

DOCKET NO. C-2021-3029696
HEARING DATE: March 31, 2022

Respondent's Exhibits

1 Statement of Account for Teleford Road Account

2 Payment Agreement History

3 BCS Decision Case No. 003803256

EXHIBIT 1

C-2021-3029696

03-31-22

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	Account Number: 9404603022			Service Address:			Current Bill: \$111.00			Account Balance: \$3,209.54								
2	Account Name: ARVIS BEARD			4209 TELFORD RD			Billed Prior: \$3,024.76											
3	Account Status: ACTIVE			PHILADELPHIA, PA 19154			Amount Req: \$3,135.76											
4	Meter Bill Group: 6																	
5				Mail To:			Deferred Budget Credit Amount: \$73.78			Rates:								
6				ARVIS BEARD			Deposit Requested: \$270.00			ELECTRIC RESIDENTIAL SERVICE								
7				4209 TELFORD RD			Deposit On-Hand: \$0.00											
8				PHILADELPHIA, PA 19154			CAP Pre-program Arrears: \$0.00											
9							Payment Agreement Balance: \$0.00											
10																		
11																		
12	Account Transaction Activity																	

	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
14	10/31/2019	TRANSFER DEBIT								\$537.90							
15	11/01/2019	CONNECTION CHARGE - STANDARD								\$6.00							
16	11/01/2019	ELECTRIC SERVICE		10/19/2019-11/01/2019	73484	ACTUAL	119801336	205		\$32.18	\$70.20	\$640.88	\$711.08	12/04/2019	\$711.08	75	\$0.00
17	11/27/2019	End of Month Balance													\$711.08		
18	12/04/2019	BUDGET BILLING								\$129.00							
19	12/04/2019	DEPOSIT								\$67.50							
20	12/04/2019	ELECTRIC SERVICE		11/01/2019-12/04/2019	74271	ACTUAL	119801336	787		\$115.90	\$0.00	\$907.58	\$907.58	01/06/2020	\$894.48	722	-\$13.10
21	12/04/2019	BUDGET BILLING								\$129.00							
22	12/04/2019	DEPOSIT								\$67.50							
23	12/04/2019	ELECTRIC SERVICE		11/01/2019-12/04/2019	74271	ACTUAL	119801336	787		\$115.90	\$0.00	\$907.58	\$907.58	01/06/2020	\$894.48	722	-\$13.10
24	12/31/2019	End of Month Balance													\$894.48		
25	01/07/2020	BUDGET BILLING								\$129.00							
26	01/07/2020	DEPOSIT								\$67.50							
27	01/07/2020	ELECTRIC SERVICE		12/04/2019-01/07/2020	74934	ACTUAL	119801336	663		\$97.87	\$907.58	\$196.50	\$1,104.08	02/07/2020	\$1,059.85	865	-\$44.23
28	01/14/2020	LATE PAYMENT CHARGE								\$15.62							
29	01/31/2020	End of Month Balance													\$1,075.47		
30	02/06/2020	BUDGET BILLING								\$129.00							
31	02/06/2020	ELECTRIC SERVICE		01/07/2020-02/06/2020	75466	ACTUAL	119801336	532		\$80.42	\$923.20	\$325.50	\$1,248.70	03/09/2020	\$1,155.89	761	-\$92.81
32	02/28/2020	End of Month Balance													\$1,155.89		
33	03/06/2020	BUDGET BILLING								\$129.00							
34	03/06/2020	ELECTRIC SERVICE		02/06/2020-03/06/2020	75963	ACTUAL	119801336	497		\$75.08	\$1,104.08	\$273.62	\$1,377.70	04/08/2020	\$1,230.97	689	-\$146.73
35	03/31/2020	End of Month Balance													\$1,230.97		
36	04/06/2020	BUDGET BILLING								\$101.00							
37	04/06/2020	ELECTRIC SERVICE		03/06/2020-04/06/2020	76423	ACTUAL	119801336	460		\$70.25	\$1,248.70	\$230.00	\$1,478.70	05/07/2020	\$1,301.22	488	-\$177.48
38	04/30/2020	End of Month Balance													\$1,301.22		
39	05/05/2020	BUDGET BILLING								\$101.00							
40	05/05/2020	ELECTRIC SERVICE		04/06/2020-05/05/2020	76863	ACTUAL	119801336	440		\$67.64	\$1,377.70	\$202.00	\$1,579.70	06/05/2020	\$1,368.86	338	-\$210.84
41	05/29/2020	End of Month Balance													\$1,469.86		
42	06/04/2020	BUDGET BILLING								\$101.00							
43	06/04/2020	ELECTRIC SERVICE		05/05/2020-06/04/2020	77351	ACTUAL	119801336	488		\$73.49	\$1,478.70	\$202.00	\$1,680.70	07/06/2020	\$1,442.35	100	-\$238.35
44	06/30/2020	End of Month Balance													\$1,442.35		
45	07/06/2020	BUDGET BILLING								\$101.00							
46	07/06/2020	ELECTRIC SERVICE		06/04/2020-07/06/2020	77990	ACTUAL	119801336	639		\$92.92	\$1,579.70	\$202.00	\$1,781.70	08/06/2020	\$1,535.27		-\$246.43
47	07/31/2020	End of Month Balance													\$1,535.27		
48	08/04/2020	BUDGET BILLING								\$77.00							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt	
49	08/04/2020	ELECTRIC SERVICE		07/06/2020-08/04/2020	79194	ACTUAL	119801336	1204		\$166.25	\$1,680.70	\$178.00	\$1,858.70	09/04/2020	\$1,701.52		-\$157.18	
50	08/31/2020	End of Month Balance													\$1,701.52			
51	09/02/2020	BUDGET BILLING								\$77.00								
52	09/02/2020	ELECTRIC SERVICE		08/04/2020-09/02/2020	80290	ACTUAL	119801336	1096		\$151.81	\$1,781.70	\$154.00	\$1,935.70	10/05/2020	\$1,853.33		-\$82.37	
53	09/30/2020	End of Month Balance													\$1,853.33			
54	10/02/2020	BUDGET BILLING								\$77.00								
55	10/02/2020	ELECTRIC SERVICE		09/02/2020-10/02/2020	80986	ACTUAL	119801336	696		\$100.08	\$1,858.70	\$154.00	\$2,012.70	11/04/2020	\$1,953.41		-\$59.29	
56	10/30/2020	End of Month Balance													\$1,953.41			
57	11/03/2020	BUDGET BILLING								\$77.00								
58	11/03/2020	ELECTRIC SERVICE		10/02/2020-11/03/2020	81646	ACTUAL	119801336	660		\$95.41	\$1,935.70	\$154.00	\$2,089.70	12/04/2020	\$2,048.82	215	-\$40.88	
59	11/30/2020	End of Month Balance													\$2,048.82			
60	12/04/2020	BUDGET BILLING								\$96.00								
61	12/04/2020	ELECTRIC SERVICE		11/03/2020-12/04/2020	82507	ACTUAL	119801336	861		\$121.98	\$2,012.70	\$173.00	\$2,185.70	01/06/2021	\$2,170.80	422	-\$14.90	
62	12/31/2020	End of Month Balance													\$2,170.80			
63	01/07/2021	BUDGET BILLING								\$96.00								
64	01/07/2021	ELECTRIC SERVICE		12/04/2020-01/07/2021	83492	ACTUAL	119801336	985		\$138.05	\$2,185.70	\$96.00	\$2,281.70	02/08/2021	\$2,308.85	889	\$27.15	
65	01/29/2021	End of Month Balance													\$2,308.85			
66	02/05/2021	BUDGET BILLING								\$96.00								
67	02/05/2021	ELECTRIC SERVICE		01/07/2021-02/05/2021	84276	ACTUAL	119801336	784		\$112.37	\$2,185.70	\$192.00	\$2,377.70	03/10/2021	\$2,421.22	880	\$43.52	
68	02/15/2021		PAYMENT AGREEMENT(new)							-\$1,915.70								
69	02/26/2021	End of Month Balance													\$2,517.22			
70	03/05/2021		PAYMENT							-\$40.00								
71	03/08/2021	BUDGET BILLING								\$96.00								
72	03/08/2021	DEFERRED PAYMENT AGREEMENT								\$79.82								
73	03/08/2021	ELECTRIC SERVICE		02/05/2021-03/08/2021	85216	ACTUAL	119801336	940		\$131.24	\$326.00	\$271.82	\$597.82	04/08/2021	\$676.58	922	\$78.76	
74	03/31/2021	End of Month Balance													\$2,512.46			
75	04/06/2021	BUDGET BILLING								\$117.00								
76	04/06/2021	DEFERRED PAYMENT AGREEMENT								\$79.82								
77	04/06/2021	ELECTRIC SERVICE		03/08/2021-04/06/2021	85952	ACTUAL	119801336	736		\$105.15	\$422.00	\$372.64	\$794.64	05/07/2021	\$861.55	444	\$66.91	
78	04/16/2021		PAYMENT							-\$50.00								
79	04/30/2021	End of Month Balance													\$2,567.61			
80	05/04/2021		PAYMENT							-\$50.00								
81	05/05/2021	BUDGET BILLING								\$117.00								
82	05/05/2021	DEFERRED PAYMENT AGREEMENT								\$79.82								
83	05/05/2021	ELECTRIC SERVICE		04/06/2021-05/05/2021	86597	ACTUAL	119801336	645		\$93.43	\$497.82	\$393.64	\$891.46	06/07/2021	\$934.80	200	\$43.34	
84	05/12/2021	BILL OUT DPA								\$1,676.24								
85	05/28/2021	End of Month Balance													\$2,611.04			
86	06/04/2021	BUDGET BILLING								\$117.00								
87	06/04/2021	ELECTRIC SERVICE		05/05/2021-06/04/2021	87168	ACTUAL	119801336	571		\$84.15	\$2,450.70	\$234.00	\$2,684.70	07/07/2021	\$2,695.19	26	\$10.49	
88	06/07/2021		MISC CREDIT							-\$3.00								
89	06/07/2021		PAYMENT							-\$50.00								
90	06/30/2021	End of Month Balance													\$2,642.19			
91	07/06/2021	BUDGET BILLING								\$117.00								
92	07/06/2021	ELECTRIC SERVICE		06/04/2021-07/06/2021	87848	ACTUAL	119801336	680		\$97.90	\$2,514.70	\$234.00	\$2,748.70	08/06/2021	\$2,740.09		-\$8.61	
93	07/13/2021		MISC CREDIT							-\$1.50								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt	
94	07/30/2021	End of Month Balance													\$2,738.59			
95	08/04/2021	BUDGET BILLING								\$117.00								
96	08/04/2021	ELECTRIC SERVICE		07/06/2021-08/04/2021	88783	ACTUAL	119801336	935		\$130.82	\$2,630.20	\$234.00	\$2,864.20	09/07/2021	\$2,869.41		\$5.21	
97	08/11/2021	LATE PAYMENT CHARGE								\$11.76								
98	08/19/2021		PAYMENT AGREEMENT(new)							-\$2,605.96								
99	08/31/2021	End of Month Balance													\$2,881.17			
100	09/02/2021	BUDGET BILLING								\$117.00								
101	09/02/2021	DEFERRED PAYMENT AGREEMENT								\$108.58								
102	09/02/2021	ELECTRIC SERVICE		08/04/2021-09/02/2021	89975	ACTUAL	119801336	1192		\$166.31	\$270.00	\$225.58	\$495.58	10/04/2021	\$550.10		\$54.52	
103	09/30/2021	End of Month Balance													\$3,047.48			
104	10/04/2021	BUDGET BILLING								\$117.00								
105	10/04/2021	DEFERRED PAYMENT AGREEMENT								\$108.58								
106	10/04/2021	ELECTRIC SERVICE		09/02/2021-10/04/2021	90563	ACTUAL	119801336	588		\$87.36	\$270.00	\$451.16	\$721.16	11/04/2021	\$746.04		\$24.88	
107	10/29/2021	End of Month Balance													\$3,134.84			
108	11/02/2021	BUDGET BILLING								\$117.00								
109	11/02/2021	DEFERRED PAYMENT AGREEMENT								\$108.58								
110	11/02/2021	ELECTRIC SERVICE		10/04/2021-11/02/2021	91062	ACTUAL	119801336	499		\$75.67	\$495.58	\$451.16	\$946.74	12/03/2021	\$930.29	52	-\$16.45	
111	11/09/2021	BILL OUT DPA								\$2,280.22								
112	11/11/2021	LATE PAYMENT CHARGE								\$16.80								
113	11/30/2021	End of Month Balance													\$3,227.31			
114	12/03/2021	BUDGET BILLING									\$111.00							
115	12/03/2021	ELECTRIC SERVICE		11/02/2021-12/03/2021	91734	ACTUAL	119801336	672		\$100.96	\$3,126.76	\$228.00	\$3,354.76	01/05/2022	\$3,328.27	565	-\$26.49	
116	12/10/2021		LIHEAP							-\$500.00								
117	12/30/2021	End of Month Balance													\$2,828.27			
118	01/06/2022	BUDGET BILLING								\$111.00								
119	01/06/2022	ELECTRIC SERVICE		12/03/2021-01/06/2022	92735	ACTUAL	119801336	1001		\$146.12	\$2,854.76	\$111.00	\$2,965.76	02/07/2022	\$2,974.39	687	\$8.63	
120	02/07/2022	BUDGET BILLING								\$111.00								
121	02/07/2022	ELECTRIC SERVICE		01/06/2022-02/07/2022	93707	ACTUAL	119801336	972		\$150.59	\$2,854.76	\$222.00	\$3,076.76	03/10/2022	\$3,124.98	1062	\$48.22	
122	03/04/2022		PAYMENT							-\$52.00								
123	03/08/2022	BUDGET BILLING								\$111.00								
124	03/08/2022	ELECTRIC SERVICE		02/07/2022-03/08/2022	94579	ACTUAL	119801336	872		\$136.56	\$2,913.76	\$222.00	\$3,135.76	04/08/2022	\$3,209.54	643	\$73.78	
125																		
126																		
127																		
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134																		
135																		
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EXHIBIT 2

C-2021-3029696

03-31-22

PAYMENT AGREEMENT HISTORY

NAME: ARVIS BEARD

ADDRESS: 4209 TELFORD RD PHILADELPHIA PA 19154

ACCOUNT : 94046-03022

DOCKET: C-2021-3029696

<u>DATE</u>	<u>TYPE</u>	<u>BALANCE</u>	<u>INSTALLMENTS</u>	<u>STATUS</u>
02/15/21	PAR(LVL 1) (\$700 mthly SSI/1 adult)	\$1,915.70	\$79.82	DEFAULTED
08/19/21	PAR(LVL 1) (\$764 mthly SSI/1 adult)	\$2,605.96	\$108.58	DEFAULTED

Maintain Financial Statement History for Account 94046-03022

Statement Edit Help

Date Taken	Total Monthly Income	FPL	Income Level	Cap Rate Eligible	Date Verified	Taken By
03/07/22	850.00	75.00	1	Y	11	C985887

View Financial Statement Details for Account 94046-03022

Edit Help

Statement Summary

Total Monthly Gross: \$850.00 Adults: 1 Children: SSN Not Matched Lett

Percentage Income Change: 13% Significant Life Event: [dropdown]

Statement Detail

Name: [dropdown] Type of Income: [dropdown] Total Monthly Income: \$0.00

Social Security Number

Current: [dropdown] New: -- Gender: [dropdown] Age: [dropdown] Rate Payer

Name	Rate Payer	Social Security Number	Age	Gender	Total Monthly Income	Type of Income
ARVIS BEARD	Y	***-**-8013	65	Female	850.00	Soc. Sec. Supplemental Incon

EXHIBIT 3

C-2021-3029696

03-31-22



March 17, 2022

BCS Decision Report

BCS Case #: 003803256 **Open Date:** 2021-09-13
Customer Name: ARVIS BEARD
Service Address: 4209 TELFORD ROAD

PHILADELPHIA, PA 19154
BCS Bill Account #: 9404603022 **Previous Case #:**
Violation Type: NO **Chapter Type:**
Decision Type: W **Section / Rule:**
Investigator Name: DAMON WALTON

Decision Issued Date: 2021-10-08
Case Closed Date: 2021-10-08

Letter Description:
SHORT BLANK LETTER

Total Balance:	\$3047.48	Balance Date:	2021-09-14
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$117.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:
DISMISSAL LETTER ISSUED: CU HAS CAP ARREARS. CASE DISMISSED PER 1405C. BCS STRONGLY ENCOURAGES THE UTILITY TO WORK WITH THE CUSTOMER, REGARDLESS OF CAP ARREARS, AND EXPLORE ALL OPTIONS CONSISTENT WITH THE TERMS OF THE MARCH 11, 2021 ORDER TO PREVENT TERMINATION OF SERVICE OR ASSIST IN THE RESTORATION OF SERVICE.