

PAUL ROMITO

Docket #

C-2022-3030564

Rosemary Chiavetta Esquire
Secretary
Pennsylvania Utilities Commission
PO Box 3265
Harrisburg, Pa 17105-3265

TO WHOM IT MAY CONCERN,

Reply to New Matter, Docket# C-2022-3030564. In Sept of 2020, West Penn Power installed a Recording Volt Meter. This would recording any voltage change on their end. The results was Shawn Hindman stated to me after it was taken out that there was a drop in voltage to almost zero. He admitted there was a problem on the their end. There was a television and soundbar on at the time this drop in voltage occurred. The TV and soundbar needed rebooted, to function correctly again. Countless times in the past 6 years electronics had to be rebooted to function correctly again. Appliances were affected many too, because of these drops in voltage. This is not in range of quality service. In Dec 2020, another Recording Voltage Meter was installed to record voltage changes for the inside of my home, problems on my end. The result was Shawn Hindman stated to me in best of my memory, he had no results, inconclusive, equipment problems. Its hard to remember , exactly what Shawn Hindman said on this matter. He could not give me an answer on this way or another. He did tell me to unplug an old refrigerator in my basement. This did not resolve my problem. I had a professional , certified electrician come in and inspect my whole residence on Mar 10, 2022. He was there 2 and a half hours and found no problems. He ran several tests and again found no problems, that would cause the problems that I am having. He was very thorough in his inspection. I have had 2 electricians and both found nothing that would cause my problems. Shawn Hindman stated on our last conversation they have done nothing to fix my problem. I worked with Shawn for about 1 year with no results.

Paul Romito
Enclosure