



6310 Allentown Blvd.

Harrisburg, PA 17112

January 14, 2022

*Via Electronic Filing*

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17105-3265

In re: Reporting Requirements: At Risk Accounts  
Docket No. M-2020-3019244

Dear Secretary Chiavetta:

In response to the Pennsylvania Public Utility Commission's order entered October 13, 2020; SUEZ – Bethel, Pennsylvania Inc. offers the following data as it relates to Residential and Non-Residential customer accounts in arrearages for Pennsylvania for October, November, and December for the years of 2019, 2020 and 2021. These customer balances fall in the >30, >60, and >90 -day buckets.

If you have any questions regarding this data, please contact Judith McCoy Jordan at [Judith.Jordan@SUEZ.com](mailto:Judith.Jordan@SUEZ.com) or by phone at 717 901-6322.

Sincerely,

*Judith McCoy Jordan*

Judith McCoy Jordan  
Customer Service Manager  
SUEZ

| <b>Residential</b>   |              |              |              |               |               |               |               |               |               |
|--|--------------|--------------|--------------|---------------|---------------|---------------|---------------|---------------|---------------|
|  | October 2019 | October 2020 | October 2021 | November 2019 | November 2020 | November 2021 | December 2019 | December 2020 | December 2021 |
| Total Number of Accounts At Risk of Termination            | 128          | 83           | 82           | 134           | 86            | 92            | 128           | 72            | 91            |
| Total Aggregate Dollars of Arrears                         | \$ 4,975     | \$ 5,754     | \$ 7,073     | \$ 8,060      | \$ 4,618      | \$ 7,054      | \$ 5,023      | \$ 5,559      | \$ 6,802      |
| Dollars of Arrears 30-60 Days                              | \$ 3,048     | \$ 3,182     | \$ 3,292     | \$ 4,644      | \$ 2,361      | \$ 2,868      | \$ 3,659      | \$ 2,583      | \$ 3,255      |
| Dollars of Arrears 60-90 Days                              | \$ 1,284     | \$ 424       | \$ 2,249     | \$ 2,919      | \$ 1,833      | \$ 2,225      | \$ 950        | \$ 1,473      | \$ 2,006      |
| Dollars of Arrears 90+ Days                                | \$ 643       | \$ 2,148     | \$ 1,532     | \$ 497        | \$ 424        | \$ 1,961      | \$ 415        | \$ 1,503      | \$ 1,541      |
| Total Number of Customers Terminated for Non-Payment       | 0            | 0            | 0            | 0             | 0             | 0             | 0             | 0             | 0             |
| Total Dollars Owed of Customers Terminated for Non-Payment |              |              |              | \$ -          |               |               | \$ -          |               |               |
| <b>Non-Residential</b>                                     |              |              |              |               |               |               |               |               |               |
|  | October 2019 | October 2020 | October 2021 | November 2019 | November 2020 | November 2021 | December 2019 | December 2020 | December 2021 |
| Total Number of Accounts At Risk of Termination            | 20           | 10           | 5            | 23            | 7             | 7             | 3             | 7             | 10            |
| Total Aggregate Dollars of Arrears                         | \$ 1,272     | \$ 3,034     | \$ 1,906     | \$ 10,988     | \$ 3,812      | \$ 1,564      | \$ 232        | \$ 5,107      | \$ 2,063      |
| Dollars of Arrears 30-60 Days                              | \$ 1,212     | \$ 1,598     | \$ 723       | \$ 7,115      | \$ 2,022      | \$ 639        | \$ 232        | \$ 1,337      | \$ 1,252      |
| Dollars of Arrears 60-90 Days                              | \$ 49        | \$ 273       | \$ 644       | \$ 3,824      | \$ 1,517      | \$ 331        | \$ -          | \$ 2,274      | \$ 563        |
| Dollars of Arrears 90+ Days                                | \$ 10        | \$ 1,163     | \$ 539       | \$ 49         | \$ 273        | \$ 594        | \$ -          | \$ 1,496      | \$ 248        |
| Total Number of Customers Terminated for Non-Payment       | 0            | 0            |              | 0             | 0             |               | 0             | 0             | 0             |
| Total Dollars Owed of Customers Terminated for Non-Payment |              |              |              | \$ -          |               |               | \$ -          |               |               |