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SECRETARY'S BUREAU

April 5, 2022

7303 Hiola Road
Philadelphia, PA 19128

Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Attention: Ms. Rosemary Chiavetta
Secretary

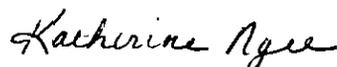
Re: Complaint Docket: F-2022-3031562

Dear Ms. Chiavetta:

This is to settle subject complaint. While we do not admit nor deny allegations, we do not have the time, energy, or legal muscle to prolong this issue. We just want to come to closure.

We do ask that whatever payment plan will result that it be scheduled for the longest possible term.

Yours truly,

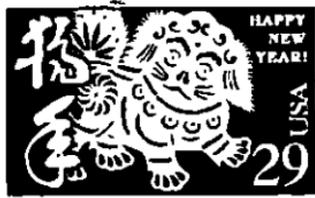


Katherine Ngee

cc: Graciela Christlieb, Esq.
Philadelphia Gas Works

PS: I realize every household is different, but in checking with several neighbors, what payments have been made over the years is very much in line with what they have paid. Some households had a higher number of occupants. Can PGW explain why our billing is so much higher? Look forward to your response. Thank you.

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