



6310 Allentown Blvd.

Harrisburg, PA 17112

January 14, 2022

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

In re: Reporting Requirements: At Risk Accounts
Docket No. M-2020-3019244

Dear Secretary Chiavetta:

In response to the Pennsylvania Public Utility Commission's order entered October 13, 2020; SUEZ Water Pennsylvania Inc. offers the following data as it relates to Residential and Non-Residential customer accounts in arrearages for Pennsylvania for October, November, and December for the years of 2019, 2020 and 2021. These customer balances fall in the >30, >60, and >90 -day buckets.

If you have any questions regarding this data, please contact Judith McCoy Jordan at Judith.Jordan@SUEZ.com or by phone at 717 901-6322.

Sincerely,

Judith McCoy Jordan

Judith McCoy Jordan
Customer Service Manager
SUEZ Water Pennsylvania Inc.

Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	4760	5526	4905	4362	6123	4444	5150	5721	4626
Total Aggregate Dollars of Arrears	\$ 423,687	\$ 1,085,556	\$ 935,563	\$ 409,943	\$ 1,238,506	\$ 811,962	\$ 481,216	\$ 1,279,928	\$ 807,180
Dollars of Arrears 30-60 Days	\$ 195,588	\$ 290,859	\$ 213,684	\$ 172,413	\$ 337,792	\$ 232,731	\$ 219,604	\$ 294,606	\$ 215,991
Dollars of Arrears 60-90 Days	\$ 60,748	\$ 170,875	\$ 110,696	\$ 78,093	\$ 196,861	\$ 101,494	\$ 85,367	\$ 179,925	\$ 105,032
Dollars of Arrears 90+ Days	\$ 167,351	\$ 623,822	\$ 611,183	\$ 159,437	\$ 703,853	\$ 477,737	\$ 176,245	\$ 805,397	\$ 486,157
Total Number of Customers Terminated for Non-Payment	49	0	56	50	0	44	55	0	21
Total Dollars Owed of Customers Terminated for Non-Payment	\$ 8,800	\$ -	\$ 19,751	\$ 12,336	\$ -	\$ 29,652	\$ 3,970	\$ -	\$ 3,758
Non-Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	286	411	485	243	489	273	373	517	345
Total Aggregate Dollars of Arrears	\$ 60,254	\$ 244,805	\$ 217,453	\$ 129,821	\$ 309,114	\$ 137,976	\$ 134,449	\$ 346,815	\$ 190,395
Dollars of Arrears 30-60 Days	\$ 27,648	\$ 111,279	\$ 87,081	\$ 93,163	\$ 140,276	\$ 49,873	\$ 88,760	\$ 160,789	\$ 94,702
Dollars of Arrears 60-90 Days	\$ 6,827	\$ 28,577	\$ 40,775	\$ 9,351	\$ 48,367	\$ 22,008	\$ 18,061	\$ 33,290	\$ 31,967
Dollars of Arrears 90+ Days	\$ 25,779	\$ 104,949	\$ 89,597	\$ 27,307	\$ 120,471	\$ 66,095	\$ 27,628	\$ 152,736	\$ 63,726
Total Number of Customers Terminated for Non-Payment	1	0	1	0	0	0	0	0	0
Total Dollars Owed of Customers Terminated for Non-Payment	\$ 3,738	\$ -	\$ 305	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -