

Michael J. Shafer
Senior Counsel

PPL
Two North Ninth Street
Allentown, PA 18101-1179
Tel. 610.774.2599 Fax 610.774.4102
MJShafer@pplweb.com



E-File

February 2, 2022

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
P.O. Box 3265
Harrisburg, PA 17120-3265

**Re: Public Utility Service Termination Moratorium – Modification of
March 13, 2020 Emergency Order
Docket No. M-2020-3019244**

Dear Secretary Chiavetta:

Enclosed for filing on behalf of PPL Electric Utilities Corporation (“PPL Electric”) is PPL Electric’s corrected COVID-19 reported terminations for non-payment from January 2021 through December 2021. The data initially reported was understated by 1,743 terminations due to internal system issues.

The original data was filed in response to the directive contained in the Order entered March 18, 2021, in the above-captioned proceeding. The Order requires utilities to report on a quarterly basis the total number of residential and non-residential accounts at-risk of termination, total aggregate dollars of arrears, and number of accounts disconnected for non-payment.

Pursuant to 52 Pa. Code § 1.11, the enclosed document is deemed filed on February 2, 2022, which is the date it was filed electronically using the Commission’s E-filing system.

If you have any questions, please do not hesitate to contact me.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Michael J. Shafer", is written over a light blue horizontal line.

Michael J. Shafer

Enclosure

cc via email: Katherine Solence

Residential Arrears	January 2021
Last Year Customers	110,725
This Year Customers	125,390
% change	13.24%
Last Year Dollars Owed	\$101,303,588.80
This Year Customers	\$160,758,794.80
% change	58.69%
Customers Disconnected	171
Disconnected Dollars Owed	\$319,123.27

Non Residential Arrears	January 2021
Last Year Customers	3,191
This Year Customers	6,342
% change	98.75%
Last Year Dollars Owed	\$6,942,008
This Year Customers	\$15,567,490
% change	124.25%
Customers Disconnected	5
Disconnected Dollars Owed	\$14,633.90

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
February 2020	108,859	\$ 101,181,597	\$ 29,943,999	\$ 18,031,868	\$ 53,205,730		
February 2021	126,964	\$ 156,743,276	\$ 30,307,850	\$ 19,136,450	\$ 107,298,976	134	\$ 180,709
% Change	17%	55%	1%	6%	102%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
February 2020	3,289	\$ 5,875,164	\$ 2,438,789	\$ 802,514	\$ 2,633,861		
February 2021	5,965	\$ 10,671,585	\$ 4,673,093	\$ 1,310,748	\$ 4,687,744	6	\$ 14,614
% Change	81%	82%	92%	63%	78%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
March 2020	113,628	\$ 110,097,628	\$ 32,372,641	\$20,480,126.11	\$ 57,244,861		
March 2021	116,130	\$ 147,630,030	\$ 29,213,049	\$ 19,683,700	\$ 98,733,282	395	\$ 420,718
% Change	2%	34%	-10%	-4%	72%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
March 2020	4,354	\$ 11,457,349	\$ 4,318,121	\$ 4,340,144	\$ 2,799,084		
March 2021	5,839	\$ 12,986,109	\$ 3,939,642	\$ 1,350,759	\$ 7,695,709	11	\$ 20,466
% Change	34%	13%	-9%	-69%	175%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
April 2019	109,161	\$ 102,144,000	\$ 31,652,503	\$ 19,013,872	\$ 57,300,957		
April 2020	116,322	\$ 115,747,145	\$ 28,375,875	\$20,900,875.30	\$ 63,175,564		
April 2021	111,751	\$ 145,132,104	\$ 28,531,712	\$ 20,611,448	\$ 101,153,454	280	\$ 257,629
% Change 2020 - 2021	-4%	25%	1%	-1%	60%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
April 2019	3,740	\$ 7,748,904	\$ 3,058,757	\$ 1,038,937	\$ 5,577,691		
April 2020	7,125	\$ 15,109,596	\$ 6,291,139	\$ 1,859,510	\$ 6,126,901		
April 2021	4,969	\$ 9,751,859	\$ 3,352,940	\$ 1,406,280	\$ 7,401,650	104	\$ 164,644
% Change 2020 - 2021	-30%	-35%	-47%	-24%	21%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
May 2019	101,314	\$ 92,317,036	\$ 28,412,750	\$19,378,228.99	\$ 59,729,627		
May 2020	112,723	\$ 117,976,680	\$ 25,573,788	\$19,881,086.96	\$ 70,017,372		
May 2021	113,611	\$ 141,891,075	\$ 26,026,593	\$ 20,437,689	\$ 103,806,919	4,259	\$ 8,869,660
% Change 2020 - 2021	1%	20%	2%	3%	48%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
May 2019	3,518	\$ 7,272,095	\$ 3,073,883	\$947,019.99	\$ 5,504,888		
May 2020	5,888	\$ 12,763,080	\$ 4,045,798	\$ 2,449,611	\$ 6,837,173		
May 2021	4,876	\$ 10,210,255	\$ 3,449,910	\$ 1,321,621	\$ 7,616,476	93	\$ 123,301
% Change 2020 - 2021	-17%	-20%	-15%	-46%	11%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
June 2019	97,770	\$ 87,895,228	\$ 26,028,207	\$18,473,766.27	\$ 62,332,163		
June 2020	109,650	\$ 120,268,750	\$ 24,327,581	\$18,726,381.20	\$ 76,314,194		
June 2021	109,600	\$ 135,775,519	\$ 23,800,249	\$ 18,254,186	\$ 106,277,103	5,625	\$ 12,126,742
% Change 2020 - 2021	0%	13%	-2%	-3%	39%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
June 2019	2,962	\$ 7,176,335	\$ 2,968,503	\$780,830.31	\$ 5,687,155		
June 2020	5,558	\$ 12,828,223	\$ 4,147,761	\$ 1,836,617	\$ 7,908,413		
June 2021	4,525	\$ 9,291,332	\$ 2,928,468	\$ 1,073,750	\$ 7,509,734	190	\$ 208,670
% Change 2020 - 2021	-19%	-28%	-29%	-42%	-5%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
July 2019	96,931	\$ 86,791,643	\$ 24,570,668	\$ 16,195,760	\$ 61,962,671		
July 2020	107,634	\$ 122,614,754	\$ 21,967,078	\$ 16,569,590	\$ 80,099,216		
July 2021	111,617	\$ 133,247,498	\$ 24,212,421	\$ 16,387,752	\$ 102,021,125	4,212	\$ 8,540,096
% Change 2020 - 2021	4%	9%	10%	-1%	27%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
July 2019	3,158	\$ 7,152,205	\$ 2,655,087	\$ 553,414	\$ 6,340,396		
July 2020	5,258	\$ 13,248,150	\$ 3,672,973	\$ 1,623,630	\$ 8,297,738		
July 2021	4,964	\$ 12,535,556	\$ 4,352,208	\$ 1,090,213	\$ 7,481,715	254	\$ 329,339
% Change 2020 - 2021	-6%	-5%	18%	-33%	-10%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
August 2019	103,197	\$ 87,271,477	\$ 28,057,421	\$ 14,668,945	\$ 56,477,819		
August 2020	113,058	\$ 130,565,042	\$ 26,206,474	\$ 15,774,837	\$ 85,217,861		
August 2021	116,959	\$ 134,471,723	\$ 27,752,080	\$ 17,426,048	\$ 99,011,518	3,911	\$ 6,828,932
% Change 2020 - 2021	3%	3%	6%	10%	16%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
August 2019	3,559	\$ 8,022,525	\$ 3,338,649	\$ 588,338	\$ 5,761,091		
August 2020	5,079	\$ 11,896,994	\$ 4,010,006	\$ 1,296,983	\$ 7,917,244		
August 2021	5,429	\$ 13,510,938	\$ 5,467,789	\$ 1,158,684	\$ 7,411,769	158	\$ 201,798
% Change 2020 - 2021	7%	14%	36%	-11%	-6%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
September 2019	99,262	\$ 93,860,219	\$ 26,780,391	\$ 15,168,306	\$ 51,911,522		
September 2020	118,985	\$ 133,007,970	\$ 26,370,285	\$ 17,894,941	\$ 88,742,743		
September 2021	119,299	\$ 135,988,429	\$ 25,914,439	\$ 17,624,710	\$ 92,449,279	4,351	\$ 7,117,491
% Change 2020 - 2021	0%	2%	-2%	-2%	4%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
September 2019	2,956	\$ 9,269,130	\$ 2,790,374	\$ 790,866	\$ 5,687,890		
September 2020	5,456	\$ 14,459,861	\$ 4,851,967	\$ 1,539,896	\$ 8,067,998		
September 2021	5,573	\$ 12,371,403	\$ 4,042,063	\$ 1,135,946	\$ 7,193,394	178	\$ 219,293
% Change 2020 - 2021	2%	-14%	-17%	-26%	-11%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
October 2019	98,046	\$ 79,618,744	\$ 25,557,049	\$ 15,652,667	\$ 49,702,047		
October 2020	118,004	\$ 139,531,629	\$ 25,820,801	\$ 18,698,826	\$ 95,217,486		
October 2021	117,777	\$ 123,190,157	\$ 26,866,862	\$ 17,503,687	\$ 88,601,373	3,672	\$ 5,561,090
% Change 2020 - 2021	0%	-12%	4%	-6%	-7%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
October 2019	3,263	\$ 8,862,554	\$ 3,787,379	\$ 1,175,537	\$ 5,885,063		
October 2020	5,307	\$ 13,448,615	\$ 4,265,371	\$ 1,858,816	\$ 8,276,394		
October 2021	5,557	\$ 12,009,402	\$ 5,735,503	\$ 1,158,816	\$ 6,952,758	162	\$ 177,917
% Change 2020 - 2021	5%	-11%	34%	-38%	-16%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
November 2019	100,756	\$ 80,873,011	\$ 24,183,354	\$ 15,250,202	\$ 49,356,524		
November 2020	121,905	\$ 145,737,468	\$ 24,542,561	\$ 18,219,893	\$ 101,385,606		
November 2021	115,595	\$ 121,313,256	\$ 23,320,696	\$ 17,926,778	\$ 86,544,300	3,666	\$ 5,176,470
% Change 2020 - 2021	-5%	-17%	-5%	-2%	-15%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
November 2019	3,024	\$ 7,493,148	\$ 2,869,350	\$ 1,185,362	\$ 5,785,251		
November 2020	5,531	\$ 12,989,405	\$ 4,011,791	\$ 1,620,798	\$ 8,346,453		
November 2021	5,549	\$ 13,810,573	\$ 5,180,337	\$ 1,265,770	\$ 6,848,436	165	\$ 177,672
% Change 2020 - 2021	0%	6%	29%	-22%	-18%		

Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
December 2019	110,130	\$ 92,302,453	\$ 26,605,575	\$ 15,320,007	\$ 49,993,088		
December 2020	125,986	\$ 154,439,690	\$ 25,172,896	\$ 16,939,986	\$ 105,795,549		
December 2021	119,385	\$ 128,105,357	\$ 25,086,009	\$ 15,915,477	\$ 86,073,698	167	\$ 125,434
% Change 2020 - 2021	-5%	-17%	0%	-6%	-19%		

Non Residential

Month	Accounts at Risk of Termination	Total Dollars in Arrears	Dollars 30-60	Dollars 60-90	Dollars 90+	Accounts Disconnected	Dollars Owed
December 2019	3,505	\$ 8,556,321	\$ 3,101,884	\$ 885,861	\$ 3,055,762		
December 2020	6,440	\$ 14,864,704	\$ 5,425,268	\$ 1,376,069	\$ 7,918,875		
December 2021	6,392	\$ 15,182,725	\$ 5,337,038	\$ 1,307,386	\$ 6,781,313	71	\$ 73,039
% Change 2020 - 2021	-1%	2%	-2%	-5%	-14%		