

Ribeka S. Danhires  
Manager  
Rates & Regulatory Service

Via E-file

May 25, 2022

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor North  
P.O. Box 3265  
Harrisburg, PA 17120


**Re: Pennsylvania Public Utility Commission v. Columbia Gas  
of Pennsylvania, Inc.  
Docket No. R-2014-2407345**

Dear Ms. Chiavetta:

On October 23, 2014, the Pennsylvania Public Utility Commission (“Commission”) approved Columbia Gas of Pennsylvania, Inc.’s (“Columbia”) Pilot Rider New Area Service (“Rider NAS”) at Docket R-2014-2407345. Consistent with the Commission’s Order, enclosed is Columbia’s annual report for the period from January 1, 2021 through December 31, 2021. The enclosed annual report provides information relative to the number of customers that elected to use Rider NAS, the amount that Columbia has invested in the program, and the revenues received from these customers.

Questions regarding this filing may be directed to me via email at rdanhires@nisource.com, or by telephone at 724-420-6377.

Respectfully Submitted,



Ribeka S. Danhires  
Manager, Rates & Regulatory Service

Enclosures

Cc: Office of Consumer Advocate (w/enc.)  
Bureau of Investigation and Enforcement (w/enc.)  
Office of Small Business Advocate (w/enc.)

## Rider NAS - 2021 Annual Report

**(a). Investment per project including the economic model results and surcharge calculation details**

The Pilot New Area Service Rider expired in November 2018 and was not renewed. Therefore, new projects were not initiated using the Rider in 2021.

**(b). Total distance of NAS main installed**

Since the New Area Service Rider expired in November 2018, additional main line was not installed in 2021 under the Rider guidelines and financing.

**(c). Number of customers connected by project and number of subsequent connections to NAS extensions**

As of 12/31/2021, there have been a total of 95 residential customers connected. There were no new subsequent connections to existing NAS extensions in 2021.

**(d). NAS revenues received by principal and interest**

Revenue Type	Amount
Principal	\$4,639.42
Interest	\$9,870.13
Base Rate	\$42,314.27
<b>Total</b>	<b>\$56,823.82</b>

**(e). Annual NAS participant average use per customer**

Pilot Rider NAS average customer usage was 41.46 therms per month during 2021.

**(f). Average NAS participant investment cost per customer**

Please see part (a).

**(g). Direct program expenses**

The New Area Service Rider direct program expenses were \$0.00 in 2021.

However, other employees outside of the New Business team may have also worked on Rider NAS. Since these employees do not allocate their time to Rider NAS, the costs of their labor is not shown below.

**(h). Data on collections, including efforts for unpaid surcharge amounts**

As of December 31, 2021, there were sixteen accounts with a third party collection agency, no accounts pending assignment to a collection agency, and ten accounts with past due balances on their NASR payments.

The Company has been, and will continue, contacting these customers in arrears by telephone and mail in an effort to obtain the unpaid amounts.

The Company resumed collections efforts starting May 3, 2021, consistent with the Pennsylvania Public Utility Commission's Public Service Terminations Moratorium Order dated March 18, 2021 at Docket M-2020-3019244.

**(i). The number of applicants turned down for insufficient credit**

There were zero Pilot Rider NAS applicants turned down for insufficient credit in 2021.

**(j). Investment per project by rate class, including the economic model results and surcharge calculation details**

Pilot Rider NAS was only available to the residential rate class. Therefore, the response to subpart (j) is the same as subpart (a).

**(k). Total distance and cost of NAS project mains and service lines installed, by pipe diameter**

Please see part (a).

**(l). Number of customers originally and subsequently connected, by rate class**

Pilot Rider NAS was only available to the residential rate class. Please see part (c).

**(m). Annual load by rate class, segregated between customers initially and subsequently connected.**

NAS residential customers consumed approximately 47,268 therms between January and December of 2021.  
There were no subsequent connections to NAS during 2021.

**(n). Base rate and Rider NAS revenues received by NAS project by rate class, with Rider NAS revenues segregated between "principal" and "interest"**

Please see part (d) which reflects the base rate and revenues received by principal and interest for the residential rate class.

**(o). Direct Program Expenses**

Please see part (g).

**(p). Identify the number of projects evaluated for Pilot Rider NAS service that did not elect to go forward under Pilot Rider NAS.**

Since Pilot Rider NAS expired in November 2018, there were no projects evaluated in 2021. Please see part (a).