

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

DOCKET NOS. R-2021-3027385, R-2021-3027386

**AQUA PENNSYLVANIA, INC.
AQUA PENNSYLVANIA WASTEWATER, INC.**

**REBUTTAL TESTIMONY OF
CHRISTOPHER M. HENKEL**

Topics Addressed:

Certain Expense Adjustments and Adjustment Clauses

DATE SERVED: December 2, 2021
DATE ADMITTED: _____

Aqua Statement No. 4-R

1 **I. INTRODUCTION AND SCOPE OF TESTIMONY**

2 **Q. Please state your name and business address?**

3 A. My name is Christopher M. Henkel. My business address is 762 W. Lancaster Avenue,
4 Bryn Mawr, Pennsylvania 19010.

5 **Q. Have you previously submitted testimony in this proceeding?**

6 A. Yes, I sponsored AP Statement No. 4 on behalf of Aqua Pennsylvania, Inc. and Aqua
7 Pennsylvania Wastewater, Inc. (collectively "Aqua PA", "AP", or the "Company").

8 **Q. What is the purpose of your rebuttal testimony?**

9 A. The purpose of my testimony is to respond to various portions of the direct testimony
10 presented by the Office of Consumer Advocate ("OCA") witnesses Smith and Watkins,
11 Bureau of Investigation & Enforcement ("I&E") witnesses Wilson and Sakaya, and the
12 Office of Small Business Advocate ("OSBA") witness Kalcic. My response includes
13 rebuttal on the proposed Purchased Water Adjustment ("PWA") and Energy Cost
14 Adjustment ("ECA") mechanisms, and support for the following expenses: (a) general
15 insurance expense, (b) purchased power expense, and (c) purchased water expense.

16 **Q. Have you adopted any of the adjustments proposed by other parties?**

17 A. No.
18

19 **II. PURCHASED WATER ADJUSTMENT CLAUSE AND ENERGY CLAUSE**
20 **ADJUSTMENT**

21 **Q. Witnesses Smith, Watkins, Wilson, Sakaya and Kalcic oppose the Company's**
22 **proposed PWA and ECA clauses. Please comment.**

23 A. The main arguments by these witnesses are: (1) that the PWA and ECA would violate the
24 principle of "single issue ratemaking"; (2) that the PWA and ECA would be discriminatory

1 because they would not apply to customers that receive service under negotiated contract
2 rates established under AP's Competitive Rate Riders ("CRRs"); (3) that purchased water
3 and energy costs are not volatile, unpredictable or significant; (4) that an adjustment clause
4 removes incentives to control costs and achieve efficiencies; and (5) that automatic rate
5 adjustments should not be used for costs that the utility has the ability to control.

6 **Q. Please respond to the assertion that the PWC and ECA would be prohibited single**
7 **issue ratemaking.**

8 A. There are a number of examples where a utility is permitted to pass through certain costs
9 through a rider or surcharge. I am advised by counsel that these mechanisms are authorized
10 under Section 1307 of the Public Utility Code, 66 Pa.C.S. § 1307, as exceptions to general
11 prohibition of single issue ratemaking. The Company believes it has established the criteria
12 typically considered to allow such a mechanism.

13 **Q. Please address the argument that the PWA/ECA should not be approved because**
14 **purchased water and energy costs are not volatile, unpredictable or significant.**

15 A. A number of witnesses describe certain criteria in order to qualify for recovery and receive
16 Pennsylvania Public Utility Commission ("Commission") approval of an adjustment
17 clause without citing any authority. What can be referred to are the Commission's approval
18 of similar clauses, like the state tax adjustment surcharge or the Commission
19 implementation of the reduced tax associated with Tax Cuts and Jobs Act. With respect
20 to volatility, these witnesses overlook the fact that the bulk of AP's water purchases are
21 made from municipalities or municipal authorities that are not subject to regulation by this
22 Commission. Those entities have the authority to change rates as they deem necessary,

1 which can result in substantial increases (or decreases) implemented quickly and
2 unexpectedly.

3 **Q. Please comment on the assertion that the proposed PWA and ECA would remove**
4 **incentives for the Company to reduce costs and improve its efficiency.**

5 A. I disagree with that assertion. Recovering purchased water and energy costs through the
6 PWA and ECA, respectively, would not deprive the Commission of its authority to assure
7 that purchased water and energy costs are prudently incurred. In fact, there would likely
8 be greater review. If a seller's price change triggered a PWA/ECA filing, the resulting
9 expense would be isolated for review, both at the time the filing was made and in a
10 subsequent end-of-period reconciliation proceeding. The prudence of the Company's
11 implementation of its purchased water and energy costs would be subject to greater scrutiny
12 through such filings than as part of the myriad of issues that must be addressed in a base
13 rate proceeding. In short, before claiming a cost increase for recovery under the PWA or
14 ECA, the Company would have a greater incentive to assure that it had taken every
15 reasonable step to minimize its purchased water and/or energy expense.

16 **Q. What type of review would the Commission retain if the PWA and ECA were**
17 **approved?**

18 A. At the Commission's directive, all utilities, including AP, file quarterly earnings reports to
19 allow the Commission to determine their operating results and achieved returns. The
20 Commission already uses these reports to monitor AP's results of operation and achieved
21 returns for purposes of administering the distribution system improvement charge
22 ("DSIC"). In short, the Commission and other parties would have ample opportunity and

1 ability to contest any individual proposed change in a PWA or ECA in the unlikely event
2 it appeared that AP was earning more than a reasonable return.

3 **Q. Please address I&E Witness Sakaya’s argument that the PWA and ECA would be**
4 **“discriminatory” because they would not apply to customers who have contracts**
5 **established under AP’s Commission-approved CRRs.**

6 A. Under the CRRs, existing or new customers with competitive alternatives are furnished
7 service under customer-specific contracts at prices designed to maintain sales that
8 otherwise would be lost to the competitive alternative. Because the CRRs require the
9 negotiated rate to be high enough to provide a contribution to AP’s fixed cost recovery,
10 keeping the CRR incremental sales provides a benefit to all customers, as compared to
11 losing those sales altogether. For that reason, the Commission has approved the CRR as
12 both reasonable and non-discriminatory. By contract, the price to the CRR customer
13 increases annually based on an inflation-related index, in lieu of other periodic increases
14 or surcharges. Witness Sakaya avers that the PWA and ECA would discriminate in favor
15 of CRR customers and against all other customers because they would not apply to the
16 former even though the CRR customers are served, at least in part, with purchased water.
17 However, the exclusion of contract customers from the operation of the surcharges is not
18 unduly discriminatory. I am advised that the Commission has approved various surcharge
19 provisions that exempt negotiated contract rate customers. CRR customers’ contract prices
20 would not change based on increases (or decreases) in the cost of purchased water or energy
21 regardless of whether those changes are implemented through the PWA and ECA or
22 through changes in base rates. The CRR contract rates are not “discriminatory” because,
23 as the Commission has recognized, increasing CRR customers’ rates above their

1 competitive alternative results in a loss of sales that, ultimately, would increase the
2 revenues to be recovered from all other customers.

3
4 **III. OPERATING EXPENSE ADJUSTMENTS**

5 **Q. Has I&E Witness Wilson at pages 14 – 15 of I&E Statement No. 1 recommended**
6 **adjustments to the Company’s general liability insurance expense in each of AP’s**
7 **divisions?**

8 A. Yes. Ms. Wilson recommends a reduction of \$298,499 to Aqua PA Water, a reduction of
9 \$17,825 to Aqua PA Wastewater Base, a reduction of \$10,201 to Aqua PA Wastewater –
10 Limerick, a reduction of \$2,218 to Aqua PA Wastewater - East Bradford, a reduction of
11 \$17,661 to Aqua PA Wastewater – Cheltenham, a reduction of \$11,355 to Aqua PA
12 Wastewater – East Norriton, and a reduction of \$6,245 to Aqua PA Wastewater – New
13 Garden.

14 **Q. On what basis does Ms. Wilson recommend these reductions to the Company’s**
15 **claimed General Liability Insurance Expense?**

16 A. Ms. Wilson increased the Company’s HTY insurance expense amount by 4.38%, which is
17 the 3-year average of AP year-over-year insurance expense increases that occurred from
18 fiscal year 2019 to fiscal year 2021, to calculate an allowance for the FTY. She applied
19 the same increase to the FTY allowance to arrive at an allowance for the FPPTY. Ms.
20 Wilson asserts that the 3-year average allows for consideration of more recent experience
21 and that the 3-year average is consistent with Company's method for calculating
22 uncollectibles and legal expense.

23 **Q. Do you agree with this adjustment?**

1 A. No.

2 **Q. On what basis do you disagree with Ms. Wilson’s adjustment?**

3 A. To begin, the Company disagrees with utilizing a three-year average. The five-year
4 average utilized by AP smooths out anomalies and volatility with respect to changes in
5 insurance premium rates. Notwithstanding, for this proceeding, as explained later, I will
6 accept the application of Ms. Wilson’s 3-year average increase of 4.38% to update the
7 Company’s monthly insurance premiums for the last three months of the FPFTY (January
8 to March of 2023).

9 Moreover, after filing its direct testimony and exhibits for this proceeding, the
10 Company accrued its actual fiscal year (“FY”) 2022 (Jan 2022 – Dec 2022) insurance
11 expense. On a consolidated basis, the accrual results in a year-over-year increase of 8.49%
12 between FY 2021 (\$6,453,903) and FY 2022 (\$7,002,098) which is much different than
13 the 4.38% increase forecasted by Ms. Wilson; additionally, it is more accurate because it
14 represents actual insurance premiums the Company will pay in fiscal year 2022.

15 The accrual update and the application of Ms. Wilson’s 4.38% increase as described
16 above affect the Company’s FTY and FPFTY insurance expense claims; accordingly, the
17 Company’s updated FTY and FPFTY insurance expense claims are set forth in Schedule
18 C-4.6 of Exhibits 1-A(a) through 1-G(g).

19 **Q. Please explain in detail how the Company’s updated FTY and FPFTY General**
20 **Liability Insurance Expense claims were calculated.**

21 A. I began by calculating AP’s annual general liability insurance expense for fiscal years
22 (January to December) 2021, 2022 and 2023. For fiscal year 2021, I relied upon the

1 expenses that are recorded on the Company's books of record. For fiscal year 2022, I
2 utilized the expense that was recently accrued as explained above.

3 I then applied Ms. Wilson's recommended three-year average increase of 4.38% to
4 the expense that was accrued for fiscal year 2022 to arrive at the forecasted annual expense
5 for fiscal year 2023.

6 Subsequently, the annual expense amounts for fiscal years 2021 to 2023 were
7 divided by 12 to calculate the monthly expense for each respective year. From these
8 calculations, I was able to derive the Company's updated FTY and FPFTY insurance
9 claims.

10 **Q. Please explain further.**

11 A. The FTY insurance expense claim was updated by multiplying the monthly insurance
12 expense for fiscal year 2021 by nine, then multiplying the accrued monthly insurance
13 expense for fiscal year 2022 (as described above) by three and adding the two products
14 together. The result reflects the Company's actual insurance expense for the FTY (April
15 2021 to March 2022).

16 Similarly, the FPFTY expense claim was updated by multiplying the updated
17 monthly insurance expense for fiscal year 2022 by nine, then multiplying the updated
18 monthly insurance expense forecasted for fiscal year 2023 (as described above) by three
19 and adding those products together. The result reflects the Company's FPFTY (April 2022
20 to March 2023) general liability insurance claim.

21 **Q. How are the Company's updated FTY and FPFTY General Liability Insurance**
22 **Expense claims different than what was originally filed?**

1 A. On a consolidated basis, the FTY claim increased by \$28,453 and the FPFTY claim
2 increased by \$95,961.

3 **Q. Please summarize your recommendation regarding Ms. Wilson’s adjustments to the**
4 **Company’s claimed General Liability Insurance Expense.**

5 A. The Commission should reject Ms. Wilson’s recommended adjustments to the Company’s
6 originally filed General Liability Insurance Expense and accept AP’s updated General
7 Liability Insurance Expense as set forth on Schedule C-4.6 in Exhibits 1-A(a) through 1-
8 G(g). The updated insurance expense claims reflect more recent and accurate information
9 with respect to the insurance expense incurred by the Company.

10 **Q. Has OCA Witness Smith at OCA Statement No. 1, pages 53 – 54 recommended an**
11 **adjustment to AP’s general liability insurance expense?**

12 A. Yes. Mr. Smith recommends a \$71,428 reduction to general liability insurance expense
13 for water operations and a \$710 reduction for wastewater operations. Similar to I&E
14 Witness Wilson, Mr. Smith also disagrees with the Company's proposed 5.97% escalation
15 rate to general insurance and calculates a 4.38% 3-year average year-over-year increase
16 actual general insurance expense for 2019-2021. Notably, Mr. Smith accepted the
17 Company’s originally claimed FTY insurance expense. He applied the 4.38% 3-year
18 average increase to the FTY to arrive at his recommended FPFTY insurance expense for
19 the Company.

20 **Q. Do you agree with this adjustment?**

21 A. No. As previously mentioned, Mr. Smith’s adjustment does not consider or include the
22 fact that the Company’s fiscal year 2022 Insurance Expense has been accrued to reflect the
23 actual premiums AP will pay for the 12 months ended December 31, 2022. Although the

1 Company relies upon a 5-year average increase to forecast insurance expenses, for this
2 proceeding, I will accept the application of Mr. Smith's 4.38% 3-year average increase to
3 the Company's accrued fiscal year 2022 insurance expense to arrive at the forecasted fiscal
4 year 2023 expense amount, as I did for I&E Witness Wilson. The Commission should
5 otherwise reject Mr. Smith's adjustment and accept the Company's revised insurance
6 expense claims for the FTY and FPFTY which have been updated to reflect actual expenses
7 for fiscal year 2022.

8 **Q. OCA Witness Smith at page 38 of OCA Statement No. 1 recommends an increase to**
9 **Purchased Power Expense of \$96,312, due to increase to water sales. Do you agree?**

10 A. No. This adjustment is tied to Mr. Smith's acceptance of only a portion of the COVID
11 usage adjustment. AP Witness Heppenstall in her rebuttal on page 19 - 20 discusses the
12 COVID usage adjustment and rejects Mr. Smith's water sales adjustment; accordingly, I
13 reject his increase to Purchased Power Expense.

14 **Q. OCA Witness Smith at page 38 of OCA Statement No. 1 recommends an increase to**
15 **Chemicals Expense (Water) of \$66,787, due to increase to water sales. Do you agree?**

16 No. This adjustment is tied to Mr. Smith's acceptance of only a portion of the COVID
17 usage adjustment. For the same reasons that I reject Mr. Smith's increase to Purchased
18 Power Expense, I also reject his increase to Chemicals Expense (Water).

20 IV. CONCLUSION

21 **Q. Does that conclude your rebuttal testimony at this time?**

22 A. Yes, it does, but I reserve the right to supplement my rebuttal testimony as needed during
23 this proceeding.