

PPL Exceptions F-2021-3027092

From: trish wasserman (jandtwasserman@yahoo.com)

To: jandtwasserman@yahoo.com

Date: Friday, April 8, 2022, 07:31 AM EDT

To all concerned,

I wish to appeal this decision and dispute the amount owed.

1- PPL did not present all phone calls that were made by Patricia Wasserman to get an accurate bill that reflects what these charges are for. PPL has only provided various amounts with no explanations specifically the charge of 3477.87 On 6/15/20. All amounts are listed only as transfer debit.

According to Pennsylvania Utility commission customers have a right to receive an accurate timely clear and concise bill. I have been trying to obtain one for years all the while more late charges are being added to the amounts due.

PPL reports that I was not charged for any amounts after my account was closed but without accurate billing there is No way I am able to prove that I am not being charged for other peoples usage.

#2- I NEVER requested or agreed to a payment arrangement with PPL for these charges because I dispute the charges. In the decision it is noted that I agreed to a payment arrangement and I had not. EVER!!!!!! I am not sure how the record could show that I agreed to a payment arrangement. The amounts that were paid were for services at the new account. I never requested or agreed to a payment arrangement.

#3- PPL has delayed billing me at my new address for months and I think it proves they billed me for the time that the account was in Sheila's son's name and until they completed the process those charges were billed to my account as my charges had been billed to my landlord owner of 427 Morwood road until the transfer of accounts was complete.

#4- any amounts that were paid to PPL has been for usage at 427 Morwood Rd address and not 1 cent was to be applied toward the disputed amounts.

My UC compensation is 538.00 not 546 which is reported in the decision.

Phone records should validate that I have made every effort to have the account closed and a bill for accurate charges. PPL does not mention all of the times that I have tried to get a resolution to this matter.

I request that without an itemized bill that shows what these charges are for the amounts should be dropped from what is owed.

I am not an attorney and cannot afford to pay for 4 one3 so I hope that this is in proper format.

Thank you,

Patricia Wasserman