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April 29, 2022

By Electronic Filing

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street – Second Floor North Harrisburg, PA 17120

RE: Community Utilities of Pennsylvania Inc. Water Division;

Docket No. R-2021-3025206

Community Utilities of Pennsylvania Inc. Wastewater Division;

Docket No. R-2021-3025207

COMMUNITY UTILITIES OF PENNSYLVANIA INC. WATER DIVISION COMPLIANCE FILING – LOW INCOME QUARTERLY UPDATE FOR FIRST QUARTER 2022

Dear Secretary Chiavetta:

Pursuant to the Commission-approved settlement at the above referenced docket, CUPA is submitting this quarterly report regarding its low income pilot program for water customers.

CUPA has had nine customers request participation in the program. However, CUPA is still in the process of implementing the low income pilot program because it is having issues securing a third party to administer the income evaluation and approval process portion of the program. CUPA initiated contacts with third party vendors within one month of Commission approval of the settlement. Over the past month, CUPA has been in discussion with Dollar-Energy and is making significant progress, but has not been able to finalize the process yet. CUPA will continue to work as expeditiously as possible to get the low income program approval process implemented.

CUPA notes that for any of the nine customers who have requested participation and who are found to be eligible for the program, CUPA will apply the low income rate retroactively to the customer's bill. CUPA will provide the required reporting for any retroactive application of the low income program in a future quarterly report.

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Thank you for your attention to this matter. If you have any questions, please feel free to contact me at (717) 236-1300.

Very truly yours,

/s/ Whitney E. Snyder

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Counsel for Community Utilities of Pennsylvania Inc.

WES/das Enclosures

cc: Per Certificate of Service

VERIFICATION

I, <u>J Bryce Mendenhall</u>, on behalf of <u>Community Utilities of Pennsylvania</u>, <u>Inc.</u> hereby state that the facts set forth in the foregoing document are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing in this matter. This verification is made subject to the penalties of 18 Pa.C.S. § 4904 relating to unsworn falsification to authorities.

J Bryce Mendenhall

President

Community Utilities of Pennsylvania, Inc.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

BY ELECTRONIC MAIL ONLY

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/s/ Whitney E. Snyder
Thomas J. Sniscak
Whitney E. Snyder
Bryce R. Beard

Dated this 29th day of April, 2022.