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December 30, 2021

Via Electronic Filing

Rosemary Chiavetta, Secretary
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Pittsburgh Water and Sewer Authority 2021 Rate Filing – Compliance Water Tariff;
Docket No. R-2021-3024773

Dear Secretary Chiavetta:

On behalf of The Pittsburgh Water and Sewer Authority and pursuant to the final Order entered November 18, 2021 in the above-captioned matter, enclosed for electronic filing please find Supplement No. 9 to Tariff Water – Pa. P.U.C. No. 1.¹

Copies to be served in accordance with the attached Certificate of Service.

Sincerely,

A handwritten signature in cursive script that reads "Deanne M. O'Dell".

Deanne M. O'Dell

DMO/lww

cc: Hon. Eranda Vero w/enc.
Cert. of Service w/enc.

¹ Simultaneously, PWSA is filing Supplement No. 8 to Tariff Wastewater – Pa. P.U.C No. 1 at Docket No. R-2021-3024774 and Initial Tariff Storm Water – Pa. P.U.C. No. 1 at Docket No. R-2021-3024779.

CERTIFICATE OF SERVICE

I hereby certify that this day I served a copy of PWSA's Tariff Water Pa. P.U.C. No. 1, Supplement No. 9 upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

Via Email Only

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December 30, 2021

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Supplement No. 9
Tariff Water - Pa. P.U.C. No. 1

THE PITTSBURGH WATER AND SEWER AUTHORITY

RATES, RULES AND REGULATIONS GOVERNING

THE PROVISION OF WATER SERVICE

TO THE PUBLIC IN THE TERRITORY DESCRIBED HEREIN

Issued: December 30, 2021

Effective: January 12, 2022

BY: William J. Pickering, Chief Executive Officer
1200 Penn Avenue, Pittsburgh, PA 15222
Tel: 412-255-8800

NOTICE

This tariff makes increases and changes in existing rates,
rules, and regulations as approved by the Commission in its
Final Order dated November 18, 2021
at Docket No. R-2021-3024773.

LIST OF CHANGES

TABLE OF CONTENTS (PAGE NO. 3)

Updated to reflect additional language for Section H Miscellaneous Charges and addition of Part I, Section J.

PART I: SCHEDULE OF RATES AND CHARGES, SECTION A - RATES FOR METERED SERVICE (PAGE NO. 8)

Rates for Minimum Charges and Consumption Charges increased for all customer classes effective January 12, 2022 and January 1, 2023. Added language regarding minimum charge and usage allowance exception for new townhomes required to install meter larger than 5/8" for fire protection.

PART I: SCHEDULE OF RATES AND CHARGES, SECTION A.1 - RATES FOR UNMETERED SERVICE (PAGE NO. 9)

Rates for the Customer Charge for Residential and Commercial customers increased effective January 12, 2022 and January 1, 2023.

PART I: SCHEDULE OF RATES AND CHARGES, SECTION B.1 - FIRE PROTECTION RATES (PAGE NO. 10)

For Private Fire Protection, Customer Charge per month decreased for all meter sizes, and Consumption Charge increased effective January 12, 2022 and January 1, 2023.

PART I: SCHEDULE OF RATES AND CHARGES, SECTION B.2 - FIRE PROTECTION RATES (PAGE NO. 11)

Public Fire Protection per hydrant charge per month increased effective January 12, 2022 and January 1, 2023. Revised language regarding permitted usage of hydrants.

PART I: SCHEDULE OF RATES AND CHARGES, SECTION C - RETURNED CHECK CHARGE (PAGE NO. 12)

Updated to reflect new rates for Returned Checks, Service Termination and Service Resumption. Also revised to state that Returned Check Charge will not be assessed more than once per returned check under PWSA's tariffs, including under the Storm Water Tariff.

LIST OF CHANGES (con't)

PART I: SCHEDULE OF RATES AND CHARGES, SECTIONS F AND G (PAGE No. 13)

Text Moved from page 12 to page 13. Added text providing notice of PWSA's use of liens.

PART I: SCHEDULE OF RATES AND CHARGES, SECTION H - MISCELLANEOUS FEES (PAGE NOS. 14, 15 AND 15A-15F)

Various fees revised and new fees added related to requests to the Authority from customers or penalties. Removed text permitting changes to fees based on Consumer Price Index. Added text clarifying no charge for access to customer data for dispute.

PART I: SCHEDULE OF RATES AND CHARGES, SECTION I - SALES FOR RESALE (WHOLESALE) (PAGE No. 16)

Sales for Resale (Wholesale) Rates increased effective January 12, 2022 and January 1, 2023.

Added new Section J to reflect a one-time credit for new enrollments in paperless billing and establishing automatic bill payment.

RIDER BDP - BILL DISCOUNT PROGRAM (RESIDENTIAL) (PAGE NOS. 19 AND 19A)

Increased the discount for participants with incomes at or below 50% of the Federal Poverty Level to receive a 50% discount on the Consumption Charge. Increased Arrearage Forgiveness credit from \$15 to \$30. Removed references to "Pilot." Added text regarding auto enrollment in Arrearage Forgiveness Program.

PART II DEFINITIONS (PAGE No. 21)

Added definition for Non Bona Fide Service Applicant. Added text to definition of Party Water Service to clarify responsibility for costs.

PART III: RULES AND REGULATIONS, SECTION B CONSTRUCTION AND MAINTENANCE OF FACILITIES (PAGE No. 36 AND 37)

Removed tapping fees.

PART III: RULES AND REGULATIONS, SECTION C DISCONTINUANCE, TERMINATION AND RESTORATION OF SERVICE, PARAGRAPH 4 - TURN-ON CHARGE (PAGE No. 41)

Revised end date for wavier of Turn-on Charge.

LIST OF CHANGES (CON'T)

PART III: RULES AND REGULATIONS, SECTION D METERS (PAGE NOS. 42 AND 43)

Removed reference to fees for new meters, added meter upsizing option.

PART III: RULES AND REGULATIONS, SECTION E, BILLING AND COLLECTION, PARAGRAPH NO. 5 - APPLICATION OF PAYMENT (PAGE NO. 44)

Revised to include stormwater charges.

PART III: RULES AND REGULATIONS, SECTION G, LINE EXTENSIONS (PAGE NOS. 48-51, 51A-51C)

Revised to comply with Commission line extension regulations.

PART VI: LEAD SERVICE LINE REMEDIATION (PAGE NOS. 63-64, 66-67)

Revised to reflect expansion of Lead Infrastructure Plan to include replacement of lead service lines serving non-residential properties in certain circumstances.

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PART I: SCHEDULE OF RATES AND CHARGES

Section A - Rates for Metered Service

1. Minimum Charge*: Each customer will be assessed a service charge based upon the size of the customer's meter as follows except that residential customers residing in newly constructed townhomes who are required to install a meter larger than 5/8" for fire protection and due to City ordinance requirements, may request assessment of the 5/8" minimum charge and usage allowance: (C)

<u>Meter Size</u>	<u>Minimum Gallons</u>	<u>Per Month Rate</u> <u>(Effective January 12, 2022)</u>	<u>Per Month Rate</u> <u>(Effective January 1, 2023)</u>	(C)
5/8"	1,000	\$27.00	\$26.52	(I)/(I)
3/4"	2,000	\$45.12	\$46.47	(I)/(I)
1"	5,000	\$94.17	\$102.08	(I)/(I)
1 1/2"	10,000	\$184.73	\$201.85	(I)/(I)
2"	17,000	\$306.23	\$337.28	(I)/(I)
3"	40,000	\$685.83	\$766.42	(I)/(I)
4"	70,000	\$1,165.81	\$1,313.93	(I)/(I)
6"	175,000	\$2,777.07	\$3,174.80	(I)/(I)
8"	325,000	\$5,018.53	\$5,784.48	(I)/(I)
10" or Larger	548,000	\$8,249.44	\$9,582.36	(I)/(I)

2. Consumption Charge: In addition to the Minimum Charge, the following water consumption charges will apply for each 1,000 gallons above the Minimum Gallons for each meter size:

Consumption Charge
Rate per 1000 Gals.

<u>Customer Class</u>	<u>Effective</u> <u>January 12, 2022</u>	<u>Effective</u> <u>January 1, 2023</u>	(C)
Residential	\$13.10	\$14.64	(I)/(I)
Commercial*	\$12.61	\$13.80	(I)/(I)
Industrial**	\$10.96	\$12.13	(I)/(I)
Health or Education	\$15.65	\$16.29	(I)/(I)

The rate under this schedule applies to all customers, except public fire protection and private fire protection customers, unless otherwise specifically identified in this tariff.

* Rate applies to City of Pittsburgh Municipal Accounts but bills will be calculated based on a phase-in factor pursuant to 71 P.S. §§ 720.211 to 720.213.

** Rate applies to any new bulk water customers.

(I) = Increase (C) = Change

Section A.1 - Rates for Unmetered Service

As of September 1, 2018, enrollment for Unmetered Service will be closed and no new Unmetered Service customers will be accepted by the Authority. Customers who are receiving unmetered service will be assessed a monthly customer charge per unmetered connection as follows:

<u>Customer Class</u>	<u>Customer Charge Per Month</u>		(C)
	<u>Effective January 12, 2022</u>	<u>Effective January 1, 2023</u>	
Residential (per unit)	\$66.30	\$70.44	(I) / (I)
Commercial*	\$77.86	\$82.92	(I) / (I)

*Rate does not apply to City of Pittsburgh Municipal Accounts pursuant to 71 P.S. §§ 720.211 to 720.213.

(I)= Increase (C)= Change

Section B - Fire Protection Rates

1. Private Fire Protection: A customer charge for non-residential private fire protection service will be assessed as follows:

<u>Meter Size</u>	<u>Line Size (if unmetered)</u>	<u>Customer Charge Per Month (effective January 12, 2022)</u>	<u>Customer Charge Per Month (effective January 1, 2023)</u>	(C)
1" or Less	2"	\$26.92	\$15.43	(D) / (D)
1 ½"-3"	3"	\$82.20	\$46.28	(D) / (D)
4"	4"	\$256.85	\$152.25	(D) / (D)
6" or Greater	6" or Greater	\$519.70	\$325.06	(D) / (D)

In addition to any customer charge as applicable above, all customers shall be charged for consumption pursuant to the following terms:

- a. In the event of a confirmed fire, no charge shall be made for the use of water to fight the fire using private fire hydrants or fire abatement equipment. Customers whose fire equipment has been activated to fight a fire should notify the Authority to assure that the associated water use will not be billed.
- b. For consumption of water related to testing, training on, and maintenance of private fire hydrants and fire abatement equipment, consumption charges shall be billed in accordance with the following rates for water consumption. Water used from private fire protection for these purposes should be based on meter readings where possible. If a meter cannot be used, the Authority will estimate the usage.

Consumption Charge
Rate per 1,000 Gals.

	<u>Effective January 12, 2022</u>	<u>Effective January 1, 2023</u>	(C)
Private Fire Protection	\$22.90	\$39.05	(I) / (I)

(I)= Increase, (D)= Decrease, (C)= Change

2. Public Fire Protection: For public fire protection, the charges will be assessed as follows:

	Per Hydrant Charge		
	<u>Per Month</u>		
	<u>Effective</u>	<u>Effective</u>	(C)
	<u>January 12, 2022</u>	<u>January 1, 2023</u>	
Public Fire Protection*	\$15.62	\$18.35	(I) / (I)

**Rate applies to City of Pittsburgh Municipal Accounts but bills will be calculated based on a phase-in factor pursuant to 71 P.S. §§ 720.211 to 720.213.*

No charge shall be made for the use of water to fight a confirmed fire or for reasonable testing, training on, and maintenance of public fire hydrants and abatement equipment.

For use other than public fire protection, charges based on metered usage of a hydrant as set forth in Part II, Section H.3. **(C)**

(I)= Increase, (C)= Change

Section C - Returned Check Charge

A charge of \$20.00 will be assessed any time where a check which has been presented to the Authority for payment on account has been returned by the payor bank for any reason if the customer has not paid a returned check charge under PWSA's wastewater or storm water tariff. (D) (C)

Section D - Construction Rates

Metered service may be provided for construction purposes by way of a Hydrant permit. The rates, fees and charges for Hydrant permits are in Part I, Section H.3 of this Tariff. (C)

Section E - Service Termination or Resumption Rates

Activity		Fee	
Service Termination (Shut-Off at Curb Stop)		\$50.00	(D)
Service Resumption (Turn-On at the Curb Stop)	Normal Business hours (Standard Time)	\$50.00	(I)
	After Normal Business Hours (Standard Time)	\$80.00	(C)
	Same Day - Normal Business Hours	\$100.00	(I)
	Same Day - After Normal Business Hours	\$150.00	(C)

[text previously on this page moved to next page] (C)

(D) Decrease, (I) Increase, (C) Change

Section F - Meter Test Rates

Consistent with Commission regulation at 52 Pa. Code §65.8(h), the fee schedule for testing of meters shall be as follows:

<u>Size of Meter</u>	<u>Fee for Test</u>
1 inch or less	\$10 *
1 1/4 inch - 2 inch	\$20 *
Larger than 2"	As approved by the Commission, pursuant to 52 Pa. Code § 65.8 (h)

* These amounts may vary without revision of this tariff so as to be consistent with Commission regulations.

[text on this page moved from prior page]

Section G - Collection Expenses and Fees described in the
Authority's Supplemental Service Conditions

Pennsylvania law provides that municipalities and their authorized utility service providers may collect an overdue bill or debt by filing a lien on the property with the County. This lien is then collected at the sale or disposition of the property. As a public utility, the Pittsburgh Water and Sewer Authority must follow the credit and collection regulations of the Pennsylvania Public Utility Commission. Its use of liens as a collections tool is not pursuant to these credit and collection regulations. Any account with past due charges may be sent a reminder notice which shall contain notification that unpaid water, wastewater and/or stormwater charges are a lien against the property. The Pittsburgh Water and Sewer Authority may file the lien on a property where a delinquent balance accumulated. (C)

Once filed with the Department of Court Records for Allegheny County, a lien (together with interest and fees) must be paid prior to the sale or refinancing of the property by the owner. A lien may be enforced through the forced sale of the property where the debt was accrued. The Authority's Supplemental Service Conditions available at www.pgh2o.com provides more detailed information about liens. (C)

(c) = Change

Section H - Miscellaneous Charges, Fees, and Penalties (includes processing fees, permits, connections and meter fees) (C)

The Authority will not charge customers for access to data in the possession of the Authority that would be required for the Authority to respond to a customer dispute or complaint. Processing Fees (C)

<u>Item</u>	<u>Charge or Fee</u>	
Certified mailing	\$20.00	(I)
History retrieval	\$10.00	(D)
Final bill	\$20.00	(D)
Map and Record Requests	\$40.00	(C)
Easement Recording	\$3,700.00	(C)
Inspection Fee	\$120 for first 2 hours + \$60 per hour after two hours	(C)
Non-Residential Properties Only:		
Administrative charge Processing of backflow device tests	\$10.00	(D)
Late fee, back flow device tests	\$60.90	

1. Penalties (C)

<u>Item</u>	<u>Penalty</u>	
Illegal Connection - Residential	\$130.00	(C)
Illegal Connection - Commercial	\$160.00	(C)

(I) Increase, (D) Decrease, (C) Change

3. Metered Usage of a Hydrant

(C)

(D)

a. There will be a meter fee for each hydrant as follows:

(C)

(C)

(C)

(C)

<u>Size</u>	<u>Type</u>	<u>Fee</u>
5/8"	Pitt - Positive Displacement Meter	\$250.00
5/8"	Non-pitt - Positive Displacement Meter	\$250.00
5/8" x 3/4"	Pitt - Positive Displacement Meter	\$250.00
5/8" by 3/4"	Non-pitt- Positive Displacement Meter	\$250.00
3/4"	Pitt-Positive Displacement Meter	\$270.00
3/4"	Non-pitt - Positive Displacement Meter	\$270.00
3/4"	Pitt - Electromagnetic or Ultrasonic Meter	\$280.00
3/4"	Non-pitt -Electromagnetic or Ultrasonic Meter	\$280.00
1"	Pitt - Positive Displacement Meter	\$300.00
1"	Non-pitt -Positive Displacement Meter	\$300.00
1"	Pitt - Electromagnetic or Ultrasonic Meter	\$310.00
1"	Non-pitt - Electromagnetic or Ultrasonic Meter	\$310.00
	Fire Hydrant Meter	\$970.00

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

b. In addition to a meter fee for each metered hydrant, all water used (except for fighting fires) under a hydrant permit shall be subject to a water consumption charge for each 1,000 gallons at the consumption charge schedule in Part I, Section A for Commercial Customers.

(C) Change, (D) Decrease

4. Activities Related to Permits/Approvals Issued by the Authority

a. Development Permits - required for constructing or renovating a structure larger than a single-family home including single-family homes with a fire service line or multi-family homes

<u>Activity</u>	<u>Fee</u>
Developer Fee - Water and Sewer Availability Letter	\$40.00
Developer Fee - Water and Sewer Use Review Letter	\$320.00
Developer Fee - Water and Sewer Use Review Letter - Expedited*	\$550.00
Tap-in Plan Review	\$420.00
Tap-In Plan Review - Expedited*	\$740.00
Developer Permit Revisions Review	\$140.00
Developer Permit Revisions Review - Expedited*	\$250.00
Private Construction of Public Facilities Plan Review	\$680.00
Private Construction of Public Facilities Plan Review - Expedited*	\$1,190.00

*Expedited = guaranteed review within 15 business days

b. Residential Permit - for new water and/or sewer taps or reconnecting to existing water service (fee does not apply for water service party line separations)

<u>Activity</u>	<u>Fee</u>
Residential Permit	\$40.00

c. Other Permits (for any customer wanting to schedule an operation of a PWSA facility such as a fire hydrant or waterline shut)

<u>Activity</u>	<u>Fee</u>
Hydrant Flow Test Permit Review	\$60.00
Hydrant Permit Review	\$20.00
Hydrant Flow Test	\$350.00
Water Shut Permit Review	\$40.00
Termination Only Permit	\$250.00

d. Land Operations Permits (may be required for construction project, administered by City of Pittsburgh but requires review by PWSA before permit will be issued)

<u>Activity</u>	<u>Fee</u>
Review of City Land Operation Permit	\$80.00

e. City of Pittsburgh Department of Mobility and Infrastructure (DOMI) Approvals (PWSA required to submit approval letter if affected)

<u>Activity</u>	<u>Fee</u>
Review of City Street Vacation Permits	\$100.00
Review of City Encroachment Permits	\$100.00

5. Connection Fees and Service Fees for Valve Operation

<u>Type of Fee</u>	<u>Tap Size</u>	<u>Fee</u>	
Connection Fee	1"	\$340.00	(I)
			(C)
	4"	\$400.00	(D)
	6"	\$400.00	(D)
	8"	\$400.00	(D)
	10"	\$400.00	(D)
	12"	\$400.00	(D)
Connection Fee - After Normal Business Hours	Fees at 1.5x for work performed outside business hrs.		(D)
	1"	\$510.00	(I)
			(C)
	4"	\$600.00	(D)
	6"	\$600.00	(D)
	8"	\$600.00	(D)
	10"	\$600.00	(D)
	12"	\$600.00	(D)

<u>Type of Fee</u>	<u>Water Main Size</u>	<u>Fee</u>	
Service Fees for Valve Operations Based on Waterline Diameter, Normal Business Hours	4" - 12"	\$260.00	(D)
	16" - 24"	\$370.00	(D)
	30" - 48"	\$370.00	(D)
Service Fees for Valve Operations Based on Waterline Diameter, After Normal Business Hours	Fees at 1.5x for work performed outside business hrs.		
	4" - 12"	\$390.00	
	16" - 24"	\$560.00	
	30" - 48"	\$560.00	

[these fees moved from page 48 and 49]

(I) Increase, (D) Decrease, (C) Change

6. Meter Fees

a. Water Meters, Domestic

<u>Size</u>	<u>Type</u>	<u>Fee</u>	
5/8"	Pitt Positive Displacement Meter	\$190.00	(D)
5/8"	Non-pitt - Positive Displacement Meter	\$190.00	(D)
5/8" x 3/4"	Pitt - Positive Displacement Meter	\$190.00	(D)
5/8" by 3/4"	Non-pitt- Positive Displacement Meter	\$190.00	(D)
3/4"	Pitt-Positive Displacement Meter	\$210.00	(D)
3/4"	Non-pitt - Positive Displacement Meter	\$210.00	(D)
3/4"	Pitt - Electromagnetic or Ultrasonic Meter	\$220.00	(D)
3/4"	Non-pitt -Electromagnetic or Ultrasonic Meter	\$220.00	(D)
1"	Pitt - Positive Displacement Meter	\$240.00	(D)
1"	Non-pitt -Positive Displacement Meter	\$240.00	(D)
1"	Pitt - Electromagnetic or Ultrasonic Meter	\$250.00	(D)
1"	Non-pitt - Electromagnetic or Ultrasonic Meter	\$250.00	(D)
1-1/2"	Badger Meter E-series Ultrasonic Meter, Elliptical, including all oval companion flanges, gaskets, bolts, and nuts	\$660.00	(C)
1-1/2"	Badger Meter E-series Ultrasonic Meter-HEX, including all meter couplings, bushings, & leather gaskets	\$720.00	(C)
1-1/2"	Badger Meter Record all Disc Meters - Elliptical, including all oval companion flanges, gaskets, bolts, and nuts	\$500.00	(C)
2"	Badger Meter E-Series Ultrasonic Meter - Elliptical, including all oval companion flanges, gaskets, bolts, and nuts	\$840.00	(C)
2"	Badger Meter E-Series Ultrasonic Meter - HEX, including all meter couplings, bushings, & leather gaskets	\$850.00	(C)
2"	Badger Meter Record all Disc Meters - HEX, including all meter couplings, bushings, & leather gaskets	\$700.00	(C)

[these fees were moved from pages 49-50]

(I) Increase, (D) Decrease, (C) Change

b. Water Meters, Turbine Domestic Vault

<u>Size</u>	<u>Fee</u>	
3"	\$1,480.00	(C)
4"	\$1,600.00	(I)
6"	\$2,550.00	(I)
8"	\$3,850.00	(I)
10"	\$5,560.00	(I)
12"	\$6,490.00	(D)
16"	\$9,090.00	(D)

c. Water Meters, Turbine Domestic (Non Vault)

<u>Size</u>	<u>Fee</u>	
3":	\$1,430.00	(C)
4":	\$1,550.00	(I)
6"	\$2,500.00	(I)
8"	\$3,990.00	(I)
10"	\$5,700.00	(I)
12"	\$6,630.00	(D)
16"	\$9,220.00	(D)

d. Water Meters, Compound Domestic

<u>Size</u>	<u>Fee</u>	
3"	\$1,540.00	(D)
4"	\$1,730.00	(D)
6"	\$2,900.00	(D)
8"	\$9,580.00	(I)

[these fees were moved from pages 49-50]

(I) Increase, (D) Decrease, (C) Change

e. Fire Systems Meters, Turbine

<u>Size</u>	<u>Fee</u>	
3"	\$2,320.00	(I)
4"	\$2,670.00	(I)
6"	\$3,420.00	(I)
8"	\$6,120.00	(I)
10"	\$10,740.00	(I)

f. Fire Systems Meters, Compound

<u>Size</u>	<u>Fee</u>	
4"	\$4,460.00	(I)
6"	\$5,990.00	(I)
8"	\$9,370.00	(I)
10"	\$10,570.00	(D)

[these fees were moved from pages 50]

(I) Increase (D) Decrease

Section I - Sales for Resale (Wholesale)

1. Application: This schedule applies to all new sales of water to other water utilities or public authorities for resale.
2. Rates and Terms of Service: A customer consumption charge per 1,000 gallons of usage will be assessed as follows:

	<u>Consumption Charge</u> <u>Rate per 1000 Gals.</u>		
	<u>(effective</u> <u>January 12, 2022</u>	<u>(effective</u> <u>January 1, 2023)</u>	(C)
Sales for Resale	\$9.77	\$10.89	(I) / (I)

3. Contracts stipulating the negotiated rate and negotiated terms of Sale for Resale Service may be renegotiated and/or entered into between the Authority and Customer or Applicant when the Authority, in its sole discretion, deems such offering to be economically advantageous to the Authority. Service under this rate is interruptible, and the Authority reserves the right to interrupt service at Authority's discretion.

Section J - New Automatic Payment Enrollment Credit

(C)

Customers enrolling in paperless billing and establishing automatic bill payments for the first time will receive a one-time credit of \$5.00. For customers receiving water, wastewater, and/or storm water service from PWSA, this credit will only be applied once per PWSA account.

(C)= Change; (I) Increase

Rider BDP - Bill Discount Program (Residential)

1. Bill Discount Program: This rider is a program designed to enroll residential ratepayers who satisfy the criteria set forth below in a monthly discounted rate program.
2. Availability: This rider is available for a Residential customer that meets the low-income criteria of annual household gross income at or below 150% of the Federal Poverty Level.
 - a. A residential ratepayer who meets the eligibility criteria should complete an application for the Bill Discount Program.
 - b. Eligible customers may be asked to verify income every two years.
3. Rate (Minimum Charge): The Minimum Charge for residential service pursuant to Rider BDP will be 0% of the prevailing Minimum Service Charge under Part I, Section A. Any other rates, fees and charges will be at the prevailing amounts under this tariff.
4. Rate (Consumption Charge): The Consumption Charge for residential service pursuant to Rider BDP for participants with income at or below 50% of the Federal Poverty Level will pay 50% of the prevailing Consumption Charge under Part I, Section A (which represents a 50% discount off the charge). Any other rates, fees and charges will be at the prevailing amounts under this tariff.

(D)

(D) = Decrease

5. Arrearage Forgiveness Program (C)
- a. Customers receiving residential service pursuant to Rider BDP who maintain an active, income based payment plan as documented by the Authority shall be eligible to participate in the Arrearage Forgiveness Program. Customers who negotiate a payment arrangement for their pre-existing arrearages will be automatically enrolled in the Arrearage Forgiveness Program. (C)
 - b. Eligible participants will have their billed charges in arrears forgiven in increments of \$30 per each payment received. Bill charges in arrears includes any amounts outstanding for PWSA's wastewater conveyance service, if applicable. (I)
 - c. The Authority will cease assessing any interest on the arrears and pursuing collections while the customer is in an active, income based payment plan.
 - d. Should the participating customer default on the payment plan, he or she will have the opportunity to make two catch-up payments to continue to receive the benefits of the Arrearage Forgiveness Program. Failure to make the two catch-up payments will result in immediate removal of the customer from the Arrearage Forgiveness Program. (C)
 - e. Customers removed from the Arrearage Forgiveness Program will be eligible to reenter the program if they make all missed payments incurred during their prior enrollment in the Arrearage Forgiveness Program. (C)
 - f. The Authority reserves the right to propose to alter or eliminate the Arrearage Forgiveness Program in a future base rate case. (C)

(C) = Change, (I) = Increase

6. Bona Fide Service Applicant: (For Line Extension Purposes) A person or entity applying for water service to an existing or proposed structure within the Authority's certificated service territory for which a valid occupancy or building permit has been issued if the structure is either a primary residence of the applicant or a place of business. An applicant shall not be deemed a bona fide service applicant if:
 - a. applicant is requesting water service to a building lot, subdivision or a secondary residence;
 - b. the request for service is part of a plan for the development of a residential dwelling or subdivision; or
 - c. the applicant is requesting special utility service.
- 6a. Non Bona Fide Service Applicants: Applicants that do not meet the definition of Bona Fide Service Applicants, shall be deemed Non Bona Fide Service Applicants. (C)
7. Capital Lease Agreement: The agreement bearing that title between the City and the Authority on July 15, 1995, effective July 27, 1995, and includes any amendments thereto.
8. City: The City of Pittsburgh, Pennsylvania.
9. Commercial or Commercial Property: Any property used, acquired or leased for purposes of carrying on a trade, business, profession, vocation, or any commercial, service, financial, or utility business or activity including, but not limited to, hotels, office buildings, gas service stations, laundries, commercial establishments, stores, malls, car washes, and parking lots.
10. Commission or PUC: The Pennsylvania Public Utility Commission.
11. Corporation Stop: The valve placed on a Water Service Line at or near the junction with the Water Main.
12. Curb Box: The casting or enclosure that houses or permits access to the Curb Stop.
13. Curb Stop: The valve, typically installed on or near the property line, to turn water service on and off to a building or facility.

(C) = Change

23. Line extension: (For Line Extension Purposes) An addition to the Authority's Water main(s) which is necessary to serve the Premises of a new customer.
24. Main: Water distribution pipe, excluding service connections and Service Lines, located in a public highway, street, alley or private right-of-way which pipe is used in transporting water. Mains may be either Authority Water Mains or Private Water Mains.
25. Meter: Any certified device used by the Authority, or by the Commission, for the purpose of measuring water consumption.
26. Nonresidential service: Water service supplied to a Health or Education Property, commercial or industrial facility, including a hotel or motel, or to a master-metered mobile home or multi-tenant apartment building, or to any customer who purchases water from the Authority for the purpose of resale.
27. Occupant: A person to whom an Owner has allowed occupancy of a Property through a lease or other contractual arrangement and who has a reasonable expectation of occupying the property for six months or more.
28. Owner: The person having an interest as owner, or a Person representing themselves to be the owner, whether legal or equitable, sole or partial, in any Premises that are or are about to be supplied with water or provided with sewer service by the Authority.
29. Party Water Service Line: A single Water Service Line that connects to the Authority's Water Main and that delivers water from the Authority's Water Main to more than one building. The start of the Party Water Service Line is the terminal point for the Authority's responsibility for the service connection. Installation and cost of installation of the Meter and the Water Service Line from the Water main to and including the Curb Stop is the responsibility of the Authority consistent with Part III, Section A.13. (C)
30. Person: Individual natural persons, firms, partnerships, joint ventures, societies, associations, clubs, trusts, corporations, governments, political subdivisions, or organizations of any kind, including officers, agents, employees, or representatives of any of the foregoing, in any capacity, acting either for him- or herself or for any other person, under either personal appointment or pursuant to law.

(C) - Change

could impair access to the Curb Box, they shall contact the Authority for repair or replacement of the Curb Box.

- g. Customers and property Owners may not cover, obscure, damage, tamper, or interfere with the Curb Stop or Curb Box. Customers and property Owners shall not interfere in any way with the Authority's access to or use of the Curb Stop. If the Curb Box or Curb Stop is damaged by the Customer and/or Property Owner, or the Curb Box or Curb Stop is covered so as to preclude or interfere with access, the Customer or property Owner, as applicable, is responsible for the cost of the Authority's work in uncovering, repairing, or replacing the Curb Stop and/or Curb Box, and for the cost of restoring adjacent landscaping, sidewalks, or other property affected by the work.

13. Conversion of Party Water Service Lines and Converting Flat Rate or Unmetered Customers to Metered Customers:

- a. Non-Municipal Residential Property Owners whose properties are served by a Party Water Service Line must install separate services lines to each individual property. Each Customer shall have an individual Water Service Line and Meter of a size, type, location, and setting approved by the Authority. The cost of installation of the Water Service Line from the residence to the Curb Stop is the responsibility of the property Owner. Installation and the cost of installation of the Meter and the Water Service Line from the Water Main to and including the Curb Stop is the responsibility of the Authority. No connections fees or service fees will be imposed. All plans for installation of the Water Service Lines and the scheduling of such work is subject to the permitting process and the prior approval of the Authority. (C)

(C) = Change

- b. Non-Residential Property Owners whose properties are provided with water under a flat rate or are served by a Party Service Water Line are required to have a Meter of a size, type, and setting approved by the Authority and a Backflow prevention device approved by the Authority. The installation and the cost of installing the entire Water Service Line, including the Corporation Stop or mechanical joint tee, is the responsibility of the property Owner. No connections fees or service fees will be imposed. All plans for installation of the Water Service Lines and the scheduling of such work shall be subject to the permitting process and the prior approval of the Authority. (C)
- c. Notwithstanding (a) and (b) above, the installation, costs and subsequent responsibilities for converting City of Pittsburgh properties to metered service shall be in accordance with 71 P.S. §§ 720.211 to 720.213.

(C) = Change

electronic service has been received by the Authority; or, if neither of these methods is available or effective or the electronic notice is returned as undeliverable, by personal contact or posting a notice of termination on the Premises 3 days prior to the termination of service

- k. The Authority will not terminate service to a premises when a customer has submitted a valid medical certificate signed by a licensed physician, nurse practitioner or physician's assistant certifying that a customer or member of the customer's household is seriously ill or has been diagnosed with a medical condition which requires the continuation of service to treat the medical condition consistent with 66 Pa.C.S. §§1403 and 1406(f).
4. Turn-on Charge: Whenever service is discontinued or terminated pursuant to Paragraph C.2 or C.3 of this Section, service shall be turned on by the Authority only upon the payment by the customer of a turn-on charge pursuant to Part I, Section E and the resolution of the problem that gave rise to the termination if under Paragraph C.3. The turn-on charge will be waived until November 18, 2022. (C)

(C) = Change

Section D - Meters and Meter Reading Equipment

1. Ownership: All meters and meter reading equipment shall be owned, installed, tested, and maintained by the Authority.
2. Requirement for Metered Service: All service provided by the Authority shall be metered except as authorized by this tariff.
3. Location of Meters and Meter Reading Equipment: The meter will be set after the customer has had the plumbing arranged to receive the meter at a convenient point approved by the Authority so as to measure all water being supplied to the customer's premise. The meter reading equipment shall be set by the Authority in a location sufficient to provide adequate signal transmission. Protection for the meter and meter reading equipment shall be provided by the customer. In cases where it is not practical to place the meter indoors, or if the customer so desires and the Authority approves, an outside setting will be installed at the customer's expense at a position selected by the Authority. The Authority shall establish standards for outside meter settings. Relocation of meters for the customer's convenience shall be at the customer's expense.
4. Access for Automated Meter Reading Devices: Upon reasonable notice, the customer shall permit the Authority access and space for the purpose of installing and utilizing a telemetering or other automated meter reading device. Where applicable, the customer must provide the Authority with the telephone number of the line to which the equipment will be connected and immediately advise the Authority of any changes in the telephone number. Where the use of the customer's facilities results in a utility charge, the Authority will compensate the customer.
5. Fees for New Meters: New Meters, meter equipment and associated Remote Reading Devices are supplied and installed by the Authority.

(C)

[text moved to next page]

(C) Change

6. Damages to Meters: Meters shall be maintained by the Authority so far as ordinary wear and tear is concerned. Where damage to a meter results from the negligent or willful act of the customer, the actual cost of removing, replacing, repairing or testing a damaged meter shall be paid by the customer.
7. Notification to Authority of Non-Working or Damaged Meter: The customer shall notify the Authority of a non-working or damaged meter as soon as the customer has notice of either condition.
8. Fees for Meter Tests: Fees for testing meters shall be as specified under Part I, Section F, of this tariff. Testing fees shall be refunded pursuant to Commission regulation at 52 Pa. Code §65.8(g) where the meter is found not operating within the allowable accuracy range specified at 52 Pa. Code §65.8(a).
9. New Meters: If a Property is set up for individual metering, but no operational Meter is in place, a Meter must be installed before the applicant will be accepted as a Customer.
 - a. If the Property is not separately metered or set up for separate metering, the Property must be set up for separate metering, to the Authority's satisfaction, by a Registered Plumber at the cost of the Property Owner, and a Meter and Remote Reading Device must be installed before the applicant will be accepted as a Customer. Installation charges must be paid before water service will be provided.
10. Meter Upsizing: Single-family homeowners may apply to upsize their domestic water meter up to one inch without requiring any additional permits. Meters larger than one inch may be subject to additional requirement. Other property owners must request upsizing of their domestic water meter through the development process. Applicant will pay the full cost of the meter if an upsizing request is granted.

(C)

(C) Change

Section E - Billing and Collection

1. Issuance of Bills: The Authority will bill each customer within fifteen (15) days of the last day of each billing period.
2. Billing Due Date: The due date for payment of a bill for nonresidential service shall be no less than fifteen (15) days from the date of transmittal. The due date for payment of a bill for residential service shall be no less than twenty (20) days from the date of transmittal. If the last day for payment falls on a Saturday, Sunday or bank holiday, or on any day when the offices of the Authority are not open to the general public, the due date shall be extended to the next business day. The Authority may not impose a late-payment charge unless payment is received more than five (5) days after the stated due date.
3. Late Payment Charge: All amounts not paid when due shall accrue a late payment charge at the rate of 0.83 percent per billing period, not to exceed ten percent (10%) per year when not paid as prescribed in Rule 2 of this Section.
4. Change in Billing Address: Where a customer fails to notify the Authority of a change in billing address, the customer shall remain responsible to remit payment by the billing due date.
5. Application of Payment: Utility bills rendered by the Authority shall include only the amount due for water service. Where a customer remittance to the Authority includes payment for any non-utility services, proceeds will be applied first to pay all outstanding regulated utility charges. For customers receiving any combination of water, wastewater, and stormwater services, any partial remittance will be applied in following order: water, wastewater and stormwater charges.
6. Return Check Charges: The customer will be responsible for the payment of a charge for each time a check presented to the Authority for payment on that customer's utility bill is returned by the payor bank for any reason including, but not limited to, insufficient funds, account closed, payment stopped, two signatures required, post-dated, stale date, account garnished, or unauthorized signature. This charge is in addition to any charge which may be assessed against the

(C)

(C) = Change

Section G - Line Extensions

Bona Fide Service Applicant(s) and/or Non-Bona Fide Service Applicant(s) who desire to or are required to connect to the Authority's Water distribution system (a "Line Extension Applicant") must comply with the following conditions:

1. A Line Extension Applicant shall provide prior notice to the Authority. Notice shall be written and made on the application and permit forms contained in the Authority's Procedures Manual for Developers, which is located on the Authority's website. The appropriate forms can be completed and any applicable fees paid at the Authority's permit counter, First Floor, Penn Liberty Plaza I, 1200 Penn Avenue, Pittsburgh, PA 15222.
 2. A Line Extension Applicant shall pay all applicable fees set forth in Part I, Section H at the time of application for connection or at a time to which the property owner and the Authority agree. 53 Pa.C.S. § 5607(d)(24). (C)
- (C)

[remaining fees on this page moved to page 15C]

(C) Change

[text on this page moved to pages 15C-15F]

Reserved for future use.

[some fees on this page moved to page 15F]

[text deleted]

(C)

3. Consistent with 53 Pa.C.S. § 5607(d)(30), where the Authority's system is to be extended at the expense of the owner of properties or where the authority otherwise would construct customer facilities (other than water meter installation), a Line Extension Applicant shall have the right to self construct the extension or install the customer facilities or through a subcontractor approved by the authority, which approval shall not be unreasonably withheld. The Authority shall have the right, at its option, to perform the construction itself only if the Authority provides the extension or customer facilities at a lower cost and within the same timetable specified or proposed by the property owner or his approved subcontractor. Construction by the Line Extension Applicant shall be in accordance with an agreement for the extension of the Authority's system and plans and

(C)

specifications approved by the authority and shall be undertaken only pursuant to the existing regulations, requirements, rules and standards of the authority applicable to such construction. Construction shall be subject to inspection by an inspector authorized to approve similar construction and employed by the Authority during construction.

[text deleted]

(C)

4. Upon completion of construction, the Line Extension Applicant shall dedicate and the authority shall accept the extension of the authority's system if dedication of facilities and the installation complies with the plans, specifications, regulations of the authority and the agreement. 53 Pa.C.S. § 5607(d) (30).

5. Where a Line Extension Applicant constructs or causes to be constructed at his expense (in whole or in part) any extension of a sewer or water system of an authority, the Authority shall provide for the reimbursement to the Line Extension Applicant when the owner of another property connects a service line directly to the extension within ten years of the date of the dedication of the extension to the authority in accordance with 52 Pa. Code § 65.22 The Customer Refund Amount shall be the Company contribution divided by the number of customers connected to the initial main extension. For Non Bona Fide Service Applicants, this provision shall only apply if the owner of the property connecting to the service line is not in the development for which the extension was constructed.

(C)

(C)

[text deleted]

(C)

(C) Change

For Non Bona Fide Service Applicants:

6. The above-described fees shall be in addition to any charges assessed against the property in the construction of a sewer or water main by the Authority under 53 Pa.C.S. § 5607(d) (21), (22) as well as any other user charges imposed by the Authority. See 53 Pa.C.S. § 5607(d) (24). The Authority may charge the cost of construction of a sewer or water main constructed by the Authority against the properties benefited, improved or accommodated by the construction in accordance with 53 Pa.C.S. § 5607(d) (21), (22).
7. The Authority may, in its exercise of its sole discretion, require that construction shall not commence until the Non Bona Fide Service Applicant has posted appropriate financial security in accordance with 53 Pa.C.S. § 5607(d) (23), (30).
8. The Authority may, in its exercise of its sole discretion, require the Non Bona Fide Service Applicant to reimburse the Authority for reasonable and necessary expenses the Authority incurs as a result of the extension. 53 Pa.C.S. § 5607(d) (30).
9. When a main is to be extended at the expense of the Non Bona Fide Service Applicant, the Non Bona Fide Service Applicant may be required to deposit with the Authority, in advance of construction, the Authority's estimated reasonable and necessary cost of reviewing plans, construction inspections, administrative, legal and engineering services.

For Bona Fide Service Applicants:

10. Line extensions to Bona Fide Service Applicants shall be funded without customer advance if the annual revenue from line extension will equal or exceed the Authority's annual line extension costs. The Authority's calculation of annual line extension costs will be consistent with 52 Pa. Code §65.1 but for depreciation costs. As a cash flow regulated company, the Authority does not earn interest on its assets. Calculation of debt costs will include annual payments on the debt and debt service coverage.
11. If the annual revenue from the line extension will not equal or exceed the Authority's annual line extension costs, a Bona Fide Service Applicant may be required to provide a customer advance to the Authority's cost of construction for the line extension. The Authority's investment for the line extension shall be the portion of the total construction costs which generate annual line extension costs equal to annual revenue from the line extension. The customer advance amount shall be determined by subtracting the Authority's investment for the line extension from the total construction costs.
12. The Authority's investment for the line extension shall be based on the following formula:

Average Annual Revenue	\$ _____
<i>Minus</i>	
Operation and Maintenance Expenses*	\$ _____
Subtotal	\$ _____
<i>Divided by</i>	
Weighted Cost of Debt plus Depreciation	_____ %
Company Investment	\$ _____

*The Authority will calculate Operation and Maintenance Expenses by multiplying the Operations and Maintenance Expenses per thousand gallons, as determined annually using the AWWA Water Audit methodology and that is submitted annually to the Commission, by the anticipated consumption from the customer.

13. If a customer advance is required from a Bona Fide Service Applicant and the Bona Fide Applicant is unable to advance the entire amount due, the Authority shall do one of the following: (1) Allow the applicant to pay the advance over a period of not less than 3 years, with the utility recovering financing costs equal to the utility's weighted cost of long term debt. The utility may require the applicant to deposit up to one-third of the total customer advance prior to extending service, or (2) Provide information to the customer on financial institutions that may offer financing to the customer for the line extension.
14. A Bona Fide Service Applicant will be required to pay, in advance, a reasonable charge for service lines and equipment installed on private property for the exclusive use of the customer.

PART VI: LEAD SERVICE LINE REMEDIATION

1. **Definitions:** For purposes of Part VI (Lead Service Line Remediation), the following definitions apply:
- a. **Authority Facility:** A water distribution main or a public lead service line owned by the Authority and connected to a private lead service line. (C)
 - b. **CLRAC:** The Community Lead Response Advisory Committee established pursuant to PWSA's first jurisdictional base rate case docketed at R-2018-3002645 *et al.*
 - c. **Customer Lead Service Line:** (1) A Lead Service Line extending from the Curb Stop to the meter or one foot inside a building foundation, whichever is farther; or (2) a non-residential Lead Service Line extending from the Authority Facility to the meter or one foot inside a building foundation, whichever is farther. (C)
 - d. **Independent Legal Restrictions:** Commission Rules or orders which otherwise prevent termination of water service at a property including but not limited to winter moratorium, medical certifications, or Commission directed moratoriums or suspensions.
 - e. **Lead Service Line:** Any service line made of lead, or galvanized iron or galvanized steel that is or formerly was downstream of lead. (C)
 - f. **Partial Lead Service Line Replacement:** The replacement of an Authority Facility made of any material without the simultaneous replacement of a connected Customer Lead Service Line. (C)
 - g. **Public Lead Service Line:** A Lead Service Line owned by the Authority from the distribution facilities of the Authority which connects to the customer service line at the hypothetical or actual line or the actual property line, including the Curb Stop and/or control valve and valve box. (C)
 - h. **Residence:** A residential property with no more than four (4) dwelling units or a dual use property (commercial & residential) with service lines 1-inch in diameter or less, for which the PWSA has maintenance responsibility for the water service line from the water main to and including the curb stop. The term also includes a single-family residence that is served by a lead service line greater than 1-inch diameter.

(C) = Change

2. Lead Infrastructure Plan:

- a. Notwithstanding Part III, Section B.1 of this Tariff, the Authority will replace Customer Lead Service Lines pursuant to its Lead Infrastructure Plan (as approved at Docket No. M-2018-2640802 and set forth in Amended Appendix C to the Authority's 5-Year Long-Term Infrastructure Improvement Plan approved at Docket No. P-2018-3005037, hereinafter "Lead Infrastructure Plan"), subject to an expenditure cap of \$11.0 million per year. The Authority may modify its annual expenditure cap for Customer Lead Service Line replacements with Commission approval. The costs incurred by the Authority to undertake remediation efforts pursuant to its Lead Infrastructure Plan shall be recoverable in rate proceedings.
- b. PWSA's Lead Infrastructure Plan is in effect until December 31, 2026, and applies to any Lead Service Line (1) serving any Residence and non-residential properties where specified; (2) of which PWSA is aware; (3) the replacement of which is operationally feasible; and (4) the Property Owner authorizes the replacement or replaces the line in accordance with PWSA policy or, PWSA is otherwise authorized to replace the line in accordance with this Tariff. (C)

(C) = Change

- d. For ad hoc replacements initiated by Property Owners at their Residence after January 1, 2019, if the Customer Lead Service Line is connected to a Public Lead Service Line, PWSA will replace the Public Lead Service Line when a customer elects to replace the Customer Lead Service Line. For ad hoc replacements after January 1, 2019, PWSA will reimburse the Residential customer for all or a portion of the cost of the Customer Lead Service Line replacement based on the customer's income. The proposed income-based reimbursement of the cost to replace Customer Lead Service Lines is tiered as follows: (C)
- i. Full cost reimbursement for households with income levels below 300 percent of the federal poverty level (FPL), as adjusted annually;
 - ii. 75 percent of the cost for households with income levels between 301 and 400 percent of the federal poverty level, as adjusted annually;
 - iii. 50 percent of the cost for households with income level between 401 and 500 percent of FPL, as adjusted annually;
 - iv. For all other households, a \$1,000 stipend towards the replacement cost of Customer Lead Service Line replacement.
- e. After January 1, 2019, PWSA will offer to replace Customer Lead Service Lines at no direct cost to the Property Owner: (i) at any residential or non-residential property where PWSA replaces an Authority Facility connected to a Customer Lead Service Line pursuant to its Small Diameter Water Main Replacement Program; (ii) at any Residence where PWSA replaces an Authority Facility connected to a Customer Lead Service Line; (iii) at any Residence with a private-side only Lead Service Line located within a work order area of a neighborhood-based Lead Service Line replacement program where Lead Service Line replacements are performed; and (iv) when PWSA's operations crew replaces an Authority Facility regardless of material, in emergencies including line breaks, leaks or other unplanned emergency replacements. (C)

(C) = Change

f. Replacement of Authority Facility - Customer Lead Service
Lead Service Line Replacement - Termination of Service (C)

- i. Except as set forth below, if after being notified of the Authority's offer to replace at no cost a property owner's Customer Lead Service Line the property owner has not provided an executed property owner agreement authorizing the replacement of the customer service line or where the legal owner can not be identified or located, PWSA will not reconnect the Customer Lead Service Line to the Authority's Service Line and will initiate termination of water service at that location following the procedures and providing the notices set forth in accordance with this Tariff and the Lead Infrastructure Plan. PWSA will proceed with termination of water service to a location irrespective of whether Independent Legal Restrictions would otherwise delay or prohibit termination. (C)
- ii. At any time prior to completing termination, or, within five days after termination, the property owner executes the property owner agreement, or if after the termination, the property owner submits proof in the form of a plumbing inspection report from the Allegheny County Health Department that the lead customer service line has been replaced, water service will be restored to the property provided that service will not be restored until either both the Public Lead Service Line and the Customer Lead Service Line have been replaced or an alternative, non-lead temporary bypass is installed. The property owner will have five days from termination to provide the executed agreement, or ten days from termination if the replacement was made pursuant to PWSA's emergency replacement procedures, and coordinate with PWSA to schedule the replacement as necessary. If the aforementioned steps are not completed within that timeframe, PWSA will terminate service again on the fifth day (or tenth day in the case of emergency replacements) without re-initiating termination notices and procedures. (C)

(C) = Change