

WEST HICKORY WATER COMPANY

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**VIA ELECTRONIC FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
400 North Street, Commonwealth Keystone Building  
Second Floor – Room N201  
Harrisburg, PA 17120

December 31, 2021

Re: Temporary Reporting Requirements: At-Risk Accounts  
Docket No: M-2020-3019244

Dear Secretary Chiavetta,

In accordance with the Pennsylvania Public Utility Commission's Order Entered March 18, 2021 in the above-referenced docket, West Hickory Water Company provide the following information as of October 31, 2019-2021, November 30, 2019-2021 and December 31, 2019-2021:

- a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month in 2019 and 2020.
- b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month in 2019 and 2020.

Residential Customers at risk of Termination:

October 2021 – 12  
October 2020 – 7  
October 2019 – 13  
  
November 2021 – 31  
November 2020 – 30  
November 2019 – 10  
  
December 2021 – 16  
December 2020 – 4  
December 2019 – 16

Residential Customers Arrearages:

October 2021 - \$857.76  
October 2020 - \$1,741.34  
October 2019 - \$997.11  
  
November 2021 - \$1,734.25  
November 2020 - \$3,149.63  
November 2019 - \$761.33  
  
December 2021 - \$895.01  
December 2020 - \$1,914.63  
December 2019 - \$1,243.28

Non-Residential Customers at risk of Termination: Non-Residential Customers Arrearages:

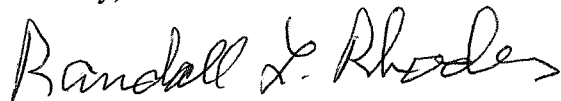
October 2021 – 1	October 2021 - \$128.03
October 2020 – 0	October 2020 - \$0.00
October 2019 – 1	October 2019 - \$73.31
November 2021 – 0	November 2021 - \$0.00
November 2020 – 1	November 2020 - \$48.99
November 2019 – 1	November 2019 - \$32.24
December 2021 – 1	December 2021 - \$34.16
December 2020 – 0	December 2020 - \$0.00
December 2019 – 2	December 2019 - \$143.08

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

West Hickory Water Company has no residential or non-residential accounts disconnected for non-payment for October, November or December 2021.

If any other information is required, please contact me by email at [vwc-rlr@pa.rr.com](mailto:vwc-rlr@pa.rr.com) at your earliest convenience.

Sincerely,



Randall L. Rhodes,  
Secretary