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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

OFFICIAL FILED TARIFF

HOPSKIPDRIVE, INC.

Tariff Naming Rates, Rules, and Regulations Governing the
Transportation of Persons in Transportation Network Company Service
Between Points in Pennsylvania Excluding Service Under the Jurisdiction of the Philadelphia
Parking Authority

Issued under authority of 66 Pa. C. S. Chapter 26

Issued: February 15, 2022

Effective: February 16, 2022

By: Trish Donahue
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RULES & REGULATIONS

- 1.1 Ride Organizers will prearrange transportation service through a digital network via the HopSkipDrive, Inc. website or a digital application owned and/or operated by HopSkipDrive, Inc. (collectively the "App") on a smart device to transport passengers. Drivers may not solicit or accept street-hails.
- 1.2 When the App connects a Ride Organizer's request to a responding driver, the Ride Organizer will receive a description of the vehicle, including make, model, and license plate number; a photo of the driver; and an estimated pick-up time.
- 1.3 Before booking the ride, the Ride Organizer will be notified by the App of the estimated cost of the requested ride.
- 1.4 Additional expenses necessitated by or incurred at the request of the Ride Organizer including, but not limited to, highway tolls, bridge tolls, entrance fees, parking, and accoutrements purchased, may be added by HopSkipDrive, Inc. to the charge for the trip.
- 1.5 Upon completion of a trip, an electronic receipt will be transmitted to the Ride Organizer's email address or the App documenting the details of the trip (including the total amount paid; the driver's first name; and the origin, destination, mileage, and time of the trip).
- 1.6 Payment can be made by credit card, through the App or by method agreed to in advance of the transportation service by HopSkipDrive Inc.

SCHEDULE OF RATES/FARES

- 2.1 Charges/prices to Rider Organizers are calculated based on the distance and/or time between the requested pick-up location(s) and drop-off location(s). The quoted charge/price will include a minimum base fare and may include other costs/charges, such as a booking fee, peak hour fees, applicable taxes, local operating fees and compliance costs. Charges/prices may be adjusted by HopSkipDrive, Inc. based on actual ride distance, actual time accrued, and the number of passengers.
- 2.2 HopSkipDrive, Inc. may charge flat/fixed prices for trips.
- 2.3 Discounts, premiums, or charges may be adjusted by HopSkipDrive, Inc. based on accoutrements, actual ride distance, and/or time accrued.
- 2.4 If the passenger's/Ride Organizer's route or destination changes after the initial estimated charge/price has been provided, the estimated price may change in accordance with the rate factors identified in Nos. 2.1, 2.2 and 2.3 above and any other applicable taxes, tolls, charges, and adjustments.

- 2.5 Cancellation fees, wait time, damage fees, and cleaning fees may be applied and/or charged by HopSkipDrive, Inc. to a Rider Organizer or passenger, as applicable or necessary, with advance notice to the passenger/Ride Organizer.
- 2.6 In the event dynamic pricing is charged, and a natural disaster or emergency results in a state of disaster emergency declaration by the Governor of Pennsylvania, HopSkipDrive, Inc. will comply with Act 164, 66 Pa. C.S. § 2607(e), and the Pennsylvania Price Gouging Act, 73 P.S. §§ 232.1 et seq.