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| Logo  Description automatically generated | **COMMONWEALTH OF PENNSYLVANIA**  PENNSYLVANIA PUBLIC UTILITY COMMISSION  COMMONWEALTH KEYSTONE BUILDING  400 NORTH STREET  HARRISBURG, PENNSYLVANIA 17120 | **IN REPLY PLEASE REFER TO OUR FILE** |

Formal Complaint Docket #: C-2022-3032331

May 5, 2022

*Via e-mail only due to Emergency Order at M-2020-3019262*

SUSAN SIMMS MARSH, DEPUTY GENERAL COUNSEL

PENNSYLVANIA-AMERICAN WATER COMPANY

852 WESLEY DRIVE

MECHANICSBURG, PA 17055

Email: [susan.marsh@amwater.com](mailto:susan.marsh@amwater.com)

RE: PA PUC vs PENNSYLVANIA AMERICAN WATER COMPANY

Rate Case Docket #: R-2022-3031672

Dear Madam,

A Formal Complaint has been filed against Pennsylvania–American Water Company in the above-captioned matter before the Pennsylvania Public Utility Commission by the Office of Small Business Advocate.

This true and correct copy of the complaint has been filed of record with the Pennsylvania Public Utility Commission. Both the Pennsylvania Public Utility Code, 66 Pa. C.S. and the Commission’s regulations at 52 Pa. Code Section 1.53, requires the Commission to serve on each party named in a Formal Complaint a copy of the complaint.

Within ten (10) days from the above date of service, you may either satisfy or answer this complaint in accordance with the provisions of 52 Pa Code, §5.61(d).

When filing your answer to the Formal Complaint, **please reference the “Formal Complaint Docket Number” located in the upper-right hand corner of this Notice**.

Letter

Description automatically generated with low confidence Very Truly Yours,

Rosemary Chiavetta

Secretary

RC:AEL

(SEAL)

VIA EMAIL DUE TO EMERGENCY ORDER AT M-2020-3019262