

Byron L. Goldstein

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2022 MAR -2 AM 10:45

PA P.U.C.
SECRETARY'S BUREAU

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE: Byron Goldstein v. PECO Energy Company
Docket No. C-2022-3030777

Dear Ms. Chiavetta,

This is a follow-up to the filing by PECO and its attorney, Khadijah Scott, Esquire as to why my formal complaint should not be dismissed.

It is PECO's contention that the complaint should be dismissed because, in their view, "adequate notice" was given of their rate increase with the opportunity for customer input and complaints.

I respond to their response on two levels:

1. That there was not adequate notice of the rate increase to allow customer input and complaint filing to the PUC
2. That the rate increase was and is irresponsible and outrageous

PECO bases their view that the notice was adequate based on two exhibits in their response filing.

That their response to the complaint is inadequate is based on two factors:

1. They provide a notice in their Exhibit 3 published in the *Times Herald*. Proof that the notice there is inadequate is based on its extremely limited circulation – on its website it indicates that its circulation is only 9,563. Compare that to the *Philadelphia Inquirer* circulation of 193,497 daily and 265,181 Sundays based on its September 2020 circulation statistics.

As an Exelon shareholder – which I am – I am pleased that the company was attempting to save costs by providing notice in such a limited-circulation and notably much less expensive newspaper. But as a customer, I am dismayed that they selected to provide an exhibit of a notice in such a limited-circulation newspaper – which, most customers in their service area do not receive.

They provide in Exhibit 2 a notice, labelled as
PECO 1020 07EXE115317

purported to be mailed to customers with their monthly statement providing notice of the proposed rate increase and a method to file a complaint with the PUC.

I contend that such a notice, purported to be mailed with monthly statements, is inadequate notice based on my experiences with PECO's mailed statements and inserts.

On several occasions, I did not receive a mailed monthly statement from PECO (where such a notice insert would be received by a customer) although I have been and continue to be signed up for mailed monthly statements. I cannot say whether the "missing" statements are the fault of PECO or the US Postal System, which has been found to be not as reliable as in previous years. I support this with an attached/enclosed copy of a statement I had to retrieve and print on my own from PECO's website when I did not receive a mailed statement from PECO. This is not an unusual occurrence.

So the purported notice in Exhibit 2 as mailed as an inserts and possibly not received by many PECO customers is not adequate notice.

If you examine the "testimony" received on the rate increase you will notice that the majority of testimonies were provided by PECO employees or people related to PECO's business – further evidence that the notice of rate increase was not adequate since there was extremely limited customer testimonies:

PECO Statement No. 1: Direct Testimony of Ron Bradley
PECO Statement No. 2: Direct Testimony of Robert J. Stefani
PECO Statement No. 3: Direct Testimony of Michael J. Trzaska
PECO Statement No. 4: Direct Testimony of Caroline Fulginiti
PECO Statement No. 5: Direct Testimony of Paul R. Moul
PECO Statement No. 6: Direct Testimony of Jiang Ding
PECO Statement No. 7: Direct Testimony of Joseph A. Bisti
PECO Statement No. 8: Direct Testimony of Richard A. Schlesinger
PECO Statement No. 9: Direct Testimony of Doreen L. Masalta

I contend that the PUC should re-review retrospectively the rate increase that resulted in such an incredible and irresponsible increase in costs to customers based on the limited and inadequate notice provided by PECO of the proposed rate increase.

But in a larger sense, notice or no notice, the 47% natural rate increase is irresponsible and outrageous and definitely needs to be re-examined and acted on by the PA PUC.

If it is the contention of PECO that natural gas costs to them have increased – but unproven by PECO's response of a 47% increase of costs to customers -- then as a responsible utility they should reduce other costs charged to customers so the overall cost increase is not as outrageous as it has resulted. If this means that their overall profit and return to shareholders is decreased, so be it – I reiterate that I am an Exelon shareholder as well as a customer. Perhaps PECO/Exelon can reduce other operating and administrative costs to provide an adequate return to shareholders while being responsible to its customers and not increasing costs by an outrageous and irresponsible 47%.

I certainly have to wonder why and what effect Exelon's spinning off the supply end of energy to Constellation will have on customers. Is this merely a way to divert attention and responsibility for costs of supply? I am certainly interested in the PUC's view of this tactic.

In review, I believe it is incumbent on the PUC to re-review retro-actively PECO's natural gas rate increase in view of PECO's limited notice given to customers at the time as well as the outrageous increase in costs it represented.

Sincerely,

A handwritten signature in cursive script, reading "Byron L. Goldstein".

Byron L. Goldstein

cc: Amy Botak via email to PECO
Andrew Maykuth, *Philadelphia Inquirer*

Attachment: An example of a PECO monthly statement not received via US mail and which I had to retrieve and print – and thus could not include an insert notice if one had been intended.

Had to retrieve from PECO website
Not received by US MAIL



Name: BYRON GOLDSTEIN
Account Number: 54897-00307
Phone Number: 215-884-5475
Service Address: 2365 Geneva Av, Glenside

Emergency and Repair

800-841-4141

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

Billing Summary

Bill Date 07/16/2021
Thank you for your payment of \$121.17 on 07/08/2021

Current Period Charges

Electric	\$112.35
Gas	\$22.31
Total New Charges	\$134.66

Total Amount Due on 08/09/2021 \$134.66

General Information

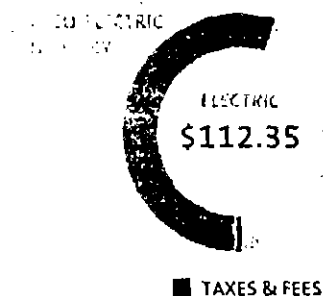
Next scheduled meter reading: 08/18/2021

1-800-494-4000

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

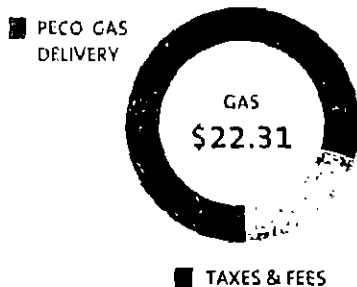
peco.com/service

Customer Self Service - Manage Your Account 24/7
Start, stop and move your service



TAXES & FEES

PECO
2301 Market Street
Philadelphia, PA 19103
800-494-4000



TAXES & FEES

PECO GAS DELIVERY
PECO
2301 Market Street
Philadelphia, PA 19103
800-494-4000

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-494-4000

Return only this portion with your check made payable to PECO. Please write your account number on your check.



2301 Market Street
Philadelphia, PA 19103-1380

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

0014407 01 AV 0.395 **AUTO TB D 8839 19038-421565 -C01-B1-P14421-1 2 4 6 B

BYRON GOLDSTEIN
2365 GENEVA AVE
GLENSIDE, PA 19038-4215

- ☐ Enroll in Automatic Payment. Complete form on reverse side.
- ☐ Pledge a donation to MEAF. Complete form on reverse side.

Account # 54897-00307

877-432-9384

Pay by phone, a convenience fee will apply.

Automatic Payment Deducted on
08/09/2021

\$134.66

Payment Amount \$

PECO - Payment Processing
PO Box 37629
Philadelphia, PA 19101-0629

548970030701001346612210134660



**BYRON
GOLDSTEIN**

Marketing/Communications



Byron L. Goldstein
2365 Geneva Ave.
Glenside, PA 19038

PHILADELPHIA PA 190

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