



PHILADELPHIA GAS WORKS

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January 18, 2022

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

Re: COVID-19 Customer Reporting Requirements: At-Risk Accounts, Docket No. M-2020-3019244

Dear Secretary Chiavetta:

On behalf of Philadelphia Gas Works (“PGW”), enclosed for filing is PGW's COVID-19 Customer Reporting Requirement as outlined in the Pennsylvania Public Utility Commission’s March 18, 2021 Order in Docket No. M-2020-3019244. Please note that this is the final report pursuant to this Order. Please contact me if you have any questions.

Respectfully,

/s/ Craig W. Berry

Craig W. Berry, Esquire

Enclosure

Philadelphia Gas Works ("PGW")
COVID-19 Customer Reporting Requirement
(as outlined in PUC's March 18, 2021 Order in Docket No. M-2020-3019244)

Quarterly Reporting Requirement
Due January 18, 2022

	October			November			December		
	2019	2020	2021	2019	2020	2021	2019	2020	2021
Total Number of Accounts at Risk of Termination	130,283	158,817	133,315	137,620	158,338	150,111	145,429	161,678	161,443
Residential (Includes CAP and non-Cap low-income Accounts, if appropriate)	123,786	150,269	125,031	130,294	149,045	141,899	137,988	151,831	152,666
Non-residential	6,497	8,548	8,284	7,326	9,293	8,212	7,441	9,847	8,777
Total Residential Aggregate Dollars of Arrears	\$39,212,239	\$74,846,984	\$46,127,378	\$42,881,185	\$71,164,814	\$57,238,453	\$47,574,402	\$73,555,958	\$68,731,667
30-60 Days	\$4,278,942	\$4,035,802	\$3,826,531	\$6,401,956	\$4,673,332	\$5,440,921	\$10,078,896	\$8,881,342	\$9,797,665
60-90 Days	\$3,287,919	\$2,879,884	\$2,588,443	\$3,507,860	\$3,091,038	\$3,748,719	\$4,658,654	\$3,465,872	\$4,532,767
90+ Days	\$31,645,378	\$67,931,298	\$39,712,404	\$32,971,369	\$63,400,444	\$48,048,813	\$32,836,852	\$61,208,744	\$54,401,236
Number of Residential Accounts Disconnected (for each month in 2021)			2,841			757			-
Debt Associated with Disconnected Residential Accounts			\$4,627,637			\$1,706,368			-
Total Non-Residential Aggregate Dollars of Arrears	\$3,901,230	\$7,870,209	\$7,882,007	\$5,333,578	\$9,168,037	\$8,589,220	\$6,953,845	\$10,767,679	\$11,884,055
30-60 Days	\$1,250,091	\$1,876,266	\$2,908,243	\$2,771,009	\$2,821,832	\$3,205,194	\$4,174,470	\$5,086,677	\$5,841,511
60-90 Days	\$450,100	\$915,710	\$868,157	\$438,510	\$1,160,577	\$1,462,314	\$753,362	\$896,712	\$1,480,828
90+ Days	\$2,201,039	\$5,078,233	\$4,105,607	\$2,124,059	\$5,185,628	\$3,921,712	\$2,026,013	\$4,784,290	\$4,561,716
Number of Non-Residential Accounts Disconnected (for each month in 2021)			63			23			4
Debt Associated with Disconnected Non-Residential Accounts			\$81,254			\$52,354			\$31,022