



April 14, 2022

CERTIFIED

Jennedy S. Johnson
Assistant General Counsel
PECO Energy Company
2301 Market Street / S23-1
Philadelphia, PA 19103

RE: Petition for Auto-Enroll Residential Customers in Outage Notifications
Docket No. P-2022-3031585

Dear Attorney Johnson:

On March 24, 2022, the Public Utility Commission accepted PECO Energy Company's (PECO) petition to Auto-Enroll Residential Customers in Outage Notifications. In order for us to complete our analysis of your petition, the Commission requires answers to the attached questions.

Please be advised that you are directed to forward the requested information to the Commission within **30** days from the date of this letter. Failure to respond may result in the petition being denied.

Please forward the information to the Secretary of the Commission at the address listed below. When submitting documents, all documents requiring notary stamps must have original signatures. Please note that some responses may be e-filed to your case, <http://www.puc.pa.gov/efiling/default.aspx>. A list of document types allowed to be e-filed can be found at <http://www.puc.pa.gov/efiling/DocTypes.aspx>.

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility
Commission
400 North Street
Harrisburg, PA 17120

Your answers should be verified per 52 Pa. Code § 1.36. Accordingly, you must provide the following statement with your responses:

I, _____, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I

expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

In addition, to expedite completion of the petition, please also e-mail the information to Joseph P. Cardinale, Jr. (Joe), jcardinale@pa.gov. Please also direct any questions to Joe, at jcardinale@pa.gov (preferred) or (717) 787-5558.

Sincerely,

A handwritten signature in black ink, appearing to read "Rosemary Chiavetta". The signature is written in a cursive style with a large initial "R".

Rosemary Chiavetta
Secretary

Enclosure

Data Request
Petition of PECO Energy Company, P-2022-3031585
Petition to Auto-Enroll Residential Customers in Outage Notifications

PECO Energy Company's (PECO) responses to the following questions and requests are required for the Pennsylvania Public Utility Commission (Commission) to determine whether authorizing auto-enrollment for outage notifications is permissible under the Pennsylvania Public Utility Code, 66 Pa.C.S. §§ 101-3316, and the Commission's regulations, 52 Pa. Code §§ 1.1-121.8.

1. Does PECO require residential gas and electric customers to provide a cell phone number and/or an email address?
2. PECO notes in Paragraph 7 of the Petition that customers "who have not previously opted out of SMS/text messages" and "who have not previously opted out of voice calls" will be auto-enrolled in outage notification alerts. Does PECO require residential gas and electric customers to initially "opt in" to receiving communication through the methods the residential gas and electric customer provides when they enrolled in PECO's service?
3. Does PECO notify residential gas and electric customers providing their cell phone number and/or email address that PECO will use these methods for communication?
4. If a residential gas and electric customer provides PECO with a cell phone number, does the residential gas and electric customer agree to receive SMS/text messages? Is there express language on PECO's forms or agreements that providing a cell phone number operates as an agreement to accept SMS/text messages from PECO?
5. Is PECO seeking to apply auto-enrollment to both residential gas and electric customers if the Commission approves PECO's petition for auto-enrollment?