

Response to Compliant: C-2022-3025749
Vic's Towing LLC
Date: February 7, 2022

Dear Sirs:

We were in receipt of the complaint filed against us on January 21, 2022. When we filed for our Public Utility Commission license, we neglected to provide our physical address and only provided our PO Box. Under no circumstances would we neglect to complete the requirements for complying with Commonwealth regulations purposely.

As soon as we received the complaint via email on January 21, 2022, we responded to both Mr. Wagner and Mr. Swindler via email, in hope of rectifying the issue immediately. I did not receive a response for anyone, and re-read the letter, and noticed that I needed to send the response via hard copy document. I am including a copy of the email to this response.

As stated in the email, we are a brand new company. The company is one tow truck and one driver, and a way to provide for our family. The company has only operated since June 2021. We are learning a lot about compliance, and meant no maleficence in noncompliance. We are more than willing to comply with the safety check and any other requirements in order to maintain our business and we hope you understand that this was an error in oversight, not a deliberate act of noncompliance.

We will be sure to provide the proper physical address so that we are able to receive and respond to correspondence more regularly and appropriately, and we welcome the opportunity to prove that we can comply with the Commonwealth's request.

We are hopeful that the Public Utility Commission will allow Vic's Towing LLC to continue to operate, and comply with the safety check requirement in short order.

We look forward to your positive response, and again, we apologize for the error.


Kimberly Atlas,
Vic's Towing LLC

DATE OF DEPOSIT

FEB 7 2021

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

C-2022-3025749 Complaint Letter and Notice

5 messages

Wagner, Nathan R <nawagner@pa.gov>
To: "vicstowingphilly@gmail.com" <vicstowingphilly@gmail.com>

Fri, Jan 21, 2022 at 2:05 PM

Attached is the complaint letter and notice for docket number C-2022-3025749

DO NOT REPLY TO THIS EMAIL REPLIES CANNOT BE ACCEPTED AS FILINGS

Nathan Wagner
PA PUC
Legal Assistant
Order Entry Secretary's Bureau

2 attachments

 **C-2022-3025749 BIE COMPLAINT NOTICE.docx**
49K

 **Vics Towing LLC SFR Complaint 3025749 (1).docx**
1223K

Yechiel Atias <vicstowingphilly@gmail.com>
To: patrucktags@gmail.com

Fri, Jan 21, 2022 at 2:20 PM

[Quoted text hidden]

DATE OF DEPOSIT

FEB 7 2021

2 attachments

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49K

 **Vics Towing LLC SFR Complaint 3025749 (1).docx**
1223K

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Yechiel Atias <vicstowingphilly@gmail.com>
To: RA-PCCmplntResp@pa.gov, nawagner@pa.gov

Fri, Jan 21, 2022 at 2:38 PM

Dear Mr. Swindler -

I have just received your correspondence and wanted to respond to your request immediately.

Although we were not in receipt of any correspondence from the PUC for the safety review at our address, we are more than willing to complete the safety review at your convenience. We are a new business and misinterpreted the requirement for safety requirements and compliance. We would never have ignored the request, as we are new to this process.

I truly apologize for the miscommunication, and I look forward to completing any necessary paperwork or meetings, so that Vic's Towing LLC can continue to operate in Pennsylvania.

Thank you in advance for your understanding, and we look forward to working through the process with your office.

Respectfully,

Kmberly Atias, Business Manager
Vic's Towing LLC

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Yechiel Atias <vicstowingphilly@gmail.com>
To: RA-PCCmplntResp@pa.gov, nawagner@pa.gov

Fri, Jan 21, 2022 at 6:56 PM

Good evening Mr. Swindler:

My apologies. I neglected to provide your contact information. I can be reached at 267-679-3232 (my cell phone number) or at 215-618-7129 (the company phone number).

I look forward to speaking with your office.

Respectfully,

Kimberly Atias
Business Manager
[Quoted text hidden]

Yechiel Atias <vicstowingphilly@gmail.com>
To: RA-PCCmplntResp@pa.gov, nawagner@pa.gov

Wed, Jan 26, 2022 at 1:41 PM

I am attempting to respond to your correspondence from last Friday, January 21, 2022

Dear Mr. Swindler -

I have just received your correspondence and wanted to respond to your request immediately.

Although we were not in receipt of any correspondence from the PUC for the safety review at our address, we are more than willing to complete the safety review at your convenience. We are a new business and misinterpreted the requirement for safety requirements and compliance. We would never have ignored the request, as we are new to this process.

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Respectfully,

Kimberly Atias, Business Manager
Vic's Towing LLC
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