

Exhibit “M-2”



The York Water Company

June 7, 2021

Dear Albrights Water and Sewer Customer:

The York Water Company recently entered into an agreement to purchase the water and sewer facilities of the Albrights MHP water and wastewater system. York Water will apply to the Pennsylvania Public Utility Commission (PUC) for a Certificate of Public Convenience in order to serve the water and sewer needs of the Albrights Community. York Water already provides water service to your community, but it is through a single point connection. Wastewater service is provided by the SYC Wastewater Treatment Plant. Following our application with the PUC, you will be billed for water service and wastewater service by York Water. Once approved, our goal is to provide a smooth transition to Albrights' customers.

York Water will acquire and continue to use Albrights MHP's water distribution system and wastewater collection system, but will serve each unit in the community as individual customers. This will require the installation of water meters and a state-of-the-art "Drive-by Radio Frequency" meter-reading system for each home in the community. This installation will be done at no cost to you. The water meter, meter-reading device and backflow preventer will remain York Water property. We expect the transition to individual customers to be completed by late autumn 2021.

As a current Albrights water and sewer customer, there is nothing you will need to do to initiate water or wastewater service, nor will you incur any additional costs. Once approved by the PUC you will receive a follow-up letter informing you of the transition date. Until that time, you are still customers of Albrights for water and wastewater and you should contact their office for any water-related or sewer-related questions.

Once you become a customer of York Water, you will be charged for water based on our regular "Repumped System Rates" for water service. These are the same rates that our other 38,000 repump customers pay for water service. As an example, if you use 3,000 gallons of water per month your cost under York Water's rates will be \$40.58 per month, plus there may be a Distribution System Improvement Charge (DSIC) and a State Tax Adjustment Surcharge (STAS) which are currently 0.0% of your bill. Your sewer bill will be based upon a metered rate (based on water usage) per customer of \$40.00 per month for the first 3,000 gallons plus \$5.00 per 1,000 gallons over 3,000 gallons. As an example, if you use 3,000 gallons of water per month, your water bill would be \$40.58 and your sewer bill would be \$40.00 for a combined monthly bill of \$80.58.

The York Water Company has been locally owned and operated since 1816. We now provide water/wastewater service to 51 municipalities in York, Adams and Franklin Counties and we look forward to providing the same superior service to our new water and sewer customers in Albrights. We have attached a general information letter, which responds to commonly asked questions. When the PA PUC approves the transfer, we will contact you with more detailed information on what it means to be a York Water customer. In the meantime, if you have any questions about this information or need additional information about the transition of water and sewer service through The York Water Company, please don't hesitate to contact me at markw@yorkwater.com or one of the Company's helpful customer service representatives at (717) 845-3601.

Sincerely,

Mark A. Wheeler
Chief Operating Officer

The York Water Company

Albrights MHP Water and Sewer Project

June 7, 2021

Dear Albright's MHP Water and Sewer Customer:

The York Water Company has entered into an agreement to purchase the Albright's MHP water and sewer system. Following are a few commonly asked questions:

1. Why did Albright's sell the water and sewer system? One of the reasons that the water and sewer systems are being sold is because environmental regulations are making it more difficult for small utility systems to operate. The owners of Albright's MHP reviewed their options and determined that selling the systems to The York Water Company is the best alternative for the long term needs of the Albright's water and sewer customers.

2. When do I become a York Water customer? Probably not for another 5-6 months or so. We will send out a "Welcome Packet" when that date gets closer.

3. Who must hook up to the new system? All current customers of the Albright's MHP water and sewer system will automatically become customers of The York Water Company.

4. What work must I do to hook up? Your community is already connected to York Water through a single point connection. The community is also connected to the wastewater treatment works of SYC. Once we have approval from the PUC we will contact you to make an appointment so that we can:

- 1) Install a meter pit, shut-off valve, water meter and backflow prevention device adjacent to your dwelling.
- 2) Install a "Radio Frequency" meter reading device so that we can read your water meter without entering your property.

If all goes well, we will be able to do all of our work outside of your dwelling. However, after we set the meter, we need to make sure somebody responsible is at home so that when we turn the water service back on, you can check inside to make sure there are no leaks. We will do all of these activities at no cost to you. However, you will be responsible for insuring that the water meter and service line are protected from freezing weather and other possible damage.

5. I see York Water employees around the area, what are they doing? We will have workers and contractors that are marking the location of facilities and inventorying valves, service lines, meter pits, clean outs, etc.

6. Are there any water or sewer connection fees? No.

7. How much does the water and sewer cost? We read your meters and bill you monthly. Your water and sewer bill will depend on how much water you use. York Water's current monthly cost for a residential water customer is: \$16.25 customer charge plus \$8.111 per 1,000 gallons. So, if you use 3,000 gallons per month your cost with York Water rates will be $\$16.25 + (3 \times \$8.111) = \$40.58/\text{month}$. If you use 2,000 gallons per month your cost with York Water rates will be $\$16.25 + (2 \times \$8.111) = \$32.47/\text{month}$. Your sewer bill will be based upon a metered rate (based on water usage) per customer of \$40.00 per month for the first 3,000 gallons plus \$5.00 per 1,000 gallons over 3,000 gallons. As an example, if you use 3,000 gallons of water per month, your sewer bill would be \$40.00. If you use 2,000 gallons per month your sewer cost with York Water rates would still be \$40.00. With 3,000 gallons of water usage you would receive a combined monthly bill for water and sewer of \$80.58.

In addition, your water and sewer bill may include a small Distribution System Improvement Charge (DSIC) and a State Tax Adjustment Surcharge (STAS) which currently add 0.0% to your monthly water bill. Any future rate increases can only occur with the approval of the Pennsylvania Public Utility Commission.

8. Who do I call for information?

You will still be an Albrights Water and Sewer customer for the next 3-4 months, so if you have any questions regarding your existing water or sewer service, you should contact them. If you want to talk about this project with York Water, you can contact our Customer Service Department at 717-845-3601 or toll free at 1-800-750-5561 or email to customer.service@yorkwater.com.