

FRANK D. KITZMILLER

1041 PRESTON RD

LANCASTER, PA 17601

April 7, 2022

Rosemary Chiavetta, Secretary

Pennsylvania Public Utility Commission

Commonwealth Keystone Building

400 North Street

Harrisburg, PA 17120

RE: Pa Public Utility Commission v. City of Lancaster – Water Department

DOCKET NO. R-2021-3026682

Dear Secretary Chiavetta:

Please be advised that Frank D. Kitzmiller has filed the Statement of Support of Settlement Petition of Frank D. Kitzmiller in the above captioned proceeding.

As evidenced by the enclosed Certificate of Service, all known parties will be served, as indicated.

If you have any questions, please contact me at (717) 569-0132 or email dkitz@comcast.net.

Sincerely,

Frank D. Kitzmiller, Complainant

/s/ Frank D. Kitzmiller

Cc: Certificate of Service

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Pennsylvania Public Utility Commission :
 :
 v. : Docket No. R-2021-3026682
 :
 City of Lancaster - Water Department :

CERTIFICATE OF SERVICE

I hereby certify that true and correct copies of the foregoing have been served via email upon the following persons, in accordance with the requirements of 52 Pa Code P 1.54 (relating to service by a participant).

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/s/ Frank D. Kitzmiller
Frank D. Kitzmiller, Complainant
1041 Preston Rd, Lancaster Pa 17601
dkitz@comcast.net

Dated: April 7, 2022

BEFORE THE

PENNSYLVANIA PUBLIC UTILITY COMMISSION

PENNSYLVANIA PUBLIC UTILITY	:	DOCKET Nos. R-2021-3026682
COMMISSION	:	C-2021-3019161
	:	C-2021-3019100
	:	C-2021-3029126

V

THE CITY OF LANCASTER
BUREAU OF WATER

STATEMENT IN SUPPORT OF SETTLEMENT PETITION

ON BEHALF OF

FRANK D. KITZMILLER

Frank D. Kitzmiller, a residential customer of the City of Lancaster-Bureau of Water (Lancaster Water)

since 1988 has examined the terms and conditions of the Joint Petition of Settlement and concluded

that they will be in the public interest. Accordingly, Frank D. Kitzmiller respectfully requests that

Administrative Law Judge Heep recommend and the Pennsylvania Public Utility Commission (PUC)

approve this Petition without any modification as being in the public interest.

On October 1, 2021, Lancaster Water filed a request for a rate increase seeking additional revenues of

\$4,024,593 which was described as a 21.2% increase for residential customers having a 5/8" water

meter and using 13,600 gallons per quarter. What was not mentioned was that the increase resulted

from a 64.0% increase in the fixed "customer charge" and just a 9.65% increase in the "consumption

charge". It appears that this increase benefits the large industrial and commercial users and the sale for

resale users such as other water utilities and municipal corporations. It provides no benefits for

residential consumers who conserve their water usage.

However, the main reason I filed my formal complaint was to inform the PUC and customers like myself

about the impact of the Lancaster Water billing practice of calculating the fixed customer charge portion

of the water bill based on the size of the customer service line and not on the size of the water meter

provided by Lancaster Water to render adequate service. This practice was confirmed by Lancaster

Water's use of "Inside City" water rates beginning in January, 2020, which are not subject to the PUC

jurisdiction and are based solely on the size of the customer service line, being used as the requested

tariff rates of this rate case.

During the rate case, the Office of Consumer Advocate's expert witness Mr. Mierzwa stated that Mr.

Kitzmilller was not being properly billed by the Lancaster Water using the customer service line as the

basis of the billing. As a result of this information, the Joint Petitioners were able to agree that a change

in the tariff rate for customers having $\frac{3}{4}$ " sized water meters with 1" size customer service lines should

be made to bill such customers at a rate between the $\frac{3}{4}$ " and 1" meter rates and such rate was included

in the Settlement.

I was impressed by the energy displayed by the parties to this rate case to finish their reviews of the

many complicated documents and arrive at a settlement on a timely basis. All of the parties who I had

contact with were very helpful in answering my questions relating to the procedures used to file the required documents in a timely manner.

I cannot say enough about the efforts of the Office of Consumer Advocate to bring my and about 4,600

other customers' billing issue before the Joint Petitioners and have it resolved to the best of their abilities during the settlement procedure.

CONCLUSION

By adding my signature below, I am indicating that I have read the terms of the Joint Petition for Settlement and wish to join in the Settlement. I am willing to allow the terms of the Settlement to resolve my Formal Complaint in this matter if the Public Utility Commission approves the Settlement without modifications.

Frank D. Kitzmiller

/s/ Frank D. Kitzmiller

Date: March 21, 2022

1041 Preston Rd

Lancaster, PA 17601

Docket No. C-2021-3029426

