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TNC PA PUC Tariff No. 1

OFFICIAL FILED TARIFF

ZIPHAWK, INC.

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MAY 19 2022

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**Rates and Rules Governing Transportation Network Services Between
Points in the Commonwealth of Pennsylvania**

Description of the Authorized Rights:

To transport persons in transportation network service between points in Pennsylvania,
excluding service under the jurisdiction of the Philadelphia Parking Authority

Issued under authority of 66 Pa.C.S. Chapter 26

Issued By:

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RULES AND REGULATIONS

- 1.1 Passengers will request transportation through a mobile application (“App”) on their smartphones. Drivers may not solicit or accept street-hails.
- 1.2 When a driver responds to a request, the passenger will receive the vehicle type and a photo of the driver, along with an indication of the driver’s current location and estimated time of arrival.
- 1.3 Upon completion of a trip, an electric receipt will be transmitted to the passenger’s email address or smartphone App documenting the origination, destination, mileage and time estimated of the trip; the driver’s first name; and the total amount paid.

SCHEDULE OF RATES

- 2.1 Prices are calculated on the basis of the distance and/or time, and include a minimum base fare and other costs, which may include charges such as booking fees, delivery fees, tolls, airport surcharges, applicable taxes, and/or regulator and compliance costs.
- 2.2 Flat prices may be charged for trips.
- 2.3 In all situations, before booking the ride, the prospective passenger will be advised of the fare calculation method and an estimated price.
- 2.4 If the passenger’s route or destination changes during the trip, the price may change based on the rates above and other applicable taxes, tolls, charges, and adjustments.
- 2.5 No dynamic or surge pricing will be charged.
- 2.6 Cancellation fees, wait time, and cleaning fees may be applied as necessary with advance notice to the passenger.