

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**  
**Harrisburg, Pennsylvania 17120**

**Andrew Perrong**  
vs.  
**Alpha Gas & Electric LLC**

**Public Meeting of Feb. 24, 2022**  
**3024359-ALJ**  
**Docket No. C-2021-3024359**

**STATEMENT OF CHAIRMAN GLADYS BROWN DUTRIEUILLE**

Before the Commission is the initial decision in the Complaint of Andrew Perrong (Complainant) versus Alpha Gas & Electric LLC. This case involves assertions of telemarketing abuse and non-compliance with the state and federal “Do Not Call” lists. Here, the presiding Administrative Law Judge determined that the Complainant failed to satisfy his burden to demonstrate that Alpha has violated to Public Utility Code, a Commission order, or regulation.

Notwithstanding the outcome in this instant proceeding, I find it appropriate to take the time to remind the Pennsylvania electric generation and natural gas supplier community of their requirements under our regulations. 52 Pa. Code § 111.10 addresses telemarketing and includes a number of specific requirements as well as cross-references to other rules – including the requirement to comply with the *Telemarketing and Consumer Fraud and Abuse Prevention Act*, 15 U.S.C.A. §§ 6101—6108, and the *Pennsylvania Telemarketer Registration Act*, 73 P.S. §§ 2241 – 2249.

I advise all electric generation and natural gas suppliers to maintain diligence in their compliance with our telemarketing regulations to foster a healthy and robust retail shopping marketplace for the Commonwealth.



**February 24, 2022**  
**Date**

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**Gladys Brown Dutrieuille, Chairman**