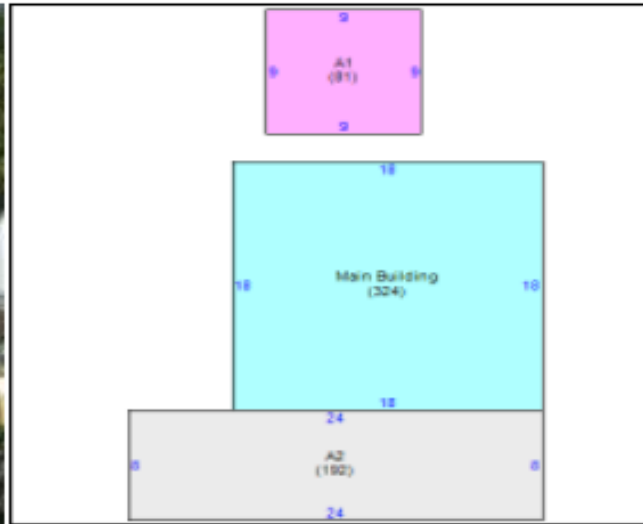
COMPARABLES

APPEAL STATUS

MAPS

Parcel ID : 0026-E-00220-0000-00
 Property Address : 335 LINOLEUM WAY
 PITTSBURGH, PA 15219

Municipality : 106 6th Ward - PITTSBURGH
 Owner Name : WILKES KIM N



Main Building		324 Sq. Ft.
A1	Full Basement (conv main bld) Wood Deck	81 Sq. Ft.
A2	Wood Deck	192 Sq. Ft.

Home Menu | History Device Test

Main Characteristics **Components**

Device Test F78060242 / Acceptance Test - 09-10-2018 12:00AM / Passed

Device Test Component 1 of 1

Test Component Type Electric Meter as Left Test Sequence

Register ID KWH, format 5.3, 1.000000

Result Type	Result
Full Load	<input type="text" value="100.03"/>
Light Load	<input type="text" value="100.04"/>
Power Factor	<input type="text" value="100"/>
Weighted Average	<input type="text" value="100.03"/>
KWH Read	<input type="text" value="0"/>
KW Read	<input type="text" value="0"/>
KVRH Read	<input type="text" value="0"/>





411 Seventh Avenue
Pittsburgh, PA 15219
412-393-7100

January 15, 2021

Company Utility Report

Kim Wilkes
335 Linoleum Way
Pittsburgh, PA 15219

Service Address:
335 Linoleum Way
Pittsburgh, PA 15219

Customer Dispute: On January 13, 2021, you stated you are disputing the balance of \$61.46 for electric service provided at 335 Linoleum Way, Pittsburgh, PA 15219 (the Property).

Duquesne Light Company's Position: It is the position of Duquesne Light Company (DLC or the Company) that your bills are based on actual meter reads taken by a meter that meets the Public Utility Commission (PUC) accuracy standards. Therefore, DLC has concluded that your bills are correct as rendered.

Further, the issue regarding the accuracy of the electric bills for the Property is currently pending before the PUC at Docket No. F-2020-302227 and is awaiting a decision from an Administrative Law Judge. As of the date of this letter, Company records show your total overdue account balance is \$61.46. Please see the enclosed Statement of Account.

If you do not agree with the Company's position, you may file an informal complaint with the Public Utility Commission at P. O. Box 3265, Harrisburg, PA 17120-3265 or by telephone at 1-800-692-7380. You will need to include the following information:

- a. The name and telephone number of the customer.
- b. The address of the customer and, if different, the address at which service is provided.
- c. The account number of the customer, if applicable.
- d. The name of the utility.
- e. A brief statement of the complaint.
- f. The customer must state he/she first contacted Duquesne Light Company for the purpose of resolving the problem about which the customer wishes to file a complaint.
- g. The customer must state whether the dispute was formerly the subject of a Commission informal or formal complaint.
- h. The date the electric service was shut off.
- i. The relief sought.

Payments may be made by phone or in person at a Western Union office. To locate the closest office, visit our website at www.duquesnelight.com or call 412-393-7100.



DIS-MEDON



411 Seventh Avenue
Pittsburgh, PA 15219
412-393-7100

If you have questions or need additional information, please call our Customer Care Department at 412-393-7100.

Sincerely,

Duquesne Light Company

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100 (Residential)
 412-393-7300 (Business)
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000

Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our website at DuquesneLight.com (Residential) or DuquesneLight.com/business (Business).

Understanding Your Bill

Meter Reading – An **actual reading** is a reading taken from the meter. An **estimated reading** is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The **actual demand** is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The **billing demand** is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our **free** on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's **free** ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at DuquesneLight.com or call us at 412-393-7100 (Residential) or 412-393-7300 (Business).

Schedule an On-line Payment – A **free** service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. **Fees apply.**

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

If you are moving and need to have your service turned on or off for residential service, call us at 412-393-7100 or visit DuquesneLight.com. For business service, call us at 412-393-7300 or visit DuquesneLight.com/business.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____
 Name: _____
 Street Address: _____
 City: _____
 State: _____ Zip: _____
 Primary Contact Phone #: (____) _____
 Email Address: _____
 Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00
 Request to enroll in Autopay - check box for application request



Customer Name and Service Address:
 KIM N WILKES
 335 LINOLEUM WAY
 PITTSBURGH, PA 15219-3753
BILL ID: 006890980773

Account Number: [REDACTED] 30-000

Rate: RH-Residential Heating

Date Prepared: 01/06/21

Duquesne Light Company Basic Service Charges

Current Charges

REDACTED

Customer Charge			12.64	
Supply	579.6020 kWh@	5.199400¢	30.14	
Transmission	579.6020 kWh@	0.928400¢	5.38	
Distribution	486.1178 kWh@	5.682700¢	27.62	
Distribution	93.4842 kWh@	5.713700¢	5.34	
DSIC Surcharge		3.35%	1.53	
Total Current Charges				\$82.65
DLC Basic Service Charges (see Page 1 Summary)				\$82.65

The Price to Compare for your rate class is 6.13 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect December 1, decreased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$0.26, or less than 1%.

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will decrease your monthly bill by \$0.18, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will increase your monthly bill by \$1.01, or 1%.

Changes in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers, effective January 1, will increase your monthly bill by \$0.19, or less than 1%.

A change in the State Tax Adjustment Surcharge, effective January 1, will decrease your overall monthly bill by about \$0.01, or less than 1%.

Effective January 1, the Distribution System Improvement Charge (see Understanding Your Bill section on page 2) will increase your monthly bill by about \$0.38, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? For residential assistance, call us at 412-393-7100 or visit DuquesneLight.com. For business assistance, call 412-393-7300 or visit DuquesneLight.com/business.

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RH-Residential Heating

If you are already shopping, it is important to understand the terms of your contract and expiration date.



Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.



—DUQUESNE LIGHT CO.—
DuquesneLight.com
412-393-7100

Customer Name and Service Address:

KIM N WILKES
335 LINOLEUM WAY
PITTSBURGH, PA 15219-3753

BILL ID: 006890980773

Account Number: [REDACTED] 30-000

Rate: RH-Residential Heating

Date Prepared: 01/06/21

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

REDACTED



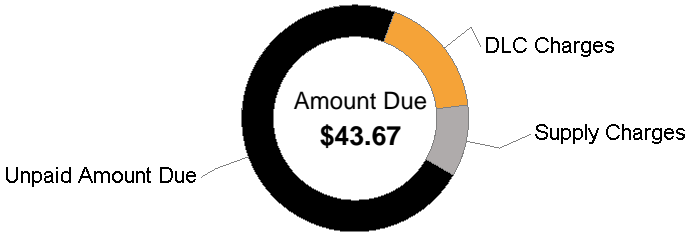
KIM N WILKES
335 LINOLEUM WAY
Account # [REDACTED] 80-000

REDACTED

Due Date	Amount Due
03/01/2021	\$43.67

Bill Summary

Bill ID: 006535342046 **Date Prepared: 02/07/2021**



Previous Account Balance	\$144.11
Payment(s) Received as of 01/20/2021	-\$30.00
Balance Forward	\$114.11
DLC Charges	\$27.54
Supply Charges	\$16.13
NEW ACCOUNT BALANCE	\$157.78

Previous Amount Due	\$144.11
Total Payment(s) as of 01/20/2021	-\$30.00
Current Amount Due (see Page 3 for Details)	-\$70.44
AMOUNT DUE BY 03/01/2021	\$43.67

Message Center

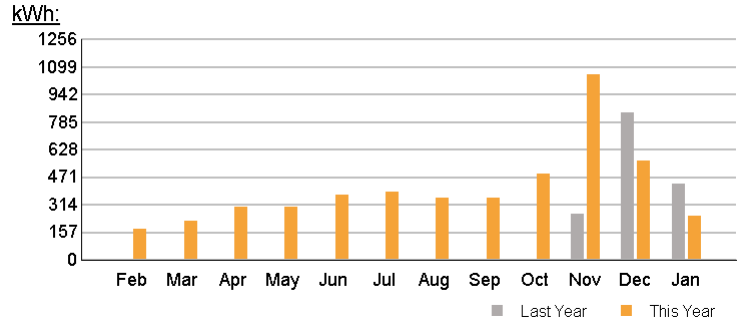
Introducing your new bill! We've redesigned it to be simple and easy to understand, and we also added color to make it easy to read. For more information on how to read your bill, visit DuquesneLight.com/newbill.

Duquesne Light partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	263	8	33	29
Last Month	580	19	31	35
Same Month Last Year	447	15	29	37



Average Monthly Usage for the last 12 months: 416 kWh
 Total Annual Usage for the last 12 months: 4987 kWh

BI_POSTAL_20210207PRD.xml

Online: www.DuquesneLight.com

Phone: 412-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-03-01



Account #
[REDACTED] 80-000

Due Date	Amount Due
03/01/2021	\$43.67

\$

USD Amount Enclosed

KIM N WILKES
 335 LINOLEUM WAY
 PITTSBURGH PA 15219-3753

Please mail payment to:

DUQUESNE LIGHT COMPANY
 PO BOX 371324
 PITTSBURGH PA 15250-7324



General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

Online: www.DuquesneLight.com

Phone: 412-393-7100

Mail: Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options

Sign up online for any of the following services:

- E-Billing - Free service lets you view bills online
Budget Billing - Levels out payments across the year
Start/Stop Service - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7100 or visit our website
Double Notice Protection - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

Text: Make a one-time donation of \$5 by texting POWER to 50000

Online: Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

Phone: 412-393-7100

Mail: Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- Customer Charge - A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
Distribution Charges - Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
Distribution System Improvement Charge (DSIC) - A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
DLC Charges - Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
Kilowatt-Hour (kWh) - The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
Meter Reading - An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
Non-Basic Service Charges - Any category of service not related to basic service.
Smart Meter Charge - Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
Supply Charges - Basic service charges for generation supply to retail customers.
Transmission Charges - Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.

MANAGE YOUR ACCOUNT WITH A TOUCH. WITH OUR CONVENIENT AND FLEXIBLE MOBILE APP, YOU CAN SCHEDULE PAYMENTS, SET BILL REMINDERS, MONITOR YOUR DAILY ENERGY USAGE, AND MORE. DOWNLOAD TODAY. Download on the App Store GET IT ON Google Play

Dollar Energy Fund

Monthly Pledge:

- \$1.00
\$2.00
Other: \$____.00



Account Detail

335 LINOLEUM WAY

Supplier Agreement ID: [REDACTED]

Meter Reading Usage Information

Meter Number	F78060242
Present 02/07/2021 Act	9,228.2580
Prior 01/05/2021 Act	8,964.9580
Difference	263.3000
Your Meter Multiplier	1
Total kWh Used	263.3000

Current Bill Details

DLC Rate	RH-Residential Heating	
Price to Compare	\$0.0613 / kWh	
DLC Charges		\$27.54
Customer Charge		\$12.49
Distribution	263.3000 kWh@ \$0.057137	\$15.04
DSIC Surcharge	0.0335%	\$0.01

Supply Charges		\$16.13
Supply	263.3000 kWh@ \$0.051994	\$13.69
Transmission	263.3000 kWh@ \$0.009284	\$2.44

Total kWh Used 263.3000

Service Charges \$43.67

Current Amount Due Detail

Service Charges	
DLC Charges	\$27.54
Supply Charges	\$16.13
Miscellaneous Charges	-\$114.11

Subtotal	-\$70.44

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RH-Residential Heating

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$2.57 and Estimated PA State Tax of \$2.97 are included in your rates.



KIM N WILKES
335 LINOLEUM WAY

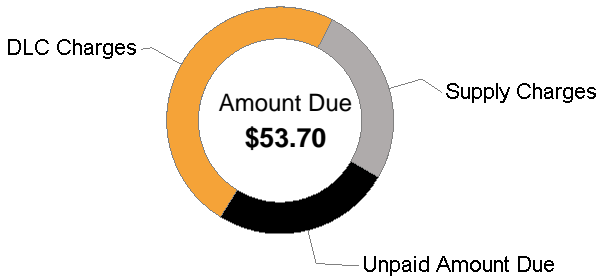
Account # [REDACTED] 80-000

REDACTED

Due Date	Amount Due
03/29/2021	\$53.70

Bill Summary

Bill ID: 006143833690 Date Prepared: 03/08/2021



Previous Account Balance	\$157.78
Payment(s) Received as of 03/03/2021	-\$30.00
Balance Forward	\$127.78
DLC Charges	\$26.22
Supply Charges	\$13.81
NEW ACCOUNT BALANCE	\$167.81

Previous Amount Due	\$43.67
Total Payment(s) as of 03/03/2021	-\$30.00
Current Amount Due (see Page 3 for Details)	\$40.03
AMOUNT DUE BY 03/29/2021	\$53.70

Message Center

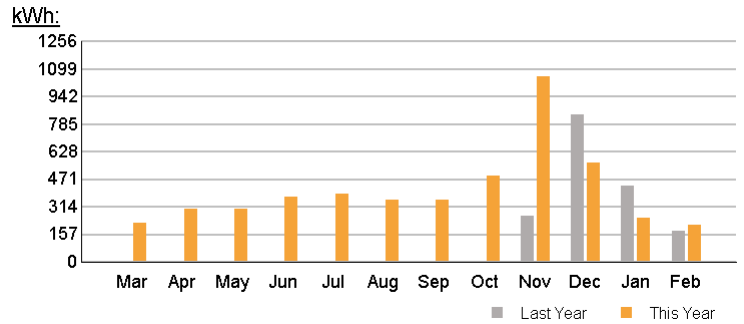
Introducing your new bill! We've redesigned it to be simple and easy to understand, and we also added color to make it easy to read. For more information on how to read your bill, visit DuquesneLight.com/newbill.

Duquesne Light partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	225	8	29	29
Last Month	263	8	33	30
Same Month Last Year	187	6	29	36



Average Monthly Usage for the last 12 months: 419 kWh
Total Annual Usage for the last 12 months: 5026 kWh

BI_POSTAL_20210308PRD.xml

Online: www.DuquesneLight.com

Phone: 412-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-03-29



Account # [REDACTED] 80-000

Due Date	Amount Due
03/29/2021	\$53.70

\$ [REDACTED]

USD Amount Enclosed

KIM N WILKES
335 LINOLEUM WAY
PITTSBURGH PA 15219-3753

Please mail payment to:

DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324



General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

Online: www.DuquesneLight.com

Phone: 412-393-7100

Mail: Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options

Sign up online for any of the following services:

- E-Billing - Free service lets you view bills online
Budget Billing - Levels out payments across the year
Start/Stop Service - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7100 or visit our website
Double Notice Protection - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

Text: Make a one-time donation of \$5 by texting POWER to 50000

Online: Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

Phone: 412-393-7100

Mail: Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- Customer Charge - A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
Distribution Charges - Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
Distribution System Improvement Charge (DSIC) - A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
DLC Charges - Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
Kilowatt-Hour (kWh) - The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
Meter Reading - An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
Non-Basic Service Charges - Any category of service not related to basic service.
Smart Meter Charge - Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
Supply Charges - Basic service charges for generation supply to retail customers.
Transmission Charges - Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.

MANAGE YOUR ACCOUNT WITH A TOUCH. WITH OUR CONVENIENT AND FLEXIBLE MOBILE APP, YOU CAN SCHEDULE PAYMENTS, SET BILL REMINDERS, MONITOR YOUR DAILY ENERGY USAGE, AND MORE. DOWNLOAD TODAY. Download on the App Store GET IT ON Google Play

Dollar Energy Fund

Monthly Pledge:

- \$1.00
\$2.00
Other: \$____.00



Account Detail

335 LINOLEUM WAY

Supplier Agreement ID: [REDACTED]

Meter Reading Usage Information

Meter Number	F78060242
Present 03/08/2021 Act	9,453.7000
Prior 02/07/2021 Act	9,228.2580
Difference	225.4420
Your Meter Multiplier	1
Total kWh Used	225.4420

Current Bill Details

DLC Rate	RH-Residential Heating	
Price to Compare	\$0.0613 / kWh	
DLC Charges		\$26.22
Customer Charge		\$12.49
Distribution	225.4420 kWh@ \$0.057137	\$12.88
DSIC Surcharge	3.35%	\$0.85

Supply Charges		\$13.81
Supply	225.4420 kWh@ \$0.051994	\$11.72
Transmission	225.4420 kWh@ \$0.009284	\$2.09

Total kWh Used 225.4420

Service Charges \$40.03

Current Amount Due Detail

Service Charges	
DLC Charges	\$26.22
Supply Charges	\$13.81

Subtotal	\$40.03

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RH-Residential Heating

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$2.36 and Estimated PA State Tax of \$2.72 are included in your rates.

General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

Online: www.DuquesneLight.com

Phone: 412-393-7100

Mail: Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options

Sign up online for any of the following services:

- E-Billing - Free service lets you view bills online
Budget Billing - Levels out payments across the year
Start/Stop Service - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7100 or visit our website
Double Notice Protection - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

Text: Make a one-time donation of \$5 by texting POWER to 50000

Online: Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

Phone: 412-393-7100

Mail: Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- Customer Charge - A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
Distribution Charges - Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
Distribution System Improvement Charge (DSIC) - A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
DLC Charges - Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
Kilowatt-Hour (kWh) - The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
Meter Reading - An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
Non-Basic Service Charges - Any category of service not related to basic service.
Smart Meter Charge - Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
Supply Charges - Basic service charges for generation supply to retail customers.
Transmission Charges - Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.

MANAGE YOUR ACCOUNT WITH A TOUCH. WITH OUR CONVENIENT AND FLEXIBLE MOBILE APP, YOU CAN SCHEDULE PAYMENTS, SET BILL REMINDERS, MONITOR YOUR DAILY ENERGY USAGE, AND MORE. DOWNLOAD TODAY. Download on the App Store GET IT ON Google Play

Dollar Energy Fund

Monthly Pledge:

- \$1.00
\$2.00
Other: \$____.00



Account Detail

335 LINOLEUM WAY

Supplier Agreement ID: [REDACTED]

Meter Reading Usage Information

Meter Number	F78060242
Present 04/07/2021 Act	9,665.6710
Prior 03/08/2021 Act	9,453.7000
Difference	211.9710
Your Meter Multiplier	1
Total kWh Used	211.9710

Current Bill Details

DLC Rate	RH-Residential Heating	
Price to Compare	\$0.0613 / kWh	
DLC Charges		\$5.59
Customer Charge		\$12.49
Distribution	211.9710 kWh@ \$0.057137	\$12.11
DSIC Surcharge	4.01%	\$0.99
Late Payment Charge		-\$20.00

Supply Charges		\$12.99
Supply	211.9710 kWh@ \$0.051994	\$11.02
Transmission	211.9710 kWh@ \$0.009284	\$1.97

Miscellaneous Charges		\$20.00
Non-sufficient Funds Charge		\$20.00

Total kWh Used 211.9710

Service Charges \$38.58

Current Amount Due Detail

Service Charges	
DLC Charges	\$5.59
Supply Charges	\$12.99
Miscellaneous Charges	\$134.11

Subtotal	\$152.69

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RH-Residential Heating

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- A change in the Distribution System Improvement Charge, effective April 1, will increase your monthly bill by about \$0.37, or less than 1%.
- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- YOUR BANK RETURNED YOUR PREVIOUS PAYMENT.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$2.28 and Estimated PA State Tax of \$2.62 are included in your rates.



KIM N WILKES
335 LINOLEUM WAY
Account # [REDACTED] 80-000

REDACTED

Due Date	Amount Due
05/27/2021	\$0.00

Bill Summary



Bill ID: 006319351913 **Date Prepared: 05/06/2021**

Previous Account Balance	\$38.58
Payment(s) Received	\$0.00
LIHEAP Grant(s) Received as of 04/28/2021	-\$200.00
Balance Forward	-\$161.42
DLC Charges	\$26.63
Supply Charges	\$13.36
NEW ACCOUNT BALANCE	-\$121.43
AMOUNT DUE BY 05/27/2021	\$0.00

Message Center

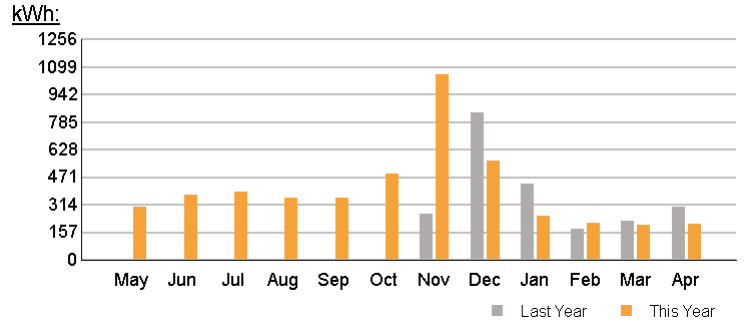
Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill and you'll receive an email each month when your bill is available.

Duquesne Light partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	218	8	29	54
Last Month	212	7	30	52
Same Month Last Year	317	11	30	51



Average Monthly Usage for the last 12 months: 409 kWh
 Total Annual Usage for the last 12 months: 4902 kWh

BI_POSTAL_20210506PRD.xml

Online: www.DuquesneLight.com

Phone: 412-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-05-27



Account #
[REDACTED] 80-000

Due Date	Amount Due
05/27/2021	\$0.00

\$

USD Amount Enclosed

KIM N WILKES
 335 LINOLEUM WAY
 PITTSBURGH PA 15219-3753

Please mail payment to:
 DUQUESNE LIGHT COMPANY
 PO BOX 371324
 PITTSBURGH PA 15250-7324



General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

Online: www.DuquesneLight.com

Phone: 412-393-7100

Mail: Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options

Sign up online for any of the following services:

- E-Billing - Free service lets you view bills online
Budget Billing - Levels out payments across the year
Start/Stop Service - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7100 or visit our website
Double Notice Protection - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

Text: Make a one-time donation of \$5 by texting POWER to 50000

Online: Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

Phone: 412-393-7100

Mail: Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- Customer Charge - A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
Distribution Charges - Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
Distribution System Improvement Charge (DSIC) - A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
DLC Charges - Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
Kilowatt-Hour (kWh) - The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
Meter Reading - An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
Non-Basic Service Charges - Any category of service not related to basic service.
Smart Meter Charge - Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
Supply Charges - Basic service charges for generation supply to retail customers.
Transmission Charges - Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.

MANAGE YOUR ACCOUNT WITH A TOUCH. WITH OUR CONVENIENT AND FLEXIBLE MOBILE APP, YOU CAN SCHEDULE PAYMENTS, SET BILL REMINDERS, MONITOR YOUR DAILY ENERGY USAGE, AND MORE. DOWNLOAD TODAY. Download on the App Store GET IT ON Google Play. DLC - DUQUESNE LIGHT CO.

Dollar Energy Fund

Monthly Pledge:

- \$1.00
\$2.00
Other: \$____.00



Account Detail

335 LINOLEUM WAY

Supplier Agreement ID: [REDACTED]

Meter Reading Usage Information

Meter Number	F78060242
Present 05/06/2021 Act	9,883.7480
Prior 04/07/2021 Act	9,665.6710
Difference	218.0770
Your Meter Multiplier	1
Total kWh Used	218.0770

Current Bill Details

DLC Rate	RH-Residential Heating	
Price to Compare	\$0.0613 / kWh	
DLC Charges		\$26.63
Customer Charge		\$12.49
Distribution	172.9576 kWh@ \$0.057137	\$9.88
Distribution	45.1194 kWh@ \$0.071693	\$3.23
DSIC Surcharge	4.01%	\$1.03

Supply Charges		\$13.36
Supply	218.0770 kWh@ \$0.051994	\$11.34
Transmission	218.0770 kWh@ \$0.009284	\$2.02

Total kWh Used 218.0770

Service Charges \$39.99

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RH-Residential Heating

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$2.36 and Estimated PA State Tax of \$2.72 are included in your rates.



KIM N WILKES
335 LINOLEUM WAY
Account # [REDACTED] 80-000

REDACTED

Due Date	Amount Due
06/28/2021	\$0.00

Bill Summary



Bill ID: 006597603513 **Date Prepared: 06/07/2021**

Previous Account Balance	-\$121.43
Payment(s) Received	\$0.00
Balance Forward	-\$121.43
DLC Charges	\$33.73
Supply Charges	\$17.26
NEW ACCOUNT BALANCE	-\$70.44
AMOUNT DUE BY 06/28/2021	\$0.00

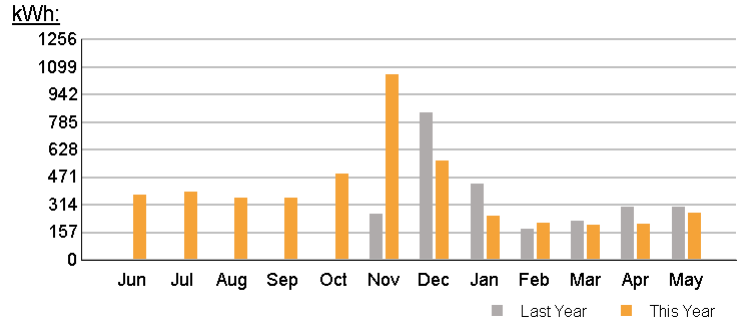
Message Center

Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill.

Duquesne Light shares customer information with some trusted partners that offer programs and services you may find valuable. These trusted service providers operate under confidentiality agreements and cannot share your information with others. For more information, please visit DuquesneLight.com/privacy.

Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	278	9	32	61
Last Month	218	8	29	56
Same Month Last Year	315	11	30	62



Average Monthly Usage for the last 12 months: 405 kWh
 Total Annual Usage for the last 12 months: 4865 kWh

BI_POSTAL_20210607PRD.xml

Online: www.DuquesneLight.com

Phone: 412-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-06-28



Account #
[REDACTED] 80-000

Due Date	Amount Due
06/28/2021	\$0.00

\$

USD Amount Enclosed

KIM N WILKES
 335 LINOLEUM WAY
 PITTSBURGH PA 15219-3753

Please mail payment to:
 DUQUESNE LIGHT COMPANY
 PO BOX 371324
 PITTSBURGH PA 15250-7324



General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

Online: www.DuquesneLight.com

Phone: 412-393-7100

Mail: Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options

Sign up online for any of the following services:

- E-Billing - Free service lets you view bills online
Budget Billing - Levels out payments across the year
Start/Stop Service - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7100 or visit our website
Double Notice Protection - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

Text: Make a one-time donation of \$5 by texting POWER to 50000

Online: Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

Phone: 412-393-7100

Mail: Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- Customer Charge - A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
Distribution Charges - Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
Distribution System Improvement Charge (DSIC) - A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
DLC Charges - Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
Kilowatt-Hour (kWh) - The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
Meter Reading - An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
Non-Basic Service Charges - Any category of service not related to basic service.
Smart Meter Charge - Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
Supply Charges - Basic service charges for generation supply to retail customers.
Transmission Charges - Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.

MANAGE YOUR ACCOUNT WITH A TOUCH. WITH OUR CONVENIENT AND FLEXIBLE MOBILE APP, YOU CAN SCHEDULE PAYMENTS, SET BILL REMINDERS, MONITOR YOUR DAILY ENERGY USAGE, AND MORE. DOWNLOAD TODAY. Download on the App Store GET IT ON Google Play

Dollar Energy Fund

Monthly Pledge:

- \$1.00
\$2.00
Other: \$____.00



Account Detail

335 LINOLEUM WAY

Supplier Agreement ID: [REDACTED]

Meter Reading Usage Information

Meter Number	F78060242
Present 06/07/2021 Act	10,161.9470
Prior 05/06/2021 Act	9,883.7480
Difference	278.1990
Your Meter Multiplier	1
Total kWh Used	278.1990

Current Bill Details

DLC Rate	RH-Residential Heating	
Price to Compare	\$0.0649 / kWh	
DLC Charges		\$33.73
Customer Charge		\$12.49
Distribution	278.1990 kWh@ \$0.071693	\$19.94
DSIC Surcharge	4.01%	\$1.30

Supply Charges		\$17.26
Supply	217.3430 kWh@ \$0.051994	\$11.30
Supply	60.8560 kWh@ \$0.054595	\$3.32
Transmission	217.3430 kWh@ \$0.009284	\$2.02
Transmission	60.8560 kWh@ \$0.010252	\$0.62

Total kWh Used 278.1990

Service Charges \$50.99

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RH-Residential Heating

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Effective Jun.1, changes in the Customer Charge, reflecting costs to enhance the competitive energy market in PA, will increase the monthly bill of a customer using 600 kWh by about \$0.02 or less than 1%.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$3.01 and Estimated PA State Tax of \$3.46 are included in your rates.



KIM N WILKES
335 LINOLEUM WAY
Account # [REDACTED] 80-000

REDACTED

Due Date	Amount Due
07/28/2021	\$0.00

Bill Summary



Bill ID: 006479391433 **Date Prepared: 07/07/2021**

Previous Account Balance	-\$70.44
Payment(s) Received as of 06/27/2021	-\$20.00
Balance Forward	-\$90.44
DLC Charges	\$38.64
Supply Charges	\$21.99
NEW ACCOUNT BALANCE	-\$29.81
AMOUNT DUE BY 07/28/2021	\$0.00

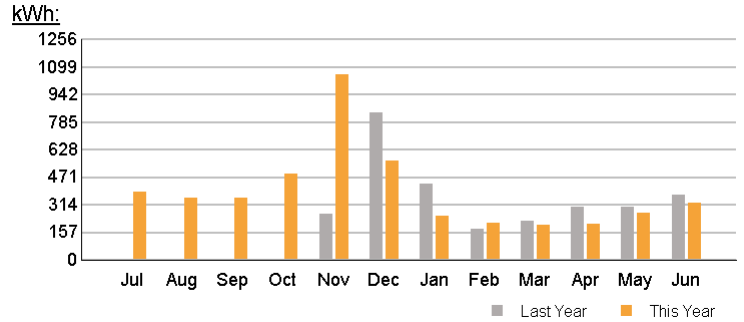
Message Center

Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill.

Duquesne Light shares customer information with some trusted partners that offer programs and services you may find valuable. These trusted service providers operate under confidentiality agreements and cannot share your information with others. For more information, please visit DuquesneLight.com/privacy.

Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	339	11	30	72
Last Month	278	9	32	64
Same Month Last Year	384	12	33	74



Average Monthly Usage for the last 12 months: 402 kWh
 Total Annual Usage for the last 12 months: 4820 kWh

BI_POSTAL_20210707PRD.xml

Online: www.DuquesneLight.com

Phone: 412-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-07-28



Account #
[REDACTED] 80-000

Due Date	Amount Due
07/28/2021	\$0.00

\$

USD Amount Enclosed

KIM N WILKES
 335 LINOLEUM WAY
 PITTSBURGH PA 15219-3753

Please mail payment to:
 DUQUESNE LIGHT COMPANY
 PO BOX 371324
 PITTSBURGH PA 15250-7324





 KIM N WILKES

General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

 **Online:** www.DuquesneLight.com

 **Phone:** 412-393-7100

 **Mail:** Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options


Sign up online for any of the following services:


- **E-Billing** - Free service lets you view bills online
- **Budget Billing** - Levels out payments across the year
- **Start/Stop Service** - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7100 or visit our website
- **Double Notice Protection** - Sends a payment reminder to you and a person you designate


Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

 **Text:** Make a one-time donation of \$5 by texting POWER to 50000

 **Online:** Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

 **Phone:** 412-393-7100

 **Mail:** Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:


Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- **Customer Charge** – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
- **Distribution Charges** – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
- **Distribution System Improvement Charge (DSIC)** – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
- **DLC Charges** – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
- **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
- **Meter Reading** – An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
- **Non-Basic Service Charges** – Any category of service not related to basic service.
- **Smart Meter Charge** – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
- **Supply Charges** – Basic service charges for generation supply to retail customers.
- **Transmission Charges** – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)


CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.



AUTOPAY SAVES YOU TIME AND MONEY.

WITH NOTHING TO MAIL, NO CHECKS TO WRITE, AND NO STAMPS TO BUY – AUTOPAY SAVES YOU VALUABLE TIME AND MONEY. YOUR MONTHLY PAYMENT IS AUTOMATICALLY DEDUCTED FROM YOUR BANK ACCOUNT ON THE DUE DATE.

**ENROLL AT:
DUQUESNELIGHT.COM/AUTOPAY**



Dollar Energy Fund

Monthly Pledge:

- \$1.00
- \$2.00
- Other: \$____.00



Account Detail

335 LINOLEUM WAY

Supplier Agreement ID: [REDACTED]

Meter Reading Usage Information

Meter Number	F78060242
Present 07/07/2021 Act	10,500.9360
Prior 06/07/2021 Act	10,161.9470
Difference	338.9890
Your Meter Multiplier	1
Total kWh Used	338.9890

Current Bill Details

DLC Rate	RH-Residential Heating	
Price to Compare	\$0.0649 / kWh	
DLC Charges		\$38.64
Customer Charge		\$12.51
Distribution	338.9890 kWh@ \$0.071693	\$24.30
DSIC Surcharge	4.98%	\$1.83

Supply Charges		\$21.99
Supply	338.9890 kWh@ \$0.054595	\$18.51
Transmission	338.9890 kWh@ \$0.010252	\$3.48

Total kWh Used 338.9890

Service Charges \$60.63

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RH-Residential Heating

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.54, or less than 1%.
- A change in the Transmission and Default Service Supply rates that went into effect June 1 will increase the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$2.08, or 2%.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$3.58 and Estimated PA State Tax of \$4.13 are included in your rates.

General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

Online: www.DuquesneLight.com

Phone: 412-393-7100

Mail: Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options

Sign up online for any of the following services:

- E-Billing - Free service lets you view bills online
Budget Billing - Levels out payments across the year
Start/Stop Service - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7100 or visit our website
Double Notice Protection - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

Text: Make a one-time donation of \$5 by texting POWER to 50000

Online: Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

Phone: 412-393-7100

Mail: Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- Customer Charge - A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
Distribution Charges - Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
Distribution System Improvement Charge (DSIC) - A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
DLC Charges - Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
Kilowatt-Hour (kWh) - The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
Meter Reading - An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
Non-Basic Service Charges - Any category of service not related to basic service.
Smart Meter Charge - Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
Supply Charges - Basic service charges for generation supply to retail customers.
Transmission Charges - Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.

Autopay advertisement graphic with text: AUTOPAY SAVES YOU TIME AND MONEY. WITH NOTHING TO MAIL, NO CHECKS TO WRITE, AND NO STAMPS TO BUY - AUTOPAY SAVES YOU VALUABLE TIME AND MONEY. YOUR MONTHLY PAYMENT IS AUTOMATICALLY DEDUCTED FROM YOUR BANK ACCOUNT ON THE DUE DATE. ENROLL AT: DUQUESNELIGHT.COM/AUTOPAY

Dollar Energy Fund

Monthly Pledge:

- \$1.00
\$2.00
Other: \$____.00



Account Detail

335 LINOLEUM WAY

Supplier Agreement ID: [REDACTED]

Meter Reading Usage Information

Meter Number	F78060242
Present 08/05/2021 Act	10,835.9980
Prior 07/07/2021 Act	10,500.9360
Difference	335.0620
Your Meter Multiplier	1
Total kWh Used	335.0620

Current Bill Details

DLC Rate	RH-Residential Heating	
Price to Compare	\$0.0649 / kWh	
DLC Charges		\$38.35
Customer Charge		\$12.51
Distribution	335.0620 kWh@ \$0.071693	\$24.02
DSIC Surcharge	4.98%	\$1.82

Supply Charges		\$21.73
Supply	335.0620 kWh@ \$0.054595	\$18.29
Transmission	335.0620 kWh@ \$0.010252	\$3.44

Total kWh Used 335.0620

Service Charges \$60.08

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RH-Residential Heating

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$3.54 and Estimated PA State Tax of \$4.09 are included in your rates.

General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

Online: www.DuquesneLight.com

Phone: 412-393-7100

Mail: Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options

Sign up online for any of the following services:

- E-Billing - Free service lets you view bills online
Budget Billing - Levels out payments across the year
Start/Stop Service - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7100 or visit our website
Double Notice Protection - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

Text: Make a one-time donation of \$5 by texting POWER to 50000

Online: Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

Phone: 412-393-7100

Mail: Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- Customer Charge - A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
Distribution Charges - Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
Distribution System Improvement Charge (DSIC) - A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
DLC Charges - Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
Kilowatt-Hour (kWh) - The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
Meter Reading - An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
Non-Basic Service Charges - Any category of service not related to basic service.
Smart Meter Charge - Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
Supply Charges - Basic service charges for generation supply to retail customers.
Transmission Charges - Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.

Autopay advertisement graphic with text: AUTOPAY SAVES YOU TIME AND MONEY. WITH NOTHING TO MAIL, NO CHECKS TO WRITE, AND NO STAMPS TO BUY - AUTOPAY SAVES YOU VALUABLE TIME AND MONEY. YOUR MONTHLY PAYMENT IS AUTOMATICALLY DEDUCTED FROM YOUR BANK ACCOUNT ON THE DUE DATE. ENROLL AT: DUQUESNELIGHT.COM/AUTOPAY

Dollar Energy Fund Monthly Pledge:
\$1.00
\$2.00
Other: \$____.00



Account Detail

335 LINOLEUM WAY

Supplier Agreement ID: [REDACTED]

Meter Reading Usage Information

Meter Number	F78060242
Present 09/06/2021 Act	11,218.8390
Prior 08/05/2021 Act	10,835.9980
Difference	382.8410
Your Meter Multiplier	1
Total kWh Used	382.8410

Current Bill Details

DLC Rate	RH-Residential Heating	
Price to Compare	\$0.0649 / kWh	
DLC Charges		\$41.95
Customer Charge		\$12.51
Distribution	382.8410 kWh@ \$0.071693	\$27.45
DSIC Surcharge	4.98%	\$1.99

Supply Charges		\$24.82
Supply	382.8410 kWh@ \$0.054595	\$20.90
Transmission	382.8410 kWh@ \$0.010252	\$3.92

Total kWh Used 382.8410

Service Charges \$66.77

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RH-Residential Heating

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$3.94 and Estimated PA State Tax of \$4.54 are included in your rates.