

R-2021-3027385

Elizabeth M. Zaic
6 Parkland Court
Gettysburg, PA 17325

12/27/2021

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Dear Sir or Madam,

I am writing to protest Aqua Pennsylvania's latest Proposed Water Rate Increase. I have been a resident of The Links of Gettysburg for almost 16 years and know first-hand that, although Aqua has performed some maintenance, there have not been any water infrastructure issues, and no upgrades have been made here in all that time. The exterior of The Links water tower was cleaned and repainted, but we had to pay for it. Aqua's claim that it provides water for our sprinkler system is false for about 90% of our residents, as well. Nonetheless, our water rates have increased every three (3) years and are close to a staggering 90 percent higher than when this community was first developed.

Aqua's notice states that the increase for a residence is estimated to be \$1.65 per month, a 1.67 % increase. However, calculations by the Pennsylvania Office of Consumer Advocate estimate that the actual cost increase for those of us at The Links is 22.61%. That is totally unreasonable.

Thank you for your time and attention to my concerns.

Sincerely,



Elizabeth M. Zaic

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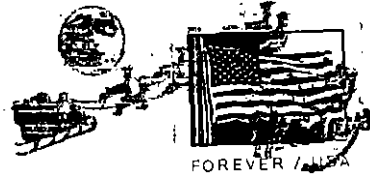
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PA PUC
SECRETARY'S BUREAU

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