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January 14, 2022

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

***Re: Public Utility Service Termination Moratorium – Modification of March 13th
Emergency Order; Docket No. M-2020-3019244***

Dear Secretary Chiavetta:

Pursuant to the Pennsylvania Public Utility Commission's Order issued on October 13, 2020 in the above-referenced proceeding, Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company, and West Penn Power Company hereby submit their quarterly report on arrearages and service disconnection.

Please contact me with any questions regarding this report.

Very truly yours,



Tori L. Giesler

kbw
Enclosures

Met-Ed

Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	34,971	19,403	23,510	20,038	13,308	25,451	9,723	11,907	12,005
Total Aggregate Dollars of Arrears >30 days	\$34,362,566	\$46,389,737	\$45,669,751	\$33,433,030	\$49,028,630	\$44,124,113	\$33,637,716	\$51,025,397	\$43,623,052
Dollars of Arrears 30-60 Days	\$4,732,468	\$6,231,254	\$4,213,300	\$5,063,781	\$6,357,191	\$4,067,496	\$4,582,869	\$5,971,360	\$4,695,905
Dollars of Arrears 60-90 Days	\$2,946,816	\$5,018,057	\$2,890,674	\$3,048,410	\$5,009,771	\$2,597,391	\$3,866,430	\$4,897,768	\$2,804,787
Dollars of Arrears 90+ Days	\$26,683,282	\$35,140,426	\$38,565,777	\$25,320,839	\$37,661,668	\$37,459,226	\$25,188,417	\$40,156,269	\$36,122,360
Total Number of Customers Terminated for Non-Payment	3,237	0	3,694	748	0	1,592	214	71	325
Total Dollars Owed of Customers Terminated for Non-Payment	\$2,591,676	\$0	\$3,525,517	\$549,324	\$0	\$1,773,743	\$98,996	\$69,453	\$306,633

Non-Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	2,168	2,111	1,646	1,289	2,694	1,900	1,478	3,036	1,833
Total Aggregate Dollars of Arrears >30 days	\$1,569,301	\$2,730,257	\$1,623,594	\$1,524,903	\$3,013,781	\$1,673,541	\$1,394,022	\$3,287,723	\$1,594,248
Dollars of Arrears 30-60 Days	\$377,702	\$654,786	\$348,827	\$318,554	\$734,637	\$372,114	\$274,386	\$811,284	\$281,363
Dollars of Arrears 60-90 Days	\$140,837	\$381,209	\$137,177	\$143,185	\$455,915	\$150,265	\$117,502	\$451,503	\$134,079
Dollars of Arrears 90+ Days	\$1,050,762	\$1,694,262	\$1,137,590	\$1,063,164	\$1,823,229	\$1,151,162	\$1,002,134	\$2,024,936	\$1,178,806
Total Number of Customers Terminated for Non-Payment	53	0	44	94	0	85	46	8	41
Total Dollars Owed of Customers Terminated for Non-Payment	\$13,227	\$0	\$12,084	\$29,222	\$0	\$28,223	\$14,020	\$1,735	\$10,564

Penelec

Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	33,600	22,902	22,033	20,036	11,478	25,018	8,841	12,079	11,380
Total Aggregate Dollars of Arrears >30 days	\$39,452,905	\$52,044,237	\$52,079,808	\$38,416,685	\$54,933,816	\$50,130,090	\$38,671,931	\$57,926,338	\$49,829,695
Dollars of Arrears 30-60 Days	\$4,984,092	\$6,308,573	\$4,130,329	\$5,277,705	\$6,507,328	\$4,041,014	\$5,111,859	\$6,536,920	\$4,897,624
Dollars of Arrears 60-90 Days	\$3,361,344	\$5,352,172	\$2,988,905	\$3,389,972	\$5,239,383	\$2,681,909	\$4,255,545	\$5,262,530	\$2,950,586
Dollars of Arrears 90+ Days	\$31,107,469	\$40,383,492	\$44,960,574	\$29,749,008	\$43,187,105	\$43,407,166	\$29,304,528	\$46,126,888	\$41,981,485
Total Number of Customers Terminated for Non-Payment	2,760	0	2,058	656	0	872	171	25	297
Total Dollars Owed of Customers Terminated for Non-Payment	\$2,528,912	\$0	\$2,788,896	\$698,287	\$0	\$1,280,811	\$71,402	\$15,964	\$246,592

Non-Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	2,634	2,173	1,524	1,489	2,792	2,139	1,698	3,036	1,990
Total Aggregate Dollars of Arrears >30 days	\$2,333,023	\$2,678,954	\$1,544,293	\$1,937,707	\$2,894,990	\$1,532,335	\$1,894,188	\$2,989,712	\$1,445,431
Dollars of Arrears 30-60 Days	\$544,814	\$556,745	\$410,449	\$649,173	\$699,216	\$375,727	\$372,161	\$596,774	\$308,877
Dollars of Arrears 60-90 Days	\$244,655	\$404,450	\$121,662	\$167,255	\$368,613	\$192,085	\$437,593	\$478,034	\$141,905
Dollars of Arrears 90+ Days	\$1,543,554	\$1,717,758	\$1,012,181	\$1,121,279	\$1,827,161	\$964,524	\$1,084,434	\$1,914,904	\$994,649
Total Number of Customers Terminated for Non-Payment	30	0	20	57	0	35	66	4	42
Total Dollars Owed of Customers Terminated for Non-Payment	\$15,958	\$0	\$10,949	\$19,961	\$0	\$34,539	\$30,636	\$1,814	\$16,795

Penn Power

Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	8,956	4,820	6,411	5,312	3,217	6,870	2,314	3,360	3,414
Total Aggregate Dollars of Arrears >30 days	\$9,427,588	\$12,560,153	\$13,334,111	\$9,219,843	\$13,201,500	\$13,073,885	\$9,508,944	\$13,821,518	\$13,308,052
Dollars of Arrears 30-60 Days	\$1,302,562	\$1,551,912	\$1,201,557	\$1,425,380	\$1,533,618	\$1,139,824	\$1,367,860	\$1,521,581	\$1,370,923
Dollars of Arrears 60-90 Days	\$825,805	\$1,288,119	\$876,880	\$873,868	\$1,252,921	\$785,133	\$1,149,817	\$1,216,482	\$840,030
Dollars of Arrears 90+ Days	\$7,299,221	\$9,720,122	\$11,255,674	\$6,920,595	\$10,414,962	\$11,148,928	\$6,991,267	\$11,083,455	\$11,097,100
Total Number of Customers Terminated for Non-Payment	637	0	227	125	0	130	40	3	42
Total Dollars Owed of Customers Terminated for Non-Payment	\$623,473	\$0	\$420,629	\$165,371	\$0	\$240,286	\$13,558	\$2,392	\$35,975

Non-Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	515	815	398	429	638	498	403	723	534
Total Aggregate Dollars of Arrears >30 days	\$346,776	\$932,928	\$588,874	\$310,701	\$988,401	\$570,568	\$293,647	\$966,453	\$732,645
Dollars of Arrears 30-60 Days	\$94,349	\$247,216	\$98,225	\$74,536	\$172,059	\$171,174	\$50,573	\$168,332	\$322,555
Dollars of Arrears 60-90 Days	\$42,197	\$136,906	\$69,726	\$32,133	\$191,702	\$38,579	\$36,530	\$94,635	\$50,578
Dollars of Arrears 90+ Days	\$210,230	\$548,806	\$420,923	\$204,032	\$624,640	\$360,815	\$206,544	\$703,486	\$359,511
Total Number of Customers Terminated for Non-Payment	6	0	1	6	0	1	6	0	1
Total Dollars Owed of Customers Terminated for Non-Payment	\$2,158	\$0	\$1,008	\$7,352	\$0	\$998	\$62,810	\$0	\$536

West Penn Power

Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	37,643	26,783	24,005	23,934	13,448	25,753	10,947	13,879	12,326
Total Aggregate Dollars of Arrears >30 days	\$42,797,595	\$55,471,065	\$54,265,761	\$42,236,356	\$57,871,934	\$52,701,216	\$42,701,059	\$60,080,215	\$52,760,030
Dollars of Arrears 30-60 Days	\$5,649,195	\$6,401,125	\$4,417,347	\$6,107,781	\$6,353,461	\$4,083,073	\$5,891,573	\$6,031,999	\$4,899,856
Dollars of Arrears 60-90 Days	\$3,723,630	\$5,431,491	\$3,019,995	\$3,789,498	\$5,141,362	\$2,841,044	\$4,727,449	\$4,932,528	\$2,926,263
Dollars of Arrears 90+ Days	\$33,424,770	\$43,638,449	\$46,828,419	\$32,339,077	\$46,377,111	\$45,777,100	\$32,082,037	\$49,115,688	\$44,933,911
Total Number of Customers Terminated for Non-Payment	2,724	0	1,914	544	0	732	259	22	215
Total Dollars Owed of Customers Terminated for Non-Payment	\$3,094,072	\$0	\$2,643,193	\$686,291	0	\$1,035,628	\$125,320	\$21,279	\$146,431

Non-Residential									
	October 2019	October 2020	October 2021	November 2019	November 2020	November 2021	December 2019	December 2020	December 2021
Total Number of Accounts At Risk of Termination	2,331	3,031	1,611	1,903	2,695	2,160	1,891	3,019	1,929
Total Aggregate Dollars of Arrears >30 days	\$1,549,603	\$2,756,088	\$2,015,197	\$1,514,096	\$2,759,066	\$2,019,690	\$1,368,202	\$2,850,215	\$1,995,699
Dollars of Arrears 30-60 Days	\$387,581	\$642,369	\$406,713	\$366,664	\$513,178	\$410,747	\$304,549	\$595,505	\$380,000
Dollars of Arrears 60-90 Days	\$224,834	\$389,212	\$240,390	\$164,383	\$395,274	\$183,158	\$144,004	\$269,687	\$183,849
Dollars of Arrears 90+ Days	\$937,187	\$1,724,507	\$1,368,094	\$983,049	\$1,850,614	\$1,425,785	\$919,650	\$1,985,022	\$1,431,851
Total Number of Customers Terminated for Non-Payment	23	0	23	53	0	32	59	15	37
Total Dollars Owed of Customers Terminated for Non-Payment	\$27,874	\$0	\$13,323	\$17,957	\$0	\$10,472	\$37,326	\$5,045	\$14,119