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February 2, 2022

## Via EFILE

Rosemary Chiavetta, Secretary PA Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265

Re: Application of Inspire Energy Holdings, LLC, for Approval to Offer, Render, Furnish, or Supply Natural Gas Supply Services as a Supplier or Aggregator of Natural Gas Service Docket No. A-2021-3029546

Dear Secretary Chiavetta:

On November 3, 2021, Inspire Energy Holdings, LLC's ("Inspire") filed the above-referenced application seeking authority to operate as a Natural Gas Supplier. Enclosed please find an updated Exhibit 9 Disclosure Statement which has been reviewed and approved by the Bureau of Consumer Services.

Sincerely,

Deanne M. O'Dell

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DMO/lww Enclosure

#### **Inspire Energy Holdings, LLC**

## Disclosure Statement

This is an agreement for natural gas services, between Inspire Energy Holdings, LLC ("Inspire" and "we") and (customer's name and full address) ("Customer" or 'you").

## **Background**

We at Inspire are licensed by the Pennsylvania Public Utility Commission to offer and supply natural gas services in Pennsylvania. Our PUC license number is (A-XXXX-XXXXXX)

- Commodity prices and charges are set by the natural gas supplier you have chosen. The Public Utility Commission regulates distribution or delivery prices and services.
- You will receive a single bill from your Natural Gas Distribution Company that will contain (NGDC name) charges and Inspire charges.
- Right of Rescission you may cancel this agreement at any time before midnight of the third business day after receiving this disclosure. You can contact us by phone, in writing or electronically (if available) to cancel this agreement. See Section 10 for how to contact us.

#### **Definitions**

- Natural Gas Distribution Company ("NGDC"): A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer (Formerly called local distribution company).
- Natural Gas Supplier ("NGS"): An entity that sells or arranges to sell natural gas to customers that is delivered through the distribution lines of an NGDC.
- Commodity charges: The charges for basic gas supply service which is sold either by volume (Ccf or Mcf) or heating value (Dekatherms).
- Fixed Price: A fixed price is an all-inclusive per Ccf/Mcf/Therms price that will remain the same for at least three billing cycles or the term of the contract, whichever is longer. A fixed price will remain the same, usually for a set period of time. This will give you certainty that your price will not change during the term of the agreement. However, if market prices fall you may have to wait until your contract expires to get a lower price.

#### **Terms of Service**

#### 1. Basic Service Prices

Fixed Price: You will pay <u>(NGS Price)</u> per <u>(Mcf/Dth/ccf)</u> for the commodity of natural gas. This price includes natural gas commodity charges, estimated Total State Taxes, but excludes applicable state and local Sales Tax.

## 2. Length of Agreement

You will buy your natural gas commodity service for the above address from Inspire beginning on the date set by your Natural Gas Distribution Company (NGDC) and will continue for 12 months (or billing cycles).

- 3. Special Terms and Conditions None.
- **4. Special Services** Not applicable.

## 5. Penalties. Fees and Exceptions

There are no sign-up fees, customer service charges, or cancellation fees with Inspire.

## 6. Cancellation Provisions

#### a. Cancellations due to Customer or NGDC Action

- Non-Payment If your natural gas service is terminated by your natural gas distribution company, then this agreement is cancelled on the date that your natural gas service is terminated. You will owe us for amounts unpaid for our charges for natural gas supply service up to the date of termination
- **Customer-Initiated Cancellation** You may cancel this Agreement at any time by notifying Inspire. To cancel this Agreement. Please see the contact information in Section 10 for our contact information.
- **Customer Move** If the customer moves from the address listed on the contract, this agreement is cancelled.
- **Termination of Service by NGDC** If your NGDC terminates your service, this Agreement will be automatically cancelled.
- **b. Company-Initiated Cancellation** – If we cancel this agreement for any reason other than for customer non-payment, Inspire will provide will Inspire will send one (1) written notice at least thirty (30) days in advance of the cancellation.
- **c. Effect of Cancellation -** Upon cancellation of the Agreement by you or us. You will be responsible for all Inspire generation charges incurred hereunder until your account is transferred to NGDC basic service or to another competitive natural gas supplier. The cancellation will become effective on a date determined by the NGDC.

## 7. Agreement Expiration/Change in Terms

If you have a fixed duration contract approaching the expiration date, or whenever we propose to change the terms of service, you will receive two separate written notifications, the first approximately 60 to 75 days in advance and the second 45 days in advance of either the expiration date or the effective date of the proposed changes. These notifications will explain your options going forward.

#### 8. Dispute Procedures

Contact us with any questions concerning our terms of service. See Section 10 for contact information.

## 9. Contract Assignment

You may not assign this Agreement without Inspire's prior written consent and any attempted assignment shall be void. Inspire may sell, transfer, pledge, encumber or assign the accounts receivable and revenues derived from this Agreement (or any proceeds thereof) in connection with any financing agreement. purchase of receivables program or other billing services arrangement. In addition, Inspire may assign the rights and obligations hereunder consistent with applicable law. Inspire will provide you with a 30-day notification prior to assigning the contract. The terms and conditions of this Agreement will not be changed. The notice will include the contact information for the new NGS and the anticipated start date of service.

#### 10. Contact Information

Supplier Name: Inspire Energy Holdings, LLC Address: 1200 Ferry Avenue, Camden, NJ 08104

Phone Number (toll-free): 866-403-2620

Internet Address: <a href="https://www.inspirecleanenergy.com">https://www.inspirecleanenergy.com</a>

#### 11. Information about shopping for a Natural Gas Supplier is available from:

Pennsylvania Public Utility Commission (PUC) 400 North Street. Harrisburg PA 17120 1-800-692-7380 www.pagasswitch.com

Pennsylvania Office of Consumer Advocate

www.oca.pa.gov

## 12. Regulatory Changes

If there is a future change in any applicable law, rule, regulation, order, filed tariffs, market rules or pricing structure whereby Inspire is prevented, prohibited, or frustrated from carrying out the terms of this Agreement, in its sole discretion Inspire will have the right to cancel this Agreement by giving notice to you as required under applicable law. If there is a future change in any applicable law, rule, regulation, order. filed tariffs, market rules or pricing structure, or in charges or new charges, imposed by your NGDC, the Commission or any governmental agency, whereby Inspire incurs additional charges or costs as a result of such changes, then Inspire will have the right in its sole discretion to (i) propose to adjust your price to reflect such additional charges or costs to Inspire by giving two advance written notices, an initial notice 60-75 days before the proposed effective date, plus a notice 45 days before the proposed effective date, and (ii) if you do not accept such proposed price change, cancel this Agreement by giving notice to you as required under applicable law.

# Natural Gas Supplier Contract Summary

Natural Gas Supplier Information	Name: Inspire Energy Holdings. LLC Address: 923 Haddonfield Road. Suite 300. Cherry Hill, NJ 08002 Website: www.inspirecleanenergy.com Phone: 866-403-2620 (toll-free) Monday - Friday, 9a.m. — 6p.m. ET Email. help@inspirecleanemergy.com  Inspire is licensed by the Pennsylvania Public Utility Commission (license number A-XXXX-XXXXXXX) as a natural gas supplier and is responsible for your natural gas commodity charges. Inspire is not affiliated with your natural gas distribution company ("NGDC").
Natural Gas Price Structure	Fixed. A fixed natural gas supply price per (Mcf/Dth/ccf).
Natural Gas Supply Price	\$/(Mcf/Dth/ccf)
Statement Regarding Savings	Inspire does not guarantee savings .
Deposit Requirements	No deposit is required.
Incentives	Not applicable.
Contract Start Date	This agreement will begin on the date set by your NGDC.
Contract Duration/Length	The above price will remain constant for 12 months.
Cancellation/Early Termination Fees	There is no early cancellation fee.
End of Contract	If you have a fixed duration contract that will be ending, or if Inspire wants to change the contract, you will receive two separate notices before the contract ends or the changes happen. You will receive the first notice 60-75 days before and the second notice 45 days before the expiration date or the date the change becomes effective. These notices will explain your options.