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May 26, 2022
Via Web Filing

Ms. Rosemary Chiavetta, Commission Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Bldg.
400 North Street 2nd Floor
Harrisburg, PA 17120

RE: GC Pivotal, LLC
Initial Tariffs – Telephone-Pa. P.U.C. No. 2 (Switched Access); Telephone-Pa. P.U.C. No. 3 (Local Exchange)
Docket A-2019-3013121

Dear Ms. Chiavetta:

Enclosed for filing please find the original copy of the above referenced initial tariffs submitted on behalf of GC Pivotal, LLC based upon the Order dated April 14, 2022 in the above mentioned docket number.

Also enclosed is a copy of Appendix A of the Order outlining certain revisions to the initial tariffs as required.

A flash drive containing a copy of this filing is also being sent to the Commission via overnight delivery.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas
Consultant

cc: Service List (Attached)
tms: PAI2201

Enclosures
ST/mp

GC Pivotal, LLC
Docket Nos. A-2019-3013121
Proposed tariffs for Competitive Local Exchange Carrier Service

The proposed tariffs contain certain deficiencies that must be addressed by the Applicant before the tariffs can be approved and the Certificates of Public Convenience issued. **The Applicant must submit a copy of this Appendix with its revised compliance tariffs. On that copy, please note the page/sheet of the compliance tariffs where the required revision is located for each item below.**

Tariff deficiencies noted – CLEC Local Tariff A-2019-3013121, Tariff No. 3

1. Correct the Title to read: - **Title Page**

COMPANY NAME
COMPETITIVE LOCAL EXCHANGE CARRIER
Regulations and Schedule of Charges

2. All Pages: Enter issued and effective dates as per ordering paragraph. – **All Pages**
3. All Pages: Need to add name of responsible person in footer. – **All Pages**
4. Various Pages: Revise Verizon’s legal Company names to read Verizon Pennsylvania LLC and Verizon North LLC. Verizon Pennsylvania LLC - **Preface, Pages 3 & 10; Section 3, Pages 3-78, 99; Section 7, Page 1; Verizon North LLC - Preface, Pages 3 & 10; Section 3, Pages 3, 4, 10, 21, 26, 27, 29, 30, 31, 33, 36, 40, 41, 45, 49, 50, 54, 55, 58, 60, 63, 66, 70, 79-84, 86, 87, 89, 90, 91, 92, 94, 95, 96, 97; Section 7, Page 1**
5. Various Pages: Change Embarq to read CenturyLink. – **Section 3, Pages 3, 6, 22, 26, 27, 27, 30, 33, 34, 37, 40, 41, 44, 45, 57, 72, 80, 81, 82, 83, 85-91, 96**
6. Liability: The limitations of liability tariff provisions should be generally consistent with the Commission’s relevant Policy Statement at 52 Pa. Code § 69.87 and the Commission Order under Docket No. M-00981209. – **Section 2, Page 5**
7. Check Sheet: Missing Page 10 under Preface Section. -**Preface, Page 1**
8. Missing: Statement that if bill is paid by the mail, the date of the postmark will be considered the date of payment as per 52 Pa Code § 53.84. – **Section 2, Page 27**
9. Missing: Statement of compliance with Chapter 64 in the Billing Standards, Residence Section of Tariff. – **Section 2, Page 51**
10. Missing: Statement that reads “must personally contact someone and they have 3 days from contacting the business to suspend or terminate “under Business Customer terminations/suspension of service section. – **Section 2, Page 4**
11. Preface, Pages 1-7: Remove asterisks. – **Preface, Pages 1-7**

12. Preface, Page 6: Missing Section 7 for pages 9, 10, and 11. - **Preface, Page 6**
13. Preface, Page 2: Under Section 2 missing page 51. - **Preface, Page 2**
14. Preface, Page 4: Under Section 3 missing pages 163-169. - **Preface, Page 4**
15. Preface, Page 5: Under Section 5, there are only 58 pages in the tariff. Need to remove Pages 59-66. - **Preface, Page 5**
16. Preface, Page 6: Under Section 7, there are only 16 pages in the Tariff. Need to remove Pages 17-25. - **Preface, Page 6**
17. Preface, Page 7: Under Section 16, there are only 34 pages in the Tariff. Need to remove Pages 35-39. - **Preface, Page 6**
18. Preface, Page 10: Remove yellow highlight from the text. - **Preface, Page 10**
19. Section 1, Pages 1-7 Definitions: Only include definitions of terms used in the tariff. Either remove the following or provide a reference to Commission staff as to where in this tariff these terms are used: "Account Codes," "Collocation," "Dedicated Inbound Calls," "Dedicated Outbound Calls," "Dial Pulse," "Direct Outward Dial," "Dual Tone Multi-Frequency," "Duplex Services," "In-Only," "Local Interconnection Trunking Service," "Minimum Point of Presence," "Shared Inbound Calls," "Shared Outbound Calls," "Tandem," and "Usage Based Charges." - **Section 1, Pages 1-7**
20. Section 2, Page 3 2.1.3 (D): Remove "legal fees and court costs." The Commission does not empower parties to collect their legal fees from other parties via the tariff. This must be dealt with in court proceedings or negotiations between the parties. - **Section 2, Page 3**
21. Section 2, Page 20 2.3.2: Remove "attorney fees." The Commission does not empower parties to collect their legal fees from other parties via the tariff. This must be dealt with in court proceedings or negotiations between the parties. - **Section 2, Page 20**
22. Section 2, Page 48 2.13.2: Need to change both surcharges to \$0.04. Need to change the date above the rates to August 1, 2021. - **Section 2, Page 48**
23. Section 14: Need to add that ICB rates are to be filed with the Commission upon request. - **Section 14, Page 1**
24. Section 16: Need to re-number after page 26. **Section 16, Pages 27-34**

Tariff deficiencies noted – CLEC Switched Access Tariff A-2019-3013121 No. 2

1. Correct the Title to read: - **Preface, Title page**

COMPANY NAME
COMPETITIVE LOCAL EXCHANGE CARRIER
SWITCHED ACCESS TARIFF
Regulations and Schedule of Charges

2. Add the following text to the Title Page after the above: - **Preface, Title page**

• The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania LLC Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North LLC Telephone Pa P.U.C. Nos. 1, 3, 5, and 6; United Telephone Company of Pennsylvania d/b/a CenturyLink P.U.C. No. 27, and Windstream Pennsylvania LLC. Pa. P.U.C. No.7.

3. All Pages: Enter issued and effective dates as per ordering paragraph. – **All Pages**

4. All Pages: Need to add name of responsible person in footer. – **All Pages**

5. Preface, Page 1 Check Sheet: Title Page listed twice, please remove one of them. - **Preface, Page 1**

6. Preface, Pages 1 and 2 Check Sheet: Remove the asterisks. - **Preface, Pages 1 and 2**

7. Section 1, Pages 2-8 Definitions: Only include definitions of terms used in the tariff. Either remove the following or provide a reference to Commission staff as to where in this tariff these terms are used: “Answer Supervision,” “Automatic Number Identification,” “Bps,” “CIC,” Customer Premise Equipment,” “DS3,” “Dual Tone Multifrequency,” “Equal Access,” “Host Office,” “N/A,” “OC-3,” “OC-12,” “OC-48,” “On-Hook,” “Originating Direction,” “PIC Authorization,” “Presubscription,” “Private Line,” “Special Access,” “Terminating Direction,” “VoIP Provider Partner,” and “VoIP Services.” - **Section 1, Pages 2-8 (Host Office – Section 1, Page 7)**

8. Section 2, Page 7 2.8.2: Remove “attorney fees.” The Commission does not empower parties to collect their legal fees from other parties via the tariff. This must be dealt with in court proceedings or negotiations between the parties. - **Section 2, Page 7**

9. Section 2, Page 37: The next page should be Page 38, but it is shown as Page 33. Need to change Page 33 to read Page 38. - **Section 2, Page 38**

10. Section 5: Missing Page 3. Page 3 is listed on Check Sheet. Either add a Page 3 or delete Page 3 from Check Sheet. – **Preface, Page 1**

11. Check Rates that they are updated as per PA PUC Order entered May 21, 2020, at Docket No. M-2012-2291824, which implements the Federal Communications Commission’s Order released on November 18, 2011. – **Section 3, Pages 17 & 18**

12. Liability: The limitations of liability tariff provisions should be generally consistent with the Commission's relevant Policy Statement at 52 Pa. Code § 69.87 and the Commission Order under Docket No. M-00981209. – **Section 2, Page 5**

SWITCHED ACCESS SERVICES TARIFF

GC PIVOTAL, LLC
COMPETITIVE LOCAL EXCHANGE CARRIER
SWITCHED ACCESS TARIFF
Regulations and Schedule of Charges

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania LLC Telephone PA. P.U.C Nos. 180A, 182, 182A, 185B and 185C; Verizon North LLC Telephone PA. P.U.C Nos. 1, 3, 5, and 6; United Telephone Company of Pennsylvania d/b/a Century Link P.U.C. No. 27, and Windstream Pennsylvania LLC. Pa. P.U.C. No.7.

The Company's Tariff is in concurrence with all applicable laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

SWITCHED ACCESS SERVICES TARIFF

LIST OF MODIFICATIONS

(This page will indicate the Supplement number and the changes made each time a tariff supplement is filed.)

 SWITCHED ACCESS SERVICES TARIFF

CHECK SHEET

The pages listed below of this tariff are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>
Preface	Title		2	13	Original
Preface	Modifications		2	14	Original
Preface – CS	1	Original	2	15	Original
Preface – CS	2	Original	2	16	Original
Preface – TOC	3	Original	2	17	Original
			2	18	Original
1	1	Original	2	19	Original
1	2	Original	2	20	Original
1	3	Original	2	21	Original
1	4	Original	2	22	Original
1	5	Original	2	23	Original
1	6	Original	2	24	Original
1	7	Original	2	25	Original
1	8	Original	2	26	Original
			2	27	Original
2	1	Original	2	28	Original
2	2	Original	2	29	Original
2	3	Original	2	30	Original
2	4	Original	2	31	Original
2	5	Original	2	32	Original
2	6	Original	2	33	Original
2	7	Original	2	34	Original
2	8	Original	2	35	Original
2	9	Original	2	36	Original
2	10	Original	2	37	Original
2	11	Original	2	38	Original
2	12	Original			

 SWITCHED ACCESS SERVICES TARIFF

CHECK SHEET, (CONT'D)

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>
3	1	Original	3	15	Original
3	2	Original	3	16	Original
3	3	Original	3	17	Original
3	4	Original	3	18	Original
3	5	Original	3	19	Original
3	6	Original			
3	7	Original	4	1	Original
3	8	Original			
3	9	Original	5	1	Original
3	10	Original	5	2	Original
3	11	Original			
3	12	Original			
3	13	Original	6	1	Original
3	14	Original	6	2	Original

* - Indicates new or revised page

 Issued: May 27, 2022

Issued by:

 Leslie Blair - Vice President, Tax
 7900 Tysons One Place, Suite #1450
 McLean, VA 22102

Effective: May 28, 2022

SWITCHED ACCESS SERVICES TARIFF

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Check Sheet

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Section 6 Special Contracts, Arrangements and Construction Section 6

SWITCHED ACCESS SERVICES TARIFF

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) To signify increased rates.
- (D) To signify decreased rates.
- (C) To signify all other changes.

TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Each page is numbered sequentially. However, a new page is occasionally added to the Tariff. When a new page is added between those already in effect, a decimal is added. For example, a new page added between page 15 and page 16 would be page 15.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Public Utility Commission. For example, the 4th Revised Page 15 Cancels the 3rd Revised Page 15.
- C. Paragraph Numbering Sequence - Each level of paragraph numbering herein is subservient to its next higher level as shown:

- 2
- 2.1
- 2.1.1
- 2.1.1.A
- 2.1.1.A.a

SWITCHED ACCESS SERVICES TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Access Code - Denotes a uniform code assigned by the Company to an individual Customer. The code has the form 101XXXX or 950-XXXX.

Access Line - An arrangement which connects the Customer's local exchange line to a Company designated switching center or point of presence.

Access Minutes - The increment for measuring usage of exchange facilities for the purpose of calculating chargeable usage.

Access Service Request (ASR) - The service order form used by access service Customers and the Company to the process of establishing, moving or rearranging access services provided by the Company.

Access Tandem - A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between End Offices and the Customer's Premises or Point of Presence.

Bit - The smallest unit of information in a binary system of notation.

Call - A Customer or End User attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the Serving Wire Center, End Office or Access Tandem Switch.

Casual Calling - Where access to the Company's network and the subsequent use of service by the Customer is initiated through the dialing of a toll-free number or Access Code. Casual Calling allows non-Pre-subscribed customers to utilize the services of the Company.

SWITCHED ACCESS SERVICES TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Central Office - The premises of the Company or another local exchange carrier containing one or more switches where Customer or End User station loops are terminated for purposes of interconnection to other station loops, trunks or access facilities.

Channel - A communications path between two or more points.

Commission - Refers to the Pennsylvania Public Utility Commission, unless otherwise indicated.

Company or Carrier - Used throughout this tariff to indicate GC Pivotal, LLC

Constructive Order - Delivery of calls to or acceptance of calls from the Customer's End Users over Company-switched local exchange services constitutes a Constructive Order by the Customer to purchase switched access services as described herein. Similarly the selection of the Customer by an End User as the End User's PIC constitutes a Constructive Order for switched access by the Customer.

Customer - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges. In most contexts, the Customer is an Interexchange Carrier utilizing the Company's Switched or Dedicated Access services described in this tariff to reach its End User customer(s).

Customer Premises - The premises specified by the Customer for termination of access services. Typically an Interexchange Carrier's Point of Presence.

Dedicated Access - Where originating or terminating access between an end user and an interexchange carrier are provided via dedicated facilities, circuits or channels. A method of reaching the Customer's communication and switching systems whereby the End User is connected directly to the Customer's Point of Presence or designate without utilizing the services of the local switched network.

DS0 - Digital Signal Level 0; a dedicated, full duplex digital channel with line speeds of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps.

DS1 -Digital Signal Level 1; a dedicated, high capacity, full duplex channel with a line speed of 1.544 Mbps isochronous serial data having a line signal format of either Alternate Mark Inversion (AMI) or Bipolar with 8 Zero Substitution (B8ZS) and either Superframe (D4) or Extended Superframe (ESF) formats. DS1 Service has the equivalent capacity of 24 Voice Grade or DS0 services.

Issued: May 27, 2022

Issued by:

Leslie Blair - Vice President, Tax
7900 Tysons One Place, Suite #1450
McLean, VA 22102

Effective: May 28, 2022

SWITCHED ACCESS SERVICES TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

End Office - The Central Office from which the End User's Premises would normally obtain local exchange service and dial tone from the Company or other local exchange carrier.

End Office Switch - A Company switching system where Customer or End User station loops are terminated for purposes of interconnection to other station loops, trunks or access facilities. In most contexts, the End User is connected via station loops or trunks to an End Office Switch.

End User - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. In most contexts, the End User is the customer of an Interexchange Carrier who in turn utilizes the Company's Switched or Dedicated Access services described in this tariff to provide the End User with access to the IC's communication and switching systems.

End User Premises - The premises specified by the Customer or End User for termination of access services at the End User's physical location.

Exchange - A group of lines in a unit generally smaller than a LATA established by the Company or other local exchange carrier for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

Gbps - Gigabits per second; billions of bits per second.

Host Office - An electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

Individual Case Basis or ICB - A process whereby the terms, conditions, rates and/or charges for a service provided under the general provisions of this tariff are developed or modified based on the unique circumstances in each case.

SWITCHED ACCESS SERVICES TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Interstate - For the purpose of this tariff, the term Interstate applies to the regulatory jurisdiction of services used for communications between one or more originating and terminating points located in different states within the United States or between one or more points in the United States and at least one international location.

Intrastate - For the purpose of this tariff, the term Intrastate applies to the regulatory jurisdiction of services used for communications between one or more originating and terminating points, all located within the same state.

Interexchange Carrier (IXC or IC) - A long distance telecommunications services provider that furnishes services between exchange areas.

Kbps - Kilobits per second; 1000s of bits per second.

LATA - Local Access and Transport Area. A geographic area for the provision and administration of communications services existing on February 8, 1996, as previously established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192; or established by a Bell operating company after February 8, 1996 and approved by the FCC; or any other geographic area designated as a LATA in the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4.

LEC - Local Exchange Company.

Mbps - Megabits per second; millions of bits per second.

Message - See Call.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish a service or feature.

NPA - Numbering Plan Area or area code.

SWITCHED ACCESS SERVICES TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Off-Hook - The active condition of Switched Access service or a telephone exchange line.

PIC - Primary Interexchange Carrier.

Point of Presence or POP - The physical location associated with an Interexchange Carrier's communication and switching systems.

Point of Termination - The point of demarcation within a Customer or End User Premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and Customer-provided or End User-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

Premises - A building, portion of a building in a multi-tenant building, or buildings on continuous property not separated by a highway. May also denote a Customer-owned enclosure or utility vault located above or below ground on private property or on Customer acquired right-of-way.

Primary Interexchange Carrier - The IXC designated by the Customer as its first routing choice and primary overflow carrier for routing of 1+ direct dialed and operator assisted non-local calls.

Query - The inquiry to a Company data base to obtain information, processing instructions or service data.

Recurring Charge - The charges to the Customer for services, facilities or equipment, which continue for the agreed upon duration of the service. Recurring charges do not vary based on Customer usage of the services, facilities or equipment provided.

SWITCHED ACCESS SERVICES TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Remote Switching Modules or Remote Switching Systems (RSM/RSS) - Small remotely controlled electronic End Office Switching equipment which obtains its call processing capability from a Host Office. An RSM/RSS cannot accommodate direct trunks to a Customer.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards in the service order or this tariff, in which case the service commencement date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute service commencement date.

Service Order - A written request for network services executed by the Customer and the Company. The signing of a Service Order by the Customer and acceptance by the Company begins the respective obligations of the parties in that order services offered under this tariff.

Serving Wire Center Switch - A Company switching system where Customer or End User station loops are terminated for purposes of interconnection to other station loops, trunks or access facilities. In most contexts, the Customer is connected via station loops or trunks to a Serving Wire Center Switch.

Station - Refers to telephone equipment or an exchange access line from or to which calls are placed.

Switched Access - Where originating or terminating access between an end user and an interexchange carrier is provided via Feature Group facilities, circuits or channels provided by a local exchange carrier. A method of reaching the Customer's communication and switching systems whereby the End User is connected to the Customer's Point of Presence or designate using services of the local switched network.

TDM - Time Division Multiplexing – a method of transmitting and receiving voice signals over the Public Switched Telephone Network (PSTN).

Tandem Switch - See Access Tandem.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Customer-designated premises.

SWITCHED ACCESS SERVICES TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Toll VoIP-PSTN Traffic - The term Toll VoIP-PSTN Traffic denotes a customer's interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. Toll VoIP-PSTN Traffic originates and /or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

Trunk - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group - A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of GC Pivotal, LLC**

- 2.1.1 The Company undertakes to furnish switched or dedicated access communications service pursuant to the terms of this tariff.
- 2.1.2 The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.3 The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.
- 2.1.4 The Company arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff. The Customer shall be responsible for all charges due for such service arrangements.

2.2 Use of the Company's Service

- 2.2.1 Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.
- 2.2.2 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.3 Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.2.4 Any service provided under this tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service. The Company may require applicants for service who intend to use the Company's offerings for resale, shared and/or joint use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Commission's regulations, policies, orders, and decisions.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.3 Limitations**

- 2.3.1 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and equipment and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.
- 2.3.3 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2.3.4 The Company may block any signals being transmitted over its network by Customers which cause interference to the Company or other users. Customer shall not be relieved of all obligations to make payments for charges relating to any blocked service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.3.5 The Company reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.3.6 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.4 Assignment and Transfer

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to a) any entity controlling, controlled by or under common control with the Company, whether direct or indirect; b) under any sale or transfer of all or substantially all the assets of the Company within the applicable state or states; or c) under any financing, merger or reorganization of the Company.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.5 Application or Service

Customers may be required to enter into written or oral service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

2.6 Ownership of Facilities

2.6.1 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code.

2.6.2 Title to all facilities utilized by the Company to provide service under the provisions of this tariff shall remain with the Company, its partners, agents, contractors or suppliers. Such facilities shall be returned to the Company, its partners, agents, contractors or suppliers by the Customer, whenever requested, within a reasonable period following the request in original condition, reasonable wear and tear expected.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.7 Liability of the Company**

- 2.7.1 Consistent with the Commission's relevant Policy Statement at 52 Pa. Code § 69.87 and the Commission Order under Docket No. M-00981209, the Company's liability, if any, for its willful misconduct is not limited by this tariff. The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, changing or removing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate, at the sole discretion of the Company) to the period during which such error, mistake, omission, interruption or delay occurs.
- 2.7.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, without limitation, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.7.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.7.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with FCC, or other relevant Commission, rules and regulations.
- 2.7.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, End Users, or by facilities or equipment provided by the Customer.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.7 Liability of the Company (Continued)

- 2.7.6 No liability shall attach to the Company by reason of any defacement or damage to the Customer's premise resulting from the existence of the Company's equipment or facilities on such premise, or by the installation or removal thereof, when such defacement or damage is not the result of the gross negligence or intentional misconduct of the Company or its employees.
- 2.7.7 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- 2.7.8 The Company makes no warranties or representations, express or implied, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.7.9 Failure by the Company to assert its rights under a provision of this tariff does not preclude the Company from asserting its rights under other provisions.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.8 Liability of the Customer**

- 2.8.1 The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- 2.8.2 To the extent caused by the acts or omissions of the Customer as described in 2.8.1, preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided to such third party.
- 2.8.3 A Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.
- 2.8.4 The Customer shall be fully liable for any damages, including, without limitation, usage charges, that the Customer may incur as a result of the unauthorized use of services provide to a Customer. Unauthorized use occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff. The unauthorized use of the Company's services includes, but is not limited to, the placement of calls from the Customer's premise, and the placement of calls through equipment controlled and/or provided by the Customer, that are transmitted over the Company's network without the authorization of the Customer. The Customer shall be fully liable for all such usage charges.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.9 Obligations of the Customer**

2.9.1 The Customer is responsible for making proper application for service; placing any necessary orders; for complying with tariff regulations; and payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following:

- (a) reimbursing the Company for damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the non-compliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer premise, unless caused by the gross negligence or intentional misconduct of the employees or agents of the Company;
- (b) providing at no charge, as specified from time to time by the Company, any needed equipment, secured space, power, supporting structures, and conduit to operate Company facilities and equipment installed on the premise of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premise;
- (c) obtaining, maintaining and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide communications services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.9.1 (b). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer; the Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (d) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premise at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment; the Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company; the Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.9 Obligations of the Customer (Continued)****2.9.1 (continued)**

- (e) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible under Section 2.9.1(c); and granting or obtaining permission for Company agents or employees to enter the premise of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (f) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- (g) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, such agreement not to be reasonably withheld or denied. No allowance will be made for the period during which service is interrupted for such purposes;
- (h) taking all steps necessary to cancel or otherwise discontinue any service(s) to be replaced by any of the Company's service(s) as described herein; and
- (i) ensuring that any Customer provided equipment and/or systems are properly interfaced with Company facilities or services, that the signals emitted into Company's network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.9 Obligations of the Customer (Continued)**

2.9.2 With regard to access services provided by the Company, specific Customer responsibilities include, but are not limited to the following:

(a) Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria, or operating or maintenance characteristics of the facilities.

(b) Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

(c) Jurisdictional Reports

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Service, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein. Reported or default PIU factors are used only where the call detail is insufficient to determine the appropriate jurisdiction of the traffic.

- 1) Originating Access: Originating access minutes consist of traffic originating from the Company Local Switching Center(s). The Customer must provide the Company with a projected PIU factor on an annual basis.

If no PIU for originating minutes is submitted as specified herein, a default PIU of 50% will be applied by the Company.

- 2) Terminating Access: Terminating access minutes consist of traffic terminating to the Company Local Switching Center(s). The Customer must provide the Company with a projected PIU factor on an annual basis.

If no PIU for terminating minutes is submitted as specified herein, a default PIU of 50% will be applied by the Company.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.9 Obligations of the Customer (Continued)****2.9.2 (continued)****(c) Jurisdictional Reports (continued)**

- 3) Except where the Company measured access minutes are used as set forth above, the Customer reported Projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth below.

(d) Jurisdictional Audits:

- 1) The Customer shall keep sufficient detail from which the percentages of interstate and intrastate use reported to the Company can be verified and upon request of the Company make such records available for inspection and audit. The customer must maintain these records for 24 months from the date the report became effective for billing purposes.
- 2) Initiation of an audit will be at the sole discretion of the Company. The audit shall be performed by an independent party selected by the Company. An audit may be initiated by the Company for a single customer no more than once per year. The customer shall supply the required data within 30 calendar days of the Company request.
- 3) In the event that an audit reveals that any customer reported PIU was incorrect, the Company shall apply the audit result to all usage affected by the audit. The customer shall be backbilled or credited, for a period retroactive to the date that the incorrect percentage was reported, but not to exceed 24 months. Backbilled amounts are subject to a late payment penalty and payment shall be made in immediately available funds, within 31 days from receipt of bill or by the following bill date, whichever is a shorter period.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer (Continued)

2.9.2 (continued)

(d) Jurisdictional Audits (continued)

- 4) Should an audit reveal that the misreported percentage(s) of use has resulted in an underpayment of access charges to the Company of five percent or more of the total Switched Access Services bill, the customer shall reimburse the Company for the cost of the audit. Proof of cost shall be the bills, in reasonable detail submitted to the Company by the auditor.
- 5) Within 15 days of completion of the auditor's report, the Company will furnish a copy of the audit results to the person designated by the customer to receive such results.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.9 Obligations of the Customer (Continued)****2.9.3 Identification and Rating of VoIP-PSTN Traffic****A. Scope**

Relevant VoIP-PSTN Traffic is the traffic exchanged in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of VoIP-PSTN Traffic that is required to be compensated at interstate access rates (unless the parties have agreed otherwise) by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90 et. al., FCC No. 11-161, as Amended and Revised, (November 18, 2011) ("FCC Order"). Specifically, this section establishes the method of separating such traffic (referred to in this tariff as "Relevant VoIP-PSTN Traffic") from the Customer's traditional intrastate access traffic, so that such Relevant VoIP-PSTN Traffic can be billed in accordance with the FCC Order.

B. Rating of Relevant VoIP-PSTN Traffic

The Relevant VoIP-PSTN Traffic identified in accordance with this tariff section will be billed in accordance with the Company's applicable interstate switched access rates in Tariff FCC No. 2. Specific rate elements are listed in Section 2.9.3.(G).

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.9 Obligations of the Customer (Continued)****2.9.3 Identification and Rating of VoIP-PSTN Traffic (Continued)****C. Calculation and Application of Percent-VoIP-PSTN-Usage Factor**

The Company will determine the number of Relevant VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection (B), above, by applying a Percent VoIP Usage ("PVU") factor to the total intrastate access MOU (however determined – either based on call detail information or PIU) exchanged between the Company and the Customer. The PVU will be derived and applied as follows:

1. The Customer will calculate and furnish to the Company a factor (the "PVU-A") representing the whole number percentage of the total access MOU that the Customer exchanges with the Company in the State, that (a) is sent to the Company and that originates in IP format; or (b) is received from the Company and terminates in IP format. This PVU-A shall be based on information such as the number of the Customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.
2. Company will, likewise, calculate a factor (the "PVU-B") representing the percentage of the Company's total access MOU in the State that the Company originates or terminates in IP format. This PVU-B shall be based on information such as the number of the Company's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.
3. The Company will use the PVU-A and PVU-B factors to calculate an effective PVU factor that represents the percentage of total access MOU exchanged between the Company and the Customer that is originated and/or terminated in IP format, whether at the Company's end, at the Customer's end, or at both ends. The effective PVU factor will be calculated as the sum of: (A) the PVU-A factor and (B) the PVU-B factor times (1.0 minus the PVU-A factor).

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.9 Obligations of the Customer (Continued)****2.9.3 Identification and Rating of VoIP-PSTN Traffic (Continued)****C. Calculation and Application of Percent-VoIP-PSTN-Usage Factor (continued)**

4. The Company will apply the effective PVU factor to the total intrastate access MOU exchanged with the Customer to determine the number of relevant VoIP-PSTN Traffic MOUs.

Example 1: The PVU-B is 10% and the PVU-A is 40%. The effective PVU factor is equal to $40\% + (10\% \times 60\%) = 46\%$. The Company will bill 46% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.

Example 2: The PVU-B is 10% and the PVU-A is 0%. The effective PVU factor is $0\% + (100\% \times 10\%) = 10\%$. The Company will bill 10% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.

Example 3: The PVU-A is 100%. No matter what the PVU-B factor is, the effective PVU is 100%. The Company will bill 100% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.

5. If the Customer does not furnish the Company with a PVU-A pursuant to the preceding paragraph 1, the Company will utilize an effective PVU equal to the PVU-B.
6. The Customer shall not modify their reported PIU factor to account for VoIP-PSTN Traffic.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.9 Obligations of the Customer (Continued)****2.9.3 Identification and Rating of VoIP-PSTN Traffic (Continued)****D. Initial PVU Factor**

If the PVU factor is not available and/or cannot be implemented in the Company's billing systems by December 29, 2011, once the factor is available and can be implemented the Company will adjust the Customer's bills to reflect the PVU retroactively to December 29, 2011. In calculating the initial PVU, the Company will take the Customer-specified PVU-A into account retroactively to December 29, 2011, provided that the Customer provides the factor to the Company no later than July 15, 2012; otherwise, it will set the initial PVU equal to the PVU-B, as specified in subsection (C)(5), above.

E. PVU Factor Updates

The Customer may update the PVU-A factor or the Company may update the PVU-B quarterly using the method set forth in subsection C.1 or C.2, respectively, above. If the Customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU-A factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Company will use the revised PVU-A to calculate a revised PVU. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.

F. PVU Factor Verification

Not more than twice in any year, the Company may ask the Customer to verify the PVU-A factor furnished to the Company and Customer may ask the Company to verify the PVU-B factor and the calculation of the PVU factor. The party so requested shall comply, and shall reasonably provide the records and other information used to determine the respective PVU-A and PVU-B factors. The Customer shall retain the call detail, work papers, and/or other information used to develop the PVU factor for a minimum of one year. No prorating or back billing will be done based on updated PVU factors.

 SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer (Continued)

2.9.3 Identification and Rating of VoIP-PSTN Traffic (Continued)

G. VoIP-PSTN Rates

Rate Element**Verizon**

- Tandem-Switched Transport - Termination, per minute	\$0.000000
- Tandem-Switched Transport - Facility, per minute per mile	\$0.000002
- Access Tandem Switching, per minute	\$0.001574
- CMUX, per minute	\$0.000000
- CTP, per minute	\$0.000000
- Local Switching, per minute	\$0.000000
- Host-Remote Transport - Termination, per minute	\$0.000000
- Host/Remote, per minute per mile	\$0.000000

Verizon (GTE)

- Tandem-Switched Transport - Termination, per minute	\$0.0000000
- Tandem-Switched Transport - Facility, per minute per mile	\$0.0000020
- Access Tandem Switching, per minute	\$0.0015740
- CMUX, per minute	\$0.0000000
- CTP, per minute	\$0.0000000
- Local Switching, per minute	\$0.0000000
- Host-Remote Transport - Termination, per minute	\$0.0000000
- Host-Remote Transport - Facility, per minute per mile	\$0.0000020
- Host/Remote, CTP, per minute	\$0.0000000

 SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer (Continued)

2.9.3 Identification and Rating of VoIP-PSTN Traffic (Continued)

G. VoIP-PSTN Rates (continued)

Rate Element**CenturyLink (Embarq)**

- Tandem-Switched Transport - Termination, per minute	\$0.000449
- Tandem-Switched Transport - Facility, per minute per mile	\$0.000022
- Access Tandem Switching, per minute	\$0.001438
- CMUX, per minute	\$0.000469
- CTP, per minute	\$0.000000
- Local Switching, per minute	\$0.000000
- Host-Remote Transport - Termination, per minute	\$0.000449
- Host-Remote Transport - Facility, per minute per mile	\$0.000022
- Host/Remote, CMUX per minute	\$0.000469
- Host Remote - CTP per minute, per termination	\$0.000000

Windstream Pennsylvania

- Tandem-Switched Transport - Termination, per minute	\$0.000584
- Tandem-Switched Transport - Facility, per minute per mile	\$0.000140
- Access Tandem Switching, per minute	\$0.001574
- CMUX, per minute	\$0.000022
- CTP, per minute	\$0.000000
- Local Switching, per minute	\$0.000000
- Host-Remote Transport - Termination, per minute	\$0.000584
- Host-Remote Transport - Facility, per minute per mile	\$0.000140
- Host Remote - CTP per minute, per termination	\$0.000000

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.10 Billing and Payment For Service****2.10.1 Responsibility for Charges**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- (a) any delegation of authority resulting in the use of Customer's communications equipment and/or network services which result in the placement of calls via the Company;
- (b) any and all use of the service arrangement provided by the Company, including calls which the Customer did not individually authorize;
- (c) any calls placed by or through the Customer's equipment via any remote access feature(s);

2.10.2 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this tariff or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment For Service (Continued)

2.10.3 Payment for Service

- A. All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction.
- B. Non-recurring charges for installations, service connections, moves or rearrangements are due and payable upon receipt of the Company's invoice by the Customer. At the Company's discretion, payment of all or a portion of any non-recurring charges may be required prior to commencement of facility or equipment installation or construction required to provide the services requested by the Customer.
- C. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided.
- D. When billing is based upon Customer usage, usage charges will be billed monthly in arrears for service provided in the preceding billing period.
- E. Customer billing will begin on the service commencement date, which is the day the Company determines in its reasonable sole discretion that the service or facility is available for use, except that the service commencement date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards under this tariff or the service order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- G. Amounts not paid within 30 days after the mailing date of invoice will be considered past due.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment For Service (Continued)

2.10.4 Disputed Charges

- A. Any objections to billed charges must be reported to the Company or its billing agent within one hundred eighty (180) days of the invoice of the bill issued to the Customer. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicates that such changes are appropriate.
- B. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within one hundred eighty (180) days of the invoice date of the bill for the disputed services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.
- D. If the dispute is resolved in favor of the Company and the Customer has withheld the disputed amount, any payments withheld pending settlement of the disputed amount shall be subject to the late payment penalty as set forth in 2.10.5.
- E. If the dispute is resolved in favor of the Customer and the Customer has paid the disputed amount, the Customer will receive an interest credit from the Company for the disputed amount times a late factor as set forth in 2.10.5.
- F. If the dispute is resolved in favor of the Company and the Customer has paid the disputed amount on or before the payment due date, no interest credit or penalties will apply.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.10 Billing and Payment For Service (Continued)****2.10.5 Late Payment Fees**

A late payment charge of 1.5% per month, or the highest rate permitted by applicable law, whichever is less, shall be due to the Company for any billed amount for which payment has not been received by the Company within thirty (30) days of the invoice date of the Company's invoice for service, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. If the last calendar day for remittance falls on a Sunday, legal holiday or other day when the offices of the Company are closed, the date for acceptance of payments prior to assessment of any late payment fees shall be extended through to the next business day.

2.10.6 Returned Check Charge

A charge of \$25.00 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution. If a Customer who has received a notice of discontinuance pays its bill with a check that is subsequently dishonored, the account status shall remain unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.11 Taxes, Surcharges and Fees

2.11.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff. To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, sales tax, occupation tax, license tax, permit fee, rights-of-way fee, franchise fee, or other regulatory fee or tax, such and fees and taxes shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government. It shall be the responsibility of the Customer to pay any such taxes and fees that subsequently become applicable retroactively.

2.11.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.12 Deposits and Advanced Payments****2.12.1 General**

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures. Where a Customer's creditworthiness is unacceptable to the Company, Company may refuse to provide service, require a deposit or advance payment, or otherwise restrict or interrupt service to a Customer.

2.12.2 Deposits

- A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges under Commission rules. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A deposit may be required in addition to an advance payment.
- B. The maximum amount of any deposit shall not exceed the equivalent of the customers estimated liability for two months service.
- C. The Company will pay interest on deposits, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. The Company will pay interest at the rate prescribed by the Commission or as otherwise permitted by applicable law.
- D. If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.
- E. Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.12 Deposits and Advanced Payments (Continued)

2.12.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to one (1) month's estimated billing. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.13 Cancellation by Customer****2.13.1 General**

- A. Customers of the Company's service may cancel service by providing the Company with written notification thirty (30) days prior to the requested cancellation date. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until thirty (30) days after the date that the cancellation notice is received, whichever is later.
- B. Customers seeking to cancel service have an affirmative obligation to block traffic originating from or terminating to the Company's network. By originating traffic from or terminating traffic to the Company's network, the Customer will have constructively ordered the Company's switched access service.

2.13.2 Cancellation of Contract Services

- A. If a Customer cancels a service order or terminates services before the completion of the term or where the Customer breaches the terms in the service contract, the Customer may be requested by the Company to pay to Company termination liability charges. These charges shall become due and owing as of the effective date of the cancellation or termination. Unless otherwise specified in this tariff, the termination liability shall be equal to:
 - (a) all unpaid nonrecurring charges reasonably expended by the Company to establish service to Customer, plus;
 - (b) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of Customer, plus;
 - (c) all recurring charges specified in the applicable service order for the balance of the then current term.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.13 Cancellation by Customer (Continued)****2.13.3 Cancellation of Application for Service**

- A. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The charges described above will be calculated and applied on a case-by-case basis.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.14 Cancellation by Company**

2.14.1 Service continues to be provided until canceled by the Customer pursuant to Section 2.13 or until discontinued by the Company. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

2.14.2 The Company may refuse or discontinue service to a Customer without notice under the following conditions:

- (a) For violation of law or this tariff: Except as provided elsewhere in this tariff, the Company may refuse, suspend or cancel service, without notice, for any violation of terms of this tariff, for any violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.
- (b) For the Company to comply with any order or request of any governmental authority having jurisdiction: The Company may refuse, suspend or cancel service, without notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- (c) In the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- (d) In the event of tampering with the equipment or services of the Company or its agents.
- (e) In the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, to the extent that Company opts to restore such service, require the Customer to make, at Customer's own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (f) If any of the facilities, appliances, or apparatus on Customer's premise are found to be unsafe or causing harm to the Company's facilities, and may refuse to furnish service until the applicant or Customer shall have remedied the condition.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.14 Cancellation by Company (Continued)

2.14.3 The Company may refuse or discontinue service provided that, unless otherwise stated, the Customer shall be given five (5) days written notice to comply with any rule or remedy any deficiency:

- (a) For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is past due.
- (b) For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, may, at the Company's discretion, be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- (c) For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- (d) For Customer use or Customer's permitting use of obscene, profane or grossly abusive language over the Company's facilities, and who, after five (5) days notice, fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premise of such person.
- (e) For use of telephone service for any property or purpose other than that described in the application.
- (f) For Customer's breach of any contract for service between the Company and the Customer.
- (g) For periods of inactivity in excess of sixty (60) days.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.15 Restoration of Service

2.15.1 If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes service continued, service may be restored at the Company's sole discretion, when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected. Customers whose service was disconnect for non-payment may be required to pay a deposit and/or advance payment prior to service restoration.

2.15.2 A restoration fee of \$25.00, or the actual costs incurred by the Company plus an administrative charge, whichever is greater, applies to Customers whose service is restored following disconnection by the Company.

2.15.3 Restoration of disrupted services shall be in accordance with applicable Commission and/or Federal Communications Commission Rules and Regulations specified in Part 64, Subpart D, which specify the priority system for such activities.

2.16 Provision of Company Equipment and Facilities

2.16.1 The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

2.16.2 The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.

2.16.3 Equipment the Company provides or installs at the Customer premise shall not be used for any purpose other than that for which the equipment is provided.

2.16.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished under this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer-provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.17 Interconnection**

- 2.17.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.17.2 Connection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or systems with Company's facilities. Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- 2.17.3 The Customer shall ensure that the facilities or equipment provided by another carrier are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon five (5) days written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon additional five (5) days written notice, terminate the existing service of the Customer.
- 2.17.4 If harm to the Company's network, personnel or services is imminent due to interconnection with another carrier's services, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.18 Customer-Provided Equipment**

- 2.18.1 The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not represent that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.
- 2.18.2 Terminal equipment on the user's premise and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer. The Customer is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's network.
- 2.18.3 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.
- 2.18.4 Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements under this Section 2.18 for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- 2.18.5 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company may, upon five (5) days written notice, require the use of additional protective equipment at the Customer's expense. If this written notice fails to remedy any protective deficiencies or potential harm, the Company may, upon additional five (5) days written notice, terminate the existing service of the Customer.
- 2.18.6 If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.19 Inspection, Testing and Adjustments**

- 2.19.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.
- 2.19.2 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.
- 2.19.3 The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period applies to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.20 Allowances for Interruptions in Service

2.20.1 General

- A. Upon the written request of the Customer, delivered to the Company no later than thirty (30) days following the date of service interruption, a credit allowance will be given when service is interrupted, except as specified in Section 2.20.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the Customer reports to the Company a service, facility or circuit is inoperative and, if necessary, releases it for testing and repair by the Company, as determined in its sole and reasonable discretion. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, refuses access to its premise for test and repair by the Company, or continues to make voluntary use of the service, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.20 Allowances for Interruptions in Service (Continued)

2.20.2 Limitations of Allowances

- A. No credit allowance will be made for any interruption in service:
- (a) due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
 - (b) due to the failure of power, equipment, systems, connections or services not provided by the Company;
 - (c) due to circumstances or causes beyond the reasonable control of the Company;
 - (d) during any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
 - (e) during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
 - (f) that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
 - (g) that was not reported to the Company within 30 days of the date that service was affected.
 - (h) Cellular and other wireless transmission is subject to interruptions including but not limited to, dropped calls, interrupted calls, unintelligible calls, one-way audio and other problems created by factors beyond Company's control. Under no circumstances will Company provide credit or payment of any kind for calls which experience problems related to cellular (wireless) transmissions.

2.20.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.20 Allowances for Interruptions in Service (Continued)

2.20.4 Application of Credits for Interruptions in Service

- A. Except as provided in Section 2.20.2 A., if a Customer's service is interrupted, and it remains interrupted for eight normal working hours or longer after access to the premises is made available and after being reported to be out of order, appropriate adjustments or refunds shall be made to the Customer, when such adjustment exceeds \$1.00.
- B. The amount of adjustment or refund shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the Customer shall be a pro rata part of the month's flat rate charges (if any) for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for the service.
- C. For purposes of credit computation every month shall be considered to have seven hundred and twenty (720) hours. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than eight (8) hours. The Customer shall be credited for an interruption of eight (8) or more hours at the rate of 1/720th of the monthly charge for the services affected for each day that the interruption continues. The formula used for computation of credits is as follows:
- $$\text{Credit} = A/720 \times B$$
- A = outage time in hours (must be 8 or more)
B = total monthly recurring charge for affected service.
- D. No credits will be provided for usage sensitive services.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.21 Notices and Communications

- 2.21.1 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.21.2 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on bills for service to which the Customer shall mail payment on that bill.
- 2.21.3 Notice of a pending disconnection of a Customer's service may contain the reason for the notice, the date of the notice, a description of any remedies the Customer may make, the time allotted for the Customer to make remedies (if any), and a toll free customer service number the Customer may call to obtain additional information.
- 2.21.4 Except as otherwise stated in this tariff, all other notices or communications required to be given under this tariff will be in writing.
- 2.21.5 Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the second business day following placement of the notice, communication or bill with the U.S. mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.21.5 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.22 Mixed Interstate and Intrastate Switched Access Services

2.22.1 When mixed interstate and intrastate switched access service is provided, all charges, including nonrecurring charges, usage charges, and optional features, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in 2.9.2 preceding will serve as the basis for prorating the charges. The percentage of an access service to be charged as interstate is applied in the following manner:

- (a) For nonrecurring chargeable rate elements, multiply the PIU times the quantity of chargeable elements times the interstate tariff rate per element.
- (b) For usage sensitive chargeable rate elements, multiply the PIU times actual use (measured or Company assumed average use) times the interstate rate.

2.22.2 A similar calculation is then performed to determine the intrastate portion of the bill.

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.23 Determination of Jurisdiction of Mixed Interstate and Intrastate Dedicated Facilities**

2.23.1 When mixed interstate and intrastate service is provided over a dedicated facility, the jurisdiction will be determined as follows. For jurisdictional reports required for switched access, see Section 2.9.2.

- (a) If the Customer's estimate of the interstate traffic on the service equals 10% or more of the total traffic on that service, the service will be provided according to the applicable rules and regulations of the appropriate interstate tariff.
- (b) If the Customer's estimate of the interstate traffic on the service is less than 10% of the total traffic on that service, the service will be provided according to the applicable rules and regulations of this tariff.
- (c) If the percentage of interstate traffic on the service changes to the extent that it alters the jurisdiction of the service, the Customer must notify the Company of any required change in status. The affected service will revert to the appropriate jurisdictional tariff within the next full billing cycle. Any applicable termination liability will be transferred with the jurisdictional change of the service.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE**3.1 General**

- 3.1.1 Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point communications path between a Customer's Premises and an End User's Premises. It provides for the use of common terminating, switching and trunking facilities, and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an End User's Premises to a Customer's Premises and to terminate calls from a Customer's Premises to an End User's Premises in the LATA where it is provided.
- 3.1.2 When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).
- 3.1.3 In the absence of an ASR as described in Section 3.4, delivery of calls to, or acceptance of calls from, the Customer's End User location(s) via Company-provided switched access services shall constitute a Constructive Order and an agreement by the Customer to purchase the Company's switched access services as described and priced herein.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)**3.2 Manner of Provision**

- 3.2.1 Switched Feature Group (FG) Access is furnished for originating and terminating calls by the Customer to its End User. FG Access is furnished on a per-line or per trunk basis.
- 3.2.2 Originating traffic type represents access capacity within a LATA for carrying traffic from the End User to the Customer; and Terminating traffic type represents access capacity within a LATA for carrying traffic from the Customer to the End User. When ordering capacity for FG Access, the Customer must at a minimum specify such access capacity in terms of originating traffic type and/or terminating traffic type.
- 3.2.3 Feature Group Access is provisioned, at minimum, at the DS-1 level and provides line-side or trunk-side access to End Office switches, for the Customer's use in originating and terminating communications. Basic FG Access service will be provided with Multi-Frequency In Band Signaling (SS7 is also available, where capabilities exist).
- 3.2.4 Two types of Feature Group Access are available:
- 1) Tandem Connect Access: This option applies when the customer has no direct facilities to the Company. All traffic is routed to and from Company's End Office via the Customer's tandem provider. Delivery of calls to, or acceptance of calls from, the Customer's End User location(s) via Company-provided Tandem Connect Access services shall constitute a Constructive Order and an agreement by the Customer to purchase the Company's switched access services as described and priced herein.
 - 2) Direct Connect Access: The Company will provide facilities between the Customer's premises and a Company End Office. This transmission path is dedicated to the use of a single Customer. The Company requires the Customer to submit an ASR or comparable documentation for Direct Connect Access. Direct Connect Access is provided on an Individual Case Basis as Special Service Arrangements pursuant to Section 6 of this tariff.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)**3.3 Rate Categories**

There are three rate categories which apply to Switched Access Service:

- End Office Switching (includes Common Line and Switched Transport)
- Toll-Free 8XX Data Base Access Service
- Optional Features

3.3.1 End Office Switching

The Company combines traditional per minute switched access rate elements into a single composite per minute rate element. This element includes the following rate categories:

A. Common Line

The Common Line rate category establishes the charges related to the use of Company-provided end user common lines by customers and end users for intrastate access.

B. Switched Transport

The Switched Transport rate category establishes the charges related to the transmission and tandem switching facilities between the customer designated premises and the end office switch(es) where the customer's traffic is switched to originate or terminate the customer's communications. The Switched Transport rate category also includes transport between an end office which serves as host for a remote switching system or module (RSS or RSM) and the RSS or RSM.

The terminating Tandem-Switched Transport rate schedules are bifurcated into "Standard" and "Affil PCL" rates. The Affil PCL terminating Tandem-Switched Transport rates apply to terminating traffic traversing a Company tandem switch when the terminating carrier is a Company-affiliated price cap carrier. All other terminating Tandem-Switched Transport traffic is subject to the Standard terminating Tandem-Switched Transport rates.

C. End Office Switching

The End Office Switching rate category establishes the charges related to the use of end office switching equipment, the terminations in the end office of end user lines, the terminations of calls at Company Intercept Operators or recordings, the Signaling Transfer Point (STP) costs, and the SS7 signaling function between the end office and the STP.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.3 Rate Categories (Continued)

3.3.2 Toll-Free 8XX Data Base Query

The Toll-Free 8XX Data Base Query Charge, will apply for each Toll-Free 8XX call query received at the Company's (or its provider's) Toll-Free 8XX data base.

3.3.3 Switched Access Optional Features

Various optional features may be available and will be priced on an individual case basis.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.4 Access Ordering

3.4.1 General

- A. Customers may order switched access through a Constructive Order, as defined herein, or through an ASR. The format and terms of the ASR will be as specified in the Industry Access Service Order Guidelines, unless otherwise specified herein.
- B. A Customer may order any number of services of the same type and between the same premises on a single ASR. All details for services for a particular order must be identical.
- C. The Customer shall provide all information necessary for the Company to provide and bill for the requested service. When placing an order for Access Service, the Customer shall provide the following minimum information:
 - (a) Customer name and Premises address(es);
 - (b) Billing name and address (when different from Customer name and address); and
 - (c) Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

3.4.2 Access Service Date Intervals

- A. Access Service is provided with Standard or Negotiated Intervals
- B. The Company will specify a firm order confirmation date and Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions:
 - (a) For service provided under a Standard Interval: The Standard Interval for Switched Service will be sixty (60) business days from the Application Date. This interval only applies to standard service offerings where there are pre-existing facilities to the Customer Premises. Access Services provided under the Standard Interval will be installed during Company business hours.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.4 Access Ordering (Continued)

3.4.2 Access Service Date Intervals (continued)

B. (continued)

(b) For service provided under a Negotiated Interval: The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date, except as otherwise agreed by the Company in writing. The Company will negotiate a Service Date interval with the Customer when:

- 1) The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
- 2) There is no existing facility connecting the Customer Premises with the Company; or
- 3) The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if additional engineering or special construction is required to complete the order); or
- 4) The Company determines that Access Service cannot be installed within the Standard Interval.

C. All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

3.4.3 Access Service Request Modifications

The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.5 Special Construction or Special Service Arrangements

3.5.1 Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of Company facilities or development of special service arrangements may be undertaken by the Company on a reasonable-efforts basis at the request of the Customer. Such construction or arrangements will be provided pursuant to regulations contained in Section 6 of this tariff.

3.6 Obligations of the Company

3.6.1 With regard to access services provided by the Company, specific Company responsibilities include, but are not limited to the following:

(a) Network Management

The Company will administer its network to ensure that provision of acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with minimal delay encountered within the Company network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of traffic, over any traffic carried over its network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or Customer facilities, natural disasters, mass calling or national security demands.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)**3.6 Obligations of the Company (Continued)****3.6.1 (continued)****(b) Design and Traffic Routing of Switched Access Service**

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the End Offices. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.

Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans. If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)**3.7 Obligations of the Customer**

3.7.1 The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are in addition to obligations specified in Section 3.9 of this tariff and are as follows:

(a) **Report Requirements**

Customers are responsible for providing the following reports to the Company, when applicable:

1) **Jurisdictional Reports**

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing reports as set forth in Section 3.9.2(c) preceding. Charges will be apportioned in accordance with those reports.

2) **Code Screening Reports**

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, the customer must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

(b) **On and Off-Hook Supervision**

The Customer's facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)**3.8 Rate Regulations****3.8.1 General**

There are three type of rates and charges that apply to Switched Access Service provided by the Company. These are monthly recurring charges, usage charges, and nonrecurring charges.

3.8.2 Types of Charges

- A. Nonrecurring charges are one time charges that apply for a specific work activity (e.g., installation or change to an existing service). Non-recurring charges may apply for installation of service, installation of optional features and service rearrangements.
- B. Recurring Charges are flat monthly rates that apply for each month or fraction thereof that a specific rate element is provided. For billing purposes, each month is considered to have 30 days.
- C. Usage Charges are rates that apply only when a specific rate element is used. These are applied on a per-access minute, a per-call or per-query basis. Usage rates are accumulated over a monthly period.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)**3.8 Rate Regulations (Continued)****3.8.3 Measurement of Access Minutes**

- A. When recording originating calls over FG Access with multi-frequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FG Access ends when the originating FG Access entry switch receives disconnect supervision from either the originating End User's End Office (indicating that the originating End User has disconnected), or from the Customer's facilities, whichever is recognized first by the entry switch.
- B. For terminating calls over FG Access with multi-frequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FG Access ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.
- C. When recording originating calls over FG Access with SS7 signaling, usage measurement begins with the transmission of the initial address message by the switch for direct trunk groups and with the receipt of an exit message by the switch for tandem trunk groups. The measurement of originating FG Access usage ends when the entry switch receives or sends a release message, whichever occurs first.
- D. For terminating calls over FG Access with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial address message from the terminating End User. On directly routed trunk groups or on tandem routed trunk groups, the Company switch receives the initial address message and sends the indication to the Customer in the form of an answer message. The measurement of terminating FG Access call usage ends when the entry switch receives or sends a release message, whichever occurs first.
- E. Mileage, where applicable, will be measured in accordance with standard industry practices.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)**3.8 Rate Regulations (Continued)****3.8.4 Moves**

A. A move of services involves a change in the physical location of one of the following:

- (a) The point of termination at the Customer's Premises, or
- (b) The Customer's Premises

B. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building as described below:

(a) **Moves Within the Same Building**

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring charge for the capacity affected. There will be no change in the minimum period requirements.

(b) **Moves to a Different Building**

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)**3.8 Rate Regulations (Continued)****3.8.5 Installation of Optional Features**

- A. If a separate nonrecurring charge applies for the installation of an optional feature available with Switched Access Service, the charge applies whether the feature is installed coincident with the initial installation of service or at any time subsequent to the initial installation of service.
- B. For all other changes, including the addition of, or modifications to, optional features without separate nonrecurring charges, a charge equal to one half the Switched Transport nonrecurring (i.e. installation) charge will apply. When an optional feature is not required on each transmission path, but rather for an entire transmission path group, an end office or an access tandem switch, only one such charge will apply.

3.8.6 Service Rearrangements

- A. Service rearrangements are changes to existing services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at the Customer's premises or the Customer's End User's premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts.
- B. The charge to the Customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves an actual physical change to the service.
- C. Administrative changes will be made without charge(s) to the Customer. Such changes require the continued provision and billing of the Access Service to the same entity or change in jurisdiction.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges

3.9.1 Common Line Access Service

A. Carrier Common Line

- Per Originating Minute
- Per Terminating Minute

Note 1

Note 1

Note 1: All access minutes are billed at a single per minute access rate found in Section 3.9.3A, Local Switching. This composite rate includes the elements traditionally billed as Carrier Common Line.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges (Continued)

3.9.2 Switched Transport Service

A. Nonrecurring Charges

1. Trunk Charges

Per Trunk

ICB

 SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges (Continued)

3.9.2 Switched Transport Service (Continued)

B. Monthly Recurring Charges

1. Direct-Trunked Transport

All elements of Direct-Trunked Transport are priced on an Individual Case Basis (ICB).

C. Usage Charges

1. Tandem Switched Transport

- | | | |
|----|---|--------|
| A. | Tandem Switched Transport, per Minute | Note 1 |
| B. | Tandem Switched Transport, per Minute, per Mile | Note 1 |
| C. | Tandem Switching, per Minute | Note 1 |

Note 1: All access minutes are billed at a single per minute access rate found in Section 3.9.3A, Local Switching. This composite rate includes the elements traditionally billed as Tandem Switched Transport.

 SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges (Continued)

3.9.3 End Office Switching

A. Local Switching

	<u>8YY</u> <u>Originating</u>	<u>Non-8YY</u> <u>Originating</u>	<u>-</u> <u>Terminating</u>
<u>Verizon Pennsylvania Areas</u>			
- Per minute, Tandem Connect – 3 rd Party (UNE-P)	\$0.005094	\$0.01778925	\$0.00159800
- Per minute, Direct Connect – 3 rd Party (UNE-P)	\$0.002406	\$0.01447325	\$0.00000000
- Per minute, Tandem Connect – Affiliated (UNE-P)	\$0.005094	\$0.01778925	\$0.00000000
- Per minute, Direct Connect – Affiliated (UNE-P)	\$0.002406	\$0.01447325	\$0.00000000
<u>Verizon North Areas</u>			
- Per minute, Tandem Connect – 3 rd Party (UNE-P)	\$0.00556330	\$0.01661580	\$0.00160640
- Per minute, Direct Connect – 3 rd Party (UNE-P)	\$0.00296530	\$0.01310480	\$0.00000840
- Per minute, Tandem Connect – Affiliated (UNE-P)	\$0.005685	\$0.01661580	\$0.00000000
- Per minute, Direct Connect – Affiliated (UNE-P)	\$0.002997	\$0.01310480	\$0.00000000
<u>CenturyLink Areas</u>			
- Per minute, Tandem Connect – 3 rd Party (UNE-P)	\$0.00555350	\$0.0412685	\$0.00303370
- Per minute, Direct Connect – 3 rd Party (UNE-P)	\$0.00406350	\$0.0381585	\$0.00041370
- Per minute, Tandem Connect – Affiliated (UNE-P)	\$0.007759	\$0.0412685	\$0.00000000
- Per minute, Direct Connect – Affiliated (UNE-P)	\$0.004649	\$0.0381585	\$0.00000000
<u>Windstream Areas</u>			
- Per minute, Tandem Connect – 3 rd Party (UNE-P)	\$0.06498914	\$0.07795454	\$0.00544080
- Per minute, Direct Connect – 3 rd Party (UNE-P)	\$0.06398914	\$0.07271454	\$0.00099680
- Per minute, Tandem Connect – Affiliated (UNE-P)	\$0.06498914	\$0.07795454	\$0.00000000
- Per minute, Direct Connect – Affiliated (UNE-P)	\$0.06398914	\$0.07271454	\$0.00000000

 SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges (Continued)

3.9.3 End Office Switching (Continued)

B. Transport Interconnection Charge

- Per Minute	Note 1
--------------	--------

C. Information Surcharge

- Per Minute	Note 1
--------------	--------

Note 1: All access minutes are billed at a single per minute access rate found in Section 3.9.3A, Local Switching. This composite rate includes the elements traditionally billed as Transport Interconnection Charge and Information Surcharge.

3.9.4 Toll-Free 8XX Data Base Access Service

Per Query

800 Query – Verizon PA areas

Basic, per query	\$0.003089
Effective July 1, 2022	\$0.0016445
Effective July 1, 2023	\$0.0002000

800 Query – Verizon North areas

Basic, per query	\$0.004248
Effective July 1, 2022	\$0.002224
Effective July 1, 2023	\$0.000200

800 Query - CenturyLink (fka
Embarq-United) areas

Basic, per query	\$0.004248
Effective July 1, 2022	\$0.002224
Effective July 1, 2023	\$0.000200

3.9.5 Switched Access Optional Features

Optional Features are provided on an Individual Case Basis as Special Service Arrangements pursuant to Section 6 of this tariff.

SWITCHED ACCESS SERVICES TARIFF

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges (Continued)

3.9.6 Service Order Charges

Service Order Charges recover the administrative costs associated with initiating Access Service.

Per Service Order

ICB

SWITCHED ACCESS SERVICES TARIFF

SECTION 4 - DEDICATED ACCESS SERVICE

4.1 General

4.1.1 The Company, at its discretion may provide intrastate Dedicated Access Services with transmission speeds ranging from 2.4 Kbps to 2.4 Gbps. Dedicated Access Services are offered on a point-to-point basis only. Each Dedicated Access Service is dedicated to a single Customer and the entire usable bandwidth for each service is available to that Customer for their exclusive use.

4.1.2 All Dedicated Access Services, if offered, will be provided on an individual case basis.

SWITCHED ACCESS SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, (CONT'D)

5.1 Directory Assistance Service

5.1.1 Description

The Company, when provided with a name and locality, will provide or attempt to provide the telephone number listed in the Company=s records associated with the name given at the rate provided herein.

5.1.2 Rates

In addition to appropriate directory transport charges, the following per call directory assistance charges apply.

Per DA call	\$0.25
DA call completion	\$0.25
DA call branding	ICB

SWITCHED ACCESS SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, (CONT'D)

5.2 IntraLATA PIC Change Charge

Nonrecurring Charge per Change:

\$5.00

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7900 Tysons One Place, Suite #1450
McLean, VA 22102

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SWITCHED ACCESS SERVICES TARIFF

SECTION 6 - SPECIAL CONTRACTS, ARRANGEMENTS, AND CONSTRUCTION**6.1 Special Contract Arrangements**

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and volume commitment, type of access arrangement, mixture of services, or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specified in each individual contract.

6.2 Special Service Arrangements

6.2.1 If a Customer's requirements cannot be met by services included in this tariff, or pricing for a service is shown in this tariff as "ICB", the Company will provide, where practical, special service arrangements at charges to be determined on an Individual Case Basis. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs.

6.2.2 Special service arrangement rates are subject to revision depending on changing costs or operating conditions.

6.2.3 If and when a special service arrangement becomes a generically tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.

6.3 Non-Routine Installation Charges

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays or night hours, additional charges may apply.

SWITCHED ACCESS SERVICES TARIFF

SECTION 6 - SPECIAL CONTRACTS, ARRANGEMENTS, AND CONSTRUCTION, (CONT'D)

6.4 Special Construction Charges

6.4.1 General

- A. Special construction charges may apply for services provided to the Customer by the Company. Special construction includes but is not limited to that construction undertaken:
- (a) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
 - (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
 - (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
 - (d) in a quantity greater than that which the Company would normally construct;
 - (e) on an expedited basis;
 - (f) on a temporary basis until permanent facilities are available;
 - (g) involving abnormal costs;
 - (h) in advance of its normal construction; or
 - (i) when the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariff.
- B. Where the Company furnishes a facility or service requiring special construction, charges will be determined by the Company and may include: (1) non-recurring charges; (2) recurring charges; (3) usage charges; (4) termination liabilities; or (5) a combinations thereof.
- C. Rates and charges for special construction shall be determined and presented to the Customer for its approval prior to the start of construction. No construction will commence until and unless the Customer accepts in writing the rates and charges as presented by the Company.

COMPETITIVE LOCAL EXCHANGE PROVIDER

GC PIVOTAL, LLC
COMPETITIVE LOCAL EXCHANGE CARRIER
Regulations and Schedule of Charges

Applicable to
RESELLER/FACILITIES-BASED
COMPETITIVE LOCAL EXCHANGE CARRIER SERVICES

Provided by

GC PIVOTAL, LLC
7900 TYSONS ONE PLACE
SUITE #1450
MCLEAN, VA 22102

IN

The Commonwealth of Pennsylvania

IN

The territories serviced by Verizon Pennsylvania LLC, Verizon North LLC,
The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink,
and Windstream Pennsylvania LLC.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania LLC Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C; Verizon North LLC Telephone Pa. P.U.C. No. 1, 3, 5, and 6; The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink P.U.C. No. 27; and Windstream Pennsylvania, LLC. Pa. P.U.C. No. 7.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

COMPETITIVE LOCAL EXCHANGE PROVIDER

LIST OF MODIFICATIONS

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Issued by:

Leslie Blair – Vice President, Tax
7900 Tysons One Place, Suite #1450
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 COMPETITIVE LOCAL EXCHANGE PROVIDER

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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COMPETITIVE LOCAL EXCHANGE PROVIDER

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EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF

The following are the only symbols used for the purposes indicated below:

- (C) - To signify a change
- (D) - To signify a decrease in rate
- (I) - To signify an increase in rates

COMPETITIVE LOCAL EXCHANGE PROVIDER

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of Competitive Local Exchange Services by GC Pivotal, LLC, hereinafter referred to as the Company, to customers in the service territories of Verizon Pennsylvania LLC, Verizon North LLC, The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink and Windstream of Pennsylvania, Inc.

Issued: May 27, 2022

Issued by:

Leslie Blair – Vice President, Tax
7900 Tysons One Place, Suite #1450
McLean, VA 22102

Effective: May 28, 2022

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Services - The Company's intrastate telephone services offered pursuant to this tariff.

Access Service Request ("ASR") - The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of an ASR by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed ASR, the Company will then request the Customer to submit one.

Advance Payment - Part or all of a payment required before the start of service.

Automatic Number Identification ("ANI") - Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Bit - The smallest unit of information in the binary system of notation.

Commission - Refers to the Pennsylvania Public Utility Commission.

Customer or Subscriber - The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Direct Inward Dial (or "DID") - A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by BellCore.

Access Point - GC Pivotal, LLC is the issuer of this tariff.

Exchange Telephone Company or Telephone Company - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable - A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 1.0 - DEFINITIONS, (CONT'D.)

IXC or Interexchange Carrier - A long distance telecommunications services provider.

Kbps - Kilobits per second, denotes thousands of bits per second.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Mbps - Megabits, denotes millions of bits per second.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF") - An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 1.0 - DEFINITIONS, (CONT'D.)

NPA - Numbering plan area or area code.

Other Telephone Company - An Exchange Telephone Company, other than the Company.

PBX - Private Branch Exchange

Point of Presence ("POP") - Physical place within a LATA where a long-distance carrier or a cellular provider interfaces with the network of the local exchange carrier (LEC). The point at which the LEC terminates subscribers circuits for cellular phone call or long distance dial-up phone call or leased-line communication.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared - A facility or equipment system or subsystem that can be used simultaneously by several Customers.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User - A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary, because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 5 days' written or oral notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.1 Undertaking of the Company, (Cont'd.)****2.1.3 Terms and Conditions, (cont'd.)**

- (D) Service may be terminated upon written notice to the Customer if:
- (1) the Customer is using the service in violation of this tariff; or
 - (2) the Customer is using the service in violation of the law.
 - (3) Prior to termination of service, the Company will mail or deliver written notice to the Customer at least 10 days prior to the date of the proposed termination. Prior to suspending or terminating service to a business customer, the Company will attempt to contact the customer directly 3 days prior to suspending or terminating service. Termination of service to a residential customer will follow a two-step process, whereby the Company will mail or deliver written notice to the customer at least 7 days before the date of proposed suspension regardless of the grounds upon which suspension is sought. (§64.71) When at least 10 days have passed since suspension of service, the Company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: 1) failure to make satisfactory arrangements to pay arrearages, 2) failure to post a deposit, 3) failure to meet the requirements of a payment agreement and 4) failure to give adequate assurances that an unauthorized use or practice will cease. (§64.121)
- (E) This tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania regardless of its choice of laws provision.
- (F) No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Liability of the Company**

- (A) Consistent with the Commission's relevant Policy Statement at 52 Pa. Code § 69.87 and the Commission Order under Docket No. M-00981209, the Company's liability, if any, for its willful misconduct is not limited by this tariff.

The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (cont'd.)

- (C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- (E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnities and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (cont'd.)

- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (H) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- (L) The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- (D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (cont'd.)

- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

- (G) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Emergency 911 Service:

- (A) This Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. Other than willful misconduct or negligence by the company, its employees or agents, the Company is not liable for any losses, claims, demands, suits or other liability, whether suffered, made, instituted or asserted by the Customer or by any other party for any personal injury to or death of any person(s), and for any loss, damage or destruction of any property, caused or claimed to have been caused by any actions, or failures to act, on the part of the Company or its agents.
- (B) The Company is also not responsible for infringement or invasion of the right to privacy of any person(s) caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any Services provided by the Company, and which arise out of the wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.
- (C) When a Customer with an unpublished telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for Emergency 911 Service, upon request of such governmental authority. By subscribing to Service under this tariff, the Customer acknowledges and agrees with the release of the information in such a circumstance.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Universal Emergency Telephone Number Service (911, E911)

- (A) This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- (B) 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information only after a 911 call has been received, on a call-by-call basis, only for the purpose of responding to an emergency call in progress.
- (C) The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- (D) After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Universal Emergency Telephone Number Service (911, E911), (cont'd.)

- (E) The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this Tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.10 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.1.10 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.3 Obligations of the Customer, (Cont'd.)****2.3.1 General, (cont'd.)**

- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C.) Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (cont'd.)

- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.4 Customer Equipment and Channels****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- (A) Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.5 Payment Arrangements****2.5.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

2.5.2 Billing and Collection of Charges

- (A) Non-recurring charges are due and payable from the customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- (B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- (C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.5 Payment Arrangements, (Cont'd.)****2.5.2 Billing and Collection of Charges, (cont'd.)**

- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) Residential Customers: Customer's bills for telephone service are due 20 days from the date of mailing. A customer is in default if payment is received more than 5 days after the due date. If a bill is not paid in full, a late charge of 1.25% per month on the full unpaid and overdue balance of the bill will be applied against all balances that are past due. These charges are calculated only on the overdue portions of the bill. The rate, when annualized, will not exceed 15% per annum, computed by the simple interest method, and may not include previously accrued late payment charges. An additional charge, designed to recover the cost of a subsequent rebilling may not be charged.

Business Customers: Customer's bills for telephone service are due on the due date specified on their bill. A customer is in default unless full payment is made on or before the due date. If a bill is not paid in full, a late charge of 1.5% per month will be applied against all balances that are past due. Terms apply as well to any payments received by the Company where the funds are not immediately available upon presentment. For an account to be brought current, both the overdue balance and any outstanding finance charges must be paid in full. For partial payment received, finance charges will continue to be applied against the amount of the bill's outstanding balance until full payment of both the outstanding balance and any outstanding finance charges are received. A minimum finance charge of \$10.00 will be applied if an invoice is past due.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (cont'd.)

- (F) A charge of \$25.00 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution. If a Customer who has received a notice of discontinuance pays its bill with a check that is subsequently dishonored, the account status shall remain unpaid and the Company is not required to issue any additional notice before disconnecting service.
- (G) Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits.
- (H) If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (cont'd.)

- (I) The customer before actual suspension or termination of service can bring disputes to the attention of the Company orally or in writing. Suspension or termination is prohibited until the resolution of the dispute. The Company can be contacted at:

GC Pivotal, LLC
7900 Tysons One Place, Suite #1450
McLean, VA 22102
1-800-957-6468

- (1) Within 10 days of the notification or mailing of the Company's written summary on the findings/resolution of the dispute, an informal complaint can be filed with the Bureau of Consumer Services of the Commission.
- (2) Within 10 days of notification of mailing of the informal complaint resolution, an appeal from the report of the Consumer Services Representative may be filed by means of a written intention to appeal.
- (3) If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file an informal complaint with the Bureau of Consumer Services at:

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265
1-877-385-5252

The Bureau of Consumer Services shall have primary jurisdiction over customer complaints.

- (J) If bill is paid by US mail, the date of the postmark will be considered the date of payment as per 52 Pa Code § 53.84.

2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Deposits

- (A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - (1) two months' charges for a service or facility that has a minimum payment period of one month; or
 - (2) the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- (D) Residential deposits held will accrue interest at a rate of 6% per annum, without deductions for taxes thereon. Interest shall be paid annually to the Customer, or at the option of the Company or the Customer, shall be applied to the Customer's bill.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten (10) days written notice to the Customer, discontinue or suspend service without incurring any liability.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service, (cont'd.)

- (D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- (F) In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- (G) Upon the Company's discontinuance of service to the Customer under Section 2.5.5.(A) or 2.5.5.(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.5 Payment Arrangements, (Cont'd.)****2.5.6 Cancellation of Application for Service**

- (A) Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.5.6.(A) through 2.5.6.(C) will be calculated and applied on a case-by-case basis.

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.6 Allowances for Interruptions in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (cont'd.)

- (C) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less --

Length of Interruption	Interruption Period To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (cont'd.)

C. (continued)

Over 24 Hours and Less Than 72 Hours - Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours - Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days' credit will be allowed for any one month period.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (B) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (C) interruptions due to the failure or malfunction of non-Company equipment;
- (D) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (E) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (F) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (G) interruption of service due to circumstances or causes beyond the control of Company.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.8 Cancellation of Service**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- 2.8.1 all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- 2.8.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- 2.8.3 all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- 2.8.4 a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.9.1 to any subsidiary, parent company or affiliate of the Company; or
- 2.9.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.9.3 pursuant to any financing, merger or reorganization of the Company.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.10 Notices and Communications

2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.10.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.10.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.11 LifeLine Service****2.11.1 Description**

LifeLine Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. NOTE: Customers who qualify for LifeLine Service may also qualify for Link Up America Service.

2.11.2 Regulations

- (A) LifeLine Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. LifeLine Service is limited to only one Service per qualified customer or household. A potential LifeLine customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for LifeLine Service.
- (B) Residence LifeLine Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
- (1) One-Party Residence Unlimited Service and Local Measured Service, if available.
 - (2) Directory Listing (standard only).
 - (3) Non-Published or Non-Listed Telephone Number Service.
 - (4) Access to Directory Assistance Service.
 - (5) Touch Tone Calling Service.
 - (6) Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence LifeLine Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.

NOTE: (1) When a LifeLine customer subscribes to the company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.11 LifeLine Service, (Cont'd.)

2.11.2 Regulations, (cont'd.)

(B) (continued)

- (7) Access to Operator Services.
- (8) Voluntary Toll Restriction Option.
- (9) Link Up America (if eligible).
- (10) Access to 800/888 Services.
- (11) Access to Call Trace.
- (12) Access to Alerting and Reporting Systems (9-1-1 dialing).
- (13) Access to the Pennsylvania Telecommunications Relay Service.
- (14) Caller ID Per-call and Per-line blocking.
- (15) One optional vertical service (1)

- (C) An applicant for LifeLine Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of LifeLine Service participants may be conducted biennially by the Company. Telephone Company.

Pennsylvania Department of Public Welfare LifeLine Service Programs:

- * Temporary Assistance for Needy Families (TANF)
- * General Assistance (GA)
- * Supplemental Security Income (SSI)
- * Medicaid
- * Food Stamps
- * Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests LifeLine Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or nonparticipation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.11 LifeLine Service, (Cont'd.)****2.11.2 Regulations, (cont'd.)**

- (D) LifeLine Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of LifeLine Service, the customer agrees to have his or her eligibility recertified as determined by the Company. When the Company is notified by the customer or determines through recertification that the LifeLine Service customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the LifeLine Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the LifeLine Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing service or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain LifeLine Service.
- (E) A LifeLine Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. LifeLine Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- (F) Only services listed in 2 (b) above will be provided to LifeLine customers. All other premium services offered by the Company will not be available.
- (G) LifeLine Service customers are required to apply for the Link Up America benefit when applicable.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.11 LifeLine Service, (Cont'd.)

2.11.2 Regulations, (cont'd.)

- (H) Customer requested temporary suspension of LifeLine Service is not permitted.
- (I) LifeLine Service does not apply to applicants who are full time students living in university or college controlled housing.
- (J) The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- (K) LifeLine customers are subject to all Residence service regulations in this and other tariffs of the Company.
- (L) Residence LifeLine Service cannot be resold by the LifeLine customer or the LifeLine customer's agent(s).
- (M) Resale of LifeLine Services are subject to wholesale rate obligations under Section 25 1(c)(4) of the Telecommunications Act of 1996.
- (N) All outstanding charges, account balances and service restrictions apply to existing customers who qualify for LifeLine Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- (O) Any LifeLine customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. No Residence Toll Restoral Charge applies to LifeLine Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a LifeLine customer is toll restricted for a second occurrence the Company may, at its discretion, place the LifeLine customer on permanent toll restriction.
- (P) Toll-Blocking and Toll-Control services will be provided it no charge to LifeLine Service subscribers, to the extent that they are offered.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.11 LifeLine Service, (Cont'd.)

2.11.3. Dial Tone Line Monthly Rate

- (A) Applicable Residence Dial Tone monthly rate minus \$1.75. (1)
- (B) Lifeline Service Customers will pay the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission at Docket Nos. 00-256, 96-45, 98-77, 98-166, and 00-193.
- (C) LifeLine Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE: (1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.12 Link Up America Service

2.12.1. Description

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. NOTE: Customers who qualify for Link Up America Service way also qualify for LifeLine Service.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.12 Link Up America Service, (Cont'd.)****2.12.2 Regulations**

Link Up America is available to residence customers who meet the following eligibility criteria:

- (A) The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.

The applicant must self-certify the requirement set out in (a).

- (B) An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of LifeLine Service participants may be conducted biennially by the Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- * Temporary Assistance for Needy Families (TANF)
- * General Assistance (GA)
- * Supplemental Security Income (SSI)
- * Medicaid
- * Food Stamps
- * Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

- (C) The Link Up America discount is applicable to one access line (dial tone) when applied to the installation or relocation of main service at a customer's principal residence.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.12 Link Up America Service, (Cont'd.)

2.12.2 Regulations

- (D) Link Up America applicants are not exempt from Telephone Company Deposit requirements.
- (E) Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link UP America discount.
- (F) The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

2.12.3 Rates

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.13 Telecommunications Relay Service****2.13.1 General**

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.13 Telecommunications Relay Service, (Cont'd.)

2.13.2 The Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on August 1, 2021.

	<u>Monthly Charge</u>
Per residence access line	\$0.04
Per business access line	\$0.04

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.13 Telecommunications Relay Service, (Cont'd.)

2.13.2 The Surcharge, (Cont'd.)

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

 Issued: May 27, 2022

Issued by:

Leslie Blair – Vice President, Tax
 7900 Tysons One Place, Suite #1450
 McLean, VA 22102

Effective: May 28, 2022

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.13 Telecommunications Relay Service

2.13.2 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.14 Cancellation or Modification of Service by Customer**

- (A) Residential Customers may cancel Service by providing written or oral notice to Company at least five (5) days prior to cancellation. The notice must specify the date on which service is to be discontinued.
- (B) Business Customers may cancel service by providing written notice to Company at least thirty (30) days prior to cancellation. The notice must specify the date on which service is to be discontinued.
- (C) The Customer cancels service before the Company completes installation of the Service and the time of cancellation the Company has incurred any expense in installing service or preparing to install service that it would not otherwise have incurred, a charge equal to the cost the Company incurred will apply. In no case will this charge exceed the charge for the minimum period of service ordered, including installation charges and non-recurring charges and all amounts others may charge the Company that would have been chargeable to the Customer had service been initiated.
- (D) If the Customer cancels service after the Company has completed installation, the charge set forth in section 2.14(C) will apply to the extent the Company has not yet recovered the costs described in Section 2.1.(C). In addition, the minimum service period obligations will apply regardless of whether service has been initiated and the charges due.
- (E) In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

2.15 Expiration of Term Plan Options

At the expiration of the initial term as specified in a Customer Specific Term Plan, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates 2.16unless terminated by either party in accordance with the agreement terms. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term plan shall survive such termination.

2.16 Compliance with Chapter 64 – Standards and Billing Practices for Residential Telephone Service

Notwithstanding any other provisions set forth in Section 2 of this Tariff, the Company will comply with the Standards and Billing Practices for Residential Telephone Service set forth in 63 Pa. Code, Chapter 64.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS**3.1 Dial Tone Line Cell Classification**

For the purposes of determining an Exchange Area Dial Tone Line monthly rate, the Exchange Areas are classified into one of four (4) Dial Tone Line Cells. The Cell classifications apply to both residential and business services and are determined by the following criteria:

Dial Tone Line Cell	Classification Criteria
1	All Philadelphia and Pittsburgh City Exchange Areas of Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones with more than 500 working pairs per square mile. Also, for those Exchange Areas with multi-central offices if one of the multi-central offices if one of the multi-central offices meets the 500 working lines per square mile criteria.
4	All remaining Exchange Areas.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)**3.2 Exchange Service Areas**

3.2.1 Following are listed the Unlimited Usage Package local calling areas for the Pennsylvania Exchange Areas. Where more than one Unlimited Usage Package Option is available, the local calling area for each option is shown. Where only one local calling area is shown for an exchange, the local calling area shown is for the Local Area Unlimited Usage Package Option.

Service is on an unlimited basis for Unlimited Usage Package customers in their local calling areas as described following. For Budget, Standard and Valu-Pak customers, the measured use rates apply to all completed outgoing calls made to points within the Measured Local Calling area. Stations bearing the central office designations of all exchanges and zones as covered in the Local Area Unlimited Usage Package calling area constitute the Measured Local Calling area.

For Hometown-Plus Usage Option customers, service is on a mixed unlimited and measured local use basis. It is on an unlimited basis for outgoing calls within the Home Exchange and other selected exchanges; it is on a measured local use basis for outgoing calls to non-selected exchanges in the customer's Measured Local Calling Area.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings

Exchange	Local Calling Area
Alexandria	Alexandria; Huntingdon; McConnellstown (CenturyLink)
Aliquippa Local Area	Aliquippa; Ambridge; Baden; Glenwillard; Hookstown; Pitb. Subn. Zone 16, Rochester
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Allentown	Allentown; Bath; Bethlehem; Catasauqua; Coopersburg (Commonwealth Tel.); Easton; Emmaus (Verizon North); Hellertown; Ironton (Ironton Tel. Co.); Kutztown; Nazareth; New Smithville (Verizon North); New Tripoli (Verizon North); Northampton; Riegelsville; Slatington; Springtown; Topton (Conestoga Tel. & Tel. Co.)
Altoona	Altoona; Bellwood; Cresson; Hollidaysburg; Tyrone

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Ambridge Local Area	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Extended Area	All stations of the Local Area plus Pittsburgh Suburban Zone 15, Rochester
Metropolitan Area	All stations of the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Annville	Annville, Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Palmyra
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
Austin	Austin, Coudersport
Avella	Avella, Burgettstown, Washington
Avis	Avis, Jersey Shore, Lock Haven, Woolrich
Avondale	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon – DE.), Wilmington, DE. (Verizon – DE.)

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Baden Local Area	Aliquippa; Ambridge; Baden; Rochester
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Barnesboro	Barnesboro; Carrolltown; Cherry Tree; Glen Campbell; Hastings; Patton
Bath	Allentown; Bath; Bethlehem; Catasauqua; Easton; Nazareth; Northampton; Slatington
Beaver Falls	Beaver Falls; Darlington (Windstream); Ellwood City; Enon Valley (Windstream); Hookstown; Midland; Rochester; Wampum; Zelenople

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 – SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Bedminster	Bedminster; Carversville; Doylestown; Dublin; Ferndale (Commonwealth Tel.); Perkasio; Plumsteadville; Quakertown
Bellefonte	Bellefonte; Boalsburg; Centre Hall; Howard (CenturyLink); Snow Shoe; Spring Mills; State College; Zion (CenturyLink)
Belle Vernon	Belle Vernon; California; Charleroi; Donora; Fayette City; Monessen; Monongahela; Perryopolis; West Newton
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Bellwood	Altoona; Bellwood; Tyrone

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Berwick	Berwick; Bloomsburg; Shickshinny (Commonwealth Tel.); Wapwallopen (Commonwealth Tel.)
Bessemer	Bessemer; New Castle
Bethlehem	Allentown; Bath; Bethlehem; Catasauqua; Coopersburg (Commonwealth Tel.); Easton; Hellertown; Ironton (Ironton Tel. Co.); Nazareth; Northampton; Riegelsville; Slatington; Springtown
Big Run	Big Run; Punxsutawney
Black Lick	Black Lick; Blairsville; Homer City; Indiana

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Blairsville	Black Lick; Blairsville; Bolivar; Derry; Homer City; Indiana; Latrobe
Bloomsburg	Berwick; Bloomsburg; Catawissa; Danville; Millville; Numidia; Orangeville (Commonwealth Tel.); Washingtonville
Boalsburg	Bellefonte; Boalsburg; Centre Hall; Spring Mills; State College
Bolivar	Blairsville; Bolivar; New Florence
Bradford	Bradford; Duke Center (Armstrong North); Eldred; Mount Jewett; Rew; Smethport; Limestone, NY (Verizon – NY)

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Brownsville	Brownsville; California; Charleroi; New Salem; Republic; Smock; Uniontown
Buckingham Local Area	Buckingham; Carversville; Doylestown; New Hope; Phila. Subn. Zone 45; Wycombe
Extended Area	All stations of the Local Area plus: Dublin; Line Lexington; Newton; Philadelphia Suburban Zone 39; Philadelphia Suburban Zone 40; Plumsteadville
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Burgettstown	Avella; Burgettstown; McDonald; Midway (Windstream); Murdocksville (Armstrong); Paris
Bushkill	Bushkill; Lords Valley; Stroudsburg; Stroudsburg, NJ (Verizon – NJ)

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
California	Belle Vernon; Brownsville; California; Charleroi; Fayette City
Canonsburg Local Area	Canonsburg; Hickory (Hickory Tel. Co.); McDonald; McMurray; Pitb. Subn. Zone 13, Washington
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Carbondale	Carbondale; Chapman Lake (Verizon North); Clifford (The North- Eastern Pa. Tel. Co.); Forest City (The North-Eastern Pa. Tel. Co.); Jermyn; Olyphant; Scranton; Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro; Carrolltown; Ebensburg; Hastings, Patton

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 – SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Carversville Local Area	Bedminster; Buckingham; Carversville; Doylestown, Dublin; New Hope; Plumsteadville; Wycombe
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Catasauqua	Allentown; Bath; Bethlehem; Catasauqua; Easton; Hellertown; Ironton (Ironton Tel. Co.); Nazareth; Northampton; Riegelsville; Slatington; Springtown
Catawissa	Bloomsburg; Catawissa; Danville; Elysburg; Numidia

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Center Point Local Area	Center Point; Collegeville; Harleysville; Lansdale; Phila. Subn. Zone 30; North Wales; Schwenksville
Extended Area	All stations of the Local Area plus: Green Lane; Philadelphia Suburban Zone 29; Philadelphia Suburban Zone 31; Philadelphia Suburban Zone 33; Phoenixville; Royersville; Souderton
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Centre Hall	Bellefonte; Boalsburg; Centre Hall; Millheim; Spring Mills; State College

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Charleroi	Belle Vernon; Brownsville; California; Charleroi; Donora; Fayette City; Monessen; Monongahela
Cherry Tree	Barnesboro; Cherry Tree; Clymer; Glen Campbell
Chester Springs Local Area	Chester Springs; Eagle; Exton; Phila. Subn. Zone 28; Phoenixville; Pughtown; Royersford
Extended Area	All stations of the Local Area plus: Collegeville; Downingtown; Glenmoore; Philadelphia Suburban Zone 26; Philadelphia Suburban Zone 29; Pottstown; West Chester
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Clairton Local Area	Clairton; Elizabeth; Pitb. Subn. Zone 10; Pitb. Subn. Zone 11
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Clarion	Clarion; Knox (Windstream); Leeper; Shipperville (Windstream); Sligo (Windstream); Strattanville (Windstream)
Claysville	Claysville; Washington; West Alexander
Clearfield	Clearfield; Curwensville; Frenchville; Osceola Mills; Philipsburg; Winburne
Clymer	Clymer; Indiana

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Coatesville Local	Avondale; Coatesville; Downingtown; Eagle; Exton; Glenmoore; Honey Brook; Kennett Square; Lenape; Mortonville; Parkesburg; Unionville; West Chester; West Grove; Westtown
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Collegeville Local Area	Center Point; Collegeville; Green Lane; Harleysville; Lansdale; North Wales; Phila. Subn. Zone 29; Phila. Subn. Zone 30; Phila. Subn. Zone 31; Phoenixville; Pottstown; Royersford; Schwenksville; Souderton
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Connellsville	Connellsville; Dawson; Mount Pleasant; Scottdale; Uniontown
Coudersport	Austin; Coudersport; Roulette; Ulysses

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Cresco	Cresco; Lords Valley; Mount Pocono; Newfoundland; Stroudsburg
Cresson	Altoona; Cresson; Ebensburg; Hollidaysburg; Portage
Curwensville	Clearfield; Curwensville; Mahaffey
Danville	Bloomsburg; Catawissa; Danville; Elysburg; Northumberland; Sunbury; Washingtonville
Dauphin	Dauphin; Halifax; Harrisburg Zone 1
Dawson	Connellsville; Dawson; Perryopolis; Scottdale
Derry	Blairsville; Derry; Greensburg; Latrobe

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Donora Local Area	Belle Vernon; Charleroi; Donora; Elizabeth; Monessen; Monongahela
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Downingtown	Chester Springs; Coatesville; Downingtown; Eagle; Exton; Glenmoore; Honey Brook; Lenape; Mortonville; Phila. Subn. Zone 28; Pughtown; West Chester; Westtown
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Doylestown	Buckingham; Carversville; Doylestown; Dublin; Line Lexington; Phila. Subn. Zone 45; Plumsteadville; Wycombe
Extended Area	All stations of the Local Area plus: Bedminister; Lansdale; New Hope; Newton; North Wales; Perkasio; Philadelphia Suburban Zone 33; Philadelphia Suburban Zone 38; Philadelphia Suburban Zone 39; Philadelphia Suburban Zone 40; Soudento
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Dublin Local Area	Bedminster; Buckingham; Carversville; Doylestown; Dublin; Lansdale; Line Lexington; Perkasie; Plumsteadville; Quakertown; Souderton
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
DuBois	Brockway (Windstream); DuBois; Luthersburg (Windstream); Penfield (Windstream); Reynoldsville; Sykesville
Eagle	Chester Springs; Coatesville; Downingtown; Eagle; Exton; Glenmoore; Phila. Subn. Zone 28; Phoenixville; Pughtown; Royersford; West Chester
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Easton	Allentown; Bethlehem; Bloomsbury, NJ (Verizon – NJ); Catasauqua; Easton; Hellertown; Nazareth; Phillipsburg, NJ (Verizon – NJ); Riegelsville; Springtown; Upper Black Eddy
East Palestine	East Palestine, Pa.; East Palestine, O. (AMERITECH, O.); New Waterford, O. (AMERITECH, O.); Rogers, O. (AMERITECH, O.)
Ebensburg	Carrolltown; Colver (Windstream); Cresson; Ebensburg; Nanty-Glo (Verizon North); Johnstown (Verizon North)
Eldred	Bradford; Duke Center (Armstrong North); Eldred; Port Allegheny; Rew; Smethport

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Elizabeth Local Area	Clairton; Donora; Elizabeth; Monongahela; Pitb. Subn. Zone 10; Pitb. Subn. Zone 11
Extended Area	All stations of the Local Area plus: Finelyville; Pittsburgh Suburban Zone 12; West Newton
Metropolitan Area	All stations of the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Ellwood City	Beaver Falls; Ellwood City; New Castle; Portersville (CenturyLink); Wampum; Zelenople
Elysburg	Catawissa; Danville; Elysburg; Kulpmont; Mt. Carmel; Numidia; Shamokin; Sunbury

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Endeavor	Endeavor; Tidioute; Tionesta
Exton Local Area	Chester Springs; Coatesville; Downingtown; Eagle; Exton; Glenmoore; Lenape; Mortonville; Phila. Subn. Zone 28; Pughtown; West Chester; Westtown
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Fairchance	Fairchance; Masontown; McClellandtown; Point Marion; Smithfield; Uniontown
Farmington	Farmington; Uniontown
Fayette City	Belle Vernon; California; Charleroi; Fayette City; Monessen; Perryopolis

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Finleyville Local Area	Finleyville; McMurray; Monongahela; Pitb. Subn. Zone 11; Pitb. Subn. Zone 12
Extended Area	All stations of the Local Area plus: Clariton; Elizabeth; Pittsburgh Suburban Zone 10
Metropolitan Area	All stations of the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Fleetwood	Fleetwood; Kutztown; Leesport (Commonwealth Tel.); Oley (The Conestoga Tel. and Tel. Co.); Reading; Topton (The Conestoga Tel. and Tel. Co.)
Frackville	Ashland; Frackville; Girardville; Mahanoy City; Minersville; Pottsville; Saint Clair; Shenandoah
Freeland	Freeland; Hazleton; McAdoo; Weatherly; White Haven

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Frenchville	Clearfield; Frenchville; Philipsburg; Snow Shoe; Winburne
Galeton	Galeton
Girardville	Ashland; Frackville; Girardville; Mahanoy City; Shenandoah
Glen Campbell	Barnesboro; Cherry Tree; Glen Campbell
Glenmoore	Chester Springs; Coatesville; Downingtown; Eagle; Exton; Green Hills (The Conestoga Tel. and Tel. Co.); Glenmoore; Honey Brook; Morgantown (The Conestoga Tel. and Tel. Co.); Parkesburg; Pughtown; West Chester
Glenwillard Local Area	Aliquippa; Ambridge; Glenwillard; Pitb. Subn. Zone 15; Pitb. Subn. Zone 16
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Green Lane	Center Point; Colledgeville; Green Lane; Harleysville; Lansdale; Pennsburg; Perkasio; Quakertown; Schwenksville; Souderton; Sassamansville (The Conestoga Tel. and Tel. Co.)
Greensburg Local Area	Delmont (Windstream); Greensburg; Herminie; Jeannette; Kecksburg (Citizens Tel. Co. of Kecksburg); Latrobe; New Alexandria (Windstream); Youngwood
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Greenville	Greenville; Sharpsville; Sheakleyville (Windstream); Transfer (The Pymatuning Ind. Tel. Co.)
Grove City	Blacktown (CenturyLink); Grove City; Harrisville (CenturyLink); Mercer; Wesley (Verizon North)
Halifax	Dauphin; Elizabethville (Commonwealth Tel.); Halifax; Harrisburg Zone 1; Millersburg (Commonwealth Tel.)
Hamburg	Hamburg; Kempton (Verizon North); Leesport (Commonwealth Tel.); Reading

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Hamlin	Hamlin; Lake Ariel; Moscow; Newfoundland; Olyphant; Scranton; Wallenpaupack
Harleysville Local Area	Center Point; Collegeville; Green Lane; Harleysville; Lansdale; Line Lexington; North Wales; Perkasio; Phila. Subn. Zone 30; Schwenksville; Souderton
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Harrisburg	
Zone 1	Dauphin; Halifax; Harrisburg Zone 1; Harrisburg Zone 2; Hershey (Verizon North); Hummelstown; Lewisberry (Commonwealth Tel.); Marysville (CenturyLink); Mechanicsburg; Middletown; Shellsville (Verizon North)
Zone 2	Harrisburg Zone 1; Harrisburg Zone 2; Hershey (Verizon North); Hummelstown; Middletown

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Hastings	Barnesboro; Carrolltown; Hastings; Patton
Hawley	Hawley; Honesdale; Lords Valley; Newfoundland; Wallenpaupack
Hazleton	Conyngham-Drums (Commonwealth Tel.); Freeland; Hazleton; McAdoo; Nuremburg (Commonwealth Tel.); Weatherly; White Haven
Hellertown	Allentown; Bethlehem; Catasauqua; Easton; Hellertown; Riegelsville; Springtown

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Herminie Local Area	Greensburg; Herminie; Jeannette; Pitb. Subn. Zone 23
Extended Area	All stations of the Local Area plus: Pittsburgh Suburban Zone 10; west Newton; Youngwood
Metropolitan Area	All stations of the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Hollidaysburg	Altoona; Cresson; Hollidaysburg
Homer City	Black Lick; Blairsville; Homer City; Indiana
Honesdale	Beach Lake (Verizon North); Galilee (Verizon North); Hawley; Honesdale; Lake Ariel; Lords Valley; Pleasant Mount (The North-Eastern Pa. Tel.Co.); South Canaan (The South Canaan Tel.Co.); Wallenpaupack; Waymart (The South Canaan Tel. Co.)
Honey Brook	Coatesville; Downingtown; Glenmoore; Green Hills (The Conestoga Tel. and Tel. Co.); Honey Brook; Morgantown (The Conestoga Tel. and Tel. Co.); Parkesburg

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Hookstown	Aliquippa; Beaver Falls; Chester, W. Va. (Verizon – W. Va.); East Liverpool, O. (AMERITECH, O.); Hookstown; Midland; Rochester; Smiths Ferry
Houtzdale	Clearfield; Houtzdale; Osceola Mills; Philipsburg
Hummelstown	Harrisburg Zone 1; Harrisburg Zone 2; Hershey (Verizon North); Hummelstown; Middletown; Palmyra; Shellsville (Verizon North)
Huntingdon	Alexandria; Huntingdon; Marklesburg (CenturyLink); McConnellstown (CenturyLink); Mount Union
Imperial Local Area	Imperial; McDonald; Murdocksville (Armstrong); Oakdale; Pitb. Subn. Zone 14; Pitb. Subn. Zone 15
Extended Area	All stations of the Local Area plus: Pittsburgh Suburban Zone 14.a.
Metropolitan Area	All stations of the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Indiana	Black Lick; Blairsville; Clymer; Elderton (Windstream); Homer City; Indiana; Marion Center; Parkwood
Jeannette Local Area	Greensburg; Harrison City (Windstream); Herminie; Jeannette; Pitb. Subn. Zone 23
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Jermyn	Carbondale; Chapman Lake (Verizon North); Jermyn; Olyphant; Scranton
Jersey Shore	Avis; Jersey Shore; Lock Haven; Oval (Pennsylvania Tel. Co.); Williamsport; Woolrich
Jim Thorpe	Jim Thorpe; Lehighon; Nesquehoning; Weatherly; White Haven
Kane	Kane; Ludlow; Mount Jewett

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Kemblesville	Avondale; Kemblesville; Kennett Square; Landenberg; Mendenhall; Oxford; Unionville; West Grove; Hockessin, DE (Verizon – DE); Newark, DE (Verizon – DE)
Kennett Square Local Area	Avondale; Coatesville; Kemblesville, Kennett Square; Landenberg; Lenape; Mendenhall; Mortonville; Unionville; West Chester; West Grove; Westtown; Hockessin, DE (Verizon – DE); Wilmington, DE (Verizon – DE)
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Kingston	Center Moreland (Commonwealth Tel.); Dallas (Commonwealth Tel.); Harveys Lake (Commonwealth Tel.); Kingston; Mountaintop; Nanticoke; Pittston; Plymouth; Trucksville (Commonwealth Tel.); Wilkes-Barre; Wyoming

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Kulpmont	Ashland; Elysburg; Kulpmont; Mount Carmel; Shamokin
Kutztown	Allentown; Fleetwood; Kempton (Verizon North); Kutztown; Reading; Topton (The Conestoga Tel. and Tel. Co.)
Lake Ariel	Hamlin; Honesdale; Lake Ariel; Newfoundland; Olyphant; Scranton; South Canaan (The South Canaan Tel. Co.); Wallenpaupack; Waymart (The South Canaan Tel.Co.)
Lake Como	Lake Como
Lancaster	Intercourse (Frontier Comm. Of PA); Lancaster; Landisville; Leola (Frontier Comm. Of PA); Lititz (Denver & Ephrata Tel. and Tel. Co.); Manheim (Denver & Ephrata Tel. and Tel. Co.); Millersville; Mount Joy (CenturyLink); Mountville (CenturyLink); New Holland (Frontier Comm. Of PA); Quarryville (Commonwealth Tel.); Rawlinsville (Commonwealth Tel.); Strasburg

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Landenberg	Avondale; Kemblesville; Kennett Square; Landenberg; Lenape; Mendenhall; Oxford; Unionville; West Chester; West Grove; Westtown; Hockessin, DE (Verizon – DE); Newark, DE (Verizon – DE); Wilmington, DE (Verizon – DE)
Landisville	Lancaster; Landisville; Lititz (Denver & Ephrata Tel. and Tel. Co.); Manheim (Denver & Ephrata Tel. and Tel. Co.); Millersville; Mount Joy (CenturyLink); Mountville (CenturyLink); Strasburg

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Lansdale Local Area	Center Point; Harleysville; Lansdale; Line Lexington; North Wales; Souderton
Extended Area	All stations of the Local Area plus: Collegeville; Doylestown; Dublin; Green Lane; Perkasie; Philadelphia Suburban Zone 30; Philadelphia Suburban Zone 33; Philadelphia Suburban Zone 38; Philadelphia Suburban Zone 39; Philadelphia Suburban Zone 45; Schwenksville
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Latrobe	Blairsville; Derry; Greensburg; Kecksburg (Citizens Tel. Co. of Kecksburg); Latrobe; Ligonier; New Alexandria (Windstream)

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Lebanon	Annville; Frystown (Verizon North); Hershey (Verizon North); Jonestown (Verizon North); Lebanon; Mt. Gretna; Myerstown (Verizon North); Palmyra; Schaefferstown (Verizon North)
Leeper	Clarion; Leeper; Marienville
Lehighton	Jim Thorpe; Lehighton; Nesquehoning; Palmerton (Palmerton Tel. Co.)
Lenape Local Area	Avondale; Coatesville; Downingtown; Exton; Kennett Square; Landenberg; Lenape; Mendenhall; Mortonville; Phila. Subn. Zone 10; Phila. Subn. Zone 28; Unionville; West Chester; West Grove; Westtown
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Lewistown	Belleville (CenturyLink); Lewistown; McVeytown; Mifflintown (CenturyLink); Port Royal (CenturyLink); Reedsville (CenturyLink)
Ligonier	Latrobe; Ligonier; Stahlstown (Laurel Highland Tel. Co.)
Line Lexington Local Area	Doylestown; Dublin; Harleysville; Lansdale; Line Lexington; North Wales; Perkasio; Phila. Subn. Zone 45; Souderton
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Lock Haven	Avis; Beech Creek (CenturyLink); Jersey Shore; Lock Haven; Mill Hall (CenturyLink); Woolrich

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Lords Valley	Bushkill; Cresco; Hawley; Honesdale; Lords Valley; Mount Pocono; Newfoundland; Stroudsburg; Wallenpaupack
Lowellville	Bessemer; Hubbard, O. (AMERITECH, O.); Lowellville; Lowellville, O. (AMERITECH, O.); New Castle; North Lima, O. (AMERITECH, O.); Youngstown, O. (AMERITECH, O.)
Ludlow	Kane; Ludlow
Mahaffey	Mahaffey; Curwensville
Mahanoy City	Frackville; Girardville; Lakewood (Frontier Comm. – Lakewood); Mahanoy City; Shenandoah; Tamaqua
Marchand	Marchand; Punxsutawney
Marienville	Leeper; Marienville
Marion Center	Indiana; Marion Center

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Masontown	Fairchance; Masontown; McClellandtown; Point Marion; Smithfield; Uniontown
McAdoo	Freeland; Hazleton; McAdoo; Tamaqua; Weatherly
McClellandtown	Fairchance; Masontown; McClellandtown; Smithfield; Uniontown
McDonald	Burgettstown; Canonsburg; Imperial; McDonald; Midway (Windstream); Oakdale; Pitb. Subn. Zone 13

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
McMurray Local Area	Canonsburg; Finleyville; McMurray; Pitb. Subn. Zone 12; Pitb. Subn. Zone 13
Extended Area	All stations of the Local Area plus: Washington
Metropolitan Area	All stations of the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
McVeytown	Lewistown; McVeytown
Mechanicsburg	Dillsburg (Verizon North); Harrisburg Zone 1; Lewisberry (Commonwealth Tel.); Mechanicsburg
Mendenhall	Avondale; Kemblesville; Kennett Square; Landenberg; Lenape; Mendenhall; Phila. Subn. Zone 10; Unionville; West Chester; West Grove; Westtown; Hockessin, DE (Verizon – DE); Wilmington, DE (Verizon – DE)
Mercer	Blacktown (CenturyLink); Fredonia (Windstream); Grove City; Mercer; Sharon; Sharpsville; Wesley (Verizon North)

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Middletown	Elizabethtown (CenturyLink); Harrisburg Zone 1; Harrisburg Zone 2; Hershey (Verizon North); Hummelstown; Middletown
Midland	Beaver Falls; Hookstown; Midland; Rochester; Smiths Ferry
Millersville	Lancaster; Landisville; Millersville; Mountville (CenturyLink); Strasburg
Millheim	Bellefonte; Boalsburg; Centre Hall; Millheim; Spring Mills; State College
Millville	Bloomsburg; Millville; Washingtonville
Milton	Lewisburg (Buffalo Valley Tel. Co.); Mifflinburg (Buffalo Valley Tel. Co.); Milton; Northumberland; Sunbury; Washingtonville; Watsontown (Windstream)
Minersville	Frackville; Minersville; New Philadelphia; Orwigsburg; Pottsville; Saint Clair; Schuylkill Haven; Tremont (Commonwealth Tel.)

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Monessen	Belle Vernon; Charleroi; Donora; Fayette City; Monessen; Monongahela
Monongahela Local Area	Belle Vernon; Charleroi; Donora, Elizabeth; Finleyville; Monessen, Monongahela
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Moosic	Moosic; Pittston; Scranton; Taylor; Wyoming
Morrisville Local Area	Ewing, NJ (Verizon – NJ); Morrisville; Newtown; Phila. Subn. Zone 42; Phila. Subn. Zone 43; Phila. Subn. Zone 44; Trenton, NJ (Verizon – NJ); Yardley
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Mortonville Local Area	Avondale; Coatesville; Downingtown; Exton; Kennett Square; Lenape; Mortonville; Parkesburg; Unionville, West Chester; West Grove; Westtown
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Moscow	Hamlin; Moscow; Newfoundland; Scranton; Wallenpaupack
Mountaintop	Kingston; Mountaintop; Nanticoke; Nuangola (Commonwealth Tel.); Plymouth; Wilkes-Barre
Mount Carmel	Ashland; Elysburg; Kulpmont; Mount Carmel; Shamokin

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Mount Gretna	Annville; Lebanon; Mount Gretna; Palmyra
Mount Jewett	Bradford; Mount Jewett; Kane
Mount Pleasant Local Area	Connellsville; Greensburg; Kecksburg (Citizens Tel. Co. of Kecksburg); Mount Pleasant; Scottdale; Youngwood
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Mount Pocono	Cresco; Lords Valley; Mount Pocono; Newfoundland; Stroudsburg
Mount Union	Huntingdon; McConnellstown (CenturyLink); Mount Union
Nanticoke	Kingston; Mountaintop; Nanticoke; Nuangola (Commonwealth Tel.); Plymouth; Wilkes-Barre
Nazareth	Allentown; Bath; Bethlehem; Catasauqua; Easton; Nazareth
Nesquehoning	Jim Thorpe; Lansford (Windstream); Lehighon; Nesquehoning

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
New Castle	Bessemer; Ellwood City; New Bedford (Verizon North); New Castle; New Wilmington (Verizon North); Plain Grove (CenturyLink); Princeton (Verizon North); Volant (CenturyLink); Wampum
New Florence	Bolivar; Johnstown; New Florence; Seward
Newfoundland	Cresco; Hamlin; Hawley; Lake Ariel; Lords Valley; Moscow; Mount Pocono; Newfoundland; Wallenpaupack

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
New Hope Local Area	Buckingham; Carversville; Doylestown; Lambertville, NJ (Verizon – NJ); New Hope; Newtown; Plumsteadville; Wycombe; Yardley
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
New Kensington Local Area	New Kensington; Pitb. Subn. Zone 20; Springdale; Tarentum
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
New Philadelphia	Minersville; New Philadelphia; Orwigsburg; Pottsville; Saint Clair; Schuylkill Haven; Tamaqua
New Salem	Brownsville; New Salem; Republic; Uniontown

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Newtown Local Area	Newtown; Phila. Subn. Zone 40; Phila. Subn. Zone 43; Wycombe; Yardley
Extended Area	All stations of the Local Area plus: Buckingham; Doylestown; Morrisville; New Hope; Philadelphia Suburban Zone 37; Philadelphia Suburban Zone 38; Philadelphia Suburban Zone 39; Philadelphia Suburban Zone 42; Philadelphia Suburban Zone 44; Philadelphia Suburban Zone 45
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Northampton	Allentown; Bath; Bethlehem; Catasauqua; Ironton (Ironton Tel. Co.); Northampton; Slatington
Northumberland	Danville; Milton; Northumberland; Sunbury

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
North Wales Local Area	Center Point; Harleysville; Lansdale; Line Lexington; North Wales; Phila. Subn. Zone 30; Phila. Subn. Zone 33; Souderton
Extended Area	All stations of the Local Area plus: Buckingham; Doylestown; Morrisville; New Hope; Philadelphia Suburban Zone 31; Philadelphia Suburban Zone 32; Philadelphia Suburban Zone 34; Philadelphia Suburban Zone 38; Philadelphia Suburban Zone 39; Philadelphia Suburban Zone 45
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Numidia	Bloomsburg; Catawissa; Elysburg; Numidia
Oakdale	Imperial; McDonald; Oakdale; Pitb. Subn. Zone 13; Pitb. Subn. Zone 14
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Olyphant	Carbondale; Chapman Lake (Verizon North); Hamlin; Jermyn; Lake Ariel; Olyphant; Scranton; Taylor
Orwigsburg	Auburn (Verizon North); Minersville; New Philadelphia; Orwigsburg; Pottsville; Saint Clair; Schuylkill Haven
Osceola Mills	Clearfield; Houtzdale; Osceola Mills; Philipsburg
Oxford	Avondale; Kemblesville; Kirkwood (Commonwealth Tel.); Landenberg; Oxford; West Grove

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Palmyra	Annville; Harrisburg Zone 1; Hershey (Verizon North); Hummelstown; Lebanon; Mount Gretna; Palmyra
Paris	Burgettstown; Paris; Weirton, W. Va. (Verizon – W. Va.)
Parkesburg	Atglen (Commonwealth Tel.); Coatesville; Gap (Commonwealth Tel.); Glenmoore; Honey Brook; Mortonville; Parkesburg; West Grove
Parkwood	Indiana; Parkwood
Patton	Altoona; Barnesboro; Carrolltown; Hastings; Patton
Pennsburg	Bally (The Conestoga Tel. and Tel. Co.); Green Lane; Pennsburg; Perkasio; Quakertown; Sassamansville (The Conestoga Tel. and Tel. Co.); Souderton

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Perkasie Local Area	Bedminster; Doylestown; Dublin; Green Lane; Harleysville; Lansdale; Line Lexington; Pennsburg; Perkasie; Plumsteadville; Quakertown; Schwenksville; Souderton
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Perryopolis Local Area	Belle Vernon; Dawson; Fayette City; Perryopolis; Uniontown
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Philipsburg	Clearfield; Frenchville; Houtzdale; Osceola Mills; Philipsburg; Winburne

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Phoenixville Local Area	Chester Springs; Collegeville; Eagle; Phila. Subn. Zone 28; Phila. Subn. Zone 29; Phoenixville; Pughtown; Royersford
Extended Area	All stations of the Local Area plus: Center Point; Philadelphia Suburban Zone 26; Philadelphia Suburban Zone 30; Pottstown
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Pittston	Harding (Commonwealth Tel.); Kingston; Moosic; Pittston; Scranton; Taylor; Wilkes-Barre; Wyoming

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Plumsteadville Local Area	Bedminster; Buckingham; Carversville; Doylestown; Dublin; Ferndale (Commonwealth Tel.); Line Lexington; New Hope; Perkasio; Plumsteadville; Quakertown
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Plymouth	Kingston; Mountaintop; Nanticoke; Plymouth; Wilkes-Barre
Point Marion	Cheat Lake (Verizon – W. Va.); Fairchance; Masontown; Point Marion; Morgantown, W. Va. (Verizon – W. Va.); Smithfield; Uniontown
Portage	Cresson; Ebensburg; Johnston; Portage; Southfork
Port Allegany	Eldred; Port Allegany; Roulette; Smethport

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Pottstown	Boyertown (The Conestoga Tel. and Tel. Co.); Collegeville; Douglassville (The Conestoga Tel. and Tel. Co.); Phoenixville; Pottstown; Pughtown; Royersford; Sassamansville (The Conestoga Tel. and Tel. Co.); Schwenksville
Pottsville	Auburn (Verizon North); Frackville; Friedensburg (Verizon North); Minersville; New Philadelphia; Orwigsburg; Pottsville; Saint Clair; Schuylkill Haven; Tamaqua
Pughtown Local Area	Chester Springs; Downingtown; Eagle; Exton; Glenmoore; Green Hills (The Conestoga Tel. and Tel. Co.); Morgantown (The Conestoga Tel. and Tel. Co.); Phoenixville; Pottstown; Pughtown; Royersford
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Punxsutawney	Big Run; Marchand; Punxsutawney
Quakertown	Bedminster; Dublin; Ferndale (Commonwealth Tel.); Green Lane; Pennsburg; Perkasio; Plumsteadville; Quakertown; Souderton; Springtown
Reading	Adamstown (Denver & Ephrata Tel. and Tel. Co.); Bernville (Verizon North); Birdsboro (The Conestoga Tel. and Tel. Co.); Fleetwood; Green Hills (The Conestoga Tel. and Tel. Co.); Hamburg; Kutztown; Leesport (Commonwealth Tel.); Morgantown (The Conestoga Tel. and Tel. Co.); Oley (The Conestoga Tel. and Tel. Co.); Reading; Robesonia (Verizon North); Topton (The Conestoga Tel. and Tel. Co.); Womelsdorf (Verizon North); Yellow House (The Conestoga Tel. and Tel. Co.)
Renovo	Renovo
Republic	Brownsville; New Salem; Republic; Uniontown

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Rew	Bradford; Duke Center (Armstrong North); Eldred; Limestone, NY (Verizon – NY); Rew; Smethport
Reynoldsville	DuBois; Reynoldsville; Sykesville
Riegelsville	Allentown; Bethlehem; Catasauqua; Easton; Ferndale (Commonwealth Tel.); Hellertown; Milford, NJ (Verizon – NJ); Phillipsburg, NJ (Verizon – NJ); Riegelsville; Springtown; Upper Black Eddy
Rochester Local Area	Aliquippa; Ambridge; Baden; Beaver Falls; Hookstown; Midland; Rochester
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Roulette	Coudersport; Port Allegany; Roulette

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Royersford Local Area	Center Point; Chester Springs; Collegeville; Eagle; Phila. Subn. Zone 29; Phila. Subn. Zone 30; Phoenixville; Pottstown; Pughtown; Royersford; Schwenksville
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Russell	Russell; Sugar Grove; Warren; Youngsville
Saint Clair	Frackville; Minersville; New Philadelphia; Orwigsburg; Pottsville; Saint Clair; Schuylkill Haven
Saxton	Hopewell (CenturyLink); Saxton

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Schuylkill Haven	Auburn (Verizon North); Friedensburg (Verizon North); Minersville; New Philadelphia; Orwigsburg; Pottsville; Saint Clair; Schuylkill Haven
Schwenksville Local Area	Center Point; Collegeville; Green Lane; Harleysville; Lansdale; Perkasio; Phila. Subn. Zone 30; Pottstown; Royersford; Sassamansville (The Conestoga Tel. and Tel. Co.); Schwenksville; Souderton
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Scottdale	Connellsville-; Dawson; Mount Pleasant; Scottdale
Scranton	Clarks Summit (Commonwealth Tel.); Dalton (Commonwealth Tel.); Factoryville (Commonwealth Tel.); Hamlin; Jermyn; Lake Ariel; Lake Winola (Commonwealth Tel.); Moosic; Moscow; Olyphant; Pittston; Scranton; Taylor; Wyoming
Shamokin	Elysburg; Kulpmont; Mount Carmel; Shamokin; Sunbury; Trevorton (TDS – Mahanoy and Mahantango Tel. Co.)
Sharon	Mercer; Sharon, O. (AMERITECH, O.); Sharon, PA; Sharpsville; Transfer (The Pymatuning Ind. Tel. Co.); West Middlesex
Sharpsville	Greenville; Mercer; Sharon, O. (AMERITECH, O.); Sharon, PA; Sharpsville; Transfer (The Pymatuning Ind. Tel. Co.); West Middlesex
Shenandoah	Ashland; Frackville; Girardsville; Mahanoy City; Ringtown (Commonwealth Tel.); Shenandoah

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Slatington	Allentown; Bath; Bethlehem; Catasauqua; Ironton (Ironton Tel. Co.); New Tripoli (Verizon North); Northampton; Slatington
Smethport	Bradford; Eldred; Port Allegany; Rew; Smethport
Smithfield	Fairchance; Masontown; McClellandtown; Point Marion; Smithfield; Uniontown
Smiths Ferry	Chester, W. Va. (Verizon – W. Va.); East Liverpool, O. (AMERITECH, O.); Hookstown; Midland; Rochester; Smiths Ferry
Smock	Brownsville; Smock; Uniontown
Snow Shoe	Bellefonte; Frenchville; Snow Shoe

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Souderton Local Area	Center Point; Collegeville; Doylestown; Dublin; Green Lane; Harleysville; Lansdale; Line Lexington; North Wales; Pennsburg; Perkasie; Quakertown; Schwenksville; Souderton
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Springdale Local Area	New Kensington; Pitb. Subn. Zone 19; Pitb. Subn. Zone 20; Springdale; Tarentum
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Spring Mills	Bellefonte; Boalsburg; Centre Hall; Millheim; Spring Mills; State College

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Springtown	Allentown; Bethlehem; Catasauqua; Easton; Ferndale (Commonwealth Tel.); Hellertown; Milford, NJ (Verizon – NJ); Quakertown; Riegelsville; Springtown; Upper Black Eddy
State College	Bellefonte; Boalsburg; Centre Hall; Port Matilda (Windstream); Spring Mills; State College
Strasburg	Gap (Commonwealth Tel.); Intercourse (Frontier Comm. Of PA); Lancaster; Landisville; Millersville; Quarryville (Commonwealth Tel.); Rawlinsville (Commonwealth Tel.); Strasburg
Stroudsburg	Bushkill; Cresco; Lords Valley; Mount Pocono; Saylorburg (Commonwealth Tel.); Stroudsburg; Stroudsburg, NJ (Verizon – NJ)
Sugar Grove	Russell; Sugar Grove; Warren; Youngsville

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Sunbury	Danville; Elysburg; Milton; Northumberland; Selinsgrove (Verizon North); Shamokin; Sunbury
Sykesville	DuBois; Luthersburg (Windstream); Reynoldsville; Sykesville
Tamaqua	Lakewood (Frontier Comm. – Lakewood), Lansford (Windstream); Mahanoy City; McAdoo; New Philadelphia; Pottsville; Tamaqua
Tarentum Local Area	New Kensington; Pitb. Subn. Zone 20; Springdale; Tarentum
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Taylor	Moosic; Olyphant; Pittston; Scranton; Taylor; Wyoming
Tidioute	Endeavor; Tidioute; Tionesta; Warren

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Tyrone	Altoona; Bellwood; Tyrone; Warriors Mark (Windstream)
Tionesta	Endeavor; Tidioute; Tionesta
Ulysses	Coudersport; Ulysses
Uniontown	Brownsville; Connellsville; Fairchance; Farmington; Masontown; McClellandtown; New Salem; Point Marion; Republic; Smithfield; Smock; Uniontown

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Unionville Local Area	Avondale; Coatesville; Kemblesville; Kennett Square; Landenberg; Lenape; Mendenhall; Mortonville; Unionville; West Chester; West Grove; Westtown
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Upper Black Eddy	Easton; Ferndale (Commonwealth Tel.); Frenchtown, NJ (Verizon – NJ); Milford, NJ (Verizon – NJ); Riegelsville; Springtown; Uhlerstown (Commonwealth Tel.); Upper Black Eddy
Wallenpaupack	Hamlin; Hawley; Honesdale; Lake Ariel; Lords Valley; Moscow; Newfoundland; Wallenpaupack
Wampum	Beaver Falls; Ellwood City; New Castle; Wampum

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Warren	Russell; Sheffield (Windstream); Sugar Grove; Tidioute; Warren; Youngsville
Washington Local Area	Avella; Buffalo (Verizon North); Canonsburg; Claysville; Hickory (Hickory Tel. Co.); McMurray; Taylorstown (Verizon North); Washington; West Alexander
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Washingtonville	Bloomsburg; Danville; Millville; Milton; Turbotville (Windstream); Washingtonville
Weatherly	Freeland; Hazleton; Jim Thorpe; McAdoo; Weatherly; White Haven
West Alexander	Claysville; Washington; West Alexander

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
West Chester Local Area	Downingtown; Exton; Lenape; Mendenhall; Mortonville; Phila. Subn. Zone 28; West Chester; Westtown
Extended Area	All stations of the Local Area plus: Avondale; Chester Springs; Coatesville; Eagle; Kennett Square; Ladenburg; Philadelphia Suburban Zone 10; Philadelphia Suburban Zone 11; Philadelphia Suburban Zone 12; Philadelphia Suburban Zone 22; Unionville; West Grove
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
West Grove	Avondale; Coatesville; Kemblesville; Kennett Square; Landenberg; Lenape; Mendenhall; Mortonville; Oxford; Parkesburg; Unionville; West Chester; West Grove; Westtown; Hockessin, DE (Verizon – DE)
West Middlesex	Sharon; Sharon, O. (AMERITECH, O.); Sharpsville; West Middlesex
West Newton Local Area	Belle Vernon; West Newton; Yukon (Yukon-Waltz Tel. Co.)
Extended Area	All stations of the Local Area plus: Donora; Elizabeth; Hermine; Monessen; Mount Pleasant; Perryopolis; Pittsburgh Suburban Zone 10; Scottsdale
Metropolitan Area	All stations of the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Westtown	Lenape; Phila. Subn. Zone 10; Mendenhall; West Chester; Westtown
Extended Area	All stations of the Local Area plus: Avondale; Coatesville; Downingtown; Exton; Kennett Square; Ladenburg; Mortonville; Philadelphia Suburban Zone 11; Philadelphia Suburban Zone 12; Philadelphia Suburban Zone 22; Philadelphia Suburban Zone 28; Unionville; West Grove
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
White Haven	Freeland; Hazleton; Jim Thorpe; Weatherly; White Haven

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Wilkes-Barre	Center Moreland (Commonwealth Tel.); Dallas (Commonwealth Tel.); Harveys Lake (Commonwealth Tel.); Kingston; Mountaintop; Nanticoke; Nuangola (Commonwealth Tel.); Pittston; Plymouth; Trucksville (Commonwealth Tel.); Wilkes-Barre; Wyoming
Williamsport	Jersey Shore; Loyalsock (Verizon North); Oval (Pennsylvania Tel. Co.); Trout Run (Verizon North); Williamsport
Winburne	Clearfield; Frenchville; Philipsburg; Winburne
Woolrich	Avis; Jersey Shore; Lock Haven; Woolrich

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Wycombe	Buckingham; Doylestown; New Hope; Newtown, Phila. Subn. Zone 40; Phila. Subn. Zone 45; Wycombe
Extended Area	All stations of the Local Area plus: Carversville; Morrisville; Philadelphia Suburban Zone 37; Philadelphia Suburban Zone 38; Philadelphia Suburban Zone 39; Philadelphia Suburban Zone 43; Philadelphia Suburban Zone 44; Yardley
Metropolitan Area	All stations of the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Wyoming	Kingston; Moosic; Pittston; Scranton; Taylor; Wilkes-Barre; Wyoming

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

Exchange	Local Calling Area
Yardley	Ewing, NJ (Verizon – NJ); Morrisville; New Hope; Newtown; Phila. Subn. Zone 42; Phila. Subn. Zone 43; Phila. Subn. Zone 44; Trenton, NJ (Verizon – NJ); Wycombe; Yardley
Metropolitan Area	All stations of the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange
Youngsville	Russell; Sugar Grove; Warren; Youngsville
Youngwood	Greensburg; Mount Pleasant; Youngwood
Metropolitan Area	All stations of the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange
Zelienople	Beaver Falls; Criders Corners (North Pitt. Tel. Co.); Ellwood City; Evans City (CenturyLink); Zelienople

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

A. Philadelphia Suburban Exchanges

Exchange	Local Calling Area
Chester Heights (Phil. Suburban Zone 10)	Chester; Chester Heights; Holly Oak, DE (Verizon – DE); Lenape; Media; Mendenhall; West Chester; Westtown; Wilmington, DE (Verizon – DE)
Chester (Phil. Suburban Zone 11)	Chester; Chester Heights; Darby-Ridley Park-Sharon Hill; Holly Oak, DE (Verizon – DE); Media; Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newton Square; Chester; Chester Heights; Media; Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square; Chester; Darby-Ridley Park-Sharon Hill; Havertown-Manoa; Media; Swarthmore; Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester; Darby-Ridley Park-Sharon Hill; Phila. Zone 2; Swarthmore; Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill; Havertown-Manoa; Phila. Zone 2; Swarthmore; Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore; Broomall-Newton Square; Havertown-Manoa; Phila. Zone 2; Swarthmore; Upper Darby
Broomall-Newton Square (Phil. Suburban Zone 22)	Ardmore; Broomall-Newton Square; Bryn Mawr; Havertown-Manoa; Media; Paoli-Malvern-Berwyn; Swarthmore; Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore; Bryn Mawr; Cynwyd-Narberth; Phila. Zone 2; Phila. Zone 3

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

A. Philadelphia Suburban Exchanges, (cont'd.)

	Exchange	Local Calling Area
Ardmore (Phil. Suburban Zone 24)	Ardmore; Broomall-Newton Square; Bryn Mawr, Conshohocken; Cynwyd-Narberth; Havertown-Manoa; Phila. Zone 2; Wayne	
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore; Broomall-Newton Square; Bryn Mawr; Conshohocken; Cynwyd-Narberth; Wayne	
Wayne (Phil. Suburban Zone 26)	Ardmore; Broomall-Newton Square; Bryn Mawr; Conshohocken; Norristown; Paoli-Malvern-Berwyn; Valley Forge; Wayne	
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newton Square; Chester Springs; Downingtown; Eagle; Exton; Lenape; Paoli-Malvern-Berwyn; Phoenixville; Valley Forge; Wayne; West Chester; Westtown	
Valley Forge (Phil. Suburban Zone 29)	Collegeville; Norristown; Paoli-Malvern-Berwyn; Phoenixville; Royersford; Valley Forge; Wayne	
Norristown (Phil. Suburban Zone 30)	Ambler; Center Point; Collegeville; Conshohocken; Harleysville; Lansdale; Norristown; North Wales; Phoenixville; Royersford; Schwenksville; Valley Forge; Wayne	
Conshohocken (Phil. Suburban Zone 31)	Ambler; Ardmore; Bryn Mawr; Center Point; Collegeville; Conshohocken; Flourtown; Norristown; Phila. Zone 3; Wayne	
Flourtown (Phil. Suburban Zone 32)	Ambler; Cheltenham-Elkins Park-Jenkintown; Conshohocken; Flourtown; Phila. Zone 3	
Ambler (Phil. Suburban Zone 33)	Ambler; Cheltenham-Elkins Park-Jenkintown; Conshohocken; Flourtown, Hatboro; Norristown; North Wales; Warrington; Willow Grove	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

A. Philadelphia Suburban Exchanges, (cont'd.)

Exchange	Local Calling Area
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler; Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Flourtown; Hatboro; North Wales; Phila. Zone 3; Phila. Zone 4; Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Feasterville-Churchville; Hatboro; Phila. Zone 4; Warrington; Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler; Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Feasterville-Churchville; Hatboro; Warrington; Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler; Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Feasterville-Churchville; Hatboro; Warrington; Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon; Eddington-Cornwells Heights; Feasterville-Churchville; Hatboro, Langhorne; Newtown; Phila. Zone 4; Warrington; Willow Grove; Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol; Eddington-Cornwells Heights; Feasterville-Churchville; Langhorne; Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol; Eddington-Cornwells Heights; Langhorne; Levittown; Morrisville; Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol; Eddington-Cornwells Heights; Feasterville-Churchville; Langhorne; Levittown, Morrisville; Newtown; Yardley
Levittown (Phil. Suburban Zone 44)	Bristol; Langhorne; Levittown; Morrisville; Newtown; Yardley
Warrington (Phil. Suburban Zone 45)	Ambler; Bethayres-Huntingdon; Buckingham; Doylestown; Feasterville-Churchville; Hatboro; Line Lexington; Warrington; Willow Grove; Wycombe

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

B. Philadelphia Exchanges

Zones	Local Calling Area
Zone 1	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
Zone 2	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24
Zone 3	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
Zone 4	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

C. Pittsburg Suburban Exchanges

Exchange	Local Calling Area
Bethel Park (Pitt. Sub. 12)	Bethel Park; Bridgeville; Carrick; Finleyville; McMurray; Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park; Bridgeville; Canonsburg; Carnegie; Carrick; McDonald; McMurray; Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville; Carnegie; Carrick; Coraopolis; Crafton; Imperial; Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis; Carnegie; Sewickley; Bellevue; West View; Crafton; McKees Rocks; Ambridge; Glenwillard; Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty; Fox Chapel; Glenshaw; Millvale; Oakmont; Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel; Glenshaw; Millvale; Perrysville
Irwin (Pitt. Sub. 23)	Irwin; McKees Rocks; Monroeville; Greensburg; Harrison City (Windstream); Hermine; Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport; Pleasant Hills; Bethel Park; Monroeville; Irwin; Clairton; Elizabeth; Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock; Export; Harrison City; Irwin; McKeesport; Monroeville; Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty; Fox Chapel; Millvale; New Kensington; Oakmont; Penn Hills; Springdale; Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock; Export; Monroeville; Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue; Glenshaw; Perrysville; Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park; Carrick; Clairton; Elizabeth; Homestead; McKeesport; Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley; Coraopolis; Ambridge; Aliquippa; Glenwillard

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC Exchange Listings, (cont'd.)

D. Pittsburgh Exchanges

Exchange	Local Calling Area
Bellevue (Includes West View)	Bellevue; Braddock; Carrick; Coraopolis; Crafton; East Liberty; Homestead; Millvale; Perrysville; Pittsburgh
Braddock (Includes Wilksburg)	Bellevue; Braddock; Carrick; Crafton; East Liberty; Homestead; Millvale; Monroeville; Penn Hills; Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue; Bethel Park; Braddock; Bridgeville; Carnegie; Carrick; Crafton; East Liberty; Homestead; Millvale; Pittsburgh; Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue; Braddock; Carnegie; Carrick; Coraopolis; Crafton; East Liberty; Homestead; Millvale; Pittsburgh
East Liberty	Bellevue; Braddock; Carrick; Crafton; East Liberty; Fox Chapel; Homestead; Millvale; Oakmont; Pittsburgh
Homestead	Bellevue; Braddock; Carrick; Crafton; East Liberty; Homestead; McKeesport; Millvale; Pittsburgh; Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue; Braddock; Carrick; Crafton; East Liberty; Fox Chapel; Glenshaw; Homestead; Millvale; Oakmont; Pittsburgh
Pittsburgh	Bellevue; Braddock; Carrick; Crafton; East Liberty; Homestead; Millvale; Pittsburgh

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Verizon North LLC Exchange Listings

Exchange	Local Calling Area
Airville	Brogue; Delta; Red Lion
Auburn	Friedensburg; Orwigsburg; Pine Grove; Pottsville; Schuylkill Haven
Avonmore	Apollo (Windstream); Saltsburg; Vandergrift
Beach Lake	Galilee; Honesdale; Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Middleburg; Mount Pleasant Mills; Selingsrove
Beaverdale	Johnstown; South Fork
Berlin	Meyersdale; Rockwood; Somerset; Stoystown
Bernville	Frystown; Hamburg; Robesonia; Womelsdorf; Reading
Boswell	Hooversville; Johnstown; Somerset; Stoystown
Brogue	Airville; Red Lion; York
Brookside	Jersey Shore; Trout Run; Williamsport
Buffalo	Avella; Canonsburg; Taylorstown; Washington
Cambridge Springs	Edinboro; Meadville; Saegertown (Windstream)
Central City	Berlin; Johnstown; Somerset; Windber
Chapman Lake	Carbondale; Clark Summit (Commonwealth Telephone Co.); Jermyn; Olyphant; Scranton
Clintonville	Franklin; Wesley
Confluence	Rockwood; Salisbury
Cooperstown	Franklin; Oil City
Corry	Spartansburg; Union City; Wattsburg
Davidsville	Johnstown

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Verizon North LLC Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Delta	Airville; Fawn Grove; Cardiff, Md. (Verizon – Md.)
Dillsburg	Dover; Harrisburg Zone 1; Mechanicsburg
Dingman's Ferry	Milford/Log Tavern; Montague, NJ (CenturyLink)
East Berlin	Dover; Hanover (CenturyLink); New Oxford (CenturyLink); York
Edinboro	Cambridge Springs; Erie; McKean
Elkland	Knoxville; Lawrenceville (Commonwealth Telephone Co.); Westfield
Emmaus	Allentown; Bethlehem; Ironton (Ironton Telephone Co.)
Erie	Edinboro; Fairview; Girard; McKean; North East; Waterford; Wattsburg
Fairview	Erie; Girard; McKean
Fawn Grove	Delta; Stewartstown; Jarrettsville, Md. (Service to NXX 692 and 941 only); Cardiff, Md. (Verizon – Md.)
Franklin	Cooperstown; Oil City
Friedensburg	Auburn; Orwigsburg; Pine Grove; Pottsville; Schuylkill Haven
Frystown	Bernville; Jonestown; Myerstown; Lebanon
Galilee	Beach Lake; Callicoon (Verizon – NY); Honesdale; Narrowsburg, NY (Citizens Tel.)
Girard	Erie; Fairview
Glen Rock	Jefferson; Loganville; Stewartstown; York
Grand Valley	Pleasantville; Titusville; Youngsville
Harrison Valley	Ulysses; Westfield

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Verizon North LLC Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Hershey	Annville; Elizabethtown (CenturyLink); Harrisburg Zone 1 and 2; Hummelstown; Lebanon; Middletown; Palmyra; Shellsville; Steelton
Hooversville	Boswell; Johnstown; Stoystown; Somerset
Jefferson	Glen Rock; Hanover (CenturyLink); Spring Grove; York
Johnstown	Beaverdale; Davidsville; Nanty Glo; Seward; South Fork; Windber
Jonestown	Frystown; Shellsville; Annville; Lebanon
Kempton	Allentown; Hamburg; Kutztown; New Smithville; New Tripoli
Knoxville	Elkland
Lincolnton	Union City; Spartansburg; Townville (Windstream)
Loganville	Glen Rock; Red Lion; York
Loyalsock	Muncy; Trout Run; Williamsport
Manchester	Dover; York
Mantzville	Lehighon; McKeansburg; Tamaqua
Matamoras	Cuddebackville, NY (Verizon – NY); Milford/Log Tavern; Montague, NJ (CenturyLink); Port Jervis, NY (Verizon – NY)
McKean	Edinboro; Erie; Fairview
McKeansburg	Mantzville; Orwigsburg; Pottsville; Schuylkill Haven
Meyersdale	Berlin; Rockwood; Salisbury; Somerset

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Verizon North LLC Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Middleburg	Beaver Springs; Mifflinburg (Buffalo Valley Tel. Co.); Mount Pleasant Mills; Selinsgrove
Milford/Log Tavern	Cuddebackville, NY (Verizon – NY); Dingman’s Ferry; Matamoras; Montague, NJ (CenturyLink); Port Jervis, NY (Verizon – NY)
Mount Pleasant Mills	Beaver Springs; Middleburg; Selinsgrove
Myerstown	Frystown; Schaefferstown; Womelsdorf; Lebanon
Nanty Glo	Ebensburg; Johnstown
New Bedford	New Castle; New Wilmington
New Smithville	Allentown; Ironton (Ironton Telephone Co.); Kempton; New Tripoli
New Tripoli	Allentown; Kempton; New Smithville; Slatington
New Wilmington	New Bedford; New Castle; Sharon; Volant (CenturyLink)
North East	Erie; South Ripley, NY (Verizon – NY); Wattsburg
Oil City	Cooperstown; Franklin; Pleasantville; Titusville
Pine Grove	Auburn; Friedensburg; Tremont (Commonwealth Telephone Co.)
Pleasantville	Grand Valley; Oil City; Titusville
Princeton	New Castle; Portersville (CenturyLink); Ellwood City
Red Lion	Brogue; Loganville; York
Robesonia	Bernville; Womelsdorf; Reading
Rockwood	Berlin; Confluence; Meyersdale; Somerset

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Verizon North LLC Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Sabinsville	Westfield
Salisbury	Confluence; Meyersdale; Grantsville, Md. (Verizon – Md.)
Saltsburg	Avonmore
Sayre	Waverly, NY (Verizon – NY)
Schaefferstown	Myerstown; Womelsdorf; Lebanon
Selinsgrove	Beaver Springs; Middleburg; Mount Pleasant Mills; Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs; Middleburg; Mount Pleasant Mills; Sunbury
Seward	Johnstown; New Florence
Shellsville	Jonestown; Harrisburg Zone 1; Hummelstown; Hershey
Shohola	Barryville, NY (Verizon – NY); Milford/Log Tavern
Somerset	Berlin; Boswell; Rockwood; Stoystown
South Fork	Beaverdale; Johnstown
Spartansburg	Corry; Lincolnville; Titusville; Townville (Windstream)
Spring Grove	Hanover (CenturyLink); Jefferson; York
Stewartstown	Fawn Grove; Glen Rock; Red Lion; York; Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin; Boswell; Hooversville; Somerset
Taylorstown	Buffalo; Claysville; Washington
Titusville	Grand Valley; Oil City; Pleasantville; Spartansburg
Trout Run	Brookside; Loyalsock; Williamsport
Union City	Corry; Erie; Lincolnville; Waterford; Wattsburg

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Verizon North LLC Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Vandergrift	Apollo (Windstream); Avonmore; Leechburg (Windstream)
Waterford	Erie; Union City; Wattsburg
Wattsburg	Corry; Erie; North East; Union City; Waterford
Wellersburg	Mt. Savage, Md.; Cumberland, Md.; Frostburg, Md. (Verizon – Md.); Meyersdale; Hyndman (CenturyLink)
Wesley	Clintonville; Harrisville (CenturyLink); Grove City; Mercer
Westfield	Elkland; Harrison Valley; Knoxville; Sabinsville
Windber	Central City; Johnstown
Womelsdorf	Bernville; Myerstown; Robesonia; Schaefferstown; Reading
Wrightsville	Red Lion; York; Columbia (CenturyLink)
York	Dover; Loganville; Manchester; Red Lion; Spring Grove; Wrightsville

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 CenturyLink Exchange Listings

Exchange	Local Calling Area
Allensville	Allensville; Belleville; Huntingdon (Verizon Pa.); Lewistown (Verizon Pa.)
Bedford	Bedford; Charlesville; Everett; Fishertown; Osterburg; Schellsburg
Bedford Valley	Bedford; Bedford Valley; Hyndman
Beech Creek	Beech Creek; Howard; Lock Haven (Verizon Pa.); Mill Hall
Belleville	Allensville; Belleville; Lewistown (Verizon Pa.); Reedsville
Biglerville	Biglerville; Gettysburg; York Springs
Blacktown	Blacktown; Plain Grove; Volant; Grove City (Verizon Pa.); Mercer (Verizon Pa.)
Blain	Blain; East Waterford; Loysville
Blue Ridge Summit	Blue Ridge Summit; Highfield, Md. (C & P Tel. Co. of Md.); Waynesboro
Bruin	Chicora; North Washington; Parker; Petrolia; Bruin
Butler	Chicora; Connoquenessing; Meridian; Nixon; Prospect; West Sunbury; Butler
Carlisle	Carlisle; Mount Holly Springs; Newville
Chambersburg	Chambersburg; Fayetteville; Marion; Saint Thomas
Charlesville	Bedford; Charlesville; Everett
Chicora	Bruin; Butler; North Washington; Petrolia; Chicora
Claysburg	Altoona (Verizon Pa.); Claysburg; Hollidaysburg (Verizon Pa.); Osterburg; Roaring Spring

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 CenturyLink Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Clearville	Bedford; Clearville; Everett
Columbia	Columbia; Elizabethtown; Lancaster (Verizon Pa.); Marietta; Mount Joy; Mountville; Wrightsville (Verizon North)
Connoquenessing	Butler; Evans City; Meridian; Nixon; Prospect; Connoquenessing
Dry Run	Chambersburg; Dry Run
Duncannon	Duncannon; Harrisburg Zone 1; Marysville; New Bloomfield; Newport
East Waterford	Blain; East Waterford; Mifflintown; Port Royal
Eau Claire	Emlenton; Foxburg; North Washington; Parker; Eau Claire
Elizabethtown	Elizabethtown; Columbia; Hershey (Verizon North); Lancaster (Verizon Pa.); Marietta; Mt. Joy; Middletown (Verizon Pa.)
Emlenton	Eau Claire; Foxburg; Parker; Rockland (Windstream); Emlenton
Evans City	Butler; Connoquenessing; Criders Corners (North Pittsburgh Tel. Co.); Nixon; Zelenople (Verizon Pa.); Evans City
Everett	Bedford; Breezewood (Breezewood Tel. Co.); Clearville; Everett
Fairfield	Emmitsburg, Md. (C & P Tel. Co. of Md.); Fairfield; Gettysburg
Fayetteville	Chambersburg; Fayetteville

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 CenturyLink Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Fishertown	Bedford; Fishertown; Osterburg; Schellsburg
Foxburg	Eau Claire; Emlenton; Parker; Foxburg
Gettysburg	Biglerville; Fairfield; Gettysburg
Greencastle	Chambersburg; Greencastle; Marion; Waynesboro
Hanover	Hanover; Jefferson (Verizon North); Littlestown; New Oxford
Harrisville	Plain Grove; Portersville; Slippery Rock; Volant; West Sunbury; Wesley (Verizon North); Harrisville; Grove City (Verizon Pa.)
Hewitt	Cumberland, Md. (C & P Tel. Co. of Md.); Flintstone, Md. (C & P Tel. Co. of Md.); Hewitt; Oldtown, Md. (C& P Tel. Co. of Md.); Ridgeley, W. Va. (C & P Tel. Co. of W. Va.); State Line
Hopewell	Everett; Hopewell; Saxton (Verizon Pa.)
Howard	Beech Creek; Bellefonte (Verizon Pa.); Howard; State College (Verizon Pa.); Zion
Hyndman	Bedford; Bedford Valley; Hyndman
Ickesburg	Ickesburg; Loysville; Millerstown; New Bloomfield; Newport; Port Royal
Littlestown	Gettysburg; Hanover; Littlestown; New Oxford; Silver Run, Md. (C & P Tel. Co. of Md.)
Liverpool	Liverpool; Millerstown; Newport
Loysburg	Loysburg; Martinsburg; Roaring Spring

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 CenturyLink Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Loysville	Blain; Ickesburg; Loysville; New Bloomfield
Marietta	Columbia; Elizabethtown; Lancaster (Verizon Pa.); Marietta; Mt. Joy; Mountville
Marion	Chambersburg; Greencastle; Marion
Marklesburg	McConnellstown; Huntingdon (Verizon Pa.); Marklesburg
Martinsburg	Altoona (Verizon Pa.); Hollidaysburg (Verizon Pa.); Loysburg; Martinsburg; Roaring Spring; Williamsburg
Marysville	Duncannon; Harrisburg Zone 1 (Verizon Pa.); Marysville
McAlisterville	McAlisterville; Mifflintown; Port Royal; Richfield; Thompsontown
McConnellstown	Alexandria (Verizon Pa.); Huntingdon (Verizon Pa.); Mount Union (Verizon Pa.); Marklesburg; McConnellstown
McConnellsburg	McConnellsburg
Mercersburg	Chambersburg; Greencastle; Marion; Mercersburg; Saint Thomas
Meridian	Butler; Connoquenessing; Nixon; Prospect; Meridian
Mifflintown	East Waterford; Lewistown (Verizon Pa.); McAlisterville; Mifflintown; Port Royal; Thompsontown
Millerstown	Ickesburg; Liverpool; Millerstown; New Bloomfield; Newport; Thompsontown
Mill Hall	Beech Creek; Lock Haven (Verizon Pa.); Mill Hall

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 CenturyLink Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Mount Joy	Mount Joy; Columbia; Elizabethtown; Marietta; Mountville; Lancaster (Verizon Pa.); Landisville (Verizon Pa.); Manheim (Denver & Ephrata Tel. Co.)
Mountville	Mountville; Columbia; Marietta; Millersville (Verizon Pa.); Mount Joy; Lancaster (Verizon Pa.); Landisville (Verizon Pa.)
Mt. Holly Springs	Carlisle; Mt. Holly Springs
New Bloomfield	Duncannon; Ickesburg; Loysville; Millerstown; New Bloomfield; Newport
Newburg	Chambersburg; Newburg; Newville; Shippensburg
New Oxford	East Berlin (Verizon North); Hanover; Littlestown; New Oxford; Gettysburg
Newport	Duncannon; Ickesburg; Liverpool; Millerstown; New Bloomfield; Newport
Newville	Carlisle; Newburg; Newville
Nixon	Butler; Connoquenessing; Evans City; Meridian; Nixon; Saxonburg (North Pittsburgh Tel. Co.)
North Washington	Bruin; Butler; Chicora; Eau Claire; Petrolia; West Sunbury; North Washington
Orbisonia	Orbisonia; Mt. Union (Verizon Pa.); Shade Gap; Three Springs
Osterburg	Bedford; Claysburg; Fishertown; Osterburg
Parker	Bruin; Eau Claire; Emlenton; Foxburg; Petrolia; Callensburg (Brookville Tel. Co.); Parker

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 CenturyLink Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Petrolia	Bruin; Butler; Chicora; North Washington; Parker; Petrolia
Plain Grove	Harrisville; Portersville; Slippery Rock; Volant; Blacktown; Grove City (Verizon Pa.)
Portersville	Butler; Harrisville; Plain Grove; Prospect; Volant; Slippery Rock; Princeton (Verizon North); Elwood City (Verizon Pa.); Portersville; Zelenople (Verizon Pa.)
Port Royal	East Waterford; Ickesburg; Lewistown (Verizon Pa.); McAlisterville; Mifflintown; Port Royal; Thompsontown
Prospect	Butler; Connoquenessing; Meridian; Portersville; Prospect
Reedsville	Belleville; Lewistown (Verizon Pa.); Reedsville
Richfield	McAlisterville; Mt. Pleasant Mills (Verizon North); Richfield
Roaring Spring	Altoona (Verizon Pa.); Claysburg; Hollidaysburg (Verizon Pa.); Loysburg; Martinsburg; Roaring Spring
Saint Thomas	Chambersburg; Mercersburg; Saint Thomas
Schellsburg	Bedford; Fishertown; Schellsburg
Shade Gap	Orbisonia; Shade Gap; Three Springs
Shippensburg	Chambersburg; Newburg; Shippensburg
Slippery Rock	Butler; Harrisville; Plain Grove; Portersville; Volant; West Sunbury; Slippery Rock
State Line	Cumberland, Md. (C & P Tel. Co. of Md.); Flintstone, Md. (C & P Tel. Co. of Md.); Hewitt; Oldtown, Md. (C & P Tel. Co. of Md.); Ridgeley, W. Va. (C& P Tel. Co. of W. Va.); State Line

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 CenturyLink Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Thompsontown	McAlisterville; Mifflintown; Millerstown; Port Royal; Thompsontown
Three Springs	Orbisonia; Shade Gap; Three Springs; Huntingdon (Verizon Pa.)
Volant	Harrisville; Plain Grove; Portersille; Slippery Rock; New Castle (Verizon Pa.); Blacktown; New Wilmington (Verizon North); Volant
Waynesboro	Blue Ridge Summit; Greencastle; Highfield, Md. (C & P Tel. Co. of Md.); Waynesboro; Chambersburg
West Sunbury	Butler; Harrisville; North Washington; Slippery Rock; West Sunbury
Williamsburg	Altoona; Hollidaysburg (Verizon Pa.); Martinsburg; Williamsburg
York Springs	Biglerville; Gettysburg; York Springs
Zion	Bellefonte (Verizon Pa.); Howard; State College (Verizon Pa.); Zion

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Windstream Pennsylvania, LLC Exchange Listings

Exchange	Local Calling Area
Albion	Albion, Fairview, Erie, Girard and West Springfield
Apollo	Apollo, Leechburg and Vandergrift (Verizon North)
Bobtown	Bobtown, Carmichaels, Greensboro, Mt. Morris and Mt. Morris, W. Va.
Brave	Brave, Rogersville, Spraggs, Waynesburg, New Freeport, Graysville, and Blacksville, W. Va.
Brockway	Brockway, DuBois and Falls Creek (Verizon PA)
Brookville	Brookville, Corsica, Hazen, Sigel and Summerville
Callensburg	Callensburg, Clarion (Verizon PA), Knox, Parker (CenturyLink), Rimersburg and Sligo
Carmichaels	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Rices Landing, Mt. Morris, W. Va., and Waynesburg
Coalport	Coalport, Glasgow, Altoona, and Houtzdale
Cochranton	Cochranton, Conneaut Lake, Conneautville, Fredonia, Guys Mills, Linesville, Meadville, Sandy Lake, Saegertown, Sheakleyville, and Townville
Colver	Colver, Barnesboro, Carrolltown, Ebensburg (Verizon PA), Johnstown, Nanty Glo, and South Fork (Verizon North)
Conneaut Lake	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Conneautville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Corsica	Corsica, Brookville, Clarion, Hazen, Sigel, Strattanville, Summerville

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Windstream Pennsylvania, LLC Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Darlington	Darlington, Beaver Falls (Verizon PA), Enon Valley, and Rochester (Verizon PA)
Dayton	Dayton, Timblin, Kittanning and Rural Valley
Delmont	Delmont, Export, Harrison City, Greensburg (Verizon PA), and New Alexandria
Driftwood	Driftwood and Emporium
East Brady	East Brady, Kittanning, Petrolia, and Rimersburg
Elderton	Elderton, Kittanning and Indiana (Verizon PA)
Emporium	Emporium and Driftwood
Enon Valley	Enon Valley, Beaver Falls (Verizon PA), Darlington, New Castle, and Rochester
Export	Export, Harrison City, and Delmont,; Pittsburgh Suburban Zone 21 (Penn Hills), Pittsburgh Suburban Zone 22A (Turtle Creek), and Pittsburgh Suburban Zone 22B (Monroeville) (Verizon PA);
Ford City	Ford City, Kittanning and Worthington
Fredericktown	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, and Marianna (Marianna and Scenery Hill Tel. Co.)
Fredonia	Cochranton, Fredonia, Greenville (Verizon PA), Sandy Lake, Sheakleyville, and Mercer (Verizon PA)
Glasgow	Coalport, Glasgow, and Altoona (Verizon PA)
Graysville	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va.
Greensboro	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Mt. Morris W. Va., and Rices Landing and Waynesburg

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Windstream Pennsylvania, LLC Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Guys Mills	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Harrison City	Export, Harrison City, Delmont, Irwin, Jeannette and Pittsburgh Suburban Zone 22B (Monroeville) (Verizon PA)
Hawthorn	Hawthorn, New Bethlehem and Summerville
Hazen	Hazen, Brockway, Brookville, Corsica, Dubois (Verizon PA), Sigel, and Summerville
Hughesville	Hughesville, Muncy, and Williamsport
Jamestown	Jamestown, Conneaut Lake, Linesville, Meadville, Westford, and Greenville (Verizon PA)
Jefferson	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, and Waynesburg
Johnsonburg	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Kersey	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Kittanning	East Brady, Elderton, Ford City, Kittanning, Rural Valley, Templeton, Worthington, and Dayton
Knox	Knox, Callensburg, Clarion (Verizon PA), Rockland, Shipperville, and Venus (Venus Tel. Co.)
Lansford	Lansford, Nesquehoning and Tamaqua (Verizon PA)
Leechburg	Apollo, Leechburg, New Kensington (Verizon PA), and Vandergrift (Verizon North)
Linesville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Windstream Pennsylvania, LLC Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Luthersburg	Luthersburg, Dubois (Verizon PA), and Sykesville (Verizon PA)
Meadville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Meadville, Saegertown, Linesville, Townville, Cambridge Springs (Verizon North)
Midway	Midway, Burgettstown (Verizon PA), and McDonald (Verizon PA)
Montgomery	Montgomery, Muncy, Watsonstown, and Williamsport (Verizon PA)
Mount Morris	Bobtown, Carmichaels, Greensboro, Core, Mt. Morris, Mt. Morris, W. Va., and Waynesburg
Muncy	Hughesville, Montgomery, Muncy, and Williamsport (Verizon PA)
New Alexandria	Delmont, Greensburg (Verizon PA), Latrobe (Verizon PA), and New Alexandria
New Bethlehem	New Bethlehem, Sligo, and Hawthorn
New Freeport	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville W. Va., and Hundred, W. Va.
Penfield	Penfield, Weedville, and DuBois (Verizon PA)
Port Matilda	Port Matilda, Warriors Mark, Bellefonte, (Verizon PA), and State College (Verizon PA)
Rices Landing	Carmichaels, Fredericktown, Greensboro, Jefferson, and Rices Landing
Richeyville	Bentleyville (Bentleyville Tel. Co.), Marianna, Scenery Hill, (Marianna and Scenery Hill Tel. Co.), Richeyville, Brownsville, California, Fredericktown, and Washington (Verizon PA)

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Windstream Pennsylvania, LLC Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Ridgway	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Rimersburg	Rimersburg, Callensburg, Clarion (Verizon PA), East Brady, and Sligo
Rockland	Rockland, Emlenton (CenturyLink), Franklin (Verizon North), Knox, and Oil City (Verizon North)
Rogersville	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va.
Rural Valley	Dayton, Kittanning and Rural Valley
Saegertown	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Townville, Cambridge Springs (Verizon North) and Saegertown
Saint Marys	Johnsonburg, Kersey, Ridgway, Saint Marys, Weedville, and Wilcox
Sandy Lake	Cochranton, Fredonia, Sandy Lake, and Sheakleyville
Sheakleyville	Cochranton, Fredonia, Sandy Lake, Sheakleyville, and Greenville (Verizon PA)
Sheffield	Sheffield and Warren (Verizon PA)
Shippenville	Shippenville, Clarion (Verizon PA), Knox, and Venus (Venus Tel. Co.)
Sigel	Sigel, Brookville, Corsica, Hazen, and Summerville
Sligo	New Bethlehem, Sligo, Callensburg, Rimersburg; and Clarion (Verizon PA)
Spraggs	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Windstream Pennsylvania, LLC Exchange Listings, (Cont'd.)

Exchange	Local Calling Area
Strattanville	Strattanville, Clarion (Verizon PA), and Corsica
Summerville	Summerville, Brookville, Corsica, Hawthorn, Hazen and Sigel
Templeton	Kittanning and Templeton
Timblin	Timblin, Dayton, Hawthorn, New Bethlehem and Punxsutawney (Verizon PA)
Townville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Spartansburg, Townville, Lincolnville, and Titusville (Verizon North)
Turbotville	Turbotville, Watsonstown, and Washingtonville (Verizon PA)
Warriors Mark	Warriors Mark, Port Matilda, Tyrone, and State College (Verizon PA)
Watsonstown	Montgomery, Turbotville; Milton (Verizon PA), Lewisburg and Watsonstown
Waynesburg	Brave, Carmichaels, Graysville, Mount Morris, New Freeport, Rogersville, Spraggs, Blacksville, W. Va., and Waynesburg
Weedville	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox, and Penfield
Westlord	Conneaut Lake, Jamestown, Linesville, Meadville, and Westford
West Springfield	West Springfield, Albion, Erie, Fairview, and Girard (Verizon North)
Wilcox	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Worthington	Butler (CenturyLink), Ford City, Kittanning, and Worthington

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Windstream Pennsylvania, LLC Exchange Listings, (Cont'd.)

A. Exchange Bands

Albion	6	Greensboro	3	Ridgway	3
Apollo	3	Guys Mills	4	Rimersburg	3
Bobtown	2	Harrison City	5	Rockland	4
Brave	2	Hawthorn	1	Rogersville	2
Brockway	3	Hazen	4	Rural Valley	3
Brookville	2	Hughesville	5	Saegertown	4
Callensburg	3	Jamestown	4	Saint Marys	3
Carmichaels	3	Jefferson	3	Sandy Lake	2
Coalport	5	Johnsonburg	3	Sheakleyville	3
Cochranton	4	Kersey	3	Sheffield	3
Colver	5	Kittanning	3	Shippenville	3
Conneaut Lake	4	Knox	3	Sigel	2
Cooneautville	4	Lansford	3	Sligo	*
Corsica	3	Leechburg	4	Spraggs	2
Darlington	5	Linesville	4	Strattanville	2
Dayton	3	Luthersburg	3	Summerville	2
Delmont	5	Meadville	4	Templeton	3
Driftwood	1	Midway	2	Timblin	3
East Brady	3	Montgomery	5	Townville	5
Elderton	4	Mount Morris	3	Turbotville	2
Emporium	1	Muncy	5	Warriors Mark	5
Enon Valley	6	New Alexandria	5	Watsontwon	4
Export	6	New Bethlehem	*	Waynesburg	3
Ford City	3	New Freeport	3	Weedville	3
Fredericktown	2	Penfield	3	Westford	4
Fredonia	3	Port Matilda	5	West Springfield	6
Glasgow	4	Rices Landing	2	Wilcox	3
Graysville	2	Richeyville	5	Worthington	5

* New Bethlehem and Sligo do not fall under the normal Zone listings. Residential rates can be found under Section 7.2.5.C. and D.; business rates can be found under Section 7.3.5.C. and D.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Windstream Pennsylvania, LLC Exchange Listings, (Cont'd.)

A. Exchange Bands, (Cont'd.)

<u>Exchange Band Group</u>	<u>Network Access Lines in Local Service Area</u>
Band 1	0-6,000
Band 2	6,001-12,000
Band 3	12,001-27,000
Band 4	27,001-46,000
Band 5	46,001-83,000
Band 6	83,001-170,000
Band 7	170,001-260,000
Band 8	260,001-350,000
Band 9	350,001-440,000

B. Metropolitan Calling Plan

Metropolitan Calling Plan is an optional calling plan available only to customers in Export and Harrison City. Exchanges included in the optional Metropolitan Calling Plan, in addition to those included in the local calling scope shown in Section 7.2.5.B. and 7.2.5.B., are shown below.

<u>Exchange</u>	<u>Metro Exchanges</u>
Export	All zones comprising the Pittsburgh and Pittsburgh Suburban Exchanges of Verizon Pennsylvania LLC
Harrison City	All zones comprising the Pittsburgh and Pittsburgh Suburban Exchanges and the Greensburg exchange of Verizon Pennsylvania LLC

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Hometown-Plus Usage

The available Hometown-Plus exchanges and their associated IntraLATA Toll exchange(s) are listed below:

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Alexandria	State College
Ashland	Shamokin
Austin	Emporium (ALLTEL PA, Inc.)Port Allegany
Avella	Hickory (Hickory Telephone Co.)
Baden	Criders Corners (North Pittsburgh)
Barnesboro	Ebensburg
Bessemer	Enon Valley (Brookville Telephone Co.)
Big Run	Reynoldsville, Sykesville
Bolivar	Home City, Ligonier
Charleroi	Bentleyville (Bentleyville Tel. Co.)
Cherry Tree	Hastings, Mahaffey
Claysville	Taylorstown (Contel)
Clymer	Marchand, Marion Center
Dawson	Smock, Uniontown
Donora	West Newton
Ebensburg	Barnesboro
Fayette City	Brownsville
Finleyville	Washington

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Freeland	Conyngham-Drums (Commonwealth)
Galeton	Coudersport
Glen Campbell	Big Run, Mahaffey, Punxsutawney
Greenville	Fredonia, Jamestown
Grove City	Slippery Rock (SPRINT)
Hastings	Cherry Tree
Hookstown	Burgettstown, Murdocksville (Murdocksville Tel. Co.)
Jim Thorpe	Lansford (ALLTEL PA, Inc.)
Kutztown	Hamburg
Lake Como	Pleasant Mount (North-Easter Tel. Co.)
Landisville	Columbia (SPRINT)
Leighton	Mantzville (Contel of PA, Inc.)
Ludlow	Sheffield (Brookville Telephone Co.)Warren
Mahaffey	Glen Campbell
Marchand	Clymer, Marion Center
Marion Center	Clymer, Marchand, Rural Valley (ALLTEL PA, Inc.)

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Masontown	Carmichaels (ALLTEL PA, Inc.)
McClellandtown	New Salem, Republic
Mechanicsburg	Carlisle (SPRINT)
Millville	Benton (Commonwealth), Hughesville (ALLTEL PA, Inc.)
Monongahela	Washington
Moosic	Wilkes-Barre
Moscow	Olyphant
Mount Gretna	Elizabethtown (SPRINT)
Mount Jewett	Smethport
Mount Pocono	Pocono Lake (Commonwealth)
Nazareth	Pen Argyl (Commonwealth)
New Florence	Ligonier
New Kensington	Leechburg (ALLTEL PA, Inc.), Vandergrift (GTE)
New Salem	McClellandtown
Northumberland	Selinsgrove (Contel), Lewisburg (Buffalo Valley)
Olyphant	Clarks Summit (Commonwealth)
Orwigsburg	McKeansburg (Contel)

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Parkwood	Apollo (ALLTEL PA, Inc.), Blairsville, Elderton (ALLTEL PA, Inc.)Homer City, Saltsburg (GTE)
Patton	Cresson, Ebensburg
Pennsburg	Emmas (GTE)
Perryopolis	Smock, West Newton
Portage	Ebensburg, South Fork (GTE)
Punxsutawney	Brookville (Brookville Telephone Co.)
Renovo	Lock Haven
Reynoldsville	Brookville (Brookville Telephone Co.), Punxsutawney
Saxton	Marklesburg (SPRINT)
Slatington	Palmerton (Palmerton Telephone Co.)
Smethport	Mount Jewett
Smock	Dawson, New Salem, Perryopolis, Republic
Springdale	Curtisville (North Pittsburgh Tel. Co.)
Springtown	Coopersburg (Commonwealth)
Sykesville	Big Run

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Tamaqua	Mantzville (Contel)
Tarentum	Freeport (North Pittsburgh Tel. Co.), Saxonburg (North Pittsburgh Tel. Co.)
Taylor	Clarks Summit (Commonwealth)
Tidioute	Youngsville (GTE)
Ulysses	Galet on Harrison Valley (Contel), Westfield (GTE)
Washingtonville	Muncy (ALLTEL PA, Inc.)
West Middlesex	New Castle, New Wilmington (GTE)
Woolrich	Mill Hall (SPRINT)
Wyoming	Harding (Commonwealth)
Youngwood	Kecksburg (Citizens Telephone)
Zelienople	Rochester

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia)

3.4.1 Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Philadelphia Suburban exchange to all points within their local calling areas.

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Zone 10	F	1	F	2	2	3	3	2	3	3	3	3	3	3	4	3	4	4	4	4	5	5	5	6	5	6	6	6	6
Zone 11	1	F	1	1	1	2	2	3	3	3	3	3	3	4	4	4	4	4	4	4	5	5	5	6	5				
Zone 12	F	1	F	1	2	2	2	1	2	2	2	2	2	3	3	3	4	4	4	4	4	4	5	5	5				
Zone 13	2	1	1	F	1	1	1	1	2	2	2	2	3	3	3	3	4	4	4	4	4	4	5	5	5				
Zone 14	2	1	2	1	F	1	2	2	2	2	2	3	3	4	4	3	3	4	4	4	4	4	5	5					
Zone 17	3	2	2	1	1	F	F	2	2	2	2	2	3	3	3	3	3	3	3	4	4	4	4	4	4				
Zone 21	3	2	2	1	1	2	F	F	1	1	2	2	2	3	3	2	3	3	3	3	3	4	4	4					
Zone 22	2	3	1	1	2	2	1	1	F	2	1	1	1	1	2	2	2	3	3	4	4	4	4	5	5				
Zone 23	3	3	2	2	2	2	2	2	F	F	1	1	2	3	3	2	2	2	2	2	3	3	3	4	3				
Zone 24	3	3	2	2	2	2	1	1	F	F	F	1	3	2	2	1	2	3	3	3	3	3	4	4					
Zone 25	3	2	2	2	2	2	1	1	F	F	F	2	2	1	2	3	3	3	3	3	4	4							
Zone 26	3	2	2	3	2	2	1	2	1	F	F	F	1	1	1	3	3	3	4	3	4	4	5						
Zone 28	3	2	3	3	3	3	1	3	3	2	F	F	1	2	3	3	3	4	5	4	4	5	5						
Zone 29	3	4	3	3	4	3	3	2	3	2	2	1	1	F	F	2	3	3	3	4	4	4	5	5					
Zone 30	4	3	3	4	3	3	2	2	2	2	1	2	F	F	1	2	1	3	3	3	3	4	4						
Zone 31	3	4	3	3	3	3	2	2	2	1	1	1	3	2	1	F	1	1	2	3	3	3	4	4					
Zone 32	4	4	4	4	3	3	3	3	2	2	2	3	3	3	2	1	F	F	1	2	2	2	3	3					
Zone 33	4	4	4	4	4	3	3	3	2	3	3	3	3	3	1	1	F	F	1	1	2	1	1	3	3				
Zone 34	5	4	4	4	4	3	3	4	2	3	3	3	4	3	3	2	1	1	F	1	1	1	2	2					
Zone 37	5	5	4	4	4	4	3	4	3	3	3	4	5	4	3	3	2	2	1	F	1	1	1	2	3	2	3	1	

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 38	5	4	4	4	4	3	4	3	3	3	3	4	4	3	3	2	1	1	1	F	1	1	2	3	3	3	1	
Zone 39	5	5	5	5	4	4	4	4	3	3	3	4	4	4	3	3	2	1	1	1	1	1	F	F	3	3	3	F
Zone 40	6	5	5	5	5	4	4	5	4	4	4	4	5	5	4	4	3	3	2	1	1	F	F	1	2	F	2	1
Zone 41	5	5	5	5	4	4	5	3	4	4	5	5	5	4	4	3	3	2	2	2	3	1	F	F	F	2	2	F
Zone 42	6	6	6	6	5	5	5	6	4	5	5	5	6	6	5	5	4	4	3	3	3	3	2	F	F	F	F	4
Zone 43	6	6	6	5	5	5	5	5	4	5	5	5	6	5	5	4	3	4	3	2	3	3	F	F	F	F	F	3
Zone 44	6	6	6	6	5	5	5	6	5	5	5	5	6	6	5	5	4	4	3	3	3	3	2	2	F	F	F	3
Zone 45	6	6	5	5	5	5	4	5	4	4	4	5	4	3	3	3	3	3	1	1	F	1	1	1	4	3	3	F

Other Exchanges Philadelphia #	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 1	4	3	3	3	2	2	2	3	2	2	3	3	4	4	3	3	3	3	3	3	3	4	4	3	4	4	4	4
Zone 2	a	3	3	2	2	2	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	7	7	7	5	5	5	4
	b	3	3	2	2	2	1	1	3	1	1	2	3	3	3	3	2	3	3	3	3	4	4	4	5	5	5	4
	c	3	3	2	2	1	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	4	4	4	5	5	5	4
	d	3	3	2	2	2	2	2	3	2	2	2	3	3	3	3	2	3	3	3	3	4	4	4	5	5	5	4
Zone 3	a	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	1	2	2	2	3	3	4	4	3
	b	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	1	2	1	2	2	2	3	3	4	4	3
	c	4	4	3	3	3	2	2	3	1	2	2	3	3	3	2	1	1	2	2	2	2	3	3	3	4	4	3
	d	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	2	2	2	2	3	3	4	4	3
Zone 4	a	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	1	1	2	2	2	2	3	2	3
	b	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	1	2	2	1	1	3	2	3
	c	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	2	2	2	2	2	3	2	3

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Buckingham																													1
Center Point															1	1													
Chester Springs													1																
Collegeville														1	1	1													
Dowington													1																
Doylestown																													F
Eagle													1																
Exton													1																
Harleysville															1														
Holly Oak, DE	1	1																											
Lansdale																1													
Lenape	1												1																
Line Lexington																													1
Mendenhall	1																												
Morrisville																										1	1	F	
Newtown																							1			F	1		
North Wales															1			1	1										
Phoenixville													1	F	1														
Royersford														1	1														
Schwenksville															1														

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
West Chester	1												1																
Westtown	1												1																
Wilmington, Del.	1																												
Wycombe																							1						1
Yardley																										1	F	F	

NOTE: Where “F” or “1” is in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where “F” or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicates that service is provided on a message toll basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.2 Zones

For the purpose of determining measured local use and local calling area, the Philadelphia Suburban Exchange Area is divided into the following twenty-eight Zones.

Zone	Exchange Name	Zone	Exchange Name
10	Chester Heights	32	Flourtown
11	Chester	33	Ambler
12	Media	34	Cheltenham-Elkins Park-Jenkintown
14	Darby-Ridley Park-Sharon Hill	37	Bethayres-Huntington
17	Upper Darby	38	Willow Grove
21	Havertown-Manoa	39	Hatboro
22	Broomall-Newton Square	40	Feasterville-Churchville
23	Cynwyd-Narberth	41	Eddington-Cornwells Heights
24	Ardmore	42	Bristol
25	Bryn Mawr	43	Langhorne
26	Wayne	44	Levittown
28	Paoli-Malvern-Berwyn	45	Warrington
29	Valley Forge		
30	Norristown		
31	Conshohocken		

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas

Unlimited Usage Package Local Calling Areas Include the Zones and Exchanges Listed Below

Zones	Local Calling Area (1)
10	10, 11, and 12Holly Oak, Del. (The Diamond State Tel. Co.), Lenape, Mendenhall, West Chester, Westtown and Wilmington, Del. (The Diamond State Tel. Co.)
11	10, 11, 12, 13 and 14Holly Oak, Del. (The Diamond State Tel. Co.)
12	10, 11, 12, 13 and 22
13	11, 12, 13, 14, 17, 21 and 22
14	11, 13, 14 and 17Phila. Zone 2.c.
17	13, 14, 17 and 21Phila. Zones 2.a., 2.b., and 2.c
21	13, 17, 21, 22 and 24Phila. Zone 2.b.
22	12, 13, 21, 22, 24, 25, 26 and 28
23	23, 24 and 25Phila. Zones 2.b. and 3.c.
24	21, 22, 23, 25, 26 and 31Phila. Zone 2.b
25	22, 23, 24, 25, 26 and 31
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Area (1)
26	22, 24, 25, 26, 28, 29, 30 and 31
28	22, 26, 28 and 29 Chester Springs, Downingtown, Eagle, Exton, Lenape, Phoenixville, West Chester and Westtown
29	26, 28, 29 and 30 Collegeville, Phoenixville and Royersford
30	26, 29, 30, 31 and 33 Center Point, Collegeville, Harleysville, Lansdale, North Wales, Phoenixville, Royersford and Schwenksville
31	24, 25, 26, 30, 31, 32 and 33 Phila. Zone 3.c. Center Point and Collegeville
32	31, 32, 33 and 34 Phila. Zones 3.b. and 3.c.
33	30, 31, 32, 33, 34, 38, 39 and 45 North Wales
34	32, 33, 34, 37, 38 and 39 Phila. Zone 3a., 3.b. and 4.a. North Wales
37	34, 37, 38, 39, 40 and 45 Phila. Zones 4a. and 4.b.
38	33, 34, 37, 39, 40 and 45
39	33, 34, 37, 38, 39, 40 and 45
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Area (1)
40	37, 38, 39, 40, 41, 43 and 45Phila. Zone 4.b.Newtown and Wycombe
41	40, 41, 42 and 43Phila. Zone 4.b.
42	41, 42, 43 and 44Morrisville and Yardley
43	40, 41, 42, 43 and 44Morrisville, Newton and Yardley
44	42, 43 and 44Morrisville, Newton and Yardley
45	33, 37, 38, 39, 40 and 45Buckingham, Doylestown, Line Lexington and Wycombe
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

For all Zones

The Metropolitan Area Unlimited Usage Package Local Calling Area includes the Local Area Unlimited Usage Package calling area covered in 4.3.4.3 preceding and the entire remainder of the Philadelphia and Philadelphia Suburban exchanges for calls originated on a dial sent paid station-to-station basis from the Metropolitan Area Unlimited Usage Package line.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh)

3.5.1 Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Pittsburgh Suburban exchange to all points within their local calling areas.

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 10	F	1	2	3	3	4	4	4	3	3	3	2	1	1
Zone 11	1	F	F	2	2	3	4	3	3	3	3	3	2	3
Zone 12	2	F	F	1	2	3	4	3	3	3	4	3	3	4
Zone 13	3	2	1	F	F	3	3	3	3	4	4	3	3	4
Zone 14	3	2	2	F	F	1	3	2	3	3	3	3	3	4
Zone 15	4	3	3	3	1	F	1	2	3	3	4	4	4	5
Zone 16	4	4	4	3	3	1	F	2	3	3	4	4	4	3
Zone 17	4	3	3	3	2	2	2	F	1	2	3	3	3	5
Zone 18	3	3	3	3	3	3	3	1	F	F	2	2	3	4
Zone 19	3	3	3	4	3	3	3	2	F	F	F	2	2	4
Zone 20	3	3	4	4	3	4	4	3	2	F	F	F	2	3
Zone 21	2	3	3	3	3	4	4	3	2	2	F	F	1	3
Zone 22	1	2	3	3	3	4	4	3	3	2	2	F	F	F
Zone 23	1	3	4	4	4	5	5	5	4	4	3	3	F	F

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
Other Exchanges	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 1	2	2	2	2	2	2	3	2	2	2	3	2	2	4
Zone 2	3	3	3	2	2	1	2	1	2	2	3	3	3	4
Zone 3	3	3	3	3	2	3	3	2	1	1	1	2	2	4
Zone 4	2	2	3	3	3	3	4	3	2	2	2	2	F	3
Zone 5	1	1	2	3	2	3	4	3	3	2	2	2	2	3
Zone 6	2	1	1	1	1	3	3	3	3	3	3	3	3	3
Zone 7	3	3	2	2	1	1	2	2	2	3	3	3	3	4
Zone 8	2	2	3	3	3	3	3	2	2	1	1	2	2	3

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Other Exchanges														
Aliquippa							1							
Ambridge						1	F							
Canonsburg				1										
Clairton	1	1												
Elizabeth	1	1												
Export												1	1	
Finleyville			F											
Glenwillard						F	1							
Harrison City														F
Herminie														F
Imperial					1	F								
Jeannette														F
McDonald				1										
McMurry			F	1										
New Kensington											1			
Oakdale				F	F									
Springdale										1	1			
Tarentum											1			
Wexford								1						

Note: Where "F" or "1" is shown in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where "F" or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicate that services are provided on a message toll basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.2 Zones

For the purpose of determining measured local use and local calling areas the Pittsburgh Suburban Exchange Area is divided into the following fourteen Zones.

Zone	Exchange Name
10	McKeesport
11	Pleasant Hills
12	Bethel Park
13	Bridgeville
14	Carnegie
15	Coraopolis
16	Sewickley
17	Perrysville
18	Glenshaw
19	Fox Chapel
20	Oakmont
21	Penn Hills
22	Monroeville
23	Irwin

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.3 Unlimited Usage Package Local Calling Areas

Unlimited Usage Package Local Calling Areas Include All Stations

Zones	Local Calling Areas (1)
10	10, 11, 22 and 23 Pittsburgh Zone 5, Clairton and Elizabeth
11	10, 11 and 12 Pittsburgh Zones 5 & 6, Clairton and Elizabeth
12	11, 12 and 13 Pittsburgh Zone 6, Finleyville and McMurray
13	12, 13, 14 Pittsburgh Zone 6, Canonsburg, McDonald, McMurray and Oakdale
14	13, 14 and 15 Pittsburgh Zones 6 & 7, Imperial and Oakdale
15	14, 15 and 16 Pittsburgh Zones 2 & 7, Ambridge, Glenwillard and Imperial
16	15 and 16 Ambridge, Aliquippa and Glenwillard
17	17 and 18 Pittsburgh Zone 2, Wexford (North Pittsburgh Tel. Co.)

- (1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Areas (1)
18	17, 18 and 19 Pittsburgh Zones 3.a. and 3.b.
19	18, 19 and 20 Pittsburgh Zones 3.a. and 8 Springdale
20	19, 20 and 21 Pittsburgh Zones 3.a. and 8 New Kensington, Springdale and Tarentum
21	20, 21 and 22.b Pittsburgh Zone 4.b Export (Murraysville Tel. Co.)
22.a.	10, 22.a., 22.b. and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murraysville Tel. Co.)
22.b.	10, 21, 22.a., and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murraysville Tel. Co.) and Harrison City, (Murraysville Tel. Co.)
23	10, 22.a., 22.b. and 23 Greensburg Harrison City (Murraysville Tel. Co.), Herminie and Jeannette

- (1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

For Hometown-Plus Usage Option customers, service is on a mixed unlimited and measured local use basis. It is on an unlimited basis for outgoing calls within the Home Exchange and other selected exchanges; it is on a measure local use basis for outgoing calls to non-selected exchanges in the customer's Measured Local Calling Area.

3.5.4 Metropolitan Area Unlimited Usage Package

The Metropolitan Area Unlimited Usage Package Local Calling Area includes the Local Area Unlimited Usage Package calling area covered in Section 3.5.3 preceding and the entire remainder of the Pittsburgh and Pittsburgh Suburban exchanges for calls originated on a dial sent paid station-to-station basis from the Metropolitan Area Unlimited Usage Package station.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability

3.6.1 Dial Tone Line Cells & Local Usage Option Tables

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Alexandria	g	B-4	x	x
Aliquippa Local Metro		E	x	xx
Allentown		G-3	x	x
Ambridge Local Extended Metro		3DD	xx-	xxx
Annville		E-4	x	x
Ashland	g	C-4	x	x
Austin	g	E-4	x	x
Avis		C-4	x	x
Avondale		G-4	x	x
Baden Local Metro-Plus	g	4EE	x	xx
Barnesboro	g	B-4	x	x
Bath		G-4	x	x
Beaver Falls		E-4	x	x
Bedminster		E-4	x	x
Bellefonte		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Belle Vernon Local Metro-Plus		4DD	x-	xx
Bellwood		D-4	x	x
Berwick		D-4	x	x
Bessemer	g	D-4	x	x
Bethlehem		G-3	x	
Big Run	e, g	B-4	x	x
Black Lick		D-4	x	x
Blairsville		E-4	x	x
Bloomsburg		E-4	x	x
Boalsburg		E-4	x	x
Bolivar	g	B-4	x	x
Bradford		C-4	x	x
Brownsville		E-4	x	x
Buckingham Local Extended Metro		4DD	xx	xxx
Burgettstown		B-4	x	x
Bushkill		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
California		C-4	x	x
Canonsburg Local Metro		4E	x	xx
Carbondale		F-4	x	x
Carrolltown		C-4	x	x
Carversville Local Metro-Plus		4DD	x-	xx
Catasauqua		G-3	x	x
Catawissa		C-4	x	x
Center Point Local Extended Metro		4FF	xx	xxx
Centre Hall		E-4	x	x
Charleroi	g	D-4	x	x
Cherry Tree	g	B-4	x	x
Chester Springs Local Extended Metro		4FF	xx	xxx

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Clairton Local Metro		3E	x	xx
Clarion		C-4	x	x
Claysville	g	D-4	x	x
Clymer	g	C-4	x	x
Coatesville Local Metro-Plus		4FF	x	xx
Collegeville Local Metro		4G	x	xx
Connellsville		E-4	x	x
Coudersport		B-4	x	x
Cresco		F-4	x	x
Curwensville		C-4	x	x
Danvillee		D-4	x	x
Dauphen		F-4	x	x
Dawson	g	C-4	x	x
Derry		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Donora Local Metro-Plus	g	4DD	x-	xx
Downingtown Local Metro-Plus		3GG	x-	xx
Doylestown Local Extended Metro		3EE	xx-	xxx
Dublin Local Metro-Plus		4FF	x-	xx
DuBois		C-4	x	x
Eagle Local Metro-Plus		4GG	x-	xx
Easton		G-3	x	x
East Palestine		B-4	x	x
Ebensburg	g	B-4	x	x
Eldred	e	C-4	x	x
Elizabeth Local Extended Metro		4FF	x--	xxx

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Ellwood City		F	x	x
Elysburg		D-4	x	x
Endeavor		A-4	x	x
Exton Local Metro		3F	x	xx
Fairchance		D-4	x	x
Farmington		D-4	x	x
Fayette City		C-4	x	x
Finleyville Local Extended Metro		4EE	x	xxx
Fleetwood		F-4	x	x
Frackville		D-4	x	x
Freeland		D-4	x	x
Frenchville		D-4	x	x
Galeton		A-4	x	x
Girardville		C-4	x	x
Glen Campbell		B-4	x	x
Glenmore		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Glenwillard Local Metro		4E	x-	xx
Green Lane		F-4	x	x
Greensburg Local Metro-Plus		3EE	x	xx
Greenville	g	C-4	x	x
Grove City	g	C-4	x	x
Halifax	e	G-4	x	x
Hamburg		G-4	x	x
Hamlin		F-4	x	x
Harleysville Local Metro-Plus		4GG	x-	xx
Harrisburg Zone 1 Zone 2		G-3G-3	xx	xx
Hastings	e, g	B-4	x	x
Hawley		C-4	x	x
Hazleton		E-3	x	x
Hellertown		G-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Hermine Local Extended Metro		4EE	x	xxx
Hollidaysburg		E-4	x	x
Homer City		C-4	x	x
Honesdale		D-4	x	x
Honey Brook		E-4	x	x
Hookstown		F-4	x	x
Houtzdale		C-4	x	x
Hummelstown		G-4	x	x
Huntington		C-4	x	x
Imperial Local Extended Metro		4DD	xx	xxx
Indiana		D-4	x	x
Jeannette Local Metro		3E	x	xx
Jermyn		F-4	x	x
Jersey Shore		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Jim Thorpe		C-4	x	x
Kane		A-4	x	x
Kemblesville		F-4	x	x
Kennett Square Local Metro-Plus		4GG	x	xx
Kingston		F-3	x	x
Kulpmont	g	C-3	x	x
Kutztown	g	G-4	x	x
Lake Ariel		F-4	x	x
Lake Como	g	A-4	x	x
Lancaster		G-3	x	x
Landenberg		G-4	x	x
Landisville	g	F-4	x	x
Lansdale Local Extended Metro		3EE	xx	xxx
Latrobe		E-4	x	x
Lebanon		E-4	x	x
Leeper		B-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Lehighton	g	C-4	x	x
Lenape Local Metro		4G	x	xx
Lewistown		C-4	x	x
Ligonier		C-4	x	x
Line Lexington Local Extended Metro		4FF	xx	xxx
Lock Haven		C-4	x	x
Lords Valley		F-4	x	x
Lowellville		F-4	x	x
Ludlow		A-4	x	x
Mahaffey		B-4	x	x
Mahanoy City		C-4	x	x
Marchand		B-4	x	x
Marienville		A-4	x	x
Marion Center		C-4	x	x
Masontown		D-4	x	x
McAdoo		D-4	x	x
McClellandtown		D-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
McDonald Local Metro		4D	x	xx
McMurray Loca Extended Metro		4EE	xx-	xxx
McVeytown		C-4	x	x
Mechanicsburg	g	G-4	x	x
Mendenhall Local Metro		4G	x-	xx
Mercer		E-4	x	x
Middletown		G-4	x	x
Midland		E-4	x	x
Millersville		F-4	x	x
Millheim	e	B-4	x	x
Millville	e, g	C-4	x	x
Milton		E-4	x	x
Minersville		D-4	x	x
Monessen		D-3	x	x
Monongahela Local Metro-Plus	g	4DD	x-	xx

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Moosic	g	F-4	x	x
Morrisville Local		3G	x	xx
Mortonville Local Metro-Plus		4FF	x-	xx
Moscow	g	E-4	x	x
Mountaintop		F-4	x	x
Mount Camel		C-4	x	x
Mount Gretna	g	D-4	x	x
Mount Jewett	g	D-4	-	x
Mount Pleasant Local Metro-Plus		4FF	x-	xx
Mount Pocono	g	E-4	x	x
Mount Vernon		B-4	x	x
Nanticoke		F-4	x	x
Nazareth	g	G-4	x	x
Nesquehoning		C-4	x	x
New Castle		E-4	x	x
New Florence	g	A-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Newfoundland		E-4	x	x
New Hope Local Metro-Plus		4FF	x	xx
New Kensington Local Metro	g	3E	x	xx
New Philadelphia		D-4	x	x
New Salem	g	D-4	x	x
Newtown Local Extended Metro		3FF	xx	xxx
Northampton		G-4	x	x
Northumberland	g	C-4	x	x
North Wales Local Extended Metro		3GG	xx-	xxx
Numidia		C-4	x	x
Oakdale Local Metro		4E	x-	xx
Olyphant	g	F-4	x	x
Orwigsburg	g	D-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Osceola Mills		C-4	x	x
Oxford		C-4	x	x
Palmyra		G-4	x	x
Paris		C-4	x	x
Parquesburg		E-4	x	x
Parkwood	g	C-4	x	x
Patton	g	E-4	x	x
Pennsburg	g	E-4	x	x
Perkasie Local Metro-Plus		4FF	x	xx
Perryopolis Local Metro-Plus	g	4EE	x-	xxx
Philipsburg		D-4	x	x
Phoenixville Local Extended Metro		3FF	xx	xxx
Pittston		F-3	x	x
Plumsteadville Local Metro-Plus	f	4FF	s-	xx

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Plymouth		F-3	x	x
Point Marion		E-4	x	x
Portage	g	B-4	x	x
Port Allegany		B-4	x	x
Pottstown		C-3	x	x
Pottsville		D-3	x	x
Pughtown Local Metro-Plus		4FF	x	xx
Punxsutawney	g	B-4	x	x
Quakertown		E-4	x	x
Reading		G-3	x	x
Renovo	g	A-4	x	x
Republic		D-4	x	x
Rew		C-4	x	x
Reynoldsville	g	C-4	x	x
Riegelsville	g	G-4	x	x
Rochester Local Metro-Plus		4FF	x-	xx
Roulette		B-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Royersford Local Metro-Plus		3GG	x	xx
Russell		C-4	x	x
Saint Clair		D-4	x	x
Saxton	g	A-4	x	x
Schuylkill Haven		D-4	x	x
Schwenksville Local Metro-Plus		4GG	x	xx
Scottdale Local Metro-Plus		4DD	x	xx
Scranton		F-3	x	x
Shamokin		D-4	x	x
Sharon		D-3	x	x
Sharpsville		E-4	x	x
Shenandoah		C-4	x	x
Slatington		G-4	x	x
Smethport		C-4	x	x
Smithfield		D-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Smiths Ferry		E-4	x	x
Smock	g	D-4	x	x
Snow Shoe		C-4	x	x
Souderton Local Metro-Plus		4GG	x-	xx
Springdale Local Metro	g	3E	x-	xx
Spring Mills		E-4	x	x
Springtown	g	G-4	x	x
State College		E-3	x	x
Strasburg		F-4	x	x
Stroudsburg		E-4	x	x
Sugar Grove	e	C-4	x	x
Sunbury		E-4	x	x
Sykesville	g	C-4	x	x
Tamaqua	g	D-4	x	x
Tarentum Local Metro-Plus	g	4EE	xx-	xx

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Taylor	g	F-3	x	x
Tidioute	e, g	D-4	x	x
Tionesta		A-4	x	x
Tyrone		E-4	x	x
Ulysses	g	A-4	x	x
Uniontown		E-4	x	x
Unionville Local Metro-Plus		4FF	x	x
Upper Black Eddy		E-4	x	x
Wallenpaupack		E-4	x	x
Wampum		E-4	x	x
Warren		C-4	x	x
Washington Local Metro-Plus		4EE	x	xx
Washingtonville	g	D-4	x	x
Weatherly		D-4	x	x
West Alexander		E-4	x	x
West Chester Local Extended Metro		3FF	xx-	xxx

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
West Grove		F-4	x	x
West Middlesex	g	D-4	x	x
West Newton Local Extended Metro		4CC	x	xxx
Westtown Local Extended Metro		4EE	xx	xxx
White Haven		E-4	x	x
Wilkes-Barre		F-3	x	x
Williamsport		E-3	x	x
Winburne		C-4	x	x
Woolrich	g	C-4	x	x
Wycombe Local Extended Metro		4FF	xx	xxx
Wyoming	g	G-3	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Yardley Local Metro		3G	x	xx
Youngsville		C-4	x	x
Youngwood Local Metro-Plus	g	4EE	x	xx
Zelienople	g	E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.2 Dial Tone Line Cells & Local Usage Options - Miscellaneous Notes

Listed below is an explanation of the Notes used for the preceding tariff sheets.

- g Hometown-Plus Usage Option available to individual line residence customers only.
- x Indicates service is available.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs

EXCHANGE AREA	NXX
Alexandria	667, 669
Aliquippa	375, 378, 857
Allentown (Lehigh)	336, 366, 391, 395, 398, 402, 403, 432, 433, 434, 435, 437, 439, 481, 508, 530, 606, 663, 706, 709, 712, 720, 740, 770, 774, 776, 778, 782, 791, 797, 798, 820, 821,
Altoona	940, 941, 942, 943, 944, 946, 947, 949
Ambridge	251, 266
Annville	867
Ashland (Schuylkill)	875
Austin	647
Avella	587
Avis	753
Avondale (Chester)	268
Baden	869, 876
Barnesboro	948, 951

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Bath	836, 837
Beaver Falls	843, 846, 847, 891, 944
Bedminster	795
Belle Vernon	929, 930
Bellefonte	353, 355, 357, 359
Bellwood	742
Berwick	703, 752, 759
Bessemer	667
Bethlehem	317, 691, 694, 758, 807, 814, 861, 865, 866, 867, 868, 882, 954, 974, 997
Big Run (Jefferson)	427
Black Lick	248
Blairsville	459
Bloomsburg	380, 387, 389, 784
Boalsburg	466
Bolivar	676
Bradford	362, 383, 368
Brownsville	785
Buckingham	794
Burgettstown	947
Bushkill	588

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
California	938
Canonsburg	743, 745, 746, 873
Carbondale	281, 282
Carrolltown	344
Carversville	297
Catasauqua	231, 264, 266, 401
Catawissa	356
Center Pointer	222, 584
Centre Hall	364
Charleroi	483, 489
Cherry Tree	743
Chester Springs	827
Clairton	233, 223, 226, 227
Claysville	663
Clearfield	762, 765, 768, 857
Clymer	254
Coatesville	380, 383, 384, 466
Collegeville	409, 454, 489
Connellsville	277, 620, 626, 628
Coudersport	274
Cresco	595
Cresson	884, 886
Curwensville	236

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Danville	206, 271, 275
Dauphin	921
Dawson	529
Derry	694
Donora	379
Downingtown	269, 518, 873
Doylestown	230, 340, 345, 348, 489
Dublin	249
Dubois	371, 372, 375
Eagle (Chester)	321, 458
Easton	250, 252, 253, 258, 330, 515, 559, 923
Ebensburg	471, 472
Eldred	225
Elizabeth	382, 384
Ellwood City	752, 758
Elysburg	672
Endeavor	463
Exton	280, 363, 524, 594

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Fairchance	564
Farmington	329
Fayette City	326
Finleyville (Washington)	348
Fleetwood	944
Frackville	874
Freeland	636
Frenchville	263
Galeton	435
Girardville	276
Glen Campbell	845
Glenmoore	942
Glenwillard	457
Green Lane	234
Greensburg	830, 832, 834, 836, 837, 838, 850, 853
Greenville	588, 589
Grove City	450, 458

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Halifax	896
Hamburg	561, 562
Hamlin (Wayne)	689
Harleysville	256, 513
Harrisburg City Zone-1	213, 221, 230, 231, 232, 233, 234, 236, 237, 238, 255, 257, 303, 526, 540, 541, 545, 558, 561, 564, 565, 592, 599, 612, 651, 652, 657, 671, 705, 712, 720, 728, 730, 731, 732, 737, 760, 761, 763, 770, 772, 774, 777, 780, 782, 783, 787, 810, 886, 972, 975,
Harrisburg City Zone-2	939, 985, 986
Hastings	247
Hawley	226
Hazleton	450, 454, 455, 459
Hellertown	838
Herminie	446
Hollidaysburg	693, 695, 696
Homer City	479
Honesdale	251, 253
Honey Brook (Chester)	273
Hookstown	573
Houtzdale	378
Hummelstown	566, 583
Huntingdon	641, 643, 644

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Imperial	695
Indiana	349, 357, 463, 465, 723
Jeannette	522, 523, 527
Jermyn	876
Jersey Shore	398
Jim Thorpe	325
Kane	837
Kemblesville	255
Kennett Square	444, 925
Kingston	283, 287, 288, 331
Kulpmont	373
Kutztown (Berks)	683, 894
Lake Ariel	698
Lake Como	798
Lancaster	209, 290, 291, 293, 295, 299, 305, 390, 391, 392, 393, 394, 396, 397, 399, 464, 481, 519, 560, 569, 581
Landenberg	274
Landisville	892, 898
Lansdale	361, 362, 368, 393, 412, 631, 701, 855
Latrobe	520, 532, 537, 539

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Lebanon	228, 270, 272, 273, 274, 279, 306
Leeper	744
Lehighton	377, 379
Lenape	793
Lewistown (Mifflin)	242, 248, 260, 543
Ligonier	238
Line Lexington	712, 822, 996, 997
Lock Haven	748, 863, 893
Lords Valley	775
Lowellville	546
Ludlow	945
Mahaffey	277
Mahanoy City	773
Marchand	286
Marienville	927
Marion Center	397
Masontown	583
McAdoo	929
McClellandtown	737
McDonald	926
McMurray	758, 941, 942, 969
McVeytown	899
Mechanicsburg (Cumberland)	605, 691, 697, 766, 790, 791, 795, 796
Mendenhall	388
Mercer	662

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Middletown	930, 944, 948
Middletown (Dauphin)	930, 944, 948
Midland	643
Millersville	871, 872
Millheim	349
Milton	713, 742
Minersville	544
Monessen	784
Monongahela	258, 292
Moosic	451, 457
Morrisville (Bucks)	295, 337, 428, 736
Mortonville	486
Moscow	842
Mount Carmel	339
Mount Gretna	964
Mount Jewett	778
Mount Pleasant (Westmoreland)	542, 547, 696
Mount Pocono	804, 839, 894, 895
Mount Union	542, 543
Mountaintop	474

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Nanticoke	735, 736, 740
Nazareth	614, 746, 759
Nesquehoning	669
New Castle	598, 652, 654, 656, 657, 658
New Florence	235
New Hope	862
New Kensington	334, 335, 337, 339
New Philadelphia	277
New Salem	245
Newfoundland	676
Newtown (Bucks)	497, 504, 579, 860, 968
Norristown (Philadelphia Suburban Zone 30)	313
North Wales	616, 652, 661, 699, 993
Northampton	261, 262, 502
Northumberland	473
Numidia	799
Oakdale (Allegheny)	693
Olyphant	383, 489
Orwigsburg	366
Osceola Mills	339
Oxford	932, 998

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Palmyra	832, 838
Paris	729
Parkesburg	857
Parkwood	726
Patton	674
Pennsburg	541, 679
Perkasie	257, 258, 453
Perryopolis	736
Philadelphia Suburban Zone 10	358, 361, 459, 558
Philadelphia Suburban Zone 11	364, 447, 485, 490, 494, 497, 499, 833, 859, 872, 874, 876
Philadelphia Suburban Zone 12	565, 566, 627, 891, 892
Philadelphia Suburban Zone 13	328, 388, 541, 543, 544, 604, 690
Philadelphia Suburban Zone 14	237, 362, 461, 521, 522, 532, 534, 583, 586, 591, 595
Philadelphia Suburban Zone 17	259, 284, 352, 394, 622, 623, 626, 713, 734
Philadelphia Suburban Zone 21	446, 449, 493, 789, 853
Philadelphia Suburban Zone 22	325, 353, 355, 356, 359
Philadelphia Suburban Zone 23	206, 617, 660, 664, 667, 668, 771
Philadelphia Suburban Zone 24	642, 645, 649, 658, 896

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Philadelphia Suburban Zone 25	519, 520, 525, 526, 527, 581
Philadelphia Suburban Zone 26	225, 254, 293, 341, 503, 687, 688, 902, 964, 971, 975, 989, 995
Philadelphia Suburban Zone 28	219, 251, 296, 407, 408, 640, 644, 647, 648, 651, 669, 695, 722, 725, 889, 993
Philadelphia Suburban Zone 29	650, 666, 676, 783
Philadelphia Suburban Zone 30	205, 239, 265, 270, 272, 275, 277, 278, 279, 292, 337, 354, 491, 531, 539, 630, 631, 635, 768, 878, 962, 992
Philadelphia Suburban Zone 31	238 260, 397, 825, 828, 832, 834, 940, 941
Philadelphia Suburban Zone 32	233, 402, 836
Philadelphia Suburban Zone 33	283, 293, 540, 542, 591, 619, 628, 641, 643, 646, 653, 654, 775, 793, 986
Philadelphia Suburban Zone 34	376, 379, 481, 517, 572, 576, 635, 663, 782, 881, 884, 885, 886, 887
Philadelphia Suburban Zone 37	914, 938, 947
Philadelphia Suburban Zone 38	657, 658, 659, 706, 784, 830
Philadelphia Suburban Zone 39	328, 441, 442, 443, 444, 672, 674, 675, 682, 773, 956, 957

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Philadelphia Suburban Zone 40	322, 354, 355, 357, 364, 396, 942, 953
Philadelphia Suburban Zone 41	202, 244, 245, 604, 633, 638, 639
Philadelphia Suburban Zone 42	781, 785, 788, 826
Philadelphia Suburban Zone 43	702, 741, 750, 752, 757, 891
Philadelphia Suburban Zone 44	269, 547, 943, 945, 946, 949
Philadelphia Suburban Zone 45	343, 491, 918

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Philadelphia Zone 1	203, 204, 209, 213, 218, 221, 223, 225, 226, 227, 228, 229, 231, 232, 235, 236, 238, 241, 246, 255, 263, 271, 291, 299, 309, 334, 336, 339, 351, 372, 389, 398, 405, 408, 409, 413, 414, 418, 419, 422, 423, 425, 426, 427, 430, 433, 440, 448, 451, 462, 463, 465, 466, 467, 468, 496, 503, 506, 507, 515, 520, 523, 545, 546, 551, 553, 557, 560, 561, 562, 563, 564, 566, 567, 568, 569, 574, 575, 580, 585, 587, 592, 597, 607, 608, 617, 625, 627, 629, 634, 636, 655, 656, 665, 670, 683, 684, 685, 686, 707, 709, 719, 731, 732, 733, 735, 737, 739, 751, 755, 761, 762, 763, 765, 769, 772, 777, 786, 787, 790, 819, 829, 832, 841, 845, 846, 851, 854, 864, 873, 875, 893, 897, 903, 905, 922, 923, 925, 928, 931, 936, 952, 955, 963, 972, 973, 977, 978, 979, 981, 985, 988, 994, 998

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Philadelphia Zone 2	222, 243, 349, 365, 382, 386, 387, 417, 452, 471, 472, 473, 474, 476, 477, 492, 502, 528, 571, 573, 578, 581, 590, 596, 614, 615, 662, 724, 726, 727, 729, 730, 746, 746, 748, 749, 764, 823, 863, 871, 877, 878, 879, 883, 895, 898, 937
Philadelphia Zone 3	224, 242, 247, 248, 276, 324, 329, 381, 403, 406, 424, 438, 455, 456, 457, 482, 482, 487, 508, 509, 521, 548, 549, 621, 713, 753, 839, 842, 843, 844, 848, 849, 924, 927, 930, 951, 980, 984, 991
Philadelphia Zone 4	207, 214, 281, 288, 289, 330, 331, 332, 333, 335, 338, 342, 454, 464, 501, 516, 533, 535, 537, 553, 602, 612, 618, 624, 632, 637, 671, 673, 676, 677, 697, 698, 708, 722, 725, 728, 742, 743, 744, 745, 807, 824, 831, 856, 912, 934, 960, 961, 969
Philipsburg	342, 343
Phoenixville	415, 917, 933, 935, 983

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Pittsburgh Suburban Zone 10	460, 466, 469, 664, 672, 673, 675, 678, 751, 754
Pittsburgh Suburban Zone 11	650, 653, 655
Pittsburgh Suburban Zone 12	831, 833, 835, 851, 854
Pittsburgh Suburban Zone 13	220, 221, 257, 914
Pittsburgh Suburban Zone 14	276, 278, 279, 429, 490, 494, 747, 787, 788
Pittsburgh Suburban Zone 15	262, 264, 269, 299, 470, 472, 474, 493, 604, 859
Pittsburgh Suburban Zone 16	741, 749
Pittsburgh Suburban Zone 17	358, 364, 366, 367, 369, 630, 635
Pittsburgh Suburban Zone 18	486, 487, 492
Pittsburgh Suburban Zone 19	767, 963, 967, 968
Pittsburgh Suburban Zone 20	820, 826, 828
Pittsburgh Suburban Zone 21	793, 795, 798
Pittsburgh Suburban Zone 22	372, 373, 374, 380, 816, 823, 824, 825, 829, 856, 858
Pittsburgh Suburban Zone 23	861, 863, 864

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Pittsburgh Zone 1	201, 227, 231, 232, 234, 236, 237, 255, 261, 263, 268, 281, 288, 291, 320, 321, 322, 323, 330, 333, 338, 350, 355, 359, 381, 383, 390, 391, 392, 393, 394, 396, 402, 420, 421, 422, 431, 432, 433, 434, 442, 454, 456, 459, 467, 471, 481, 485, 488, 497, 510, 521, 544, 552, 553, 560, 562, 565, 566, 574, 575, 577, 578, 579, 594, 605, 621, 622, 623, 624, 633, 641, 642, 644, 645, 647, 648, 681, 682, 683, 687, 688, 690, 692, 705, 740, 762, 765, 768, 802, 803, 804, 862, 869, 880, 905, 936
Pittsburgh Zone 2	732, 734, 761, 766, 931, 939
Pittsburgh Zone 3	781, 782, 784, 799, 821, 822, 961
Pittsburgh Zone 4	241, 242, 243, 244, 247, 256, 271, 273, 351, 371, 473, 636, 731
Pittsburgh Zone 5	461, 462, 464, 476

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Pittsburgh Zone 6	306, 341, 343, 344, 531, 561, 563, 571, 572, 819, 881, 882, 884, 885, 886, 892
Pittsburgh Zone 7	329, 331, 771, 777, 778, 919, 920, 921, 922, 923, 928, 937
Pittsburgh Zone 8	361, 362, 363, 365, 441, 661, 665, 703
Pittston	603, 654, 655, 883
Plumsteadville	766
Plymouth	779
Point Marion	725
Port Allegany	642
Portage	736
Pottstown	323, 326, 327, 705, 718, 970
Pottsville	621, 622, 628, 641
Pughtown	469
Punxsutawney	938, 939
Quakertown	529, 536, 538, 804

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Reading	208, 236, 320, 370, 371, 372, 373, 374, 375, 376, 378, 396, 406, 478, 603, 607, 655, 670, 678, 736, 775, 777, 779, 796, 921, 927, 929, 939
Renovo	923
Republic	246
Rew	465
Reynoldsville	653
Riegelsville	749
Rochester	495, 728, 770, 773, 774, 775
Roulette	544
Royersford	495, 792, 948
Russell	757
Saxton	635
Schuylkill Haven	385
Schwensville	287
Scottdale	806, 887
Scranton	330, 340, 341, 342, 343, 344, 346, 347, 348, 941, 961, 963, 969
Shamokin	644, 648
Sharon	342, 346, 347, 981, 982, 983
Sharpsville	962
Shenandoah	462

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Slatington	760, 767
Smethport	887
Smithfield (Fayette)	569
Smiths Ferry	764
Smock	677
Snow Shoe	387
Souderton	703, 721, 723, 799
Spring Mills	422
Springdale	274, 275
Springtown	346
St Clair	429
State College	231, 234, 235, 237, 238, 861, 862, 863, 865, 867
Strasburg	687
Stroudsburg	223, 420, 421, 422, 424, 476, 619, 620, 629, 688
Sugar Grove	489
Sunbury	286, 988
Sykesville	894
Tamaqua	668, 952
Tarentum	224, 226, 230
Taylor	562
Tidioute	484
Tionesta	755
Tyrone	684, 686

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Ulysses	848
Uniontown (Fayette)	425, 430, 437, 438, 439, 440
Unionville (Chester)	347
Upper Black Eddy	982
Wallenpaupack	857
Wampum	535
Warren	723, 726, 728
Washington	222, 223, 225, 228, 229, 250, 296
Washingtonville	437
Weatherly	427
West Alexander	484
West Chester	344, 429, 430, 431, 436, 692, 696, 701, 719, 738, 918
West Grove	345, 869
West Middlesex	528
West Newton	872
Westtown	399

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
White Haven	443, 722
Wilkes-Barre	472, 552, 819, 820, 821, 822, 823, 824, 825, 826, 829, 830, 831
Williamsport	320, 321, 322, 323, 326, 327, 368, 494
Winburne	345
Woolrich	769
Wycombe	598
Wyoming	693
Yardley	321, 369, 493
Youngsville	563
Youngwood	755, 925
Zelienople	452, 453

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.8 CenturyLink Exchange Listings

<u>Exchange</u>	<u>Rate Group</u>	<u>Exchanges in Local Service Areas</u>
Allensville		Allensville, Belleville, Huntingdon (Verizon of Pa.), Lewistown (Verizon of Pa.)
Bedford		Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg
Bedford Valley		Bedford, Bedford Valley, Hyndman
Beech Creek		Beech Creek, Howard, Lock Haven (Verizon of Pa.), Mill Hall
Belleville		Allensville, Belleville, Lewistown (Verizon of Pa.), Reedsville
Biglerville		Biglerville, Gettysburg, York Springs
Blacktown		Blacktown, Plain Grove, Volant, Grove City (Bell of Pa.), Mercer (Bell of Pa.)
Blain		Blain, East Waterford, Loysville
Blue Ridge Summit		Blue Ridge Summit, Highfield, Md. (C & P Tel, Co. of Md.), Waynesboro
Bruin		Chicora, North Washington, Parker, Petrolia, Bruin
Butler		Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury, Butler
Carlisle		Carlisle, Mount Holly Springs, Newville
Chambersburg		Chambersburg, Fayetteville, Marion, Saint Thomas
Charlesville		Bedford, Charlesville, Everett
Chicora		Bruin, Butler, North Washington, Petrolia, Chicora
Claysburg		Altoona (Verizon of Pa.), Claysburg, Hollidaysburg (Verizon of Pa.) Osterburg, Roaring Spring
Clearville		Bedford, Clearville, Everett
Columbia		Columbia, Elizabethtown, Lancaster (Verizon of Pa.), Marietta, Mount Joy, Mountville, Wrightsville (General Tel. Co.)
Connoquenessing		Butler, Evans City, Meridian, Nixon, Prospect, Connoquenessing

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.8 CenturyLink Exchange Listings, (Cont'd.)

<u>Exchange</u>	<u>Rate Group</u>	<u>Exchanges in Local Service Areas</u>
Dry Run		Chambersburg, Dry Run
Duncannon		Duncannon, Harrisburg (Zone 1), Marysville, New Bloomfield, Newport
East Waterford		Blain, East Waterford, Mifflintown, Port Royal
Eau Claire		Emlenton, Foxburg, North Washington, Parker, Eau Claire
Elizabethtown		Elizabethtown, Columbia, Hershey (Continental Tel. Co. of Pa.), Lancaster (Verizon), Landisville (Verizon), Marietta, Mt. Joy, Middletown (Verizon of Pa.)
Emlenton		Eau Claire, Foxburg, Parker, Rockland (Brookville Tel.), Emlenton
Evans City		Butler, Connoquenessing, Criders Corners (North Pittsburgh Tel. Co.) Nixon, Zelenople (Verizon of Pa.), Evans City
Everett		Bedford, Breezewood (Breezewood Tel. Co.), Clearville, Everett

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.8 CenturyLink Exchange Listings, (Cont'd.)

<u>Exchange</u>	<u>Rate Group</u>	<u>Exchanges in Local Service Areas</u>
Fairfield		Emmitsburg, Md. (C & P Tel. Co. of Md.), Fairfield, Gettysburg
Fayetteville		Chambersburg, Fayetteville
Fishertown		Bedford, Fishertown, Osterburg, Schellsburg
Foxburg		Eau Claire, Emlenton, Parker, Foxburg
Gettysburg		Biglerville, Fairfield, Gettysburg
Greencastle		Chambersburg, Greencastle, Marion, Waynesboro
Hanover		Hanover, Jefferson (General Tel. Co.), Littlestown, New Oxford
Harrisville		Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury, Wesley (General Tel. Co.), Harrisville, Grove City (Verizon of Pa.)
Hewitt		Cumberland, Md. (C & P Tel. Co. of Md.) Flintstone, Md. (C & P Tel. Co. of Md.), Hewitt, Oldtown, Md. (C & P Tel. Co. of Md.), Ridgeley, W. Va. (C & P Tel. Co. of W. Va.), State Line, Pa.
Hopewell		Everett, Hopewell, Saxton (Verizon of Pa.)
Howard		Beech Creek, Bellefonte (Verizon), Howard, State College (Verizon) Zion
Hyndman		Bedford, Bedford Valley, Hyndman
Ickesburg		Ickesburg, Loysville, Millerstown, New Bloomfield, Newport, Port Royal
Littlestown		Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, Md. (C & P Tel. Co. of Md.)
Liverpool		Liverpool, Millerstown, Newport
Loysburg		Loysburg, Martinsburg, Roaring Spring
Loysville		Blain, Ickesburg, Loysville, New Bloomfield

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.8 CenturyLink Exchange Listings, (Cont'd.)

<u>Exchange</u>	<u>Rate Group</u>	<u>Exchanges in Local Service Areas</u>
Marietta		Columbia, Elizabethtown, Lancaster (Verizon of Pa.), Marietta, Mt. Joy, Mountville
Marion		Chambersburg, Greencastle, Marion
Marklesburg		McConnellstown, Huntingdon (Verizon), Marklesburg
Martinsburg		Altoona (Verizon), Hollidaysburg (Verizon), Loysburg, Martinsburg, Roaring Spring, Williamsburg
Marysville		Duncannon, Harrisburg (Verizon), Marysville
McAlisterville		McAlisterville, Mifflintown, Port Royal, Richfield, Thompsontown
McConnellstown		Alexandria (Verizon), Huntingdon (Verizon), Mount Union (Verizon), Marklesburg, McConnellstown
McConnellsburg		McConnellsburg
Mercersburg		Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas
Meridian		Butler, Connoquenessing, Nixon, Prospect, Meridian
Mifflintown		East Waterford, Lewistown (Verizon), McAlisterville, Mifflintown, Port Royal, Thompsontown
Millerstown		Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown
Mill Hall		Beech Creek, Lock Haven (Verizon), Mill Hall
Mount Joy		Mount Joy, Columbia, Elizabethtown, Marietta, Mountville, Lancaster (Verizon), Landisville (Verizon), Manheim (Denver & Ephrata Tel. Co.)
Mountville		Mountville, Columbia, Marietta, Millersville (Verizon), Mount Joy, Lancaster (Verizon), Landisville (Verizon)
Mt. Holly Springs		Carlisle, Mt. Holly Springs

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.8 CenturyLink Exchange Listings, (Cont'd.)

<u>Exchange</u>	<u>Rate Group</u>	<u>Exchanges in Local Service Areas</u>
New Bloomfield		Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg		Chambersburg, Newburg, Newville, Shippensburg
New Oxford		East Berlin (General Tel. Co.), Hanover, Littlestown, New Oxford, Gettysburg, Newport Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport
Newville		Carlisle, Newburg, Newville
Nixon		Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg (North Pittsburgh Tel. Co.)
North Washington		Bruin, Butler, Chicora, Eau Claire, Petrolia, West Sunbury, North Washington
Orbisonia		Orbisonia, Mt. Union (Verizon), Shade Gap, Three Springs
Osterburg		Bedford, Claysburg, Fishertown, Osterburg

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.8 CenturyLink Exchange Listings, (Cont'd.)

<u>Exchange</u>	<u>Rate Group</u>	<u>Exchanges in Local Service Areas</u>
Parker		Bruin, Eau Claire, Emlenton, Foxburg, Petrolia, Callensburg (Brookville Tel. Co.), Parker
Petrolia		Bruin, Butler, Chicora, North Washington, Parker, Petrolia
Plain Grove		New Castle (Verizon), Plain Grove, Harrisville, Portersville, Slippery Rock, Volant, Blacktown, Grove City (Bell Atlantic-PA., Inc.)
Portersville		Butler, Harrisville, Plain Grove, Prospect, Volant, Slippery Rock, Princeton (General Tel. Co.), Elwood City (Verizon), Portersville, Zelenople (Verizon)
Port Royal		East Waterford, Ickesburg, Lewistown (Verizon), McAlisterville, Mifflintown, Port Royal, Thompsontown
Prospect		Butler, Connoquenessing, Meridian, Portersville, Prospect
Reedsville		Belleville, Lewistown (Verizon), Reedsville
Richfield		McAlisterville, Mt. Pleasant Mills (General Tel. Co.), Richfield
Roaring Springs		Altoona (Verizon), Claysburg, Hollidaysburg (Verizon) Loysburg, Martinsburg, Roaring Spring
Saint Thomas		Chambersburg, Mercersburg, Saint Thomas
Schellsburg		Bedford, Fishertown, Schellsburg
Shade Gap		Orbisonia, Shade Gap, Three Springs
Shippensburg		Chambersburg, Newburg, Shippensburg
Slippery Rock		Butler, Harrisville, Plain Grove, Portersville, Volant, West Sunbury, Slippery Rock
State Line		Cumberland, Md. (C & P Tel. Co. of Md.), Flintstone, Md. (C & P Tel. Co. of Md.), Hewitt, Oldtown, Md. (C & P Tel. Co. of Md.), Ridgeley, W. Va. (C & P Tel. Co. of W. Va.), State Line
Thompsontown		McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsontown
Three Springs		Orbisonia, Shade Gap, Three Springs, Huntingdon (Verizon)

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.8 CenturyLink Exchange Listings, (Cont'd.)

<u>Exchange</u>	<u>Rate Group</u>	<u>Exchanges in Local Service Areas</u>
Volant		Harrisville, Plain Grove, Portersville, Slippery Rock, New Castle (Verizon), Blacktown, New Wilmington (Gen. Tel.), Volant
Waynesboro		Blue Ridge Summit, Greencastle, Highfield, Md. (C&P Tel. Co. of Md.), Waynesboro, Chambersburg
West Sunbury		Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg		Altoona, Holidaysburg (Verizon), Martinsburg, Williamsburg
York Springs		Biglerville, Gettysburg, York Springs
Zion		Bellefonte (Verizon), Howard, State College (Verizon), Zion

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's billing information.

4.1.1 POTS Service

- A. New Line Install - Installation is to D-Marc only. A separate charge applies to jacks/wiring.

	<u>Nonrecurring Charge</u>
New Line Install	
Initial Line:	\$95.00
Additional Line:	\$75.00

- B. Change Fee

Changes to existing POTS service which includes class of service change, feature changes, listing changes, disconnects, etc. This fee is per request and when changes are made to pending new service requests. A separate charge applies for jacks and wiring.

	<u>Nonrecurring Charge</u>
Change Fee:	\$20.00

- C. Change Fee (post-FOC) - Applies to customer requests to modify an order that is in process after a FOC has been delivered.

	<u>Nonrecurring Charge</u>
Change Fee:	\$100.00

- D. [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges**, (Cont'd.)

4.1.1 POTS Service, (Cont'd.)

E. Busy Line Verification

This charge applies when end users request customer service to verify if a line called is busy.

	<u>Nonrecurring Charge</u>
Busy Line Verification:	\$7.50

F. Dual Service

Applies when local phone service is being transferred to a new location and the customer requests that service be operating at both locations for a temporary period. Service capability is limited by geographic area.

	<u>Nonrecurring Charge</u>
Dual Service, per line:	\$24.00

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges, (Cont'd.)

4.1.2 Circuits

A. Circuit Change Fee

Changes to existing Circuit service which includes reconfiguration, adding new service to existing Circuit, disconnects to the Circuit. This fee is per request.

	<u>Nonrecurring Charge</u>
Circuit Change Fee:	\$150.00

B. Circuit Feature Change

Applies to adding, removing or modifying features. It does not include charges for additional service being ordered.

	<u>Nonrecurring Charge</u>
Circuit Feature Change Fee:	\$25.00

C. Order Modification Fee (pre-FOC)

Applies to customer requests to modify an order that is in process prior to an FOC being delivered.

	<u>Nonrecurring Charge</u>
Order Modification Fee (pre-FOC):	\$100.00

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges, (Cont'd.)

4.1.2 T-1 Service, (Cont'd.)

D. Order Modification Fee (post-FOC)

Applies to customer requests to modify an order that is in process after an FOC has been delivered.

	<u>Nonrecurring Charge</u>
Order Modification Fee (post FOC):	\$250.00

E. Order Cancellation Fee (post-FOC)

Applies to customer requests to cancel an order that is in process after an FOC has been delivered.

	<u>Nonrecurring Charge</u>
Order Cancellation Fee (post FOC):	\$495.00

F. After Hours Activation

Applies when customer requests to activate or turn-up a T-1 outside of normal business hours of 8:00 am to 5:00 pm. This service charge applies per T-1 circuit and is available during 6:30 am to 8:00 am and 5:00 pm to 7:00 pm local time.

	<u>Nonrecurring Charge</u>
After Hour Activation:	\$750.00

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges, (Cont'd.)

4.1.3 Common Charges

A. Missed Appointment Fee

When customer is not present to receive installation or other work related to a service order that results in a premise visit.

	<u>Nonrecurring Charge</u>
Missed Appointment Fee:	\$300.00

B. Rescheduled Appointment Charge, Per Telephone Number

If the Customer reschedules an appointment for number porting within 48 hours of the scheduled port date / time, a service charge will be applied.

	<u>Nonrecurring Charge</u>
Rescheduled Appointment Charge, Per Telephone Number	\$50.00

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS

5.1 General

5.1.1 Services Offered

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Commission:

- Standard Residence Line Service*
- Standard Business Line Service*
- PBX Trunk Service*
- Digital Voice Grade DS-1 Trunk Service*
- Direct Inward Dial (DID) Service*
- Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
- Optional Calling Features
- IntraLATA Toll Services
- Private Line Services*
- Carrier Access Services

The following services are available to residence/business Customers and are not offered on a resale basis as of the effective date of this page.

- Listing Services (including Non Published and Non-Listed Services)
- Directory Assistance
- Operator Services
- Miscellaneous Services (including Vanity Numbers and Number Portability)

5.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business or Residence lines, PBX Trunks, DID Trunks, Digital/DS1 service, and ISDN PRI.

*These services are grandfathered and no longer offered to new Customers.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.1 General (Cont'd.)****5.1.3 Emergency Services Calling Plan**

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer. See Section 2.1.7 for a description of Emergency 911 Service.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) below, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- (A) Governmental fire fighting, Pennsylvania State Police, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (B) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 5.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.2.5 All times refer to local time.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.3 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call. The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.
- Step 2 Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the Difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Access Point Exchange Definition

5.4.1 Verizon Service Areas

Exchange	API Zone	Exchange	API Zone
AIRVILLE	6	BETHLEHEM	3
ALEXANDRIA	4	BIG RUN	4
ALLENTOWN	3	BLACK LICK	4
ALTOONA	4	BLAIRSVILLE	4
AMBRIDGE	3	BLOOMSBURG	4
ANNVILLE	4	BOALSBURG	4
ASHLAND	4	BOLIVAR	4
AUBURN	6	BOSWELL	6
AUSTIN	4	BRADFORD	4
AVELLA	4	BROGUE	6
AVIS	4	BROWNSVILLE	10
AVONDALE	4	BUCKINGHAM	4
AVONMORE	6	BURGETTSTOWN	4
BADEN	4	BUSHKILL	4
BARNESBORO	4	CALIFORNIA	4
BATH	4	CAMBDG SPRINGS	6
BEACH LAKE	6	CANONSBURG	4
BEAVER FALLS	4	CARBONDALE	4
BEAVER SPRINGS	6	CARROLLTOWN	4
BEAVERDALE	6	CARVERSVILLE	4
BEDMINSTER	4	CATASAUQUA	3
BELLEFONTE	4	CATAWISSA	4
BELLE VERNON	4	CENTER POINT	4
BERLIN	6	CENTRAL CITY	6
BERNVILLE	6	CENTREHALL	4
BERWICK	4	CHAPMAN LAKE	6
BESSEMER	4		

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Access Point Exchange Definition, (Cont'd.)

5.4.1 Verizon Service Areas, (Cont'd.)

Exchange	API Zone	Exchange	API Zone
CHARLEROI	4	DOVER	6
CHERRY TREE	4	DOWNINGTOWN	3
CHESTER SPRINGS	4	DOYLESTOWN	3
CLAIRTON	3	DUBLIN	4
CLARION	4	DUBOIS	4
CLAYSVILLE	4	EAGLE	4
CLEARFIELD	4	EAST BERLIN	6
CLINTONVILLE	6	EASTON	3
CLYMER	4	EBENSBURG	4
COATESVILLE	4	EDINBORO	6
COLLEGEVILLE	3	ELDRED	4
CONFLUENCE	6	ELIZABETH	4
CONNELLSVILLE	4	ELKLAND	6
COOPERSTOWN	6	ELLWOOD CITY	4
CORRY	6	ELYSBURG	4
COUDERSPORT	4	EMMAUS	6
CRESCO	4	ENDEAVOR	4
CRESSON	4	EAST PALESTINE	4
CURWENSVILLE	4	ERIE	5
DANVILLE	4	EXTON	3
DAUPHIN	4	FAIRCHANCE	4
DAVIDSVILLE	6	FAIRVIEW	6
DAWSON	4	FARMINGTON	4
DELTA	6	FAWN GROVE	6
DERRY	4	FAYETTE CITY	4
DILLSBURG	6	FINLEYVILLE	4
DINGMA FERRY	6	FLEETWOOD	4
DONORA	4	FRACKVILLE	4

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Access Point Exchange Definition, (Cont'd.)

5.4.1 Verizon Service Areas, (Cont'd.)

Exchange	API Zone	Exchange	API Zone
FRANKLIN	6	HERMINIE	4
FREELAND	4	HERSHEY	6
FRENCHVILLE	4	HOLLIDYSBURG	4
FRIEDENSBURG	6	HOMER CITY	4
FRYSTOWN	6	HONESDALE	4
GALETON	4	HONEYBROOK	4
GALILEE	6	HOOKSTOWN	4
GIRARD	6	HOOVERSVILLE	6
GIRARDVILLE	4	HOUTZDALE	4
GLEN ROCK	6	HUMMELSTOWN	4
GLEN CAMPBELL	4	HUNTINGDON	4
GLENMOORE	4	IMPERIAL	4
GLENWILLARD	4	INDIANA	4
GRAND VALLY	6	JEANNETTE	3
GREEN LANE	4	JEFFERSON	6
GREENSBURG	3	JERMYN	4
GREENVILLE	4	JERSEY SHORE	4
GROVE CITY	4	JIM THORPE	4
HALIFAX	4	JOHNSTOWN	5
HAMBURG	4	JONESTOWN	6
HAMLIN	4	KANE	4
HARRISBURG	3	KEMBLESVILLE	4
HARLEYSVILLE	9	KEMPTON	6
HARRISN VALLEY	6	KENNETT SQUARE	3
HASTINGS	4	KINGSTON	3
HAWLEY	4	KNOXVILLE	6
HAZLETON	3	KULPMONT	3
HELLERTOWN	4	KUTZTOWN	4

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Access Point Exchange Definition, (Cont'd.)

5.4.1 Verizon Service Areas, (Cont'd.)

Exchange	API Zone	Exchange	API Zone
LAKE ARIEL	4	MASONTOWN	4
LAKE COMO	4	MATAMORAS	6
LANCASTER	3	MCADOO	4
LANDENBERG	4	MCDONALD	4
LANDISVILLE	3	MCKEAN	6
LANSDALE	3	MCKEANSBURG	6
LATROBE	4	MCCLELLANDTOWN	4
LEBANON	3	MCMURRAY	3
LEEPER	4	MCVEYTOWN	4
LEHIGHTON	4	MECHANCSBURG	3
LENAPE	4	MENDENHALL	4
LEWISTOWN	4	MERCER	4
LIGONIER	4	MEYERSDALE	6
LINCOLNVILLE	6	MIDDLEBURG	6
LINE LEXINGTON	3	MIDDLETOWN	4
LOCK HAVEN	4	MIDLAND	4
LOGANVILLE	5	MILFORD	6
LORDS VALLY	4	MILLERSVILLE	4
LOWELLVILLE	4	MILLHEIM	4
LOYALSOCK	6	MILLVILLE	4
LUDLOW	4	MILTON	4
MAHAFFEY	4	MINERSVILLE	4
MAHANOEY CITY	4	MONESSEN	3
MANCHESTER	6	MONONGAHLA	4
MANTZVILLE	6	MOOSIC	4
MARCHAND	4	MORRISVILLE	3
MARIENVILLE	4	MORTONVILLE	4
MARION CENTER	4	MOSCOW	4

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Access Point Exchange Definition, (Cont'd.)

5.4.1 Verizon Service Areas, (Cont'd.)

Exchange	API Zone	Exchange	API Zone
MOUNTANTOP	4	NORTH WALES	3
MOUNT UNION	4	NUMIDIA	4
MT CARMEL	4	OAKDALE	4
MT GRETNA	4	OIL CITY	6
MT JEWETT	4	OLYPHANT	3
MT POCONO	4	ORWIGSBURG	4
MT PLEASANT	4	OSCEOLA MILLS	4
MT PLESANT MILLS	6	OXFORD	4
MYERSTOWN	6	PALMYRA	4
NANTICOKE	4	PARIS	4
NANTY GLO	6	PARKESBURG	4
NAZARETH	4	PARKWOOD	4
NESQUEHONING	4	PATTON	4
NEW CASTLE	4	PENNSBURG	4
NEW HOPE	4	PERKASIE	4
NEW SALEM	4	PERRYOPOLIS	4
NEW BEDFORD	6	PHILIPSBURG	4
NEW FLORNCE	4	PHILADELPHIA-ZN1	1
NEW FOUNDLAND	4	PHILADELPHIA-ZNS2-4	2
NEW KENSINGTON	3	PHILADELPHIA SUB.	3
NEW PHILADELPHIA	4	PHOENIXVILLE	3
NEW SMITHVILLE	6	PINE GROVE	6
NEW TOWN	3	PITTSTON	3
NEW TRIPOLI	6	PLEASANTVILLE	6
NEW WILMINGTON	6	PLUMSTEADVILLE	4
NORTH EAST	6	PLYMOUTH	4
NORTHAMPTON	4	PORTAGE	4
NORTHUMBERLAND	4	POTTSTOWN	3

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Access Point Exchange Definition, (Cont'd.)

5.4.1 Verizon Service Areas, (Cont'd.)

Exchange	API Zone	Exchange	API Zone
POTTSVILLE	3	SCHAEFESTN	6
PRINCETON	6	SCHUYLKILL HAVEN	4
POINT MARION	4	SCHWENKSVILLE	4
PORT ALLEGANY	4	SCOTTDALE	4
PITTSBURGH-ZN1	1	SCRANTON	3
PITTSBURGH-ZNS2-8	2	SELINGSGROVE	6
PITTSBURGH SUBURBAN	3	SEWARD	6
PUGHTOWN	4	SHAMOKIN	4
PUNXSUTAWNEY	4	SHARON	3
QUAKERTOWN	4	SHARPSVILLE	4
READING	3	SHELLSVILLE	6
RED LION	6	SHENANDOAH	4
RENOVO	4	SHOHOLA	6
REPUBLIC	4	SLATINGTON	4
REW	4	SMETHPORT	4
REYNOLDSVILLE	4	SMITHFIELD	4
RIEGELSVILLE	4	SMITHS FERRY	4
ROBESONIA	6	SMOCK	4
ROCHESTER	4	SNOW SHOE	4
ROCKWOOD	6	SOMERSET	6
ROULETTE	4	SOUDERTON	3
ROYERSFORD	3	SOUTH FORK	6
RUSSELL	4	SPARTANSBURG	6
SABINSVILLE	6	SPRING GROVE	6
SALISBURY	6	SPRING MILLS	4
SALTSBURG	6	SPRINGDALE	3
SAXTON	4	SPRINGTOWN	4
SAYRE	6	ST CLAIR	4

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Access Point Exchange Definition, (Cont'd.)

5.4.1 Verizon Service Areas, (Cont'd.)

Exchange	API Zone	Exchange	API Zone
STATE COLLEGE	3	WASHIGTNVILLE	4
STEWARTSTOWN	6	WASHINGTON	4
STOYSTOWN	6	WATERFORD	6
STRASBURG	4	WATTSBURG	6
STROUDSBURG	4	WEATHERLY	4
SUGAR GROVE	4	WELLERSBURG	6
SUNBURY	4	WESLEY	6
SYKESVILLE	4	WEST GROVE	4
TAMAQUA	4	WESTFIELD	6
TARENTUM	4	WEST NEWTON	4
TAYLOR	3	WESTTOWN	3
TAYLORSTOWN	6	WHITE HAVEN	4
TIDIOUTE	4	WILKES-BARRE	3
TIONESTA	4	WILLIAMSPORT	4
TITUSVILLE	6	WINBURNE	4
TROUT RUN	6	WINDBER	6
TYRONE	4	WMIDDLESEX	4
ULYSSES	4	WOMELSDORF	6
UNION CITY	6	WOOLRICH	4
UNIONTOWN	4	WRIGHTSVILLE	6
UNIONVILLE	4	WYCOMBE	4
UPPER BLACK EDDY	4	WYOMING	3
VANDERGRIFT	6	YARDLEY	3
W CHESTER	3	YORK	5
WALLENPAUPACK	4	YOUNGSVILLE	4
WEST ALEXANDER	4	YOUNGWOOD	4
WAMPUM	4	ZELIENOPLE	4
WARREN	4		

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Access Point Exchange Definition, (Cont'd.)

5.4.2 CenturyLink Service Areas

Exchange	API Zone	Exchange	API Zone
ALLENSVILLE	9	FAYETTEVILLE	7
BEDFORD	7	FISHERTOWN	9
BEDFORD VALLEY	9	FOXBURG	9
BEECHCREEK	9	GETTYSBURG	7
BELLEVILLE	8	GREENCASTLE	7
BIGLERVILLE	8	HANOVER	7
BLACKTOWN	9	HARRISVILLE	8
BLAIN	9	HOPEWELL	9
BLUE RIDGE SUMMIT	7	HOWARD	8
BRUIN	9	HYNDMAN	9
BUTLER	7	ICKESBURG	9
CARLISLE	7	LITTLESTOWN	7
CHAMBERSBURG	7	LIVERPOOL	9
CHARLESVILLE	9	LOYSBURG	9
CHICORA	9	LOYSVILLE	9
CLAYSBURG	8	MARIETTA	7
CLEARVILLE	9	MARION	8
COLUMBIA	7	MARKLESBURG	9
CONOQUENESSING	8	MARTINSBURG	8
DRY RUN	9	MARYSVILLE	7
DUNCANNON	8	MCALISTRVILLE	8
EAU CLAIRE	9	MCONELLSBURG	9
ELIZABHTOWN	7	MCONELLSTOWN	8
EMLENTON	9	MERCERSBURG	8
EVANS CITY	7	MERIDIAN	7
EVERETT	8	MIFFLINTOWN	8
EAST WATERFORD	9	MILL HALL	8
FAIRFIELD	8	MILLERSTOWN	9

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Access Point Exchange Definition, (Cont'd.)

5.4.2 CenturyLink Service Areas, (Cont'd.)

Exchange	API Zone	Exchange	API Zone
MOUNT JOY	7	REEDSVILLE	9
MOUNTVILLE	7	RICHFIELD	9
MT HOLLY SPRINGS	8	ROARING SPRING	7
NEW OXFORD	7	SCHELLSBURG	9
NEW BLOOMFIELD	8	SHADE GAP	9
NEWBURG	9	SHIPPENSBURG	7
NEWPORT	8	SLIPPERY ROCK	8
NEWVILLE	8	STATE LINE	8
NIXON	7	ST THOMAS	8
NORTH WASHINGTON	9	THOMPSONTOWN	8
ORBISONIA	8	THREE SPRINGS	9
OSTERBURG	9	VOLANT	9
PARKER	8	WAYNESBORO	7
PETROLIA	8	WEST SUNBURY	8
PLAIN GROVE	9	WILLIAMSBURG	8
PORT ROYAL	9	YORK SPRINGS	9
PORTERSVILLE	9	ZION	8
PROSPECT	8		

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.5 Standard Residence Line***

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

5.6 Standard Business Line*

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

5.7 PBX Trunk Service*

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

Basic Trunks provided via On-Network services may be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges. DID service in an Off-Network arrangement requires special DID capable trunks plus additional DID number blocks.

* These services are grandfathered and no longer offered to new Customers.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.8 Digital Voice Grade DS-1 Trunk Service***

Digital Voice Grade DS-1 Trunk Service provides business Customers with PBX or PBX-like equipment or other telephonic equipment with access to switch ports. Customers can purchase this capability for both primary service (listed directory number) and diversity purposes. Customers must have the ability to terminate a DS1 signal. The signal is delivered as a digital signal at the DS1 level. The connection to the Customer's equipment is accomplished using a DS1 for digital connectivity.

5.9 Direct Inward Dialing (DID) Service*

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

*These services are grandfathered and no longer offered to new Customers.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)**

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Customer loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and 1 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Customer control of the 24 individual channels. PRI supports 1+, 0+, 7 digit, and 10 digit Local, IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Customers to direct voice, data and video over the Public Switched Telephone Network. Channels may be pre-subscribed to an IXC carrier of their Customer's choice or used with 10XXX casual dialing. PRI also allows access to Public Switched Network services, such as Two-Way, Incoming Only, Outgoing Only and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Customers are able to link up to 20 DS-1s together, providing a maximum of 479 64Kbps B channels controlled by a single D (signaling) channel.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.11 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.11.1 Feature Descriptions

- (A) Call Forwarding - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
- (B) Call Forwarding Remote Access - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to: 1) dial a special access number 2) enter their seven-digit telephone number, and 3) enter a personal identification number prior to forwarding their calls.
- (D) Call Forwarding Don't Answer: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (E) Call Forwarding Don't Answer: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.11 Optional Calling Features, (Cont'd.)****5.11.1 Feature Descriptions, (cont'd.)**

- (F) **Call Forwarding Don't Answer:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (G) **Call Forwarding Busy Line:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- (H) **Call Waiting:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.
- (I) **Caller ID:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.
- (J) **Caller ID Deluxe:** Permits the end-user to view the listed name associated with the telephone number before the telephone is answered. Information is displayed on a specialized CPE not provided by the Company.
- (K) **Caller ID/Caller ID Deluxe Per-call Blocking (PCB):** Per-Call Blocking will be automatically available to all customers served by the Company, free of charge and on an unlimited basis. This blocking option will allow callers to block the passage of their telephone numbers and/or names on outgoing calls by dialing a special code, prior to making each call. When the caller activates this feature, the Caller ID subscriber's display unit will indicate that the incoming call has been blocked. PCB will not prevent the delivery of the telephone numbers to 911 emergency service providers.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (cont'd.)

- (L) Caller ID/Caller ID Deluxe Per-Line Blocking (PLB): Caller ID Per-Line Blocking will allow callers to automatically prevent the display of their telephone numbers and/or names on a permanent basis unless the service is deactivated, on a per call basis, by dialing a special code. If the caller deactivates the PLB before placing a call, PLB will automatically resume after the un-blocked call is completed.

PLB will be available to all customers in the Company's serving area and can only be added or removed from a customer's line by placing a service order with the Company. Initial requests for PLB will be provided at no charge. Subsequent requests for PLB for the same customer and telephone number at the same address may be charged the applicable non-recurring charge(s). This non-recurring charge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency service personnel, while performing their jobs.

PLB will not prevent the delivery of telephone numbers to 911 emergency service providers.

- (M) Anonymous Call Rejection: Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand-alone feature or as an add-on to Caller ID Deluxe. Anonymous Call Rejection will be offered to all Caller ID customers free of charge.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.11 Optional Calling Features, (Cont'd.)****5.11.1 Feature Descriptions, (cont'd.)**

- (N) Call Return: allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
- (O) Call Trace: Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified. Call Tracing will be offered to the customers on a per usage basis only.
- (P) Distinctive Ringing: This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.11 Optional Calling Features, (Cont'd.)****5.11.1 Feature Descriptions, (cont'd.)**

(Q) Repeat Dialing: Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers;
Calls to 900 Service numbers;
Calls preceded by an interexchange carrier access code;
International Direct Distance Dialed calls;
Calls to Directory Assistance; and
Calls to 911

(R) Speed Calling: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the a speed calling list without assistance from the Company.

(S) Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.12 Listing Services**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

5.12.1 Non-Published Service

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

5.12.2 Non-Listed Service

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

5.13 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance. Residential and Business Customer will receive three (3) free directory assistance calls during each billing cycle.

5.14 Operator Services

Provides for live or automated operator treatment when a Customer dials "0". Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.15 Miscellaneous Services****5.15.1 Main Number Retention**

Main Number Retention is an optional feature by which a Customer, who was formally a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

5.15.2 Pay Per Call Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit. Residential Customers of GC Pivotal, LLC will not be charged a monthly recurring charge for this service, and will only be charged the applicable Service Order charge as defined in Section 4.1 of this tariff. New residential Customers, those that have subscribed to GC Pivotal, LLC's service during the last 60 days, will also be given a sixty (60) day one time option to subscribe to this service at no charge.

5.15.3 Vanity Number Service

This service provides for the reservation of special or unique telephone number and fax number for use with the Company-provided exchange services.

5.15.4 Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.16 Private Line Services

Refer to Section 12 of this tariff for descriptions of Private Line Services offered by the Company.

5.17 Carrier Access Services

Refer to Section 13 of this tariff for descriptions of Carrier Access Services offered by the Company.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.18 METROPOINT***

MetroPoint is a measured rate service that combines local and long distance service into one telecommunications package. This plan provides reduced rates for local, IntraLATA and domestic long distance calls. This plan also provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

Local calls are billed in one (1) minute increments with a minimum billing period of three (3) minutes per call. IntraLATA calls are billed in one (1) minute increments with domestic long distance billed an initial eighteen (18) seconds and six (6) second increments thereafter. All service requires a minimum of One Year Term Agreement. Cancellation of the Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

5.18.1 Terms and Conditions

- A. MetroPoint service is available in Verizon serving areas.
- B. MetroPoint service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the MetroPoint rate plan.
- C. MetroPoint service can be configured as POTS service only.
- D. All calls originated on these lines must be completed and billed to the Customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.
- E. Toll Free minutes of usage will be billed at the rate below based on the origin of the call.

**This Service is grandfathered and only available to existing Customers currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.18 METROPOINT*

5.18.1 Terms and Conditions, (Cont'd)

- F. International calls are billed at individual rates for each country per the published GC Pivotal World Access rate plan.
- G. Installation of MetroPoint services or equipment may result in installation or setup fees.
- H. The Home Region calling area will mirror the local calling area of the incumbent local exchange service provider in the exchange within which the service is offered.

This Service is grandfathered and only available to existing Customers currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.18 METROPOINT*, (Cont'd.)

5.18.2 Rates

A. Monthly Service Fee per Line

<u>Term</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$24.00	\$25.00	\$30.00	\$35.00	\$26.50	\$32.00
1 Year	\$20.95	\$21.95	\$26.95	\$31.95	\$23.50	\$28.95
2 Years	\$19.95	\$20.95	\$25.95	\$30.95	\$22.50	\$27.95
3 Years	\$19.95	\$20.95	\$25.95	\$30.95	\$22.50	\$27.95

B. Rates for Home Region Calling

Band 1 (per call)	\$0.060
Band 2/3 (per minute)	\$0.039
Band 4/5/6 (per minute)	\$0.039

C. Features – see Section 5.23

* This Service is grandfathered and only available to existing Customers currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.19 METROPOINT Centrex**

MetroPoint Centrex is a measured rate service that combines local and long distance service into one telecommunications package. This plan provides reduced rates for local, IntraLATA and domestic long distance calls. This plan also provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

Local calls are billed in one (1) minute increments with a minimum billing period of three (3) minutes per call. IntraLATA calls are billed in one (1) minute increments with domestic long distance billed an initial eighteen (18) seconds and six (6) second increments thereafter. All service requires a minimum of One Year Term Agreement. Cancellation of the Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

5.19.1 Terms and Conditions

- A. MetroPoint Centrex service is available in Verizon serving areas.
- B. MetroPoint Centrex service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the MetroPoint Centrex rate plan.
- C. MetroPoint Centrex service can be configured as Centrex service only.
- D. All calls originated on these lines must be completed and billed to the Customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.
- E. Toll Free minutes of usage will be billed at the rate below based on the origin of the call.
- F. International calls are billed at individual rates for each country per the published GC Pivotal World Access rate plan.
- G. Installation of MetroPoint Centrex services or equipment may result in installation or setup fees.
- H. The Home Region calling area will mirror the local calling area of the incumbent local exchange service provider in the exchange within which the service is offered.

** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.19 METROPOINT Centrex**, (Cont'd.)

5.19.2 Features – Please see Section 5.23

5.19.3 Rates

METROPOINT Centrex						
	Monthly Service Fee					
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Month to Month	\$21.00	\$23.00	\$26.00	\$30.00	\$26.00	\$29.00
One Year Term	\$19.00	\$21.00	\$24.00	\$27.00	\$23.50	\$26.50
Two Year Term	\$18.55	\$20.45	\$23.30	\$26.00	\$22.83	\$25.68
Three Year Tem	\$18.10	\$19.90	\$22.60	\$25.00	\$22.15	\$24.85

Rates for Home Region Calling

Band 1 (per call)	\$0.060
Band 2/3 (per minute)	\$0.039
Band 4/5/6 (per minute)	\$0.039

** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.20 MetroPoint ISDN-BRI**

MetroPoint ISDN-BRI is a measured rate service that combines local and long distance service into one telecommunications package. This plan provides reduced rates on monthly service fees as well as long distance usage. Regulatory charges and taxes are not included in the rate of this service.

Local calls are billed in one (1) minute increments. IntraLATA calls are billed in one (1) minute increments with domestic long distance billed an initial eighteen (18) seconds and six (6) second increments thereafter. All service requires a minimum one year term agreement. Cancellation of the Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

5.21.1 Terms and Conditions

- A. MetroPoint BRI service is available in Verizon serving areas.
- B. MetroPoint service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the MetroPoint rate plan.
- C. International calls are billed at individual rates for each country per the published GC Pivotal World Access rate plan.
- D. The Home Region calling area will mirror the local calling area of the incumbent local exchange service provider in the exchange within which the service is offered.

** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.20 MetroPoint ISDN-BRI**, (Cont'd.)

5.20.2 Rates

A.	Monthly Service Fee per Line: Zones 1-2	
	Month to Month	\$27.50
	1 Year	\$25.00
	2 Years	\$24.00
	3 Years	\$23.00
B.	Monthly Service Fee per Line: Zone 3 & 5	
	Month to Month	\$33.00
	1 Year	\$30.00
	2 Years	\$29.00
	3 Years	\$28.00
C.	Monthly Service Fee per Line: Zone 4 & 6	
	Month to Month	\$35.20
	1 Year	\$32.00
	2 Years	\$31.00
	3 Years	\$30.00
D.	Rates for Home Region Calling	
	First Minute Per Call	\$0.065 per call
	Each Additional Minute	\$0.010 per minute
E.	Installation Charges	
	ISDN-BRI Circuit	\$215.00

** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.21 [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.22 VPoint Basic****

VPoint service combines local and long distance telecommunications service into one telecommunications package. VPoint Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

5.22.1 Terms and Conditions

- A. VPoint service is available in Verizon serving areas.
- B. VPoint service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the VPoint rate plan.
- C. VPoint service can be configured as POTS service only.
- D. All calls originated on these lines must be completed and billed to the customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.
- E. VPoint is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- F. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all VPoint rate plans.
- G. International calls are billed at individual rates for each country per the published GC Pivotal World Access rate plan.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.22 VPoint Basic, (Cont'd.)

5.22.2 Features – Please see Section 5.23

5.22.3 Rates

A. Monthly Service Fee per Line – VPoint Basic*

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$28.00	\$29.00	\$35.00	\$39.00	\$31.00	\$37.00
1 Year	\$24.95	\$25.95	\$31.95	\$35.95	\$27.95	\$33.95
2 Years	\$23.95	\$24.95	\$30.95	\$34.95	\$26.95	\$32.95
3 Years	\$23.95	\$24.95	\$30.95	\$34.95	\$26.95	\$32.95

B. Usage Rate per Minute

Basic	<u>Local</u> Included	<u>IntraLATA</u> \$0.059
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 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.23 Network Services Features

The features and feature packages listed below are optional calling features and feature packages available when the Customer subscribes to one of the following Services: MetroPoint, MetroPoint Centrex, VPoint, or VPoint PBX.

5.23.1 Complimentary Features - No Charge

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	Hunting

5.23.2 Star Features - \$1.00 Per Occurrence

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature with the exception of Call Trace.

5.23.3 Standard Features - \$5.00 monthly fee per feature, per line

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Speed Dialing - 8 Number
Speed Dialing - 30 Number	Three Way Calling
Selective Call Forwarding	

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.23 Network Services Features, (Cont'd.)

5.23.4 Deluxe Features - \$7.50 monthly fee per feature, per line

- Caller ID - Number Only
- Caller ID - Name and Number
- Distinctive Ring - 1 Telephone Number
- Distinctive Ring - 2 Telephone Numbers
- Enhanced Caller ID - Number Only (with ACR)
- Enhanced Caller ID - Name and Number (with ACR)

5.23.5 Basic Feature Package – Includes any three (3) standard and/or deluxe features

Monthly Fee per Line: \$9.00

5.23.6 Unlimited Feature Package - Choose any Features

Monthly Fee per Line: \$12.00

5.23.7 Toll Blocking Features

- Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.
- Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.
- Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.
- Option 4: Includes block for 900/976 and other Information Services.
- Option 5: Includes blocking for 1010 Dialing.
- Option 6: Includes blocking for 900/976.

Monthly fee per line:

- | | |
|-------------------|----------------------|
| Option 1 - \$5.50 | Option 4 – No Charge |
| Option 2 - \$5.50 | Option 5 - \$1.50 |
| Option 3 - \$5.50 | Option 6 - \$3.50 |

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.23 [Reserved for Future Use]

5.24 [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.25 VPoint Centrex Basic****

VPoint Centrex service combines local and long distance telecommunications service into one telecommunication package. VPoint Centrex Basic provides unlimited calls in the local calling area and low rates on IntraLATA and domestic long distance calls. This plan provides many features included in the rate of the plan and additional optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increment. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increment thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

5.25.1 Terms and Conditions

- A. VPoint Centrex service is available in Verizon serving areas.
- B. VPoint Centrex service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the VPoint Centrex rate plan.
- C. VPoint Centrex service can be configured as Centrex only.
- D. All calls originated on these lines must be completed and billed to the customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.
- E. VPoint Centrex is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- F. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all VPoint Centrex rate plans.
- G. International calls will be billed at the rates for each country per the published GC Pivotal World Access rate plan.

** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.25 VPoint Centrex Basic**, (Cont'd.)

5.25.2 Rates

A. Monthly Service Fee per Line – VPoint Centrex Basic

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$27.50	\$29.00	\$32.00	\$36.50	\$32.00	\$35.50
1 Year	\$25.00	\$26.00	\$29.00	\$33.00	\$29.00	\$32.00
2 Years	\$24.00	\$25.00	\$28.00	\$32.00	\$28.00	\$31.00
3 Years	\$23.00	\$24.00	\$27.00	\$31.00	\$27.00	\$30.00

B. Usage Rate per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

C. Features

Standard Features – no charge

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Speed Dialing - 8 Number
Speed Dialing - 30 Number	Three Way Calling
Selective Call Acceptance	Selective Call Forwarding
Selective Call Rejection	Selective Call Ring
Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	Caller ID – Number Only
	Caller ID – Name and Number

** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.25 VPoint Centrex Basic**, (Cont'd.)

5.25.2 Rates, (Cont'd.)

C. Features, (Cont'd.)

Star Features - \$1.00 per Occurrence

- *57 Call Trace
- *69 Call Return
- *66 Busy Redial
- *60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature with the exception of Call Trace.

Deluxe Features - \$7.50 monthly fee per feature, per line

- Distinctive Ring - 1 Telephone Number
- Distinctive Ring - 2 Telephone Numbers
- Enhanced Caller ID – Number with ACR
- Enhanced Caller ID – Caller ID with Name, Number and ACR
- Hunting

Toll Blocking

- Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.
- Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.
- Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.
- Option 4: Includes block for 900/976.
- Option 5: Includes blocking for 1010 Dialing.
- Option 6: Includes blocking for 900/976 and other Information Services.

Monthly fee per line:

- Option 1 - \$5.50
- Option 2 - \$5.50
- Option 3 - \$5.50
- Option 4 – No Charge
- Option 5 - \$1.50
- Option 6 - \$3.50

** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company’s option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.26 VPOINT PBX***

VPoint PBX service combines local and long distance telecommunications service into one telecommunications package. VPoint PBX Basic*** provides unlimited calls in the local calling area and low rate on IntraLATA and domestic long distance calls. VPoint PBX Plus** provides unlimited calls in the local and IntraLATA calling areas with low rates on domestic long distance calls. VPoint PBX Complete** provides local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

5.26.1 Terms and Conditions

- A. VPoint PBX service is available in the Verizon serving areas.
- B. VPoint PBX service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the VPoint PBX rate plan.
- C. VPoint PBX service can be configured as Two Way PBX and DID service only.
- D. All calls originated on these lines must be completed and billed to the customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.
- E. VPoint PBX is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- F. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all VPoint PBX rate plans.
- G. International calls are billed at individual rates for each country per the published GC Pivotal World Access rate plan.

** Effective August 24, 2012, VPoint Centrex Plus and VPoint Centrex Complete is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

*** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.26 VPOINT PBX***, (Cont'd.)

5.26.2 Rates

A. Monthly Service Fee per Line – VPoint PBX Basic***

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$29.00	\$30.00	\$33.00	\$37.00	\$33.00	\$36.00
1 Year	\$26.00	\$27.00	\$30.00	\$34.00	\$30.00	\$33.00
2 Years	\$25.00	\$26.00	\$29.00	\$33.00	\$29.00	\$32.00
3 Years	\$24.00	\$25.00	\$28.00	\$32.00	\$28.00	\$31.00

B. Monthly Service Fee per Line - VPoint PBX Plus**

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$33.00	\$34.00	\$37.00	\$42.00	\$37.00	\$41.00
1 Year	\$30.00	\$31.00	\$34.00	\$38.00	\$34.00	\$37.00
2 Years	\$29.00	\$30.00	\$33.00	\$37.00	\$33.00	\$36.00
3 Years	\$28.00	\$29.00	\$32.00	\$36.00	\$32.00	\$35.00

C. Monthly Service Fee per Line - VPoint PBX Complete**

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$44.00	\$44.00	\$46.00	\$51.00	\$46.00	\$51.00
1 Year	\$40.00	\$40.00	\$42.00	\$46.00	\$42.00	\$46.00
2 Years	\$39.00	\$39.00	\$41.00	\$45.00	\$41.00	\$45.00
3 Years	\$38.00	\$38.00	\$40.00	\$44.00	\$40.00	\$44.00

** Effective August 24, 2012, VPoint Centrex Plus and VPoint Centrex Complete is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

*** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.26 VPOINT PBX***, (Cont'd.)

5.26.2 Rates, (Cont'd.)

D. Usage Rates per Minute

	<u>Local</u>
Basic	Included
Plus**	Included
Complete**	Included

E. Features

1. For optional individual local calling features and feature packages, see Section 5.23.
2. DIDs

Monthly Fee per DID	\$0.20
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** Effective August 24, 2012, VPoint Centrex Plus and VPoint Centrex Complete is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

*** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.27 [Reserved for Future Use]

5.28 [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.29 PrimaryAccess**

PrimaryAccess combines local and long distance telephone service in one convenient package. Customers have the option of choosing between ISDN/PRI or Local dedicated Circuits.

Local calls are billed in one (1) minute increments. IntraLATA long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. All service requires a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied. Regulatory charges and taxes are not included in the rates for this service.

5.29.1 Terms and Conditions

- A. PrimaryAccess service is provided only via dedicated circuits and can be configured as Digital Trunks or PRI Trunks.
- B. Direct Trunk Overflow is not available in all serving areas.
- C. All calls originating on these circuits must be completed and billed to the customer by GC Pivotal, LLC calls cannot be sent to other carriers for completion or billing.
- D. International calls are billed at individual rates for each country per the published GC Pivotal World Access rate plan.
- E. Local or IntraLATA minutes included with this service must be used for calls on the circuit. They cannot be used by, shared with, or applied to, any other circuit, service or location.
- F. Toll Free calls will be billed at the rate specified for interstate, IntraLATA and intrastate.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.29 Primary Access, (Cont'd.)

5.29.2 Rates

A. Installation Fee

<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$750	\$500	\$0

B. Features

First 20 DIDs	Included
Additional DIDs	\$0.20 per number monthly
Caller ID Name and Number	\$25.00 per month
Direct Trunk Overflow	\$50.00 per path

C. Monthly Service Fee

Customers may choose from one of the Tier and Term Plan Options below. Tiers are equal to the number of circuits turned up on the facility for voice grade services.

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 1	\$483	\$439	\$419	\$399
Tier 2	\$494	\$449	\$429	\$409
Tier 3	\$505	\$459	\$439	\$419
Tier 4	\$516	\$469	\$449	\$429
Tier 5	\$527	\$479	\$459	\$439
Tier 6	\$538	\$489	\$469	\$449
Tier 7	\$549	\$499	\$479	\$459
Tier 8	\$560	\$509	\$489	\$469
Tier 9	\$571	\$519	\$499	\$479
Tier 10	\$582	\$529	\$509	\$489

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.29 Primary Access, (Cont'd.)

5.29.2 Rates, (Cont'd.)

C. Monthly Service Fee, (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 11	\$593	\$539	\$519	\$499
Tier 12	\$604	\$549	\$529	\$509
Tier 13	\$615	\$559	\$539	\$519
Tier 14	\$623	\$566	\$546	\$526
Tier 15	\$629	\$572	\$552	\$532
Tier 16	\$636	\$578	\$558	\$538
Tier 17	\$642	\$584	\$564	\$544
Tier 18	\$649	\$590	\$570	\$550
Tier 19	\$656	\$596	\$576	\$556
Tier 20	\$662	\$602	\$582	\$562
Tier 21	\$669	\$608	\$588	\$568
Tier 22	\$675	\$614	\$594	\$574
Tier 23	\$682	\$620	\$600	\$580
Tier 24	\$689	\$626	\$606	\$586
Tier 25	\$695	\$632	\$612	\$592
Tier 26	\$702	\$638	\$618	\$598
Tier 27	\$708	\$644	\$624	\$604
Tier 28	\$715	\$650	\$630	\$610
Tier 29	\$722	\$656	\$636	\$616
Tier 30	\$728	\$662	\$642	\$622
Tier 31	\$735	\$668	\$648	\$628
Tier 32	\$741	\$674	\$654	\$634
Tier 33	\$748	\$680	\$660	\$640
Tier 34	\$755	\$686	\$666	\$646
Tier 35	\$761	\$692	\$672	\$652
Tier 36	\$768	\$698	\$678	\$658
Tier 37	\$774	\$704	\$684	\$664
Tier 38	\$781	\$710	\$690	\$670
Tier 39	\$788	\$716	\$696	\$676
Tier 40	\$794	\$722	\$702	\$682
Tier 41	\$801	\$728	\$708	\$688
Tier 42	\$807	\$734	\$714	\$694
Tier 43	\$814	\$740	\$720	\$700

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.29 Primary Access, (Cont'd.)

5.29.2 Rates, (Cont'd.)

C. Monthly Service Fee, (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 44	\$822	\$747	\$727	\$707
Tier 45	\$828	\$753	\$733	\$713
Tier 46	\$835	\$759	\$739	\$719
Tier 47	\$842	\$765	\$745	\$725
Tier 48	\$848	\$771	\$751	\$731
Tier 49	\$855	\$777	\$757	\$737
Tier 50	\$861	\$783	\$763	\$743
Tier 51	\$868	\$789	\$769	\$749
Tier 52	\$875	\$795	\$775	\$755
Tier 53	\$881	\$801	\$781	\$761
Tier 54	\$888	\$807	\$787	\$767
Tier 55	\$894	\$813	\$793	\$773
Tier 56	\$901	\$819	\$799	\$779
Tier 57	\$908	\$825	\$805	\$785
Tier 58	\$914	\$831	\$811	\$791
Tier 59	\$921	\$837	\$817	\$797
Tier 60	\$927	\$843	\$823	\$803
Tier 61	\$934	\$849	\$829	\$809
Tier 62	\$941	\$855	\$835	\$815
Tier 63	\$947	\$861	\$841	\$821
Tier 64	\$954	\$867	\$847	\$827
Tier 65	\$960	\$873	\$853	\$833
Tier 66	\$967	\$879	\$859	\$839
Tier 67	\$974	\$885	\$865	\$845
Tier 68	\$980	\$891	\$871	\$851
Tier 69	\$987	\$897	\$877	\$857
Tier 70	\$993	\$903	\$883	\$863
Tier 71	\$1000	\$909	\$889	\$869
Tier 72	\$1007	\$915	\$895	\$875
Tier 73	\$1013	\$921	\$901	\$881
Tier 74	\$1020	\$927	\$907	\$887
Tier 75	\$1026	\$933	\$913	\$893

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.30 EPoint**

EPoint service combines local and long distance telecommunications service into one telecommunications package. EPoint Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. EPoint Complete** provides local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published GC Pivotal World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

5.30.1 Terms and Conditions

- A. EPoint service is available in the CenturyLink serving areas of Pennsylvania.
- B. EPoint service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main service. All voice telephone lines at the business address must be billed at the EPoint rate plan.
- C. EPoint service can be configured as POTS and Key Trunk service only.
- D. EPoint is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- E. All calls originated on these lines must be completed and billed to the customer by GC Pivotal, LLC Calls cannot be sent to other carriers for completion or billing.
- F. Toll Free minutes of usage will be billed as the rates below based on the origin of the call for EPoint rate plans.

** Effective August 24, 2012, EPoint Complete is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.30 EPoint, (Cont'd.)

5.30.2 Rates

A. Monthly Service Fee per Line: EPoint Basic

	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$49.95	\$48.95	\$48.95
1 Year	\$46.95	\$45.95	\$45.95
2 Year	\$45.95	\$44.95	\$44.95
3 Year	\$45.95	\$44.95	\$44.95

B. Monthly Service Fee per Line: EPoint Complete**

	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$63.00	\$67.00	\$67.00
1 Year	\$57.00	\$61.00	\$61.00
2 Year	\$54.00	\$57.00	\$57.00
3 Year	\$50.00	\$53.00	\$53.00

C. Usage Rates per Minute

	<u>Local</u>
Basic	Included
Complete**	Included

D. Features – see 5.33

** Effective August 24, 2012, EPoint Complete is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.31 EPoint Centrex***

EPoint Centrex service combines local and long distance telecommunications service into one telecommunications package. EPoint Centrex Basic*** provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. EPoint Centrex Complete** provides local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published GC Pivotal World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

5.31.1 Terms and Conditions

- A. EPoint Centrex service is available in the CenturyLink serving areas of Pennsylvania.
- B. EPoint Centrex service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the EPoint Centrex rate plan.
- C. EPoint Centrex service can be configured as Centrex service only.
- D. EPoint Centrex is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- E. All calls originated on these lines must be completed and billed to the customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.
- F. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all EPoint Centrex rate plans.

** Effective August 24, 2012, EPoint Centrex Complete is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

*** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.31 EPoint Centrex, (Cont'd.)

5.31.2 Rates, (Cont'd.)

D. Features, (Cont'd.)

Standard Features – no charge

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Speed Dialing - 8 Number
Speed Dialing - 30 Number	Three Way Calling
Selective Call Acceptance	Selective Call Forwarding
Selective Call Rejection	Selective Call Ring
Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	Caller ID – Number Only
	Caller ID – Name and Number

Deluxe Features - \$7.50 monthly fee per feature, per line

Distinctive Ring - 1 Telephone Number
Distinctive Ring - 2 Telephone Numbers
Enhanced Caller ID – Number with ACR
Enhanced Caller ID – Caller ID with Name, Number and ACR
Hunting

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.31 EPoint Centrex, (Cont'd.)

5.31.2 Rates, (Cont'd.)

D. Features, (Cont'd.)

Toll Blocking

Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.

Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.

Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.

Option 4: Includes block for 900/976.

Option 5: Includes blocking for 1010 Dialing.

Option 6: Includes blocking for 900/976 and other Information Services.

Monthly fee per line:

Option 1 - \$5.50

Option 2 - \$5.50

Option 3 - \$5.50

Option 4 – No Charge

Option 5 - \$1.50

Option 6 - \$3.50

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**5.32 EPoint PBX Basic****

EPoint PBX service combines local and long distance telecommunications service into one telecommunications package. EPoint PBX Basic provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published GC Pivotal World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

5.32.1 Terms and Conditions

- A. EPoint PBX service is available in the CenturyLink serving areas of Pennsylvania.
- B. EPoint PBX service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the EPoint PBX rate plan.
- C. EPoint PBX service can be configured as Two Way & DID service only.
- D. EPoint PBX is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- E. All calls originated on these lines must be completed and billed to the customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.
- F. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all EPoint PBX rate plans.

** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.32 EPoint PBX Basic**, (Cont'd.)

5.32 Rates

A. Monthly Service Fee per Line: EPoint PBX Basic

	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$59.50	\$75.00	\$75.00
1 Year	\$54.00	\$68.00	\$68.00
2 Year	\$53.00	\$67.00	\$67.00
3 Year	\$52.00	\$66.00	\$66.00

B. Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

C. Features – see 5.33

** Effective December 24, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.33 EPoint Features**

The features and feature packages listed below are optional calling features and feature packages available when the Customer subscribes to one of the following Services: EPoint or EPoint PBX.

A. Complimentary Features - No Charge

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

B. Star Features - \$1.00 Per Occurrence

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature with the exception of Call Trace.

C. Standard Features - \$5.00 monthly fee per feature, per line

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Speed Dialing - 8 Number
Speed Dialing - 30 Number	Three Way Calling
Selective Call Acceptance	Selective Call Forwarding
Selective Call Rejection	Selective Call Ring

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.33 EPoint Features**, (Cont'd.)

D. Deluxe Features - \$7.50 monthly fee per feature, per line

Caller ID - Number Only

Caller ID - Name and Number

Distinctive Ring - 1 Telephone Number

Distinctive Ring - 2 Telephone Numbers

Enhanced Caller ID – Number with ACR

Enhanced Caller ID – Caller ID with Name, Number and ACR

Hunting

E. Bundled Feature Package – Includes any three (3) standard and/or deluxe features

Monthly Fee per Line: \$9.00

F. Unlimited Feature Package - Choose any Features

Monthly Fee per Line: \$12.00

G. Toll Blocking

Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.

Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.

Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.

Option 4: Includes block for 900/976.

Option 5: Includes blocking for 1010 Dialing.

Option 6: Includes blocking for 900/976 and other Information Services.

Monthly fee per line:

Option 1 - \$5.50

Option 4 – No Charge

Option 2 - \$5.50

Option 5 - \$1.50

Option 3 - \$5.50

Option 6 - \$3.50

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 6.0 - FACILITIES BASED SERVICES

6.1 [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST**7.1 General**

Services provided in this tariff section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of Verizon North LCC, Verizon Pennsylvania LLC, The United Telephone of Pennsylvania LLC d/b/a CenturyLink, and Windstream Pennsylvania, LLC local exchange services. The rates, terms and conditions set forth in this Section are not applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities. The rates, terms and conditions set forth in this Section are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Pennsylvania Public Utility Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of the LEC's local exchange services, in whole or in part, prior to the effective date hereof.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**7.2 Standard Residence Local Exchange Service****

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

** Effective January 19, 2011, Standard Residential Local Exchange Service is grandfathered and no longer available to new Customers.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service**, (Cont'd.)

7.2.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

	Monthly Charge
(A) Pennsylvania Exchanges	
Dial Tone Line Cell 3	\$4.75
Dial Tone Line Cell 4	\$5.11
(B) Philadelphia Metro Exchanges	
Dial Tone Line Cell 1	\$4.12
Dial Tone Line Cell 2	\$4.39
(C) Philadelphia Suburban Exchanges	
Dial Tone Line Cell 3	\$4.75
(D) Pittsburgh Metro Exchanges	
Dial Tone Line Cell 1	\$4.12
Dial Tone Line Cell 2	\$4.39
(E) Pittsburgh Suburban Exchanges	
Dial Tone Line Cell 3	\$4.75

** Effective January 19, 2011, Standard Residential Local Exchange Service is grandfathered and no longer available to new Customers.

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 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service**, (Cont'd.)

7.2.2 Other Monthly Recurring Charges

(A) Hunting (a.k.a. Rotary or Grouping)

The following charges apply to Standard Residence Local Exchange lines equipped with Hunting.

	Nonrecurring	Monthly
Line Hunting, per line	\$28.80	\$0.00

7.2.3 Usage Sensitive Charges and Allowances

(A) Pennsylvania Exchanges - Measured Local Usage

		Per Message
Monday - Friday:	8:00AM - 10:00 PM	\$0.070
Night/weekend:	10:00 PM - 8:00AM,	
Saturday & Sunday	\$0.028	

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service**, (Cont'd.)

7.2.3 Usage Sensitive Charges and Allowances, (cont'd.)

(B) Philadelphia Metro Exchanges - Measured Local Usage

Call Bands	DAY		EVENING		NIGHT/WKND	
	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.
Metro Call Band 1	\$0.0700	\$0.0700	\$0.0280	\$0.0280	\$0.0280	\$0.0280
Metro Call Band 2	\$0.0810	\$0.0270	\$0.0450	\$0.0180	\$0.0270	\$0.0090
Metro Call Band 3	\$0.1080	\$0.0360	\$0.0630	\$0.0270	\$0.0360	\$0.0090
Metro Call Band 4	\$0.1350	\$0.0540	\$0.0810	\$0.0360	\$0.0450	\$0.0180
Metro Call Band 5	\$0.1620	\$0.0630	\$0.0990	\$0.0360	\$0.0450	\$0.0180

(C) Philadelphia Suburban Exchanges - Measured Local Usage

Call Bands	DAY		EVENING		NIGHT/WKND	
	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.
Metro Call Band 1	\$0.0700	\$0.0700	\$0.0280	\$0.0280	\$0.0280	\$0.0280
Metro Call Band 2	\$0.0810	\$0.0270	\$0.0450	\$0.0180	\$0.0270	\$0.0090
Metro Call Band 3	\$0.1080	\$0.0360	\$0.0630	\$0.0270	\$0.0360	\$0.0090
Metro Call Band 4	\$0.1350	\$0.0540	\$0.0810	\$0.0360	\$0.0450	\$0.0180
Metro Call Band 5	\$0.1620	\$0.0630	\$0.0990	\$0.0360	\$0.0450	\$0.0180
Metro Call Band 6	\$0.1890	\$0.0720	\$0.1080	\$0.0450	\$0.0540	\$0.0180

** Effective January 19, 2011, Standard Residential Local Exchange Service is grandfathered and no longer available to new Customers.

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 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service**, (Cont'd.)

7.2.3 Usage Sensitive Charges and Allowances, (cont'd.)

(D) Pittsburgh Metro Exchanges -Measured Local Usage

Call Bands	DAY		EVENING		NIGHT/WKND	
	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.
Metro Call Band 1	\$0.0700	\$0.0700	\$0.0280	\$0.0280	\$0.0280	\$0.0280
Metro Call Band 2	\$0.0810	\$0.0270	\$0.0450	\$0.0180	\$0.0270	\$0.0090
Metro Call Band 3	\$0.1080	\$0.0360	\$0.0630	\$0.0270	\$0.0360	\$0.0090
Metro Call Band 4	\$0.1350	\$0.0540	\$0.0810	\$0.0360	\$0.0450	\$0.0180

(E) Pittsburgh Suburban Exchanges -Measured Local Usage

Call Bands	DAY		EVENING		NIGHT/WKND	
	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.
Metro Call Band 1	\$0.0700	\$0.0700	\$0.0280	\$0.0280	\$0.0280	\$0.0280
Metro Call Band 2	\$0.0810	\$0.0270	\$0.0450	\$0.0180	\$0.0270	\$0.0090
Metro Call Band 3	\$0.1080	\$0.0360	\$0.0630	\$0.0270	\$0.0360	\$0.0090
Metro Call Band 4	\$0.1350	\$0.0540	\$0.0810	\$0.0360	\$0.0450	\$0.0180
Metro Call Band 5	\$0.1620	\$0.0630	\$0.0990	\$0.0360	\$0.0450	\$0.0180

** Effective January 19, 2011, Standard Residential Local Exchange Service is grandfathered and no longer available to new Customers.

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 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service**, (Cont'd.)

7.2.4 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

	Nonrecurring Charge
Dial Tone Line Connection Charge, per line	\$36.00
Telephone Number Change Charge	\$23.63
Temporary Suspension Charge	\$23.40
Transfer of Billing Charge	N/A
Change of Residence Charge	\$10.80
Restoration of Service Charge	\$9.90
Service Change Charge, per order	\$4.50
Premises Work Charge, per initial visit	\$23.40
Premises Work Charge, per each 15 minutes	\$9.90

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 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service**, (Cont'd.)

7.2.5 Windstream Rates and Exchange Bands

A. Residential Basic Rates

	<u>Monthly Recurring Charge</u>
Band 1	\$16.00
Band 2	\$16.00
Band 3	\$16.00
Band 4	\$16.00
Band 5	\$16.00
Band 6	\$16.00
Band 7	\$16.49
Band 8	\$17.45
Band 9	\$18.40

B. Metropolitan Calling Plan

	<u>Monthly Recurring Charge</u>
Export	\$15.00
Harrison City	\$15.00

C. Sligo Exchange

	<u>Monthly Recurring Charge</u>
Base Rate Area	\$16.00
Zone 1	\$16.00
Zone 2	\$16.00

D. New Bethlehem Exchange

	<u>Monthly Recurring Charge</u>
Base Rate Area	\$16.00
Zone 1	\$16.00
Zone 2	\$16.00

** Effective January 19, 2011, Standard Residential Local Exchange Service is grandfathered and no longer available to new Customers.

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**7.3 Standard Business Local Exchange Service***

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service, (Cont'd.)

7.3.1 Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

	Monthly Charge
(A) Pennsylvania Exchanges	
Dial Tone Line Cell 3	\$13.71
Dial Tone Line Cell 4	\$15.96
Multi-Line Dial Tone Cell 3	\$11.82
Multi-Line Dial Tone Cell 4	\$14.07
(B) Philadelphia Metro Exchanges	
Dial Tone Line Cell 1	\$9.21
Dial Tone Line Cell 2	\$11.46
Multi-Line Dial Tone Cell 1	\$7.32
Multi-Line Dial Tone Cell 2	\$9.57
(C) Philadelphia Suburban Exchanges	
Dial Tone Line Cell 3	\$13.21
Multi-Line Dial Tone Cell 3	\$11.82
(D) Pittsburgh Metro Exchanges	
Dial Tone Line Cell 1	\$9.21
Dial Tone Line Cell 2	\$11.46
Multi-Line Dial Tone Cell 1	\$7.32
Multi-Line Dial Tone Cell 2	\$9.57
(E) Pittsburgh Suburban Exchanges	
Dial Tone Line Cell 3	\$4.75
Multi-Line Dial Tone Cell 3	\$11.82

** Effective January 19, 2011, the Standard Business Local Exchange Service Line charges for the above exchanges are grandfathered and no longer available to new Customers.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service, (Cont'd)

7.3.2 Other Monthly Recurring Charges**

(A) Hunting (a.k.a. Rotary or Grouping)

The following charges apply to Standard Business Local Exchange lines equipped with Hunting.

	<u>Nonrecurring</u>	<u>Monthly</u>
Line Hunting, per line	\$28.80	\$0.00

** Effective January 19, 2011, the Standard Business Local Exchange Line Hunting feature is grandfathered and no longer available to new Customers.

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**7.3 Standard Business Local Exchange Service, (Cont'd)****7.3.3 Usage Sensitive Charges and Allowances******(A) Pennsylvania Exchanges - Measured Local Usage**

	Per Message
Monday - Friday: 8:00AM - 10:00 PM	\$0.070
Night/weekend: 10:00 PM - 8:00AM, Saturday & Sunday	\$0.028

(B) Philadelphia Metro Exchanges - Measured Local Usage

Call Bands	DAY		EVENING		NIGHT/WKND	
	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.
Metro Call Band 1	\$0.0700	\$0.0700	\$0.0280	\$0.0280	\$0.0280	\$0.0280
Metro Call Band 2	\$0.0810	\$0.0270	\$0.0450	\$0.0180	\$0.0270	\$0.0090
Metro Call Band 3	\$0.1080	\$0.0360	\$0.0630	\$0.0270	\$0.0360	\$0.0090
Metro Call Band 4	\$0.1350	\$0.0540	\$0.0810	\$0.0360	\$0.0450	\$0.0180
Metro Call Band 5	\$0.1620	\$0.0630	\$0.0990	\$0.0360	\$0.0450	\$0.0180

(C) Philadelphia Suburban Exchanges - Measured Local Usage

Call Bands	DAY		EVENING		NIGHT/WKND	
	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.
Metro Call Band 1	\$0.0700	\$0.0700	\$0.0280	\$0.0280	\$0.0280	\$0.0280
Metro Call Band 2	\$0.0810	\$0.0270	\$0.0450	\$0.0180	\$0.0270	\$0.0090
Metro Call Band 3	\$0.1080	\$0.0360	\$0.0630	\$0.0270	\$0.0360	\$0.0090
Metro Call Band 4	\$0.1350	\$0.0540	\$0.0810	\$0.0360	\$0.0450	\$0.0180
Metro Call Band 5	\$0.1620	\$0.0630	\$0.0990	\$0.0360	\$0.0450	\$0.0180
Metro Call Band 6	\$0.1890	\$0.0720	\$0.1080	\$0.0450	\$0.0540	\$0.0180

** Effective January 19, 2011, the Standard Business Local Exchange Measured service is grandfathered and no longer available to new Customers.

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 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service, (Cont'd)

7.3.3 Usage Sensitive Charges and Allowances**, (cont'd)

(D) Pittsburgh Metro Exchanges -Measured Local Usage

Call Bands	DAY		EVENING		NIGHT/WKND	
	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.
Metro Call Band 1	\$0.0700	\$0.0700	\$0.0280	\$0.0280	\$0.0280	\$0.0280
Metro Call Band 2	\$0.0810	\$0.0270	\$0.0450	\$0.0180	\$0.0270	\$0.0090
Metro Call Band 3	\$0.1080	\$0.0360	\$0.0630	\$0.0270	\$0.0360	\$0.0090
Metro Call Band 4	\$0.1350	\$0.0540	\$0.0810	\$0.0360	\$0.0450	\$0.0180

(E) Pittsburgh Suburban Exchanges -Measured Local Usage

Call Bands	DAY		EVENING		NIGHT/WKND	
	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.	1 st Min	Ea. Addl.
Metro Call Band 1	\$0.0700	\$0.0700	\$0.0280	\$0.0280	\$0.0280	\$0.0280
Metro Call Band 2	\$0.0810	\$0.0270	\$0.0450	\$0.0180	\$0.0270	\$0.0090
Metro Call Band 3	\$0.1080	\$0.0360	\$0.0630	\$0.0270	\$0.0360	\$0.0090
Metro Call Band 4	\$0.1350	\$0.0540	\$0.0810	\$0.0360	\$0.0450	\$0.0180
Metro Call Band 5	\$0.1620	\$0.0630	\$0.0990	\$0.0360	\$0.0450	\$0.0180

** Effective January 19, 2011, the Standard Business Local Exchange Measured service is grandfathered and no longer available to new Customers.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service (Cont'd)

7.3.4 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change-Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Business lines are:

	Nonrecurring Charge
Dial Tone Line Connection Charge, per line	\$67.50
Telephone Number Change Charge	\$39.15
Temporary Suspension Charge	\$31.95
Transfer of Billing Charge	\$24.98
Change of Residence Charge	N/A
Restoration of Service Charge	\$18.00
Service Change Charge, per order	\$6.30
Outside Premises Work Charge, per initial visit	\$200.00
Outside Premises Work Charge, per each 30 minutes	\$99.00

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service (Cont'd)

7.3.5 Windstream Rates*

A. Business Basic Rates

	<u>Monthly Recurring Charge</u>
Band 1	\$23.00
Band 2	\$23.00
Band 3	\$24.00
Band 4	\$26.00
Band 5	\$26.00
Band 6	\$28.00
Band 7	\$30.49
Band 8	\$32.00
Band 9	\$33.00

B. Metropolitan Calling Plan

	<u>Monthly Recurring Charge</u>
Export	\$35.00
Harrison City	\$35.00

C. Sligo Exchange

	<u>Monthly Recurring Charge</u>
Base Rate Area	\$32.00
Zone 1	\$32.94
Zone 2	\$34.48

D. New Bethlehem Exchange

	<u>Monthly Recurring Charge</u>
Base Rate Area	\$32.00
Zone 1	\$32.94
Zone 2	\$34.48

* These rates are grandfathered and are only available to existing Customers.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**7.4 Residence and Business PBX Trunk Service****

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business and Residence Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Service is provide at Residence and Business Local Exchange Service rates and charges as specified in Sections 7.2 and 7.3 of this tariff.

Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Sections 7.2 and 7.3).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.6).

** Effective January 19, 2011, Residence and Business PBX Truck Service is grandfathered and no longer available to new Customers.

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 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 8 - DIRECTORY SERVICES

8.1 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

8.1.1 Each call to Directory Assistance thereafter will be charged as follows:

A. Basic Directory Assistance

Per Call Rates	Business	Residential
Local - Direct Dialed	\$2.49	\$2.49
Local - Operator Dialed	\$2.49	\$2.49

B. Directory Assistance Call Completion

	Business	Residential
Per Completed Call	\$1.00	\$1.00

8.1.2 A credit will be given for calls to Directory Assistance as follows:

- (A) The Customer experiences poor transmission or is cut-off during the call; or
- (B) The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify the Company's Customer Service Department.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 8 - DIRECTORY SERVICES, (CONT'D.)**8.2 Directory Listings**

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company-provided Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

8.2.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

8.2.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its Rules with respect thereto.

8.2.3 Each listing must be designated Residential, Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 8 - DIRECTORY SERVICES, (CONT'D.)

8.2 Directory Listings, (Cont'd.)

8.2.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

8.2.5 Directory listings are provided in connection with each Customer service as specified herein.

(A) Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

(B) Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified below.

(C) Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth, in Section 2.1.4. Rates for Nonpublished Listings are specified in paragraphs G and H below.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 8 - DIRECTORY SERVICES, (CONT'D.)

8.2 Directory Listings, (Cont'd.)

8.2.5 (cont'd.)

- (D) Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nonlisted Listings are specified in paragraphs G and H below.
- (E) Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.
- (F) Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls. Rates for alternate call listings are specified in paragraphs G and H below.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 8 - DIRECTORY SERVICES, (CONT'D.)

8.2 Directory Listings, (Cont'd.)

8.2.5 (cont'd.)

(G) [Reserved for Future Use]

(H) Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

	Business	Residential
Primary Listing	\$0.00	\$0.00
Additional Listings, each	\$5.00	\$5.00
Non Listed, per listing	\$6.00	\$6.00
Non Published, per line	\$6.00	\$6.00
Foreign Listing, Per Listing	\$6.00	\$6.00

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 9.0 - OPERATOR SERVICES

9.1 General

Customers may subscribe to intraLATA and interLATA operator services offered by the Company. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 10.0 - LONG DISTANCE SERVICES

10.1 General

Customers may subscribe to intraLATA and interLATA long distance services offered by the Company in its Price Guide posted on www.gtt.net. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES**11.1 Carrier Presubscription****11.1.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

11.1.2 Presubscription Options

Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A: Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
- Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
- Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
- Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.1 Carrier Presubscription, (Cont'd.)

11.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 11.4.5 below:

11.1.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If the Customer does not select a primary toll carrier, the Customer will be charged a fee, specified in 11.1.5 below, until the Customer selects a carrier. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 11.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.1 Carrier Presubscription, (Cont'd.)

11.1.5 Presubscription Charges

(A) Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

(B) Charges

	<u>Non-Recurring Charge</u>
Per business or residence line, trunk, or port:	\$15.00
	<u>Recurring Charge</u>
Customers who do not choose a Long distance carrier:	\$3.95

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)**11.2 IntraLATA Toll Presubscription**

11.2.1 IntraLATA Presubscription is a procedure whereby a Customer designates to the Company the IntraLATA Toll Provider (ITP) which the Customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a Customer, who has presubscribed to an intraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as an intraLATA toll provider unless prior arrangements have been made with or by the Company. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversion date or prior to the date on which the carrier proposes to begin participating intraLATA toll presubscription, unless prior arrangements have been made with the Company.

Selection of an intraLATA toll provider by an end user is subject to the terms and conditions following.

11.2.2 At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as provided herein, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes, as specified in this tariff.

This option for the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Company's Business Offices.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.2 IntraLATA Toll Presubscription, (Cont'd.)

11.2.3 Presubscription Charge Application

- (A) Existing end users may exercise an initial free presubscription choice, either by contacting the Company or by contacting the ITP directly. The initial free choice must be made within ninety (90) days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Company. End users' choices which constitute exercising the free initial choice are:
- (1) Designating an ITP as their primary carrier thereby requiring no access code to access the ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
 - (2) Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Company.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.2 IntraLATA Toll Presubscription, (Cont'd.)

11.2.3 Presubscription Charge Application, (cont'd.)

- (B) New end users who subscribe to service after the presubscription implementation date (including an existing Customer who orders an additional line) will be asked to select a primary ITP when they place an order for Company Exchange Service. IF a Customer cannot decide upon an intraLATA toll carrier at the time, the Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the Customer will be assigned a '>No-PIC' and will have to dial an access code to make intraLATA toll calls.

Initial free selections available to new end users are:

- (1) Designate an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
- (2) Choose no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Company. In addition, new end users that do not select a preferred carrier will be assigned a '>No-PIC'.

Following a new end users' initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth herein.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)**11.2 IntraLATA Toll Presubscription, (Cont'd.)****11.2.3 Presubscription Charge Application, (cont'd.)**

- (C) If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Company that this activity has taken place.

Following the ITP's discontinuance of service, the Company will bill the canceling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

- (D) An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in this tariff. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Company's corresponding FCC Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and the Company's corresponding FCC Tariff.

11.2.4 Equal Access Recovery Charge

The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.2 IntraLATA Toll Presubscription, (Cont'd.)

11.2.5 End User Charge Discrepancy

- (A) When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:
- (1) A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.
 - (2) When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines Customer choice.
 - (3) If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.
- (B) Verification of Orders for Telemarketing

Neither the ITP or the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the FCC's current anti-slamming practices and procedures.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.2 IntraLATA Toll Presubscription, (Cont'd.)

11.2.6 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Company when an end user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Company, ITP's may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter of authorization from the ITP will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the FCC requirements for:

- (A) Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
- (B) Institute steps to obtain verification of orders submitted to the Company.

In addition, the end user has the option of initiating a complaint to the FCC or the Public Utility Commission concerning unauthorized changes in carrier.

11.2.7 Rates and Charges, per line

	Nonrecurring Charge
Each Carrier Change (per line):	\$15.00

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.3 Busy Line Verification and Emergency Intercept

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

11.3.1 Rates

	Per request
Busy Line Verification	\$2.50
Emergency Interrupt	\$5.00

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)**11.4 Local Operator Service**

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.4 Local Operator Service, (Cont'd.)

11.4.1 Local Per Call Service Charges:

Per Call Charge: \$1.00

Per Call Service charges:

Calling Card

Customer Dialed: \$3.50

Operator Handled: \$3.95

Station-to-Station, Collect, Third Party Billed

Automated: \$3.50

Operator Handled: \$3.95

Person-to-Person: \$6.50

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)**11.5 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any re-originated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.65

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.6 Credit Card Convenience Fee

The Company will assess a Credit Card Convenience fee to recover certain costs associated with certain operational issues relating to the provisioning and billing of credit card services. This charge will apply when a Customer requests to pay their invoice via a credit card.

Credit Card Convenience Fees:	<u>Monthly</u>
\$100 & below	\$1.95
\$101 - \$200	\$3.00
\$201 - \$300	\$6.00
\$301 - \$400	\$9.00
\$401 - \$500	\$12.00
\$501 - \$600	\$15.00
\$601 - \$700	\$18.00
\$701 - \$800	\$21.00
\$801 - \$900	\$24.00
\$901 - \$999	\$27.00
\$1000 & above	Multiply charge amount by .03
Example: \$1000 X .03 = \$30.00	

11.7 Temporary Service Suspension Fee

Customers who are delinquent in the billing, and service is suspended for non-payment.

Charge:	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
	\$10.00	\$15.00

 Issued: May 27, 2022

Issued by:

Leslie Blair – Vice President, Tax
 7900 Tysons One Place, Suite #1450
 McLean, VA 22102

Effective: May 28, 2022

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.8 Restoration of Service

When a Customer's local exchange service has been suspended because of non-payment of charges, a non-recurring Service Restoral Charge will apply to each line restored. In the event that Local Exchange Service is terminated following suspension the Line Connection Charge is applicable in lieu of the Service Restoral Charge to reestablish service. Premises Work charges may also be applicable.

	<u>Residence</u>	<u>Business</u>
Per occasion, per line:	\$25.00	\$25.00

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.11 Custom Billing Reports

11.11.1 General

(A) Custom Billing Services - Monthly

Requests for special billing service that are not currently identified as option in the Access Point billing system will require a one-time set up fee and a monthly fee identified below.

(B) Billing Report Changes

Any modification of billing formats.

(C) Bill Image CD Copy

PDF Image of the bill placed on a CD.

(D) Call Detail CD Copy

Call detail in comma delimited format placed on a CD. There is a set up fee for this service.

(E) Call Detail E-Mail File

Call detail in comma delimited format e-mailed on a monthly basis.

11.11.2 Rates

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Custom Billing Services	\$10.00	\$75.00
Billing Report Changes	\$0.00	\$25.00
Bill Image CD Copy	\$20.00	\$0.00
Call Detail CD Copy	\$20.00	\$10.00
Call Detail E-Mail File	\$5.00	\$20.00

 Issued: May 27, 2022

Issued by:

Leslie Blair – Vice President, Tax
 7900 Tysons One Place, Suite #1450
 McLean, VA 22102

Effective: May 28, 2022

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.12 Remote Call Forwarding

Remote Call Forwarding allows a Customer to automatically forward calls to the location of his or her choice to make transferring numbers or locations simple for a monthly fee. Local calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. Regulatory taxes and fees are not included in the rate of this service.

11.12.1 Terms and Conditions

- A. Remote Call Forwarding is available in limited service areas.
- B. Remote Call Forwarding service provided in areas outside of the GC Pivotal, LLC on-net footprint will be charged an additional fee per pathway.
- C. Remote Call Forwarding does not include the service in which the calls are terminating.
- D. Setup fees apply to both new installations and class of service changes.

11.12.2 Rates

- A. Nonrecurring Charges

Activation Fee:	\$25.00 per pathway
Out of Network Fee:	\$5.00 per pathway
- B. Usage and Monthly Charges

Monthly Charge:	\$10.00 (per pathway)
Per Minute Local:	\$0.023
Per Minute IntraLATA/Intrastate:	\$0.039

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 12.0 - PRIVATE LINE SERVICES

12.1 [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 13.0 - CARRIER ACCESS SERVICE

13.1 [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 14.0 - SPECIAL ARRANGEMENTS

14.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. ICB rates are to be filed with the Commission upon request.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 15.0 - PROMOTIONAL OFFERINGS

15.1 Special Promotions

The Company may make promotional offerings of its tariffed services which may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any customer similarly classified who requests the specific offer. At the Company's option, a letter outlining the promotion may be filed with the Commission Staff in lieu of filing language in the tariff.

15.2 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue commitment" and/or "time of day" may also be included in the tariff).

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES

16.1 Network Services Features**

Complimentary Features, per occurrence	
Operator Assisted Call Blocking	\$0.00
International Call Blocking	\$0.00
Directory Assistance Blocking	\$0.00
Deny Call Block	\$0.00
Deny Call Forwarding	\$0.00
Deny Call Trace	\$0.00
Collect Call Blocking	\$0.00
700 Block	\$0.00
900/976 Block	\$0.00
Deny Call Return	\$0.00
Deny Priority Call	\$0.00
Deny Repeat Dial	\$0.00
Block Caller ID	\$0.00
Star Features, per occurrence	
*60 Call Block (80 deactivate)	\$1.00
*69 Call Return	\$1.00
*57 Call Trace	\$1.00
*66 Call Repeat (repeat dialing)	\$1.00
*61 Call Selector	\$1.00

* These Features are also available on a monthly subscription basis as a Standard Feature at \$1.75 per line.

** Effective July 15, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and terms.

 Issued: May 27, 2022

Issued by:

Leslie Blair – Vice President, Tax
 7900 Tysons One Place, Suite #1450
 McLean, VA 22102

Effective: May 28, 2022

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES, (CONT'D.)

16.1 Network Services Features**, (Cont'd.)

Standard Features, Monthly per line	
Anonymous Call Rejection	\$1.75
Call Forwarding	\$1.75
Call Forwarding – Busy	\$1.75
Call Forwarding – No Answer	\$1.75
Call Forwarding – No Answer/Ring Control	\$1.75
Call Forwarding – Busy Line Don't Answer	\$1.75
Call Forwarding – Busy Line (customer controlled)	\$1.75
Call Forwarding – No Answer (customer controlled)	\$1.75
Distinctive Ring – 1 line	\$1.75
Distinctive Ring – 2 lines	\$1.75
Additional Listing	\$1.75
Speed Dialing - 8	\$1.75
Priority Call	\$1.75
All Call Block	\$1.75
Call Block	\$1.75
Call Selector	\$1.75
Call Trace	\$1.75
Preferred Call Forwarding	\$1.75
Call Forwarding – Busy Line Multi-path	\$1.75
Flexible Call Forwarding	\$1.75
Remote Activation of Call Forwarding	\$1.75
Call Waiting	\$1.75
Internet Call Waiting	\$1.75
Caller ID – Number Only	\$1.75
Foreign Additional Listing	\$1.75
Non-Published Number	\$1.75
Non-Listed Number	\$1.75
Three Way Calling	\$1.75
Selective Class of Call Screening	\$1.75

** Effective July 15, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and terms.

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 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES, (CONT'D.)

16.1 Network Services Features**, (Cont'd.)

Standard Features, Monthly per line	
Remote Activation of Call Forwarding	\$1.75
Call Waiting	\$1.75
Caller ID – Number Only	\$1.75
Additional Listing	\$1.75
Non Published Number	\$1.75
Non-Listed Number	\$1.75
Three-Way Calling	\$1.75
Call Repeat	\$1.75
Call Return	\$1.75
Deluxe Features, Monthly per line	
Call Waiting Deluxe	\$2.00
Call Waiting ID – Name Only	\$2.00
Call Waiting Deluxe – Number Only	\$2.00
Caller ID Deluxe	\$2.00
Enhanced Caller ID	\$2.00
Caller ID Name & Number w/Anonymous Call Rejection	\$2.00
Flexible Call Forwarding	\$2.00
Flexible Call Forwarding w/Name	\$2.00
Flexible Call Forwarding w/Audio Calling Name	\$2.00
Three Way Calling w/Transfer	\$2.00
Speed Dialing - 30	\$2.00
Monthly per line	
5 Feature Package – Choose any 5 standard or deluxe features	\$7.50
Feature Package – Choose any features (except Hunting or Inside Wiring)	\$12.00
Hunting	\$4.00
Inside Wire Maintenance	\$4.50
Basic Voicemail (includes 1 mailbox, 45 sec. greeting, 45 message storage, 2 min. message length.	\$5.00
Deluxe 4-1 Voicemail (includes 1 main mailbox, 3 sub-mailboxes, 45 second greeting, 45 min. storage, 2 min. message length	\$11.00

** Effective July 15, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and terms.

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.1 Network Services Features**, (Cont'd.)

Complimentary Features - No Charge**

Toll Blocking:

700 Block

900/976 Block

Collect Call Blocking

Directory Assistance Blocking

International Call Blocking

Operator Assisted Call Blocking

Denial of Use:

Block Caller ID

Deny Call Return

Deny Call Trace

Deny Repeat Dial

Other:

Hunting

** Effective January 19, 2011, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and terms.

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.2 METROPOINT**

METROPOINT service combines local and long distance telecommunications service into one telecommunications package. Hunting is included at no charge. A Monthly Service charge applies for this service. Customers will be billed one month in advance. A minimum one year term agreement applies.

Home Region calls are billed in one (1) minute increments.

All calls outside of the Home Region are billed at long distance rates. All long distance calls are billed in six (6) second increments with a minimum billing period of 18 seconds.

16.2.1 General

- A. METROPOINT service is available only in Verizon service areas.
- B. METROPOINT service requires that the main telephone line and all other voice telephone lines located at the business address for the main telephone line are assigned to the Company for local telephone service. All voice telephone lines must be billed at the METROPOINT rate plan.
- C. Monthly service fees are dependent upon the Area the Customer is located in as defined by the Area Code and Servicing Area Exchange (NPA-NXX) for each telephone line. See GC Pivotal Local Serving Area Lists for Pennsylvania to determine which rates apply. Home region calls in Band 1 are billed at a flat per-call rate.
- D. Monthly fees per telephone line for all service packages above apply to service delivered via Verizon 1MB circuits only. Other circuit types may be available at different monthly fees.

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.2 METROPOINT**, (Cont'd.)

16.2.1 General, (Cont'd.)

- E. Cancellation of the term agreement prior to the end of the term will result in early cancellation penalties being applied. Customer may be responsible for minimum commitment payments in the event of early cancellation of term agreement.
- F. For optional individual local calling features and METROPOINT feature packs, see Section 5.23.

16.2.2 Features – Please see Section 5.23

16.2.3 Rates

METROPOINT						
	Monthly Service Fee					
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Month to Month	\$10.00	\$12.00	\$14.00	\$20.00	\$15.50	\$18.50
One Year Term	\$7.00	\$9.00	\$11.00	\$17.00	\$12.50	\$15.50
Two Year Term	\$6.50	\$8.50	\$10.50	\$16.50	\$12.00	\$15.00

Rates for Home Region Calls			
	Per Call - Band 1	Per Minute – Bands 2 & 3	Per Minute – Bands 4,5 & 6
One Year Term	\$0.060	\$0.043	\$0.053
Two Year Term	\$0.050	\$0.039	\$0.049

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)**16.3 METROPOINT Centrex****

METROPOINT Centrex service combines local and long distance telecommunications service into one telecommunications package. Hunting is included at no charge. A Monthly Service charge applies for this service. Customers will be billed one month in advance. A minimum one year term agreement applies.

All calls outside of the Home Region are billed at long distance rates. All long distance calls are billed in six (6) second increments with a minimum billing period of 18 seconds.

16.3.1 General

- A. METROPOINT Centrex services are available only in Verizon serving areas.
- B2. METROPOINT Centrex service requires that the main telephone line and all other voice telephone lines located at the business address for the main telephone line are assigned to Access Point Inc. for local telephone service. All voice telephone lines must be billed at the METROPOINT Centrex rate plan.
- C. Monthly service fees are dependent upon the Area the Customer is located in as defined by the Area Code and Servicing Area Exchange (NPA-NXX) for each telephone line. See GC Pivotal Local Serving Area Lists for Pennsylvania to determine which rates apply. Home region calls in Band 1 are billed at a flat per-call rate.
- D. Monthly fees per telephone line for all service packages above apply to service delivered via Verizon 1MB circuits only. Other circuit types may be available at different monthly fees.
- E. Cancellation of the term agreement prior to the end of the term will result in early cancellation penalties being applied. Customer may be responsible for minimum commitment payments in the event of early cancellation of term agreement.
- F. For optional individual local calling features and METROPOINT feature packs, see Section 5.23.

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.3 METROPOINT Centrex**, (Cont'd.)

16.3.2 Features – Please see Section 5.23

16.3.3 Rates

METROPOINT Centrex						
	Monthly Service Fee					
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Month to Month	\$10.00	\$12.00	\$14.00	\$20.00	\$15.50	\$18.50
One Year Term	\$7.00	\$9.00	\$11.00	\$17.00	\$12.50	\$15.50
Two Year Term	\$6.50	\$8.50	\$10.50	\$16.50	\$12.00	\$15.00

Rates for Home Region Calls			
	Per Call - Band 1	Per Minute – Bands 2 & 3	Per Minute – Bands 4,5 & 6
One Year Term	\$0.060	\$0.043	\$0.053
Two Year Term	\$0.050	\$0.039	\$0.049

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.4 METROPOINT ISDN PRI**

METROPOINT ISDN primary rate service (PRI) combines local telephone service and long distance service into one telecommunications package. METROPOINT service allows the Customer to save on monthly service fees and optional feature charges.

METROPOINT service is available only in limited serving areas

METROPOINT monthly fee per telephone circuit schedule applies to service delivered via dedicated ISDN-PRI business circuits only. All calls originated on these circuits must be completed and billed to the customer by the Company. Calls cannot be sent to other carriers for completion or billing.

All local calls are billed in one (1) minute increments.

Billing increments for calls billed outside the LATA are eighteen (18) seconds initial / six (6) seconds additional.

All METROPOINT services require a minimum One Year Term Agreement. Cancellation of Term Agreement prior to end of the term will result in early cancellation penalties being applies.

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.4 METROPOINT ISDN PRI**, (Cont'd.)

16.4.1 General

- A. METROPOINT ISDN PRI services are available only in limited serving areas.
- B. METROPOINT monthly fee per telephone circuit schedule applies to service delivered via dedicated ISDN-PRI business circuits only. All calls originated on these circuits must be completed and billed to the customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.
- C. All local and intraLATA calls are billed in 1 minute increments.
- D. All METROPOINT Services require a minimum One Year Term Agreement.
- E. Cancellation of the term agreement prior to the end of the term will result in early cancellation penalties being applied. Customer may be responsible for minimum commitment payments in the event of early cancellation of term agreement.

16.4.2 Features – Please see Section 5.23

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.4 METROPOINT ISDN PRI**, (Cont'd.)

16.4.3 Rates

ALL ZONES	Post Installation Change Fee	Nonrecurring	Monthly Fee:
Month to Month			\$318.00
1 Yr. Term	\$100.00	\$200.00	\$315.00
2 Yr. Term	\$100.00	\$0.00	\$275.00
3 Yr. Term	\$100.00	\$0.00	\$235.00
Per Minute Rate			
Local Usage Fees:		Initial Minute	Additional Minutes
Local rate:		\$0.145	\$0.145
Block of 20 Telephone Numbers			Included
Caller ID:			Included
Directory Assistance Calls, per call			\$1.20
Additional Telephone Numbers, per number, per month			\$0.40
End User Port Fee, per circuit			\$23.43

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.5 METROPOINT Integrated T-1**

METROPOINT Integrated T-1 Service bundles local and long distance telecommunications service with high speed Internet Access into one telecommunications package. A Monthly Service Fee applies for this service. Customers will be billed one month in advance for this service. A minimum one year term agreement applies. Features included with this service at no additional charge are Caller ID, Hunting, Call Forwarding, Call Waiting, Call Transfer, Speed Dial 8, Speed Dial 20, Three Way Calling, Automatic Call Return, Automatic Redial and Call Hold and VoiceMail.

All calls outside of the Home Region are billed at long distance rates. IntraLATA calls are billed in 1 minute increments. All other long distance calls are billed in six (6) second increments with a minimum billing period of 18 seconds.

16.5.1 General

- A. METROPOINT Integrated T-1 Service is available only in limited service areas.
- B. METROPOINT Integrated T-1 Service can be configured as either POTS, Digital Trunks, or PRI. Not all areas support both configurations.
- C. METROPOINT Integrated Digital Trunk service is configured with at least 2 trunks per trunk group with a maximum of 6 groups per T-1.
- D. Digital Trunks are limited to the following configurations; 1-way/2-way DID Trunks or Standard Digital Trunks configured as loop or ground start.
- E. Certain circuits may incur additional mileage surcharges due to distance from the nearest GC Pivotal, LLC point of presence to the customer premise.

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.5 METROPOINT Integrated T-1**, (Cont'd.)

16.5.1 General, (Cont'd.)

- F. METROPOINT Integrated T-1 Service is provided only via dedicated T-1 circuits. All calls originated on these circuits must be completed and billed to the customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.
- G. Installation fee includes installing the circuit and the GC Pivotal, LLC supplied hardware.
- H. All METROPOINT_Integrated services require a minimum One Year Term Agreement.
- I. Equipment is considered property of Access Point and must be returned at the end of the Term Agreement.

16.5.2 Features – Please see Section 5.23

16.5.3 Rates

Package	Month to Month	Monthly Service Fee		
		1 Year	2 Year	3 Year
256K & 8 Voice Channels	\$492.00	\$489.00	\$469.00	\$449.00
384K & 8 Voice Channels	\$532.00	\$529.00	\$509.00	\$489.00
512K & 6 Voice Channels	\$532.00	\$529.00	\$509.00	\$489.00
768K & 6 Voice Channels	\$632.00	\$629.00	\$599.00	\$569.00
1024K & 6 Voice Channels	\$652.00	\$649.00	\$619.00	\$589.00
Additional Voice Channels	\$28.99	\$25.99	\$23.99	\$21.99
Installation Fee (non-recurring)		\$595.00	\$0.00	\$0.00
Direct Inward Dial (DID), per DID number				\$0.40

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

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COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)**16.6 VPOINT****

VPOINT service combines local and long distance service into one package. Hunting is included at no charge. A Monthly Service charge applies for this service. Customers will be billed one month in advance. A minimum one year term agreement applies.

All calls within the Home Region established for the service location are included at no charge. Home Region and intraLATA calls are billed in one (1) minute increments.

All calls outside of the Home Region are billed at long distance rates. All long distance calls are billed in six (6) second increments with a minimum billing period of 18 seconds.

16.6.1 General Requirements

- A. VPOINT services are available only in Verizon serving areas.
- B. VPOINT service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the VPOINT rate plan.
- C. Monthly service fees are dependent upon the Area the Customer is located in as defined by the Area Code and Servicing Area Exchange (NPA-NXX) for each telephone line. See GC Pivotal Local Serving Area Lists for Pennsylvania to determine which rates apply.
- D. Monthly fees per telephone line for all service packages above apply to service delivered via Verizon 1MB circuits only. Other circuit types may be available at different monthly fees.
- E. Cancellation of the term agreement prior to the end of the term will result in early cancellation penalties being applied. Customer may be responsible for minimum commitment payments in the event of early cancellation of term agreement.

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.6 VPOINT**, (Cont'd.)

16.6.2 Features – Please see Section 5.23

16.6.3 Rates

VPOINT

	Monthly Service Fee					
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Month to Month	\$20.00	\$22.00	\$24.00	\$30.00	\$27.00	\$28.00
One Year Term	\$17.00	\$19.00	\$21.00	\$27.00	\$24.00	\$25.00
Two Year Term	\$16.50	\$18.50	\$20.50	\$26.50	\$23.50	\$24.50

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

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SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.7 Direct Inward Dialing (DID) Service**

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer’s location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

	Nonrecurring <u>Charge</u>	Monthly <u>Recurring</u>
Establishment Charge - 1 st Block of 20 Numbers:	\$112.50	N/A
Each Additional Block of 20 DID Numbers:	\$13.50	\$5.04
DID Trunk Termination: Per Each Dial Tone Line:	\$22.50	\$22.50

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company’s option on an Individual Case Basis.

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SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.8 [Reserved for Future Use]

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.9 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

16.9.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling	\$0.75	\$0.75
Call Return	\$0.75	\$0.75
Repeat Dialing	\$0.75	\$0.75

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.9 Optional Calling Features**, (Cont'd.)

16.9.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Business	Residence
Anonymous Call Rejection	N/A	N/A
Call Block	\$4.50	4.50
Call Forwarding	\$4.50	\$2.70
Call Forwarding Busy Line	\$1.80	\$1.80
Call Forwarding Don't Answer	\$1.80	\$1.80
Call Forwarding Busy Line/Don't Answer	\$1.80	\$1.80
Call Trace	\$0.90	\$0.90
Call Waiting	\$4.50	\$3.26
Caller ID	\$7.65	\$5.85
Call ID with Name	\$8.55	\$6.75
Distinctive Ring	\$5.85	\$4.05
Priority Call	\$2.48	\$2.48
Repeat Dialing	\$2.70	\$2.70
Select Forwarding	\$3.15	\$3.15
Call Return	\$3.60	\$3.60
Three Way Calling	\$4.50	\$2.70
Speed Calling (8 codes)	\$1.35	\$4.50
Speed Calling (30 codes)	\$2.03	\$5.85
Remote Call Forwarding	\$13.95	\$13.95

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.9 Optional Calling Features**, (Cont'd.)

16.9.3 Record Change Charge

The Record Change Charge is a flat rate charge per feature added to an existing NPA-XX-Line.

Record Change Charge, per feature	\$5.00
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** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.10 [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.11 Service Order and Change Charges**

16.11.1 General

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

New Installation Charge - applies to requests for initial connection or establishment of telephone service to the Company. This charge applies to each line installed.

Maintenance/Repair Charge - applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to move, add, change or install service, or to isolate a problem reported to the Company which cannot be handled remotely.

Secondary Service Order Charge - applies to work associated with Customer-requested changes to existing services, including adding or deleting line features. One Service Order Change Charge applies for each change order requested by the Customer. If multiple changes are requested by the Customer and occur on the same order, only one charge applies.

Premises Visit Charge - Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Maintenance/Repair Charge.

Restoral Charge - A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.11 Service Order and Change Charges**, (Cont'd.)

16.11.2 Rates

	Non-Recurring	
	<u>Residential</u>	<u>Business</u>
Local Line New Installation, 1 st line	\$40.00	\$67.00
Local Line New Installation, additional lines	\$15.00	\$15.00
Line Change Charge, 1 st line (moves, transfers)	\$25.00	\$40.00
Line Change charge, additional lines	\$10.00	\$18.00
Feature Add or Change Charge	\$8.00	\$20.00
Premises Work Charge, 1 st 30 minutes	\$25.00	\$45.00
Premises Work Charge, additional 15 minutes	\$12.50	\$15.00
Dual service per line (same dial tone at 2 locations)	\$20.00	\$24.00
Network usage traffic survey report, per line	\$25.00	\$25.00
Directory Listing Change Charge	\$5.00	\$5.00
Busy Line Verification	\$2.50	\$2.50
Jacks & Wiring – Prewire (1 st operation)	\$75.00	\$75.00
Jacks & Wiring – Prewire (ea. additional)	\$30.00	\$30.00
Jacks & Wiring – Installation/rearrange (1 st time)	\$85.00	\$85.00
Jacks & Wiring – Installation/rearrange (additional)	\$40.00	\$40.00
Maintenance repair or replace, 1 st hour	\$110.00	\$110.00
Maintenance repair or replace, additional hour	\$46.00	\$46.00

** Effective November 19, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 Issued: May 27, 2022

Issued by:

Leslie Blair – Vice President, Tax
 7900 Tysons One Place, Suite #1450
 McLean, VA 22102

Effective: May 28, 2022

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.12 [Reserved for Future Use]

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)**16.13 VPOINT CENTREX****

VPoint Centrex service combines local and long distance telecommunications service into one telecommunication package. VPoint Centrex Basic provides unlimited calls in the local calling area and low rates on IntraLATA and domestic long distance calls. VPoint Centrex Plus provides unlimited calls in the local calling area and IntraLATA with low rates for domestic long distance. VPoint Centrex Complete provides unlimited calling for local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and additional optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increment. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increment thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

16.13.1 Terms and Conditions

- A. VPoint Centrex service is available in Verizon serving areas.
- B. VPoint Centrex service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the VPoint Centrex rate plan.
- C. VPoint Centrex service can be configured as Centrex only.
- D. All calls originated on these lines must be completed and billed to the customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.

** Effective August 24, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.13 VPOINT CENTREX**, (Cont'd.)

16.13.1 Terms and Conditions, (Cont'd.)

- E. VPoint Centrex is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- F. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all VPoint Centrex rate plans.
- G. International calls will be billed at the rates for each country per the published GC Pivotal World Access rate plan.

16.13.2 Rates

A. Monthly Service Fee per Line – VPoint Basic

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$25.00	\$26.00	\$30.00	\$34.00	\$30.00	\$33.00
1 Year	\$23.00	\$24.00	\$27.00	\$31.00	\$27.00	\$30.00
2 Years	\$22.00	\$23.00	\$26.00	\$30.00	\$26.00	\$29.00
3 Years	\$21.00	\$22.00	\$25.00	\$29.00	\$25.00	\$28.00

B. Monthly Service Fee per Line - VPoint Plus

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$30.00	\$31.00	\$34.00	\$39.00	\$34.00	\$37.00
1 Year	\$27.00	\$28.00	\$31.00	\$35.00	\$31.00	\$34.00
2 Years	\$26.00	\$27.00	\$30.00	\$34.00	\$30.00	\$33.00
3 Years	\$25.00	\$26.00	\$29.00	\$33.00	\$29.00	\$32.00

** Effective August 24, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.13 VPOINT CENTREX**, (Cont'd.)

16.13.2 Rates, (Cont'd.)

C. Monthly Service Fee per Line - VPoint Complete

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$41.00	\$42.00	\$43.00	\$47.00	\$43.00	\$47.00
1 Year	\$37.00	\$37.00	\$39.00	\$43.00	\$39.00	\$43.00
2 Years	\$36.00	\$36.00	\$38.00	\$42.00	\$38.00	\$42.00
3 Years	\$35.00	\$35.00	\$37.00	\$41.00	\$37.00	\$41.00

D. Usage Rate per Minute

	<u>Local</u>
Basic	Included
Plus	Included
Complete	Included

E. Features

For optional individual local calling features and feature packages, see Section 5.24.

** Effective August 24, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)**16.14 EPoint PBX****

EPoint PBX service combines local and long distance telecommunications service into one telecommunications package. EPoint PBX Basic provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. EPoint PBX Complete provides local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published GC Pivotal World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

16.14.1 Terms and Conditions

- A. EPoint PBX service is available in the CenturyLink serving areas of Pennsylvania.
- B. EPoint PBX service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to GC Pivotal, LLC for local telephone service. All voice telephone lines at the business address must be billed at the EPoint PBX rate plan.
- C. EPoint PBX service can be configured as Two Way & DID service only.
- D. EPoint PBX is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- E. All calls originated on these lines must be completed and billed to the customer by GC Pivotal, LLC. Calls cannot be sent to other carriers for completion or billing.
- F. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all EPoint PBX rate plans.

** Effective August 24, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.14 EPoint PBX**, (Cont'd.)

16.14.2 Rates

A. Monthly Service Fee per Line: EPoint Basic PBX

	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$45.00	\$50.00	\$50.00
1 Year	\$41.00	\$45.00	\$45.00
2 Year	\$38.00	\$41.00	\$41.00
3 Year	\$34.00	\$37.00	\$37.00

B. Monthly Service Fee per Line: EPoint Complete PBX

	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$67.00	\$72.00	\$72.00
1 Year	\$61.00	\$65.00	\$65.00
2 Year	\$58.00	\$61.00	\$61.00
3 Year	\$54.00	\$57.00	\$57.00

C. Usage Rates per Minute

	<u>Local</u>
Basic	Included
Complete	Included

D. Features – see 5.33

** Effective August 24, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.15 EPoint Features**

The features and feature packages listed below are optional calling features and feature packages available when the Customer subscribes to one of the following Services: EPoint, EPoint Centrex, or EPoint PBX.

A. Complimentary Features - No Charge

Toll Blocking:

700 Block

900/976 Block

Collect Call Blocking

Directory Assistance Blocking

International Call Blocking

Operator Assisted Call Blocking

Denial of Use:

Block Caller ID

Deny Call Return

Deny Call Trace

Deny Repeat Dial

B. Star Features - \$1.00 Per Occurrence

*57 Call Trace

*66 Busy Redial

*69 Call Return

*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature with the exception of Call Trace.

C. Standard Features - \$5.00 monthly fee per feature, per line

Anonymous Call Rejection

Call Forwarding Variable

Call Forwarding Busy Line

Call Forwarding Don't Answer

Call Waiting

Repeat Dialing

Speed Dialing - 30 Number

Selective Call Acceptance

Selective Call Rejection

Call Block

Call Forwarding Variable Multi-Path

Call Forwarding Busy Line Multi-Path

Call Return

Remote Activation of Call Forwarding

Speed Dialing - 8 Number

Three Way Calling

Selective Call Forwarding

Selective Call Ring

** Effective August 24, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.15 EPoint Features**, (Cont'd.)

D. Deluxe Features - \$7.50 monthly fee per feature, per line

Caller ID - Number Only
Distinctive Ring - 1 Telephone Number
Distinctive Ring - 2 Telephone Numbers
Enhanced Caller ID – Caller ID with Name, Number and ACR
Hunting

E. Basic Feature Package – Includes any three (3) standard and/or deluxe features

Monthly Fee per Line: \$9.00

F. Unlimited Feature Package - Choose any Features

Monthly Fee per Line: \$12.00

** Effective August 24, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.16 MetroPoint

16.16.1 Terms and Conditions - See Section 5.18.

16.16.2 Rates

A. Monthly Service Fee per Line**

<u>Term</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$21.00	\$23.00	\$26.00	\$30.00	\$26.00	\$29.00
1 Year	\$19.00	\$21.00	\$24.00	\$27.00	\$23.50	\$26.50
2 Years	\$18.55	\$20.45	\$23.30	\$26.00	\$22.83	\$25.68
3 Years	\$18.10	\$19.90	\$22.60	\$25.00	\$22.15	\$24.85

B. Rates for Home Region Calling - See Section 5.18.

C. Features – See Section 5.23.

** Effective July 23, 2015, these rates are grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.17 VPoint Basic

16.17.1 Terms and Conditions - See Section 5.22.

16.17.2 Features – Please see Section 5.23

16.17.3 Rates

A. Monthly Service Fee per Line – VPoint Basic**

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Month to Month	\$25.00	\$26.00	\$30.00	\$34.00	\$30.00	\$33.00
1 Year	\$23.00	\$24.00	\$27.00	\$31.00	\$27.00	\$30.00
2 Years	\$22.00	\$23.00	\$26.00	\$30.00	\$26.00	\$29.00
3 Years	\$21.00	\$22.00	\$25.00	\$29.00	\$25.00	\$28.00

B. Usage Rate per Minute - See Section 5.22.3.

** Effective July 23, 2015, these rates are grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. An existing contract may be renewed at the Company's option on an Individual Case Basis.

 COMPETITIVE LOCAL EXCHANGE PROVIDER

SECTION 16.0 – GRANDFATHERED SERVICES*, (CONT'D.)

16.18 EPoint Basic**

16.18.1 Terms and Conditions - See Section 5.30.1

16.18.2 Rates

A. Monthly Service Fee per Line – EPoint Basic

	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$41.00	\$45.00	\$45.00
1 Year	\$37.00	\$41.00	\$41.00
2 Year	\$34.00	\$37.00	\$37.00
3 Year	\$30.00	\$33.00	\$33.00

B. Usage Rate per Minute - See Section 5.30.2.C

C. Features - Please see Section 5.33

** Effective December 24, 2015, these rates are grandfathered to existing Customers who are currently under contract. An existing contract may be renewed at the Company's option on an Individual Case Basis.

CERTIFICATE OF SERVICE

I hereby certify that on this 26th day of May, 2022, I caused to be served a copy of the foregoing upon the following, by first class mail, postage prepaid, or equivalent service:

Office of Consumer Advocate
555 Walnut Street
5th Floor, Forum Place
Harrisburg, Pennsylvania 17101-1923

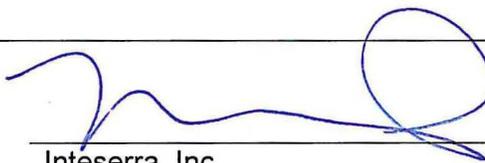
Office of Small Business Advocate
Commerce Building, Suite 1102
300 North Second Street
Harrisburg, Pennsylvania 17101

Office of Attorney General
Office of Consumer Protection
Strawberry Square
Harrisburg, Pennsylvania 17120

In addition, a copy of the foregoing Application is also served this day by first class mail on the following Incumbent Local Exchange Carriers:

Service List

Verizon Pennsylvania LLC Ms. Stephanie Ulrich Strawberry Square, 12th Floor, Harrisburg, PA 17101
Verizon North LLC Ms. Stephanie Ulrich Strawberry Square, 12th Floor, Harrisburg, PA 17101
United Telephone Company of PA d/b/a CenturyLink Walnut Bottom Road, Carlisle, PA 17013
Windstream Pennsylvania, LLC Mike Rhoda, Vice President 4001 Rodney Parham Road Little Rock, AR 72212



Inteserra, Inc.